

Q2 FY2021 Financial Results (Securities code 6560)

8/2021 LTS, Inc.



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- 1. Overview of Q2 FY2021 Financial Results
- 2. Forecast for FY2021
- 3. Medium-Term Business Plan (2021-2024)
- 4. Reference Material



Q2 FY2021 Summary

LTS Group overall

Net sales: ¥3,474 million (up 29.8% YoY)
Operating profit: ¥274 million (up 7.2% YoY)
Ordinary profit: ¥258 million (up 11.8% YoY)

⇒ Record high net sales, operating profit, and ordinary profit

Professional services business

Net sales: ¥3,359 million (up 29.7% YoY)
Operating profit: ¥250 million (up 11.1% YoY)

⇒ All services expanding steadily

Platform business

Net sales: ¥144 million (up 30.3% YoY)

Operating profit: ¥24 million (down 21.5% YoY)

⇒ Continue aggressive investments, including in structural enhancement

^{*} Net sales includes internal sales



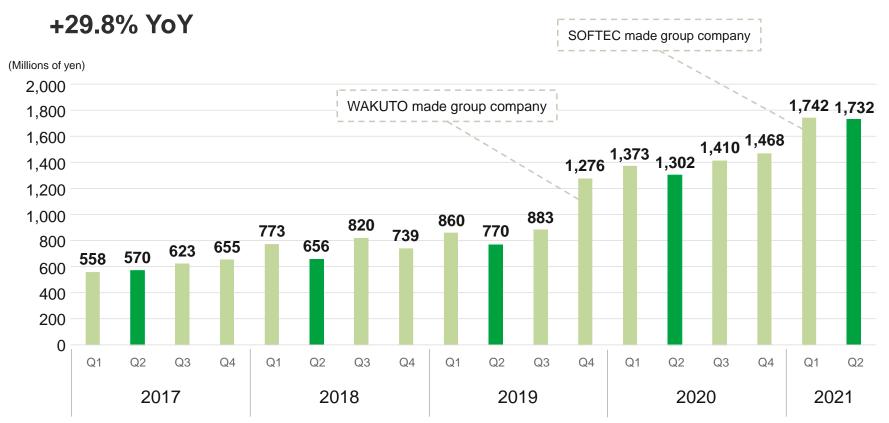
Q2 FY2021 Consolidated Profit and Loss Statement

(Millions of yen)	Q2 Year ended December 2020	Q2 Year ending December 2021	YoY change	YoY % change
Net sales	2,676	3,474	+798	+29.8%
Gross profit	970	1,225	+255	+26.3%
Gross profit margin	36.3%	35.3%	-1 point	-
Selling, general and administrative expenses	714	951	+236	+33.2%
EBITDA*	278	308	+29	+10.7%
Operating profit	255	274	+18	+7.2%
Operating margin	9.6%	7.9%	-1.7 point	-
Ordinary profit	231	258	+27	+11.8%
Profit before income taxes	231	258	+27	+11.8%
Profit attributable to owners of parent	149	166	+17	+11.4%

* EBITDA = Operating profit + depreciation + amortization of goodwill



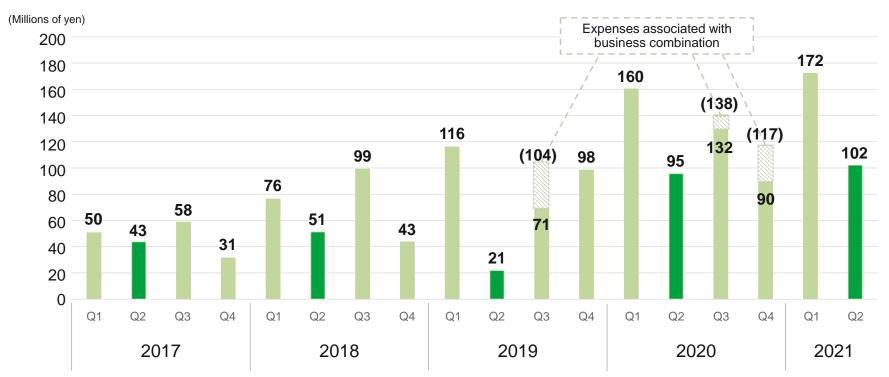
Quarterly Trend in Consolidated Net Sales





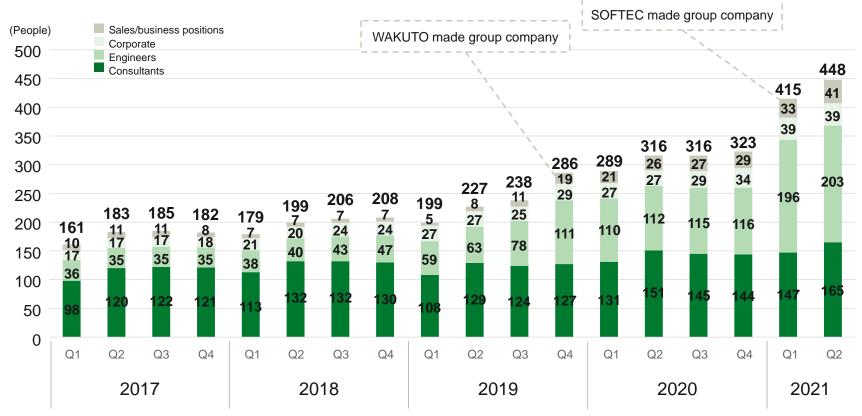
Quarterly Trend in Consolidated Operating Profit

+7.2% YoY





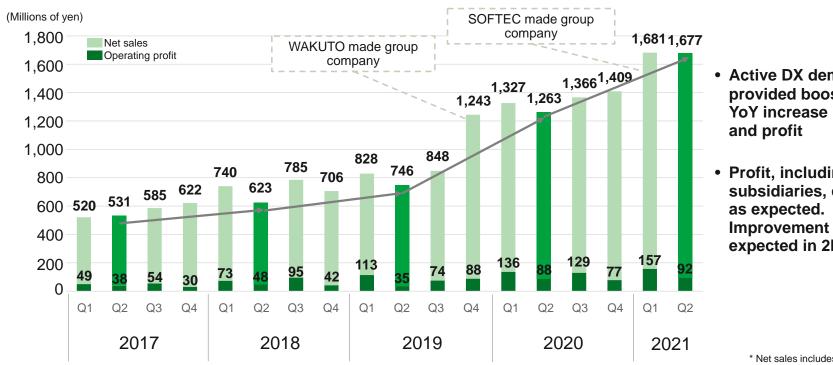
Quarterly Trend in Number of Employees (Consolidated)





Quarterly Trend in Professional Services Business Results

Net sales +29.7% YoY, Operating profit +11.1% YoY



- Active DX demand provided boost for YoY increase in sales
- Profit, including at subsidiaries, came in expected in 2H

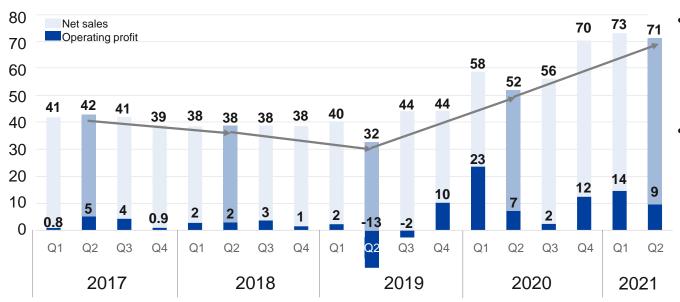
^{*} Net sales includes internal sales



Quarterly Trend in Platform Business Results

Net sales +30.3% YoY, Operating profit -21.5% YoY





Number of Assign Navi members increasing

- 4,371 corporate members
- 6,584 individual members

Continued aggressive investment

- Structural enhancement at Consultant Job
- Assign Navi marketing expenses
- Investment in development of CS Clip services

^{*} Net sales includes internal sales



Factors Behind Change in Consolidated Operating Profit in Q2 FY2021

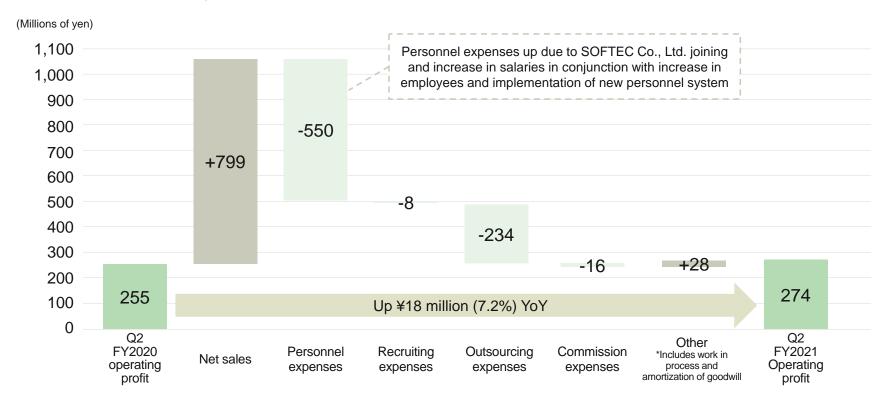




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Forecast for FY2021

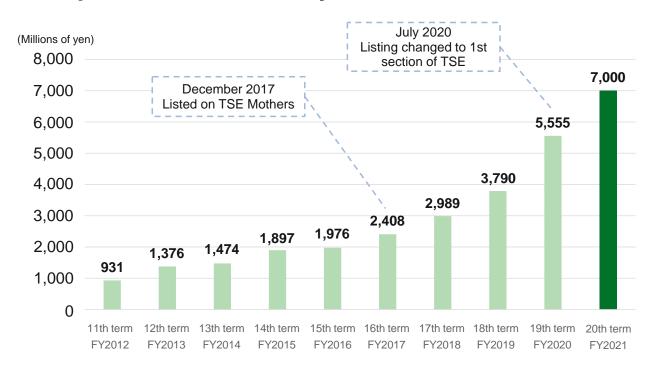
(Millions of yen)	FY2020 results			YoY % change
Net sales	5,555	7,000	+1,444	+26.0%
EBITDA*	527	656	+128	+24.3%
Operating profit	478	580	+101	+21.2%
Ordinary profit	447	530	+82	+18.5%
Profit attributable to owners of parent	270	341	+70	+26.1%

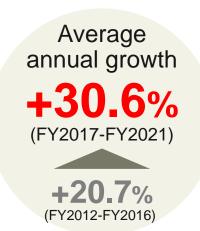
^{*} EBITDA = Operating profit + depreciation + amortization of goodwill



FY2021 Consolidated Net Sales Forecast

Up 10th consecutive year



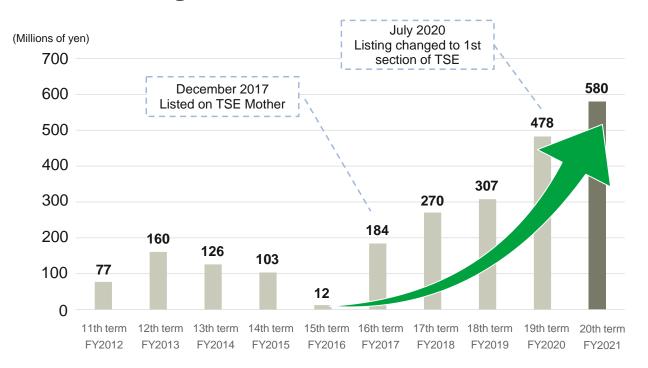


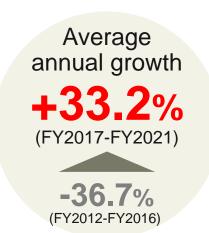
^{*} Figures for FY2012 (11th term) to FY2014 (13th term) are non-consolidated, and figures for FY2015 (14th term) and later are consolidated.



FY2021 Consolidated Operating Profit Forecast

Record high

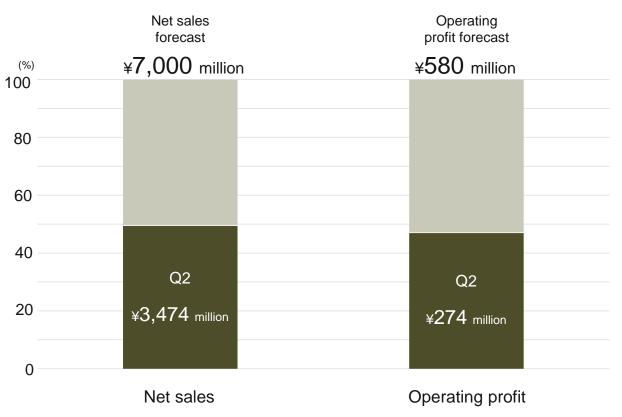




^{*} Figures for FY2012 (11th term) to FY2014 (13th term) are non-consolidated, and figures for FY2015 (14th term) and later are consolidated.



FY2021 Consolidated Forecast: Full-year Progress



Sales progress

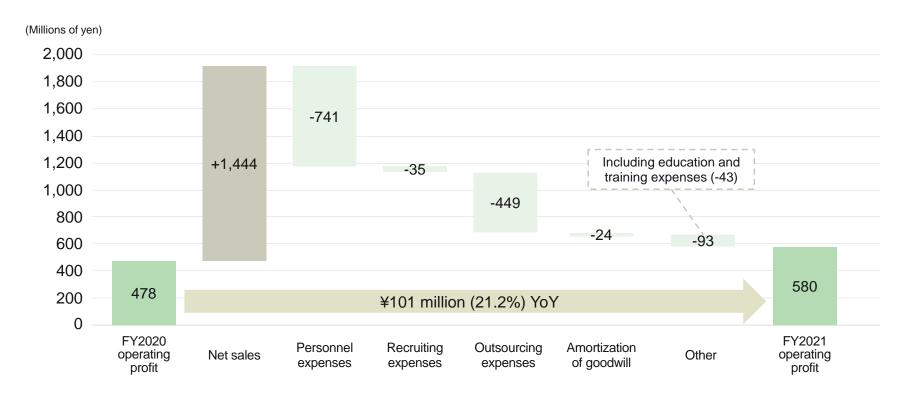
49.6%

Operating profit progress

47.3%



Factors Behind Change in Consolidated Operating Profit in FY2021





FY2021 Forecasts by Segment

Professional services business

(Millions of yen)	FY2020 results	FY2021 forecast (Initial)	YoY change	YoY % change
Net sales	5,367	6,750	+1,382	+25.8%
Operating profit	432	530	+97	+22.4%

Platform business

(Millions of yen)	FY2020 results	FY2021 forecast (Initial)	YoY change	YoY % change
Net sales	237	300	+62	+26.3%
Operating profit	45	50	+4	+9.6%



Business Structure

	—Service provided—	-Service contents-	-Profit model-
	Consulting	Corporate reform support	Project-based
Professional services business	Digital utilization service	Utilization of robotics/AI in operations	,
	Business process management	Visualization and improvement of management and operations	Long-term support-based (Steady revenue)
	Assign Navi	Matching of IT companies, projects, and professionals	Membership dues
Platform business	Consultant Job	Matching of projects and independent consultants	+ service fee-based
	CS Clip	Matching of operating companies and DX companies	Beta release

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Vision

Best Partner for the Digital Era

Our society continues to change rapidly with advances in digital technology.

Our customers are all companies looking to address such rapid changes in the social structure.

In the coming era, taking the lead in bringing about change rather than simply adapting to changes in the social structure will be the key to survival.

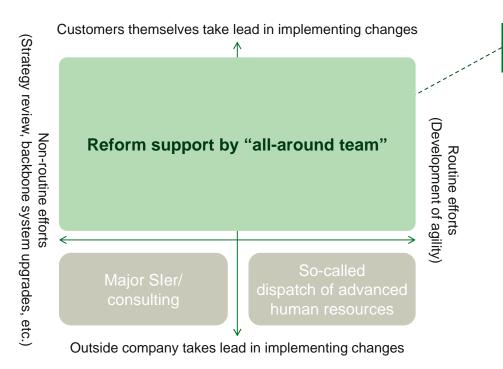
Shifting to an organizational structure that is better equipped to respond to change and producing human resources that create change by fully leveraging digital technology is essential for surviving and thriving in this era.

Providing support to help customers improve their ability to implement change, we aim to be the best partner for companies that continue to change themselves and take the lead in social changes.



Background behind demand for LTS services

 Most important thing for corporate reform activities in digital era is providing support to help customers develop ability to implement changes



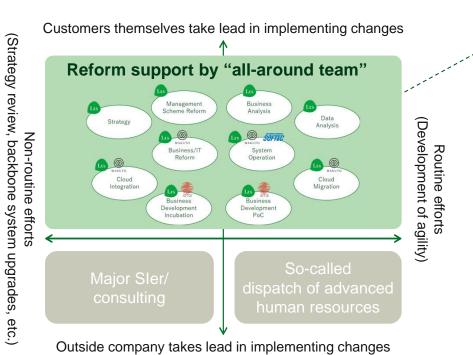
Main theater for future corporate reform

- Reform activities in the digital era consist of an aggregation of small individual changes and require the capabilities of an <u>all-around team</u> (strategy, IT/operational design, digital utilization/engineering).
- In addition, in order for companies to adapt to changes in the social structure arising from digital technology, it is necessary to <u>implement changes with a greater</u> <u>sense of speed</u>. This will require companies to promote reform activities at the job site in a self-directed manner and to expand that to overall reform based on what is learned while involving management.
- LTS services <u>make it possible to provide value with a sense of speed as an all-around team</u> by systematically linking each team in a network.



LTS positioning

• Since our founding, LTS has been providing value in the service domains below and has established our brand while expanding the necessary capabilities.



LTS service domains

- Value provided:
 - Cultivate organizational capacity (business ability) so that customers themselves can implement changes
- Major factors for success:
 - Collective team strength x sense of speed
 - Customer base
 - Order of expanding performance (qualitative expansion ⇒ quantitative expansion)
- Business growth picture:
 - Steadily build up trust from the customer base and build a steady revenue structure
 - Accumulate experience and knowledge related to more thematic challenging projects



Numeral Targets

Compound average growth rate of net sales

Continuing to exceed 20%

Operating margin

15% by 2024

	2020 (results)	2021 (forecast)	\Rightarrow	2023	2024	
Consolidated net sales	¥5,500 million	¥7,000 million		¥10,000 million	¥12,000 million	<u>Vs FY2020</u> 2.2x
Consolidated operating profit	¥470 million	¥580 million		¥1,200 million	¥1,800 million	3.8x
Consolidated operating margin	8.6%	8.2%		12%	15%	+6.4pt



Human resources

• Promote enhancement of hiring and education and coordination of knowledge

Enhancement of hiring	Enhancement of education	Coordination of knowledge		
✓ Aim for net increase of 100 people annually across Group	✓ Enhance educational measures with Group education system and production site initiative	✓ Establish special organization for coordinating knowledge within Group		
✓ Continue to promote hiring activities separate from M&A	✓ Encourage human resources exchange (including temporary transfers) within Group and create opportunities to experience front lines of change through OJT from various angles	✓ Reorganize knowledge, redesign education system, and enhance structure		
	✓ Enhance opportunities for consultant and engineer career change and produce human resources with both consulting and engineering skills			
Number of employees	Individual skills	Organizational ability		



Customers

• Promote strengthening of relationships with progressive companies, expansion of area, industry-academia collaboration, and services for municipalities

Strengthening of relationships with progressive companies

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Expansion of area

Promotion of industry-academia collaboration and services for municipalities and SMEs

- ✓ Further strengthen relationships with progressive companies with strong intent to change through the provision of LTS Group services
- ✓ Enhance structure in Chubu (Shizuoka and Aichi) and Kansai (Osaka and Kyoto) and expand area
- ✓ Engage in full-scale service provision in Asia and globally (coordination with FPT)
- ✓ Implement industry-academia collaboration involving customers and research institutes
- ✓ Actively roll out services for municipalities and SMEs

Service development

Customer base

Customer base

Service development

Brand improvement

- LTS provides support services for introducing RPA at SEVEN-ELEVEN JAPAN: Work hours reduced approximately 80% via support for promoting DX utilizing RPA (January 7, 2021)
- Saved 1,858 man-hours via support for introducing RPA at SHIZUOKA TOYOPET: Launched RPA development team that utilizes latest technology (June 3, 2019)
- Notice of establishment of joint venture with FPT Japan Holdings Co., Ltd. (July 18, 2019)
- Launched consulting service for strategic and business planning aimed at utilizing satellite data business: Possibilities of new data utilization taking advantage of published big data (June 12, 2019)
- Notice of order received from subsidiary Wakuto's outsourcing business in Hiroshima Support for management and operations of Al/loT demonstration platform business (new normal proposal) (December 1, 2020)

^{*} Related IR news (release date)



Group management

• Promote increased value and streamlining of each business by strengthening group management

Creation of synergy

- ✓ Optimize sales personnel, improve unit prices, and expand support topics by cultivating customers and acquiring projects utilizing Group assets
- ✓ Increase project delivery across the Group and further promote the provision of value as an allaround team

Increasing value

Streamlining

Enhancement of corporate functions

- ✓ Balance improving functions with optimizing costs by communizing the management functions of group companies
- ✓ Establish new work styles and improve productivity by strengthening the Group's IT infrastructure and relocating offices

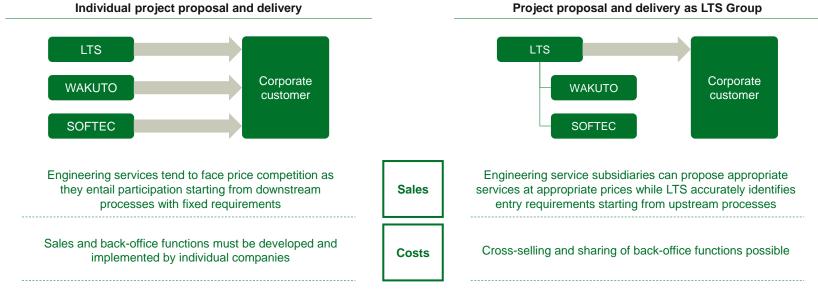
Increasing value

Streamlining



Group management (M&A)

- Up to now, M&A promoted as part of recruiting and team-building efforts
- Providing comprehensive proposals as LTS Group rather than individual proposals from each group company gradually making it possible to land projects at appropriate unit prices and costs
- Plan is to further boost profitability of each group company by 2023

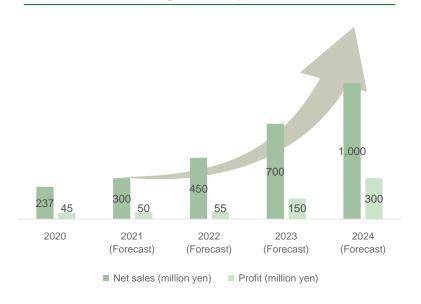




Platforms

• Maintain investment level in 2021 and 2022 and move to profit increasing phase in 2023

Investment and development of current services and growth of profits



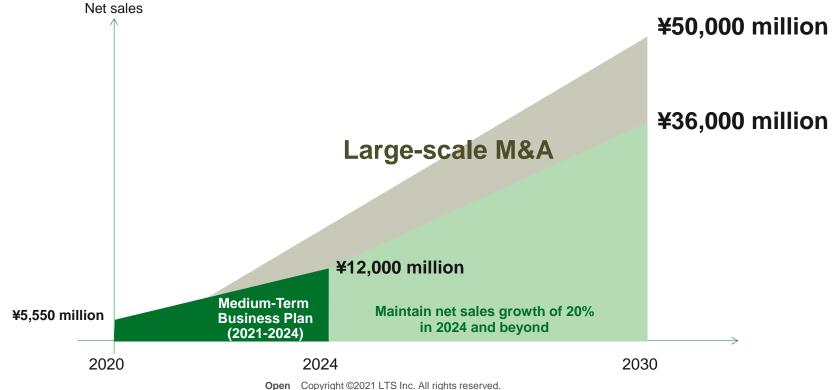
Contribution to Group as a whole

- ✓ Provision of independent consultants to Professional Services
- ✓ Provision of information on excellent IT/DX companies to Professional Services
- ✓ Reference for companies considering M&A using member base and various data



Aiming for further growth

 Look into growth investments for achieving long-term goals while steadily implementing the Medium-Term Business Plan



ESG investments/SDG initiatives

- We believe that it is necessary to fulfill our social responsibility by building better relationships with customers, employees, shareholders, local communities, and the global environment.
- As a member of society, we will contribute to solutions to social problems to achieve a sustainable society together with everyone and engage in activities to remain an excellent company that creates new value.





Introduction of activities for contributing to solutions to social problems

Pro bono Family Day

Together with local communities and society



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Visiting lectures at universities



Connections to local communities



Support solutions to problems provided by NPOs and NGOs leveraging our business skills



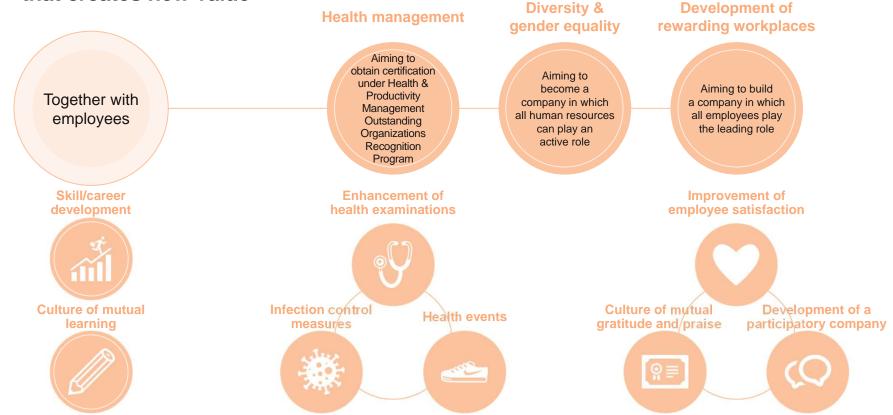
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Expand possibilities for children by thinking about and working on social problems together with them





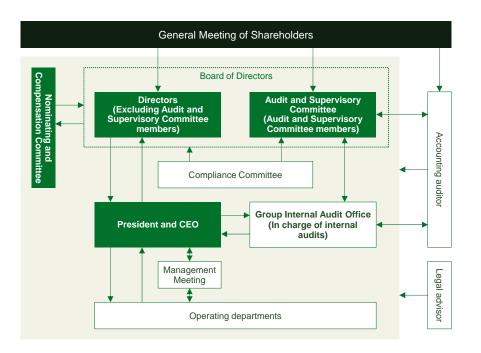
Introduction of activities for remaining an excellent company that creates new value



and more ...

Corporate governance structure

 We consider strengthening of corporate governance to be an important management issue and are working on the necessary measures in order to expand our corporate value, ensure our continued existence, and contribute to society.



Efforts to date

- √ Transition to company with audit and supervisory committee
- ✓ Increased number of outside directors
- Establishment of Nominating and Compensation Committee
- ✓ Disclosure of summaries of financial results and briefing material in English

Themes being considered for future efforts

- ✓ Analysis and evaluation of effectiveness of Board of Directors utilizing third-party agency
- ✓ Ensuring of diversity of Board of Directors
- ✓ Establishment and implementation of succession plan for chief executive officer



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Overview of LTS, Inc.

Representative: Hiroaki Kabashima, President and CEO

Foundation: March 2002

Capital: ¥548,090,600 (As of June 30, 2021)

Address: KDX Shinjuku 286 Building 4F, 2-8-6 Shinjuku Shinjuku-ku, Tokyo, 160-0022, Japan

Number of employees: 321 non-consolidated* / 448 consolidated (As of June 30, 2021) *Includes borrowed/loaned employees

Services: Professional services business

Platform business

Subsidiaries: Assign Navi, Inc.

(As of June 30, 2021) LTS ASIA CO., LIMITED (Hong Kong)

WAKUTO Co., Ltd. IoTol Japan Inc. SOFTEC Co., Ltd.

Group company: FPT CONSULTING JAPAN CO., LTD.

(As of June 30, 2021)

Memberships: Japan Users Association of Information Systems

(As of June 30, 2021) Japan Institute of Information Technology

Project Management Institute Japan Chapter

The Open Group

Shizuoka Information Industry Association

Hamamatsu Software / Contents Industry Association



Directors

President and CEO
Representative Director of Assign Navi, Inc.

Hiroaki Kabashima

Graduated Keio University

Director and CSO Director of IoTol Japan Inc.

Yu Kamemoto

Graduated Keio University

Director

President and Representative Director of SOFTEC Co., Ltd.

Atsushi Tsukahara

Graduated Tsukuba University

1998	Joined ING Life Insurance Co., Ltd.
	(Now NN Life Insurance Company, Ltd.)
2000	Joined IQ3 Inc.
2001	Joined Learning Technology Consulting Inc.
2002	Founding director of the Company
2002	President and CEO of the Company
2019	Representative Director of Assign Navi, Inc.

2009 Joined Finchjapan Co., Ltd.

 2011 Joined the Company
 2017 Head of Business Development & Insights of the Company

2018 Executive Officer and Head of Business
Development & Insights of the Company

2019 Director, Executive Officer and Head of Strategy & Insights of the Company

2020 Director of IoTol Japan Inc.

1999 Joined Andersen Consulting Ltd. (Now Accenture Japan Ltd.)

2000 Joined IQ3 Inc.

2001 Joined Learning Technology Consulting Inc.

2002 Founding director of the Company

2005 Resigned as director, joined the Company
2014 Head of EA-IT Business Unit of the Company

2015 Executive Officer and Assistant to Business Consulting Division of the Company

2018 Executive Officer and Head of ICT Engineering Department of the Company

2020 Director, Executive Officer and Head of ICT Engineering Department of the Company President and Representative Director of SOFTEC Co., Ltd.

Executive Vice President Director of IoTol Japan Inc.

Sungil Lee

Graduated The University of Tokyo

Director and COO

Ryosuke Ueno

Graduated Tsukuba University and Advanced Institute of Industrial Technology

Director

Yuichi Kanagawa

Graduated Waseda University

1998 Joined Andersen Consulting Ltd. (Now Accenture Japan Ltd.)

2000 Joined IQ3 Inc.

2001 Joined Learning Technology Consulting Inc.

2002 Founding director of the Company

2005 Executive Vice President of the Company

2021 Director of IoTol Japan Inc.

008 Joined the Company

2017 Head of Business Consulting Division II of the Company

2018 Executive Officer and Head of Business Consulting Division II of the Company

2019 Director, Executive Officer and Head of Business Consulting Division II of the Company

1982 Joined Yokogawa Electric Works, Inc. (Now Yokogawa Electric Corporation)

1996 Founding President and Representative Director of Yokogawa Multimedia Co., Ltd.

2001 Chairman and Representative Director of Yokogawa Q&A Corporation (Now Q&A Corporation)

2003 President and Representative Director of Yokogawa Q&A Corporation

2015 Chairman and Representative Director of Q&A Corporation

2016 Director (part-time) of Yokogawa Rental & Lease Corporation President and Representative Director of Yokogawa

Rental & Lease Corporation

2020 Chairman and Representative Director of Yokogawa
Rental & Lease Corporation (current position)

Rental & Lease Corporation (current position)
Outside Director of SMN Corporation
(current position)

2021 Outside Director of the Company

2021 Director of the Company



Directors

Outside Director (Audit and Supervisory Committee Member)

Fumio Takemura

 2004 Executive Officer of IBM Japan, Ltd.
 2007 Senior Managing Director of IBM Japan Services Company Ltd.
 2008 President and Representative Director of JAL Information Technology Co., Ltd.
 2011 Advisor to IBM Japan, Ltd.
 2014 Adjunct Lecturer at Tokyo City University Faculty of Knowledge Engineering
 2018 Statutory Auditor of the Company

(Audit and Supervisory Committee Member)

Joined IBM Japan, Ltd.

2019 Outside Director of the Company

Joined Nissan Motor Co., Ltd.

Outside Director (Audit and Supervisory Committee Member)

Naoki Takahashi

 1995 Joined Tokyo Office of White & Case LLP
 2001 Joined American International Group, Inc.
 2009 Director and Managing Executive Officer of AIG Japan Holdings Kabushiki Kaisha
 2016 Auditor of the Company
 2019 Outside Director of the Company (Audit and Supervisory Committee Member)
 2020 Auditor of IoTol Japan Inc.

Licensed as an attorney at law in New York, USA

Outside Director (Audit and Supervisory Committee Member)

Toshio Awata

1972 Joined MITSUI & CO., LTD.
 2007 Managing Executive Officer and President of Chubu Office of MITSUI & CO., LTD.
 2015 Auditor of the Company
 2019 Outside Director of the Company (Audit and Supervisory Committee Member)



Q2 FY2021 Consolidated Balance Sheet

(Millions of yen)	End of FY2020	Q2 FY2021	Change
Current assets	3,707	3,787	+80
(Cash and deposits)	2,682	2,511	-171
Non-current assets	583	704	+120
Total assets	4,290	4,491	+201
Current liabilities	1,574	1,849	+275
(Income taxes payable)	149	93	-56
Non-current liabilities	983	840	-142
Net assets	1,732	1,801	+68



Characteristics of Professional Services Business

Business model

Consulting and digital utilization service

Project

Customer cultivation cycle

Long-term support

Business process management

Uniqueness/strengths

Visualization of operational and management issues

Building of long-term customer relationships and continuous cycle of reform

Grasping of reform cycle (Issue selection, budgeting, etc.)

Seizing opportunities for progressive projects and acquiring ability to attract new customers

Major customers (of 10 years or more)

- ITOCHU Corporation
- ORIX Corporation
- Kirin Holdings Company, Limited
- Yazaki Corporation
- DIC Corporation
- Nissan Motor Co, Ltd.

Major themes

- Comprehensive DX support
- Introduction of task performing robots utilizing AI and RPA
- Support for implementing corporate reform
- Work style reform including promotion of telecommuting

New customers (2017-2020)

- Suzuyo System Technology Co., Ltd.
- SEVEN-ELEVEN JAPAN CO., LTD.
- Yamaha Motor Co., Ltd.
- The Nisshin OilliO Group, Ltd.
- Megabanks, and others

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Impact of COVID-19 on Results

Q2 FY2021 results

Net sales and operating profit at record highs

Customer trends

Major customers retaining their investment appetite

Continuing to monitor impact

Current forecast

No project cancelation or postponement

Many inquiries from new and existing customers about DX support

Organizational operation

Continuing to promote digitalization of operations and services

Initiatives to improve productivity and increase employee engagement

Customer trends can be identified quickly because of BPM services. Business process management (BPM) refers to services to support visualization/improvement of corporate customer management and operations. Being involved in project planning and management means we can find out customer investment policies early. In principle, these are annual contracts part of normal business budgets, offering steady revenue that is not as susceptible to economic cycles.



Enhancement of branding

[Service] Integrated support for customer's overall reform cycle as a company specializing in

business process management

[Trend] Support for implementation/realization of **business abilities** now essential due to DX

and COVID-19

[Customer base] Form **core community of fans** by actively rolling out **books** and activities such as

seminars and training





About new market segments of Tokyo Stock Exchange

- Received result of second decision from Tokyo Stock Exchange on August 2, 2021 regarding status of compliance with criteria for maintaining listing in new market segment
- Confirm compliance with criteria for maintaining listing in Prime Market
- LTS to perform designated procedures related to applying for listing in Prime Market to further increase corporate value



List of Customers

Trade/Retail

ITOCHU Corporation Inabata & Co., Ltd. SEVEN-ELEVEN JAPAN CO., LTD. Mitsubishi Corporation Mitsubishi Shokuhin Co., Ltd. Metal One Corporation

Energy

i BUSINESS PARTNERS Corp. (Idemitsu Kosan Group)
Idemitsu Kosan Co., Ltd.
SHOWA SHELL SEKIYU K. K.
Taiyo Oil Company, Limited
TOKYO GAS i NET CORP. (TOKYO GAS Group)
Tokyo Gas Co., Ltd.
Tokyo Gas Urban Development Co., Ltd. (TOKYO GAS Group)
Tokyo Gas Auto Service Co. Ltd. (TOKYO GAS Group)

Plant Engineering

Chiyoda Corporation

Manufacturing

FUSO Corporation

Yamaha Motor Co., Ltd.

IHI Corporation
ISHIDA TEC Co., Ltd.
Oki Electric Industry Co., Ltd.
Canon Software Inc. (Canon Group)
Canon Business Support Inc. (Canon Group)
KOKUYO Co., Ltd.
GE Healthcare Japan Corporation
Siemens Japan KK
NIPPON STEEL & SUMITOMO METAL CORPORATION
(Now: NIPPON STEEL CORPORATION)
TATSUNO Corporation
DIC Corporation
DIC Corporation
NEC Corporation
BANDAI CO., LTD.
Hitachi Solutions. Ltd. (Hitachi Group)

Transportation

Osaka Metro Co., Ltd. (Osaka Metro) JALPAK Co., Ltd. (JAL Group) Japan Airlines Co., Ltd. (JAL) West Japan Railway Company (JR WEST) East Japan Railway Company (JR EAST)

Automotive

SHIZUOKA TOYOPET CO., LTD. Nissan Motor Co., Ltd. Nissan Buhin Chuo Sales Co., Ltd. Yazaki Corporation

Food/Restaurant/Agriculture/Medical/Pharmaceutical

Kirin Holdings Company, Limited
KIRIN BUSINESS SYSTEM COMPANY, LIMITED (KIRIN Group)
TAKANAWAKAI (Dental Cruise)
The Nisshin Oililo Group, Ltd.
Japan Tobacco Inc.
NIHON CHOUZAI Co., Ltd.
JAPAN NUTRITION Co., Ltd. (ITOCHU Group)
NH Foods Ltd.
ROYAL HOLDINGS Co., Ltd.

Service

NTT Communications Corporation
The Board Director Training Institute of Japan
KOSAIDO Co., Ltd.
Jiji Press Ltd.
Sony Network Communications Inc.
Technology Networks Inc. (J: COM Group)
TV Asahi Corporation
JAPAN POST HOLDINGS Co., Ltd.
JAPAN POST Co., Ltd.
famima.com Co., Ltd.
femima.com Co., Ltd.
Benesse Corporation
MonotaRO Co., Ltd.
Yuko Yuko Co., Ltd.
Recruit Jobs Co., Ltd.
Recruit Jobs Co., Ltd.
Relia. Inc.

Financial/Securities/Insurance

Aioi Nissay Dowa Insurance Co., Ltd. ORIX Corporation ORIX Business Center Okinawa Corporation SUMITOMO LIFE INSURANCE COMPANY Nisshin Fire & Marine Insurance Co., Ltd. Mitsui Life Insurance Company Limited

Government

Ichikawa City Ministry of Economy, Trade and Industry Shizuoka City Hall Ministry of Internal Affairs and Communications

Consulting/IT

ABeam Consulting Ltd. ITOCHU Techno-Solutions Corporation (ITOCHU Group) SAP Japan Co., Ltd. NEC Networks & System Integration Corporation EDISON CO., LTD. CRESCO LTD. SATORI Inc. JFE Systems. Inc. SIGMAXYZ Inc. Suzuyo System Technology Co., Ltd. IBM Japan, Ltd. IBM Japan Services Company Ltd.(IBM Japan Group) Oracle Corporation Japan Tata Consultancy Services Japan Limited Hewlett-Packard Japan, Ltd. Microsoft Japan Co., Ltd. PricewaterhouseCoopers LLP MARUBENI INFORMATION SYSTEMS CO., LTD. (MARUBENI Group)

* Company names published with permission (hiragana order by industry; some not listed).



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