

### Reference only

In case of any discrepancies between Japanese version and English version, Japanese Language version shall prevail.



## **Highlights**

## **Platform Business**

#### <Next Engine>

- Next Engine clients was 5,236 at the end of O3(up 143 clients compared to O2)
- · Sales in December exceeded 1PY200 million.
- Promoting server investment in cloud infrastructure.

#### <Hamee Consulting>

• Sales continued well because of consulting sales with big companies.

## Commerce Business

#### <Domestic market>

- Strong performance remained firm as the new iPhone sales continued and the vear-end sales entered. Sales of iFace series continued well because of sales promotion of old models by mobile carriers.
- · Won the Genre Award at the Rakuten Shop of the Year 2021,3 years straight.
- Pixio which had been affected by a worldwide shortage of semiconductors began contributing to sales.
- · Cosmetics business, which was launched on January 13, was strong, and we actively engage in advertising, including through tie-up videos with YouTuber.

#### <Overseas(US) markets>

· By strengthening product planning and organizational strength, launched localized items and expanded sales. All categories, iFace, music toys and low rebound general merchandises, increased sales by 105.7% year-on-year.

## **New Businesses**

#### <Hometown Tax Payment Support Service>

· Promote the development of returned goods, leading to an increase in donations by contract municipalities. Contract municipalities' donations greatly increased by 35.5% year-on-year, reaching a record high in quarterly sales.

I. Financial Results II. Business Summary III. FY04/22 Year End Estimate

## **Appendix**

- · Company Profile
- Business Overview
- Reference information

## I. Financial Results





## Q3 FY04/22 Overview

### **Net sales and Operating** income

Achieved increased sales and profits on consolidated results.

(Millions of yen)		2021/4		2022/4		[Reference	te] 2022/4
Fi	inacial statement	Q3 results	Q3 results	Increase /Decrease	% YoY	Full-year results	% YoY
	Net sales	3,433	4,030	598	17.4%	9,979	10.2%
	Gross profit	2,142	2,509	370	17.3%	6,411	14.3%
	Operating income	661	739	78	11.8%	1,874	13.3%
	Net Profit attributable to owners of parent	473	504	31	6.6%	1,448	26.5%



## I-I Hamee

## Q3 FY04/22 Overview

#### **Commerce Business**

- Strong performance remained firm as the new iPhone sales continued and the year-end sales entered.
- · Significant increases in profits in sales and profits in the U.S.
- · Decreased in profits due to a temporary increase in SG&A expenses and in advertising expense(JPY58 million) with the launch of Cosmetics business.

#### **Platform Business**

- · Record-high monthly sales in December.
- Server investment in cloud infrastructure is underway.

#### **Others**

 Hometown Tax Payment Support Service performed well, resulting in a segment profit.

(Millions of yen)		2021/4	021/4 2022/4				[Reference]2022/4	
Segment Finacial statement		Q3 results	Q3 results	Increase /Decrease	% YoY	Full-year results	% YoY	
	Net sales	2,669	3,045	376	14.1%	7,532	6.2%	
Commerce Business	Segment profit	651	604	△47	Δ7.2%	1,783	△4.9%	
	Profit ratio	24.4%	19.9%	△4.6%	_	23.7%	_	
	Net sales	602	728	125	20.9%	2,051	21.4%	
Platform Business	Segment profit	258	305	47	18.2%	850	19.6%	
	Profit ratio	42.9%	42.0%	△0.9%	_	41.5%	_	
	Net sales	161	256	94	58.4%	394	45.6%	
Others 1	Segment profit	Δ6	61	67	_	△90	_	
	Profit ratio	_	23.8%	_	_	_	_	
	Net sales	3,433	4,030	596	17.4%	9,979	10.2%	
	Segment profit	904	971	67	7.4%	2,544	5.5%	
Consolidated	Adjusted amount %2	△242	△ 231	10	_	△669	_	
	Operating income	661	739	78	11.8%	1,874	13.3%	
	Profit ratio	19.3%	18.4%	△0.9%	_	18.8%	_	

<sup>\*1</sup> New services that cannot be clearly classified into either the Commerce Business or the Platform Business are described as "Others."

<sup>※2</sup> Adjustments: Back office administrative expenses.

# II. Business summary

## **II. Business summary**

## **Platform Business**



Hamee

무 Business

## Sales (Q3)

JPY 728 million

(up 20.9% YoY)

Operating income(Q3)

**42.0**%

(down 0.9% YoY)

Engine

## Number of clients(Q3)

5,236 clients

(up 723 clients YoY)

GMV(Q3)%1

JPY 307.5 billion

(up 21.3% YoY)

ARPU(Q3)%2

JPY 37,077

(up 0.3% YoY)

Monthly churn rate (Q3)%3

0.96%

(up 0.1% YoY)

<sup>※1</sup> GMV · · · Gross Merchandise Value = transaction amount processed through Next Engine.

<sup>※2</sup> ARPU · · · Average Revenew Per User = the averages of sales per Next Engine clients.

<sup>\*3</sup> monthly churn rate · · · Figures are calculated by dividing the number of contracted clients end of O4 from the average number of cancellations during the quarterly period.



## Q3 FY04/22 results

### **Next Engine**

- Record high sales in December.
- · Server investment in cloud infrastructure is underway.

### **Hamee Consulting**

 Record high for quarterly sales because of consulting sales with big companies.

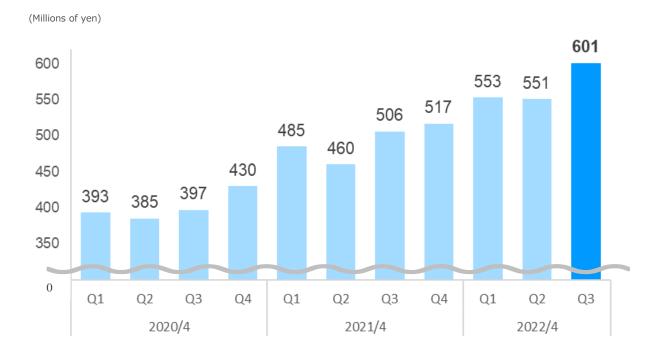
(Millions of yen)	2021/4	2022/4				[Reference] 2022/4	
Platform Business	Q3 results	Q3 results	Increase /decrease	% YoY		Full-year results	% YoY
Net sales	602	728	125	20.9%		2,051	21.4%
Next Engine	506	601	95	18.8%		1,706	17.5%
Hamee Consulting	96	126	30	31.9%	•	344	44.9%
Operating income	258	305	47	18.2%	•	850	19.6%
Next Engine	258	298	40	15.5%		841	17.1%
Hamee Consulting	0	7	7	2615.7%		9	_
Operating profit ratio	42.9%	42.0%	△0.9%	_		41.5%	_
Next Engine	51.0%	49.6%	△1.4%	_	•	49.3%	_
Hamee Consulting	0.3%	5.8%	5.5%	_	٠	2.8%	_



## **Next Engine** -Q3 FY04/22 Sales

 Monthly sales exceeded JPY200 million in December and continue to grow.

### **Net Sales (Accounting Period)**

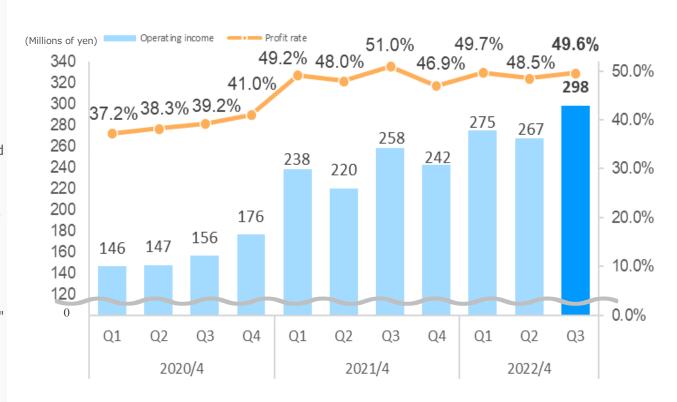




## **Next Engine** -Q3 FY04/22 **Operating Income**

- Strenathen personnel (development and fresh graduates) as planned and investment in cloud infrastructure.
- Income improved year-on-year because of the achievement of sales expansion to cover those costs.
- If the sum of "growth" and "profitability" advocated by the U.S. venture capital firm "Battery Ventures" exceeds 40%, we will greatly satisfy the "40% Rule" of sustainable growth\*.
- ※Calculated as the sum of the sales growth rate and the operating income margin.

### **Operating Income (Accounting Period)**



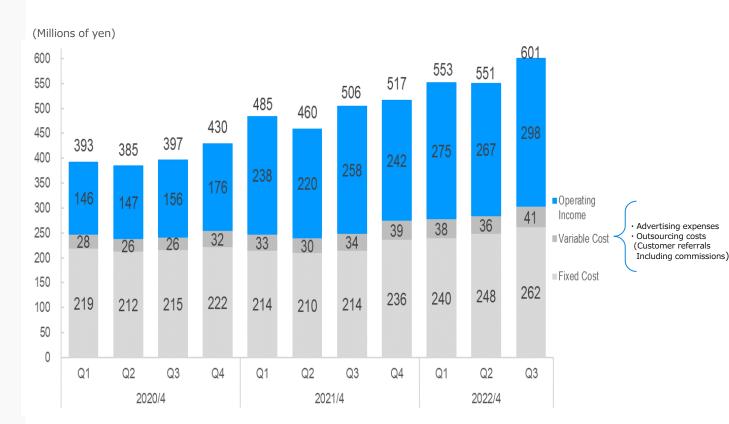


## **Next Engine** —Operating Income **Analysis**

Fixed costs: Strengthen personnel (development and fresh graduates) as planned and invest in cloud infrastructure.

Variable costs: Accelerate customer acquisition through partners (distributors).

## **Operating Income Analysis (Accounting Period)**

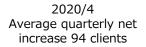




## **Next Engine** -Trends in number of clients

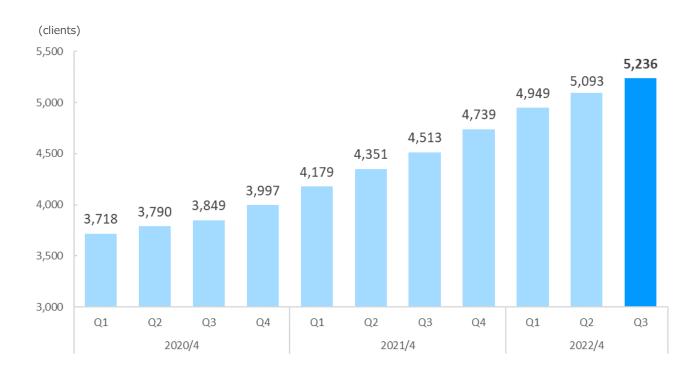
- Next Engine clients increased at the same speed as last year.
- The total number of clients is expected to be close to the target of the medium-term management plan of more than 5,500.

#### **Number of clients**



2021/4 Average quarterly net increase 186 clients

2022/4(Q3) Average quarterly net increase 166 clients



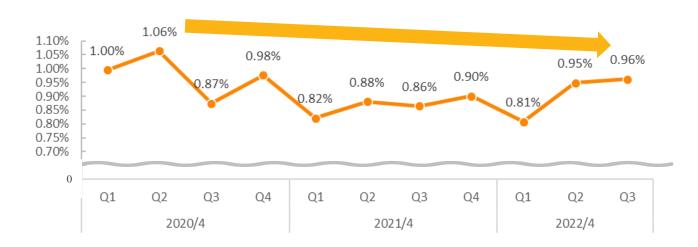


### **Next Engine** -Churn rate trends

- Continuously staying at a low level.
- · Cancellations occurred by clients who tried to expand multiple stores after COVID-19 but couldn't. We will continue to strengthen customer success.

#### Churn rate





<sup>\*</sup> Annual average monthly churn rate: Figures calculated by dividing the number of contracted clients as of the end of the quarter from the average number of cancellations for each quarterly period are simple averages. 2022 Hamee Corp. All Rights Reserved | 15

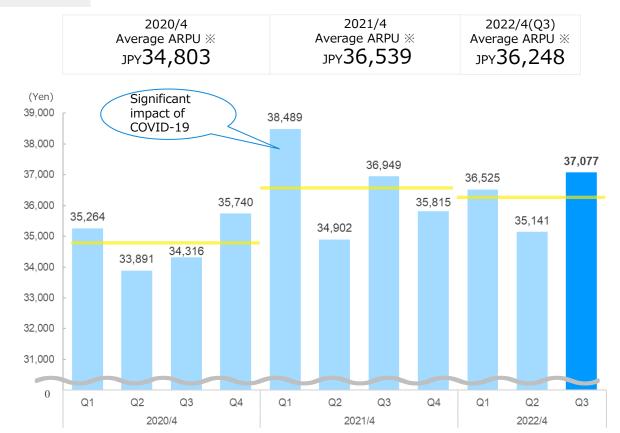


### **Next Engine —ARPU Trends**

- Growth trend although seasonal fluctuations ...
- **XNext Engine sales correlate with** client transactions,Q3 performance, when the EC market is booming such as X'mas sales etc, tends to be the highest in a year.



#### **ARPU**



\* Annual average ARPU: Simple average of ARPU calculated for each guarterly period.

## **II. Business summary**

## Commerce Business





## Q3 FY04/22 results

#### <Domestic market>

- · Sales of iFace series remained firm as the new iPhone sales continued and the yearend sales entered.
- · Pixio which had been affected by a worldwide shortage of semiconductors began contributing to sales and sales exceeding over JPY70 million in January.
- · Released cosmetics business on January 13. Aggressive advertising and promotion.

#### <Overseas(US) markets>

 Strengthening organizational strength enough to develop localized products, iFace increased sales by 82% year-onyear. All categories, iFace, music toys and low rebound general merchandise, increased sales by 105.7% year-on-year.

(Millions of yen)	2021/4	2022/4			[Reference	e] 2022/4
Commerce Business	Q3 results	Q3 results	Increase /decrease	% YoY	Full-year results	% YoY
Net sales	2,669	3,045	376	14.1%	7,532	6.2%
EC (retail)	1,721	1,848	127	7.4%	4,306	6.8%
Real (wholesale)	1,034	1,147	113	11.0%	3,181	10.7%
Consolidated adjustments %1	△86	49	135	_	44	_
Operating income	651	604	△47	△7.2%	1,783	△4.9%
Operating profit ratio	24.4%	19.9%	△4.6%	_	23.7%	_

<sup>\*2</sup> Consolidation adjustments: Arise from differences of closing month between HQ and subsidiaries at the time of consolidation are presented.

## **Product development**





· Reflection

| Hamee

· Look in Clear



Full Clearance developed from user feedback



New color products that match new iPhone

Overseas(US)



development





#### **Brand achievement**

#### Rakuten SHOP OF THE YEAR 2021





## **Category extensions**

#### · Pixio business

Began contributing to sales despite the impact of a shortage of semiconductors. Monthly sales exceeded JPY70 million and achieved profitability in January.

#### Cosmetics business

Loanched on January 13. Sales in January were strong at around JPY11 million despite around half a month. Aggressive advertising activities are underway, centered on web. Advertising investment will be JPY 142 million in this term.

#### **Pixio Business**



#### **Cosmetics Business**

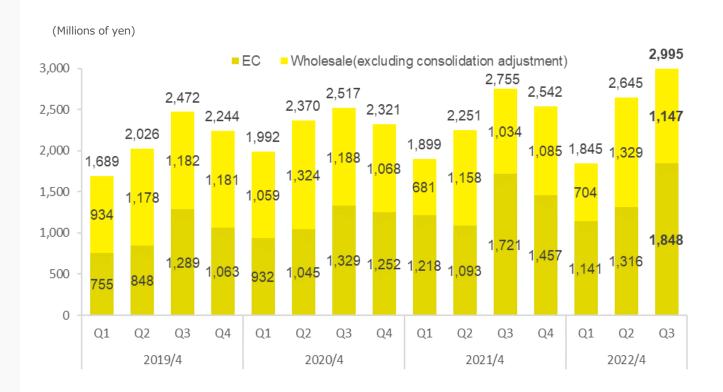




## Q3 FY04/22 sales

- · As a result of strong domestic sales and expansion in US, both EC(retail) and Real(wholesale) increased YoY.
- · Record high for quarterly sales for the entire Commerce business.

#### **Net Sales (Accounting Period)**





## Q3 FY04/22 Sales analysis(YoY)

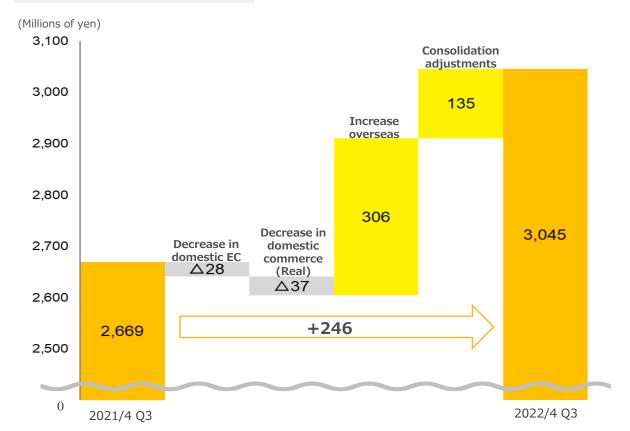
#### <Domestic market>

- · In EC, although other companies' purchased products (toys, etc.) were challenging, sales of iFace series were strong and remained at the same level as the previous fiscal year.
- · Real also remained firm despite the spread of COVID-19.

#### <Overseas markets>

· U.S. market: By strengthening organizational strength of EC sales, music toys mainly large increase in orders. In addition, strengthening organizational strength of product planning made development of low rebound general merchandise progressed. Strengthening character development in low rebound general merchandise gained support from consumer. Character development in iFace also increased sales.

### **Net Sales (Accounting Period)**

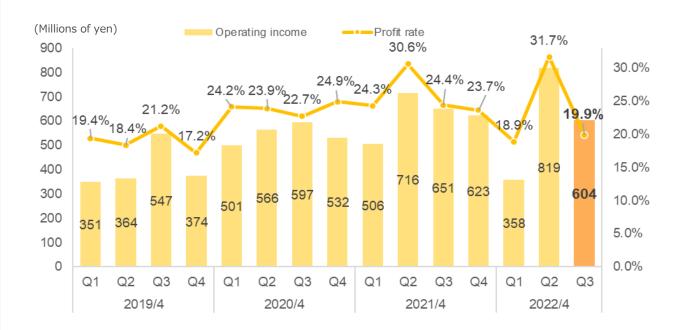




## Q3 FY04/22 **Operating Income**

Earn the same level of profit as the same period of the previous year in existing businesses. Advertising investment in Cosmetics business lunched in January, profit decreased yearon-year.

### **Operating profit ratio(Accounting Period)**





## Q3 FY04/21 **Operating income** analysis(YoY)

#### · Personnel expenses

①Due to the planned organizational changes at the beginning of the fiscal year, a portion of personnel expenses, which was included in "Adjustments" in the previous quarter, was borne by the Commerce segment.

2)Impact of an increase in personnel at a subsidiary in South Korea with development and production functions based on the initial plan.

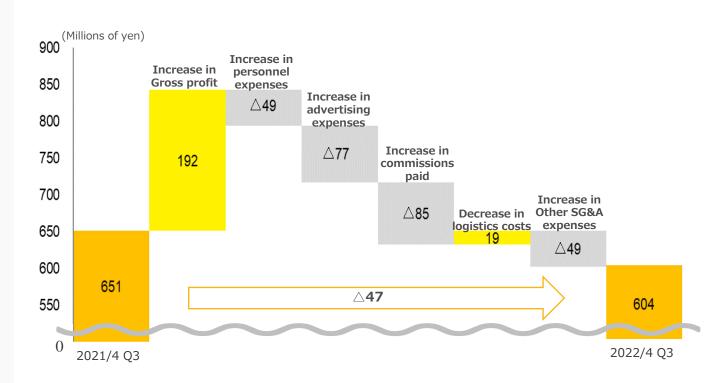
#### Advertising expenses

Increased in advertising because of the loanch Cosmetics business.

#### · Commissions paid

Increased because of sales growth in Pixio business and an increase in FC. sales in US.

#### Changes in Operating Income (Accounting Period)



## **II. Business summary**

## **New Businesses**

To utilize the capabilities of the 2 main businesses, create innovative new businesses. Same time, these support the evolution and growth of existing businesses

## **New Business**

## Q3 FY04/22 results

Significant increase in profit mainly because of an increase in donations from Hometown Tax Payment Support Service

(Millions of yen)	2021/4	2022/4			21/4 2022/4 [Re		[Reference	e]2022/4
New Businesses 1	Q3 results	Q3 results	Increase /Decrease	% YoY		Full-year results	% YoY	
Net sales	161	256	94	58.4%		394	45.5%	
Operating income	△6	61	67	_		△90	_	

<sup>\* 1.</sup> Results in the "Others" Segment.

### <Major Initiatives>



Promoting the development of returned goods and the amount of donations lead to an increase. Amount of donations from contracted municipalities was up **35.5%**(YoY)

Record high sales in this quarter which hometown tax payments are most concentrated in the year.



Hamic developed based on feedback from current customers. Promote verification of issues.



Continuing to work on upcycling and RUKAMO Zero.

## III. FY04/22 Year End Estimate





## Estimate for FY04/22 Segment

(Millions of yen)		2021/4	2022/4						
Forecasts (S	Segments)	Results	Estimate	Increase /Decrease	% YoY	Composition ratio			
	Net sales	9,726	10,550	824	8.5%	75.4%			
Commerce Business	Operating income	2,498	2,550	52	2.1%	76.1%			
Dusiness	Profit ratio	25.7%	24.2%	△1.5%	_	_			
	Net sales	2,308	2,750	442	19.2%	19.6%			
Platform Business	Operating income	954	1,050	96	10.1%	31.3%			
Dusilless	Profit ratio	41.4%	38.2%	△3.2%	_	_			
Others	Net sales	329	700	371	112.8%	5.0%			
(New Businesses)	Operating income	△273	△250	23	△8.4%	△7.5%			
<b>%</b> 1	Profit ratio	_	_	_	_	_			
	Net sales	12,363	14,000	1,637	13.2%	100.0%			
	Segment profit	3,180	3,350	170	5.3%	100.0%			
Total	Adjusted amount	△1,000	△1,100	△100	10.0%	△32.8%			
	Operating income	2,179	2,250	71	3.2%	_			
	Profit ratio	17.6%	16.1%	△1.5%	_	_			

X1 Others: New services that cannot be clearly classified into either the Commerce Business or the Platform Business are described as "Others." ※2 Adjusted amount: Back office administrative expenses.





**Progress rate in** FY04/22

(Millions of yen)		2022/4	202	2/4
Progress rate		Estimate	Q3 cumulative results	Progress rate
	Net sales	10,550	7,532	71.4%
Commerce Business	Segment profit	2,550	1,783	69.9%
240600	Profit ratio	24.2%	23.7%	_
	Net sales	2,750	2,051	74.6%
Platform Business	Segment profit	1,050	850	81.0%
240600	Profit ratio	38.2%	41.5%	_
Others	Net sales	700	394	56.3%
(New Businesses)	Segment profit	△250	△90	36.0%
<b>%</b> 1	Profit ratio	-	_	_
	Net sales	14,000	9,979	71.3%
	Segment profit	3,350	2,544	75.9%
Total	Adjusted amount ×2	△1,100	△669	60.8%
	Operating income	2,250	1,874	83.3%
	Profit ratio	16.1%	18.8%	_

X1 Others: New services that cannot be clearly classified into either the Commerce Business or the Platform Business are described as "Others."

<sup>※2</sup> Adjusted amount: Back office administrative expenses.

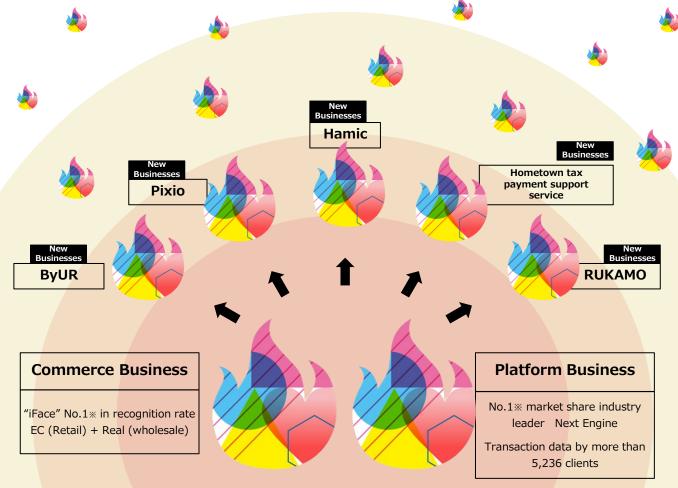
## **APPENDIX**

## Company Profile

## I-I Hamee

## **IR Topics**

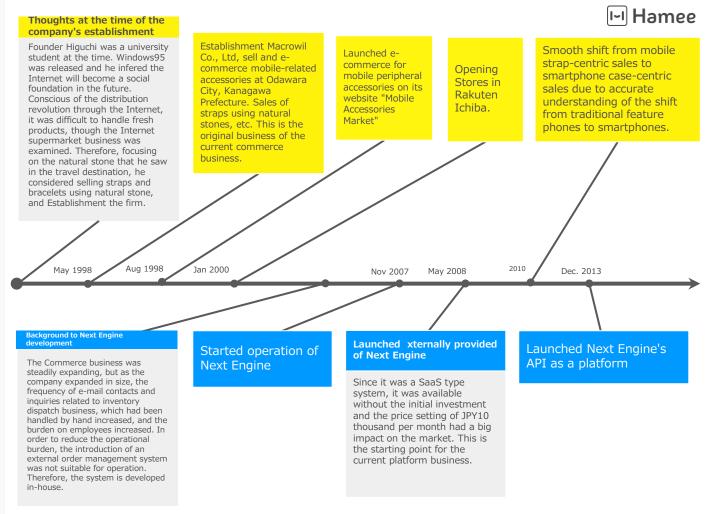
Ignite own creative soul, continue to evolve and grow the 2 main businesses, create innovative new businesses in peripheral areas, and ignite the creative soul of customers.



\*Base on in-house research



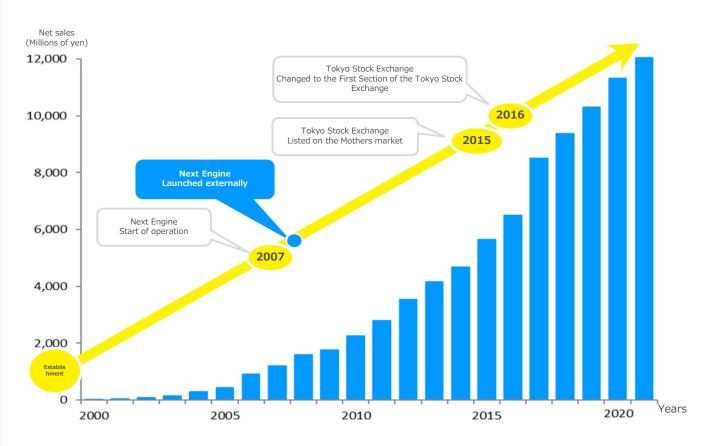
## **History**







## **History** (Growth Trajectory)



## **Business Overview**



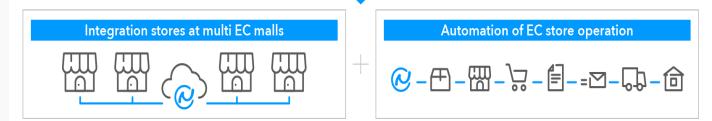


### **Next Engine** -Main functions

SaaS type EC Attractions to support the automation and streamlining of ecommerce site management operations

Difficulties by EC merchanis in Japan

- Difficult to manage stores operation at multiple EC malls.
- A lot of operational work and hard to focus on front side activity.
- Lack of HR and time for store oparation.



# Next Engine help

- By making EC operation efficient, generate time for front activities such as sales and marketing.
- Cost reduction.
- Reduction of human error.

Basic fees (400 transactions included)	
JPY10 thousand per month	+

transaction number	er 401~	1,001 ~	3,001 ~	5,001 ~	7,001 ~	
unit price	JPY25	JPY20	JPY15	JPY10	JPY5	



### **Next Engine** -Clients

 Next Engine supports clients in various categories Clothing and apparel Fashion accessories

General merchandise **Furniture** Interior

Cosmetics **Pharmaceuticals**  Household appliances PC and peripheral equipment

**Food Products Beverages** Alcoholic

**Automobiles** Motorcycle parts

**Books** Video Music software

※Partial posting



### **Next Engine** -Clients







**Neversey Never Inc.** https://neversaynever.jp/

Product: Women's Fashion and **Apparel** 



MADE IN EARTH https://madeinearth-store.jp/

Product: Organic cotton products, Soap, furniture



**International Swan Group** https://swan-group.net/

Product: Clothing, fashion accessories, etc.



THE BODY SHOP JAPAN http://www.the-body-shop.co.jp/shop/

Product: Natural cosmetics



WARAI MIRAI http://waraimirai.com/

Product: Suites, Fruits, Gifts



















\*Partial posting



## **Next Engine** -Strengths



**Born from** EC operation

Services born from opinions of "I want to enjoy work more " of our EC operations

In No1 market Number of contracted clients **\*** 

Strong trust backed by industry No.1 by continued support from EC businesses **\*\*Base on in-house research** 

Resilient Customization

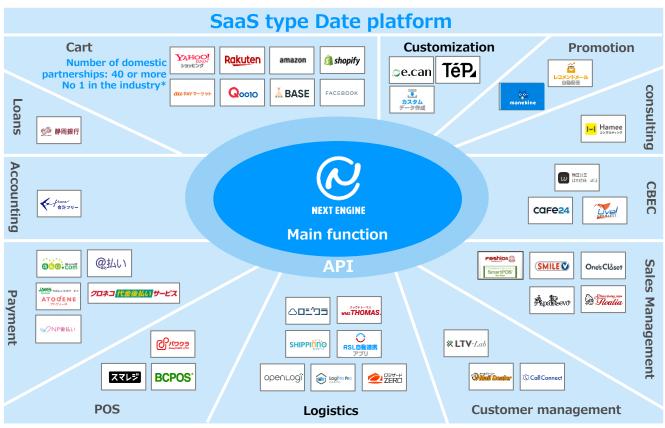
You can customize and add features in the Apps. Available consistently to use regardless of changes in size of business or social environment



# **Next Engine** -Strengths



(Partially listed)



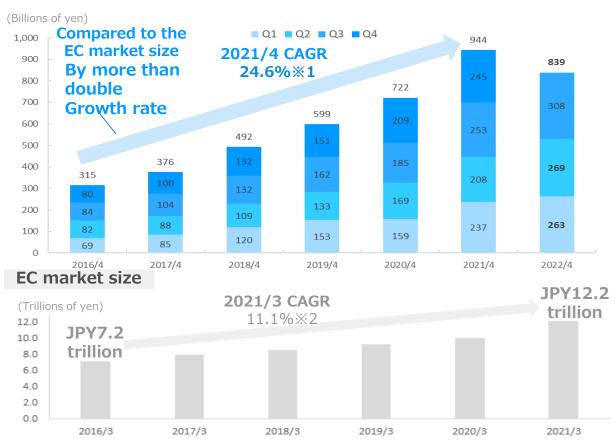
X In house research, as of the end of October 2021

### **Next Engine** -GMV trends

Next Engine growth rate more than double that of The domestic FC market.



#### **GMV**



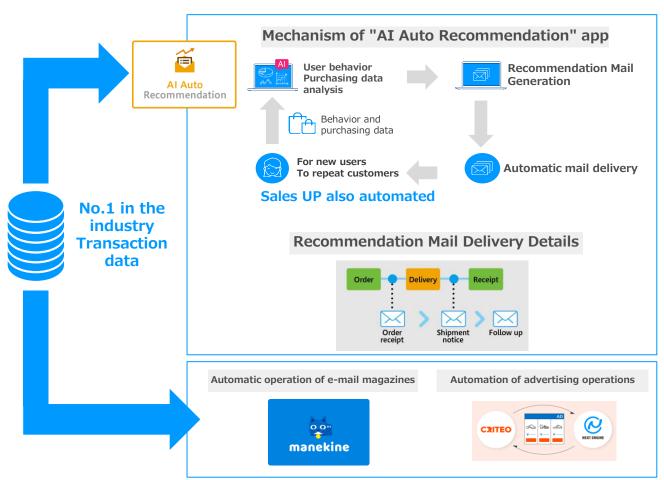
X1 Average annual growth rate. Calculated assuming FY04/16 as the first year.

<sup>\*\*2</sup> In the Survey of E-Commerce conducted by the Ministry of Economy, Trade and Industry, deemed fiscal March 2016 (fiscal 2015) as the first year Calculated by us from "Market Size of BtoC-EC in the Data Sales Field." 2022 Hamee Corp. All Rights Reserved | 43



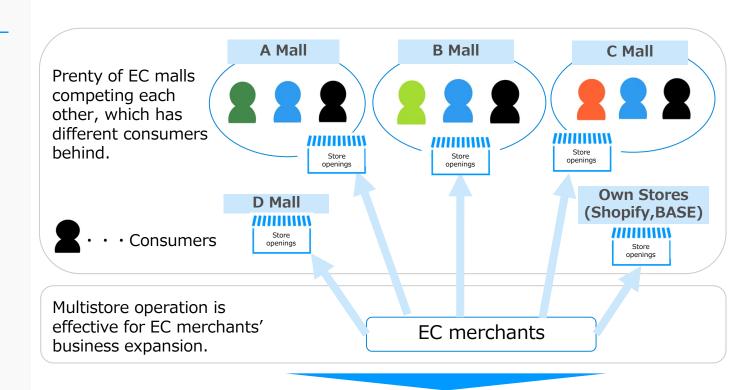
# **Examples of Up-Sell** Measures **Data-based** marketing solutions

 Started test marketing in Criteo and advertising operations automation





# **Characteristics of** Japan's EC Market



**EC** merchants in Japan face difficulties when start

 More complicated to manage orders, inventories, items at multistore in different EC malls who have original program each others.



### Hamee consulting -Business Activities

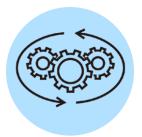


# Hamee consulting



### **EC** consulting

Consultants in charge formulate strategies, improve customer attraction through SEO and advertising, and provide support from a variety of perspectives, including repeat and higher spending per customer.



### **Management agency**

Operates EC sites that generate complicated operations from upstream to downstream, acting on behalf of customers in response to their requests.



#### EC store opening and construction consulting

Underwrote consulting, including the selection of malls and the design of websites and pages, to businesses considering opening new EC stores in an integrated manner, from actual site production.

### **Business Overview**

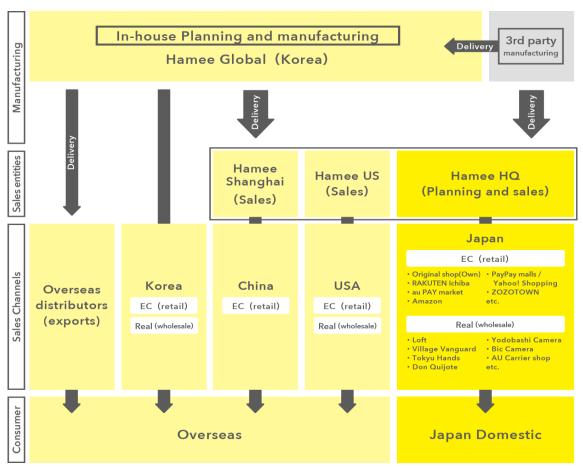
# Commerce Business





## **Commerce Business Supply Chain**

In iFace, we have established a system that can cover planning, manufacturing, and sales in-house.





### **Source of Commerce** Competitiveness

## Maximize **EC know-how**

- Efficient operations by making full use of Next Engine
- Store management
- Customer Satisfaction
- · Warehouse linkage, etc.

### Variety of sales channels

- Maximize product sales
- · Improve profitability through in-house planned products
- · Continued growth even in COVID-19

# **Supply Chain Management**

- · Consumer Voices are reflected to products speedily
- Expansion of product categories
- Incorporation of production profits from in-house productionproduction

### With iFace branding **Leveraging Growth**

- First Class
- Reflection
- New series
- Peripheral accessories
- · Color, character development



Launch new brand by using brand management that gained in the process of growth iFace

Salisty、Andmesh

Over the past 20 years, the Domestic Commerce Business has maintained an increasing trend in sales.

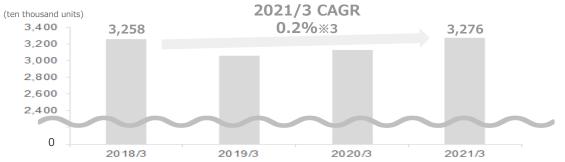
## **Continuous growth**

Achieve continuous growth even in the mature smartphone market.





#### **Domestic smartphone shipments \*2**



- X1 Average annual growth rate. Calculated using 2018/4 as the first year.
- \*2 We compiled a graph based on survey data from MM Research Institute, Ltd.
- \*\*3 Calculated by assuming 2018/3 (fiscal 2017) as the first year based on survey data from MM Research Institute, Ltd.



# **iFace —Strengths**



Design

The design takes into account not only functionality such as impact resistance, but also the expressions of personality such as unique curve and abundant color valuations.

**Brand** 

the strength and usability of its products, and its brand recognition is 71% high among men and women in their 20s. Survey period: April, 2021 Number of surveyed: 13,718 Survey method:Internet survey Target:Men and women aged 15-39 (smartphone users)

Its reliability is also high due to

Young generation

Among young \*\*smartphone users, iFace users (including experienced users) account for more than 40%, earning a high level of loyalty, enabling us to secure a diverse range of sales destinations.

**%**Focuses on women aged 15 to 24 (Our survey April 2021)

# **iFace** —Recognition

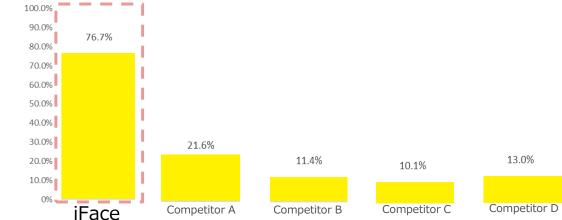
Overwhelming recognition among women in their late teens and early 20s compared to other companies' brands

Survey period: April, 2021

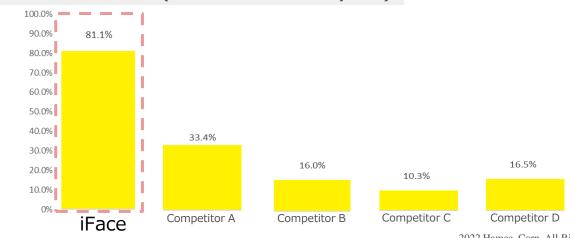
Number of researchers: 1195 women in their teens/1307 women in their early 20s

Survey method: Internet survey Target: Women aged 15-24 (smartphone users)

**Brand Recognition (Women in their late teens)** 



### **Brand Awareness (Women in their early 20s)**



Hamee

## Hamee

# High designability + Series expansion + Peripheral accessories development

### Commerce Business

### **iFace** —Series development

### Voices of iFace user were commercialized

· Look in Clear In a web-based survey, "Full Clear Case," which was the strongest demand, was commercialized as an item to be used in iFace.













Develop peripheral accessories

Finger Ring Holder



· Compact Wallet **O** iFace

· Grip On Silicone Case



### **Business Overview**

# **New Businesses**

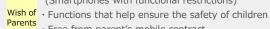
To utilize the capabilities of the 2 main businesses, create innovative new businesses. Same time, these support the evolution and growth of existing businesses



#### **New Businesses**

### **Hamic POCKET**

When children take a smartphone...



- · Functional designs children's use safety (Smartphones with functional restrictions)
- · Free from parent's mobile contract (In Japan "SIM LOCK" is common, see next slide)



- · Variety of apps such as video functions (Smartphones with functions similar to parents)
- · Designs children want to brag to friends







- Secure communication functions with dedicated apps
- · Check usage and history by kids
- Main functions of · Checking GPS data
  - Burglar alarm function
  - · Can be purchased without regard to parent's career



- · Apps can be downloaded from Google Play
- · Use highly designed iFace

Etc.



Parent-child "Safety"

**Elementary school students "Enjoyable"** 

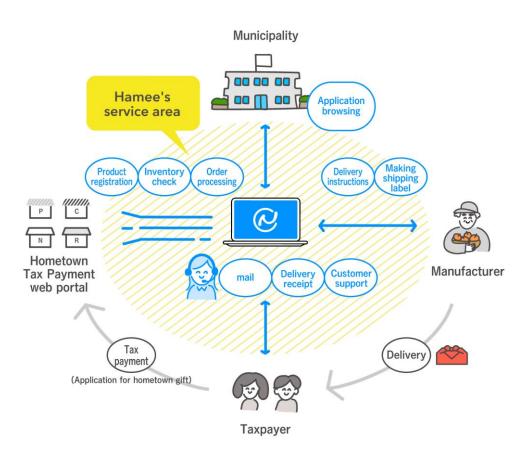
**Educate smartphone and IT "Literacy"** 



#### **New Businesses**

# **Hamee Hometown Tax Payment Support Service**





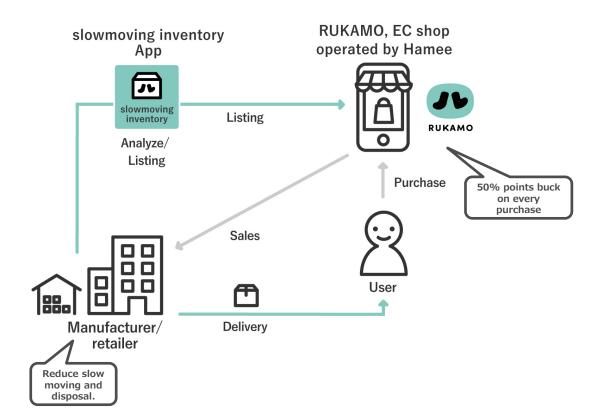


#### **New Businesses**

### **RUKAMO**

-For Sustainable Society-

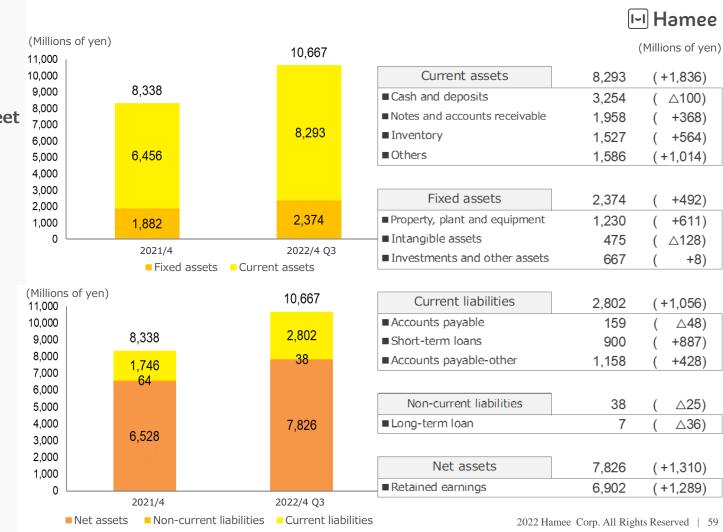
We will deliver sustainable services that fulfill SDGs goal of 12, "Responsibilities to make products and services."



# Reference information

# <mark>⊩</mark> Hamee

Q3 FY04/22 Balance Sheet





# **Next Engine indicators**



Fiscal Year	2020/4						2021/4	
riscai feai	Q1	Q2	Q3	Q4	Full year	Q1	Q2	
Number of clients	3,718	3,790	3,849	3,997	3,997	4,179	4,351	
Number of stores	28,814	29,376	30,034	30,835	30,835	31,771	33,114	
GMV (Billions of yen)	159	169	185	209	722	237	208	
ARPU (yen)	35,264	33,891	34,316	35,740	34,803	38,489	34,902	
Monthly churn rate	1.00%	1.06%	0.87%	0.98%	0.98%	0.82%	0.88%	
Transaction number processed (ten thousand)	2,248	2,133	2,302	2,864	9,547	3,394	2,876	
LTV(Lifetime Value) (yen)	3,543,583	3,184,650	3,923,231	3,662,894	3,578,589	4,684,866	3,961,527	

Fiscal Year		2021/4		2022/4			
riscai feai	Q3	Q4	Full year	Q1	Q2	Q3	
Number of clients	4,513	4,739	4,739	4,949	5,093	5,236	
Number of stores	34,461	36,004	36,004	37,765	39,134	40,192	
GMV (Billions of yen)	253	245	944	263	268	308	
ARPU (yen)	36,949	35,815	36,539	36,525	35,141	37,077	
Monthly churn rate	0.86%	0.90%	0.87%	0.81%	0.95%	0.96%	
Transaction number processed (ten thousand)	3,364	3,321	12,955	3,543	3,335	3,909	
LTV(Lifetime Value) (yen)	4,275,717	3,978,015	4,225,031	4,519,089	3,702,895	3,857,032	

**%GMV** and the number of orders processed are the totals at the end of each quarter. Monthly churn rate's figures are calculated by dividing the number of contracted clients end of Q4 from the average number of cancellations during the quarterly period.



# I Hamee

**Next Engine Global expansion** "Next Engine Korea"

- Next Engine Korea compatible a number of Korean FC malls
- Net increase slowed in Q3 and cancellations increased due to the influence of clients who have a shortterm duration among the clients acquired in Q2.

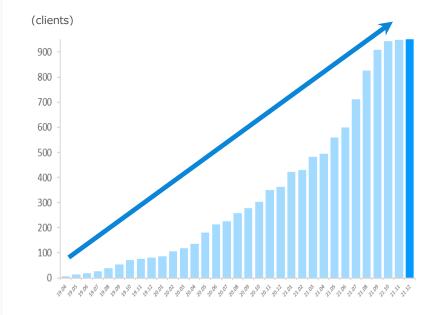
#### To establish subscription model in oversea market based on mid term strategy



#### "Next Engine Korea" compatible EC malls



(As of the end of April 2021/Partial excerpt)



**Next Engine Korea Number of** clients as of December 2021

960

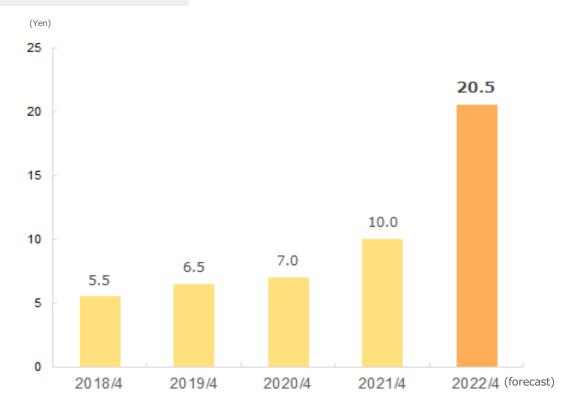


# I-I Hamee

# Shareholder Returns— Dividend per share

- Dividend payout ratio was 10% until FY04/21
- In FY04/22, we expects a dividend payout ratio of 20% to increase substantially in order to achieve its medium-term management plan.

#### **Dividend amount**



# CORPORATE DX & SDGs

 $\sim$ DX and SDGs that set fire to their own creative spirits $\sim$ 



# |<mark>|-|</mark> Hamee

## Fostering a corporate culture

Because of VUCA, We are fostering on a flexible organizational culture that celebrates innovative challenges, that is, fostering a culture the creative spirit burns.





# <sup>I</sup> Hamee

## Work style DX

- Full telework has been introduced, and the personnel system also has been refurbished.
- Both in-house meetings and brain storming succeeded in bringing almost all communications online.
- Started the express commuting system "Flexible commuting to HQ" to make it easier for telework employees to come offices.

### Renovation of the personnel system



Remote work -Preparationallowances



"Allowances for Odawara living"



Remote work allowances



"Flexible commuting to HQ"

### **Adoption of tools**





Online conferencing tools



Online Whiteboard



Media platform

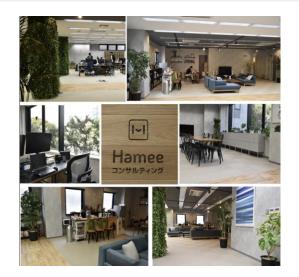


# I-I Hamee

### **Workplaces DX**

- · Since July 2020, we have instituted a new normal work style that allows employees to freely select office work and remote work, and we have been promoting a work style DX.
- · On the other hand, we believe that ideas born from real communication are also important, and in June 2021, we renewed the Odawara Head Office with the aim of revitalizing such communication.

### **Integrated Hamee Consulting & Tokyo** Sales Office



#### **Odawara Head Office Renovation**













### **Sustainable management**









**Building Strong Infrastructure in the EC Market** 



**Next Engine** 

Supporting Children's ICT Education with Safe and Secure IT Products



Hamic business

Supporting Hometown Tax Payment Management



Hometown Tax Payment Support

Hometown Tax Payment Support Service

### Sustainable Management

### **Environment**

**Sustainable Ethical EC** 





Governance

Corporate Governance Report





### **Disclaimer**

- This document includes the outlook for our company, future plans, and managerial goals. These forward-looking statements are based on current assumptions regarding future events and trends, and there is no quarantee that the assumptions are correct. There is a possibility that actual results will be different from those mentioned in this document for various reasons.
- Unless otherwise specified, the financial data in this document are indicated in accordance with the accounting principles that are generally recognized in Japan.
- Regardless of future events, the company will not necessarily revise our announcements about future outlooks, etc. unless required to do so in accordance with disclosure regulations.
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