FY2022(period ending March, 2022)
Financial Results
And
Medium-term Management Plan

PAYROL

Payroll.Inc (4489) May 12,2022



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ARR from new orders

660 million yen

Up from the previous term (For details, see page 6)

Churn rate

Ave. monthly churn rate is **0.2%** which is **Very low** but is as expected

(For details, see page 8)

ARR from new operations

Declined from the previous term, but remained little below an expected level, standing at

550 million yen

•Due to the prolongation of the installation period amid the coronavirus pandemic.

(For details, see page 7)

Sales revenue

grew 9.7%

year on year

(For details, see page 9)

ARR from backlog of orders

As of the end of the 4th quarter,

operations for 946 million yen are waiting to be conducted

(For details, see page 7)

Operating income

Up 15.7%

year on year

(For details, see page 10)

Financial Results of FY2022

Revenues: 8.2 billion yen, up 9.7%

Sales grew for five consecutive terms.

Operating Income: 1.4 billion yen, up 15.7%

Profit grow for five consecutive

Profit grew for five consecutive terms, hitting a record.

The temporary costs, etc. in the first half were offset, and sales and profit grew for five consecutive terms.

[Actual vs. predicted results]

Operating income fell short of forecast by 80 million yen due to the delay in starting New clients' operation and COVID-19 pandemic, but after adjusting for this, the performance is assumed to be overachieved the forecast. Net income exceeded the target due to the impact of income tax credits (the income tax system).



(millions of yen,%)

	FY20)22	FY2	021	changes	Rate of	FY2022	(A/E)
	performance	Sales ratio	performance	Sales ratio	Changes	increase	Forecast	Ratio
New Order : ARR	662	_	611	_	_	_	_	_
Order backlog : ARR	946	_	990	_	_	ı	_	_
Revenues	8,207	100%	7,484	100%	+ 723	+ 9.7	8,569	95.8
COGS	5,811	70.8	5,364	71.7	+ 446	+ 8.3	5,989	97.1
Gross Margin	2,396	29.2	2,120	28.3	+ 276	+13.0	2,579	92.9
SGA	1,189	14.5	965	12.9	+ 223	+23.2	1,141	104.2
Operating Income	1,416	17.3	1,224	16.4	+ 192	+15.7	1,502	94.2
Income before Income Tax	1,360	16.6	1,152	15.4	+ 208	+18.1	1,425	95.4
Net Income	1,089	13.3	758	10.1	+ 331	+43.7	1,088	100.1

^{*}New Order: ARR: Estimated annual sales revenue (running fees only) from new business operations we undertook ARR = Annual Recurring Revenue.

^{*}Order backlog: Total sales revenue from transactions for which orders have been placed and actual operations are to be conducted

New Order: ARR

New Order (ARR):

0.66 billion yen,

up 8.4% (YoY)

****Stable growth as scheduled**

(For reference)
Order backlog:

0.94 billion yen as of the end of Mar. 2022

(990 million yen as of the end of Mar. 2021)



New Order: ARR (cumulative amount in each fiscal year)

**ARR (Annual Recurring Revenue) = Estimated annual sales revenue (running fees only) from new business operations we undertook



XOrder backlog: Total sales revenue from transactions for which orders have been placed and actual operations are to be conducted

Operating (New Clients): ARR

554 million yen, Down 12% (YoY)

Remained as high as over 500 million yen.

Expansion of the scale of each project and prolongation of each work period due to the coronavirus pandemic

Expansion of the scale of each project and the widening of service scope, SETUP project has become more complex.

To solve above issue, we are aiming to strengthen all of our resource to obtain adequate skill.

(For reference)

Order backlog: 0.94 billion yen

as of the end of Mar. 2022

(990 million yen as of the end of Mar. 2021)

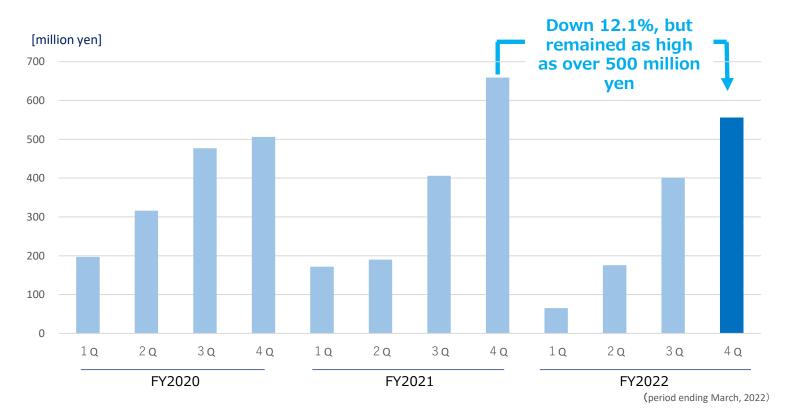


Operating (New Clients): ARR (cumulative amount in each fiscal year)

XARR (Annual Recurring Revenue) = Estimated annual sales revenue (running fees only) from new business operations we undertook

**Order backlog: Total sales revenue from transactions for which orders have been placed and actual operations are to be conducted





Churn rate (Ave. monthly churn rate)

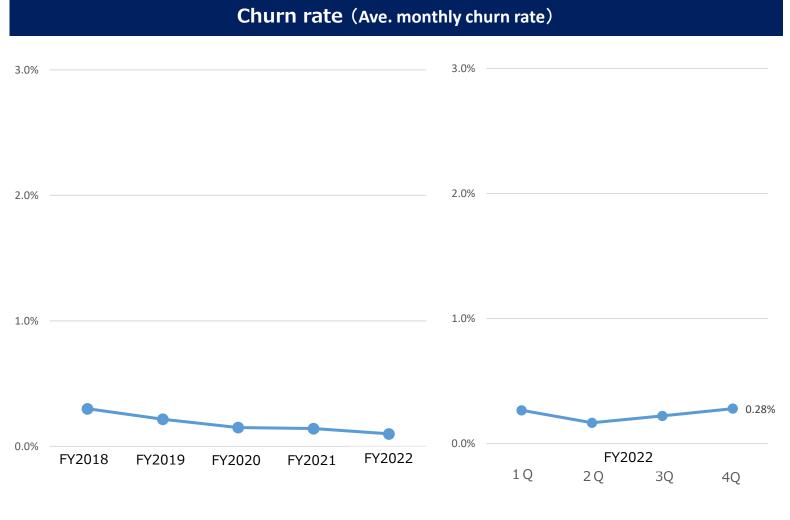
Churn Rate

(Ave. monthly churn rate): 0.28%

- Managed to keep churn rate at low level
- Lower annual churn rate compared to the average.

(4Q: 0.28%× 12months ÷ 3.36%)





[★] Churn Rate = (lost client ARR ÷ (existing client ARR of the previous year end + new client ARR)) ÷ Elapsed Months

X Lost client ARR : ARR of clients terminated

[💥] Exiting client ARR of the previous year end: ARR of clients operated at the year end

^{*} New client ARR: ARR of new client operated this year

Revenues

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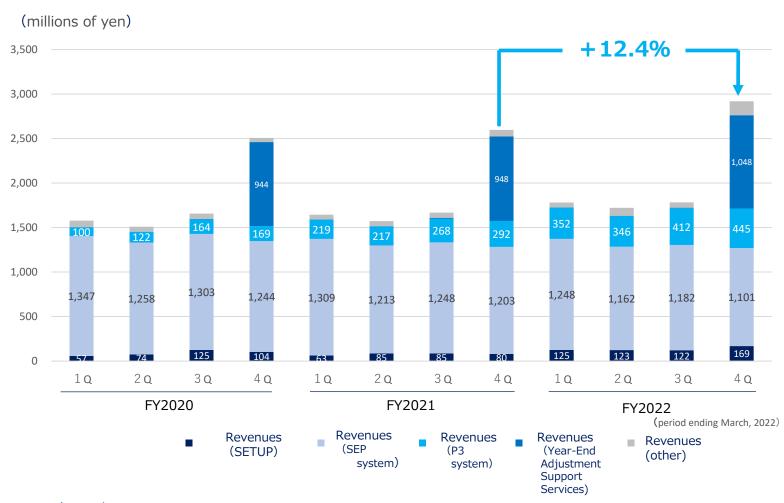
4th quarter (Jan.-Mar.)

- Sales revenue of P3: 440 millionyen, +52%
- Sales revenue of SEP: 1.1 billionyen, down 8%
- Sales revenue of year-endadjustment support: 1.05 billion yen,+10%

(Annual amount, including the posting in 3Q: 1.07 billion yen)

Annual sales increased 9.7%, achieving sales growth for the five consecutive terms, thanks to the sales of year-end adjustment support in 4Q, securing of new operations, growth of sales from change of specs, etc.

Revenues (Amount by the Quarter)



%Revenues (SETUP) : Initial Fee

%Revenues (SEP system) : Old system, ASP Service. Running Fee%Revenues (P3 system) : New system, Cloud Service. Running Fee

Operating Income





Operating income: 1.41 billion yen, +15.7%

New operations, year-end adjustment support in 4Q, etc. contributed, offsetting temporary expenses, etc. in the first half.

Profit grew for five consecutive terms, hitting a record.

[Actual vs. predicted results]

Operating income fell short of forecast by 80 million yen due to the delay in starting New clients' operation and COVID-19 pandemic.



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Topics in the 4th Quarter (Jan. to Mar.)



In February,

- Our business development promoter gave a lecture at the online seminar hosted by the Payroll-card Promotion Organization.
- Our company appeared in the Internet radio program, "Kumi Fujisawa's Talk with Presidents."
- Our company appeared in the radio NIKKEI "Pay attention to this company! Good fortune in the market."

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FY2023 Financial **Forecasts**

(millions of yen, %)

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Sales and profit will keep growing.

Sales growth rate: +8.3%

Operating income: +3.8%

Operating income is expected to rise 3.8% from the previous term.

Although we will post the costs for the increase of cloud infrastructure and for reforming HR system to secure and train our personnel.

Our revenue is weighed heavily on the latter half of the year.

The decline in net income is attributable to tax effect accounting in the previous term.

(In FY2022, capital stock increased through a public offering at the time of listing, so taxes were imposed on a pro forma basis. Therefore, deferred tax liabilities were reduced through the change in tax rate, decreasing income taxes.)

	FY2023 '22.4-'23.3		FY2022 '21.4-'22.4		changes	Rate of increase
	Forecast	Sales ratio	performance	Sales ratio		inci case
Revenues : Year-End Adjustment Support Services	1,171	_	1,067	_	+104	+ 9.7
Revenues	8,890	100%	8,207	100%	+ 683	+ 8.3
COGS	6,356	71.5	5,811	70.8	+ 545	+ 9.4
Gross Margin	2,534	28.5	2,396	29.2	+ 138	+ 5.8
SGA	1,195	13.4	1,189	14.5	+ 6	+0.5
Operating Income	1,470	16.5	1,416	17.3	+ 54	+3.8
Income before Income Tax	1,413	15.9	1,360	16.6	+ 53	+3.9
Net Income	970	11.0	1,089	13.3	△ 119	△11.0

Return to Shareholders in FY2023

In the long term, we aim to achieve a consolidated payout ratio of around 30%.

We will increase the dividend amount in accordance with our policy for shareholder return.

We will provide the shareholders as of the end of June 2022 with shareholder benefits for commemorating listing.

(as disclosed on Feb. 14, 2022)



- Our business is a recurring business which relies on the stock of existing clients but is firm in profits and cash flow.
- We acknowledge distribution of profit to shareholders as one of our important management objective.
- > In the long term, we aim to achieve a consolidated payout ratio of around 30% by executing stable and continuous increase of dividend.
- Once we achieve a dividend payout ratio of around 30%, we will prepare for an investment to further increase our corporate value and actively pay dividends from surplus funds, taking into consideration our cash position, ROE, and financial leverage.

(Term-end dividend)

According to the policy for return to shareholders, we will pay a term-end dividend of **5 yen/share** for FY2022.

For FY2023, we plan to pay a term-end dividend of **10 yen/share.**

*Record date: Mar. 31

(Shareholder benefits for commemorating listing)

We will send a QUO card worth 3,000 yen to each of shareholders who are written or recorded in the shareholder registry as of the end of June 2022 and hold three trading lots of our company's shares (300 shares) or more.

*Record date: June 30, 2022

*For details, see "Notification on shareholder benefits for commemorating listing" dated February 14, 2022.

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Mid-term Vision

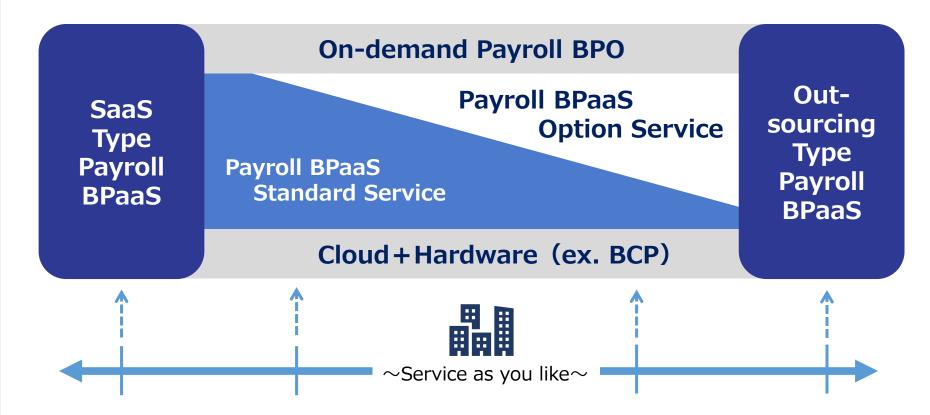
What is BPaaS?

Abbreviation for "Business Process as a service" meaning total solution service providing BPO, cloud system and infrastructure including BCP and securities.

Not only to provide the right software service fulfilling the client needs, but also to provide on-demand BPO allowing clients to secure human resources as needed.

By changing our service structure to "Payroll BPaaS," not only the enterprise, but also the SMBs are expected to be our client.

Redefining payroll outsourcing service in Japan as "Payroll BPaaS" making it the standard of the Japanese.



Growth Strategy Summary

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Based on the organic growth in Strategy 1, we will strive to improve our corporate value through new businesses in Strategies 2 and 3.

Strategy 1: To increase client enterprises

Strategy 2. To offer BPaaS to **SMB**

Strategy 3. Payment HR **Dashboard**

FY2023

Organic growth

·To offer cloud + BPO services and grow in parallel with the market growth

·To complete tests and commercialization to offer on-demand BPO services

·Establishment of an association of users ·Charge-free use of

services

•To improve the service level by increasing users FY2024

market growth

•To grow in parallel with the

·To accelerate growth by developing BPaaS

•To improve profit margin

Organic growth

•To conduct direct sale activities targeting 450 **subsidiaries** of existing

client enterprises

 Start of fee-charging services

 Posting of sales based on the system of charging according to usage

Organic growth

•To grow in parallel with the market growth

FY2024

•To accelerate growth by developing BPaaS

•To improve profit margin

•To conduct direct sale activities targeting 450 subsidiaries of existing client enterprises

 Posting of sales based on the system of charging according to usage

•To upgrade the functions up to ISO30414 Report

%enterprises=clients with over 1,000 employees

******SMB=small and medium business with 100-1,000 employees

Medium-term Management Plan

To keep increasing sales and profit, and earn sales of over 10 billion yen.

Revenues: Aim to earn 11.7 billion yen.

To keep increasing sales every term.

Operating income:

To keep increasing profit every term.

*Bottom: Organic growth(Existing Business)

- •Enterprises with 1,000 or more employees
- •Inevitably grow(recurring business)

*Upper: Improvement of existing Business

(enterprises with 1,000 or more

employees)

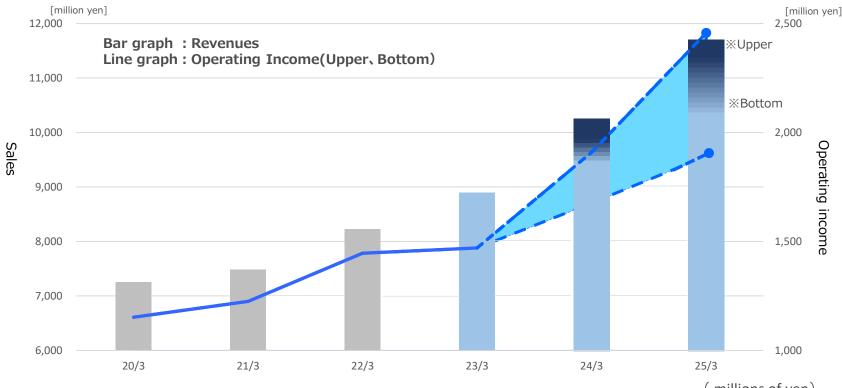
New business

- ·BPaaS for SMB
- Payment HR Dashboard

*EBITDA=Operating income + Depreciation

To realize stable CF





(millions of yen)

		Performance		Medium-term Management Plan			
	FY2020	FY2021 FY2022		FY2023	FY2024	FY2025	
Revenues	7,252	7,485	8,207	8,890	9,700- 10,250	10,570- 11,700	
Operating Income	1,152	1,225	1,416	1,470	1,670- 1,900	1,890- 2,450	
EBITDA	2,076	2,244	2,562	2,700	2,930- 3,160	3,080- 3,650	

Growth Strategy 1

To increase orders from enterprises

While the number of employees in the target market is about 15 million, we aim to increase our share from 1 million.

To continuously strengthen the operation system in parallel with the business expansion through new orders and new operations.

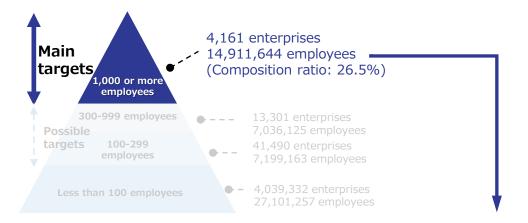
From FY2024

Acceleration of growth through

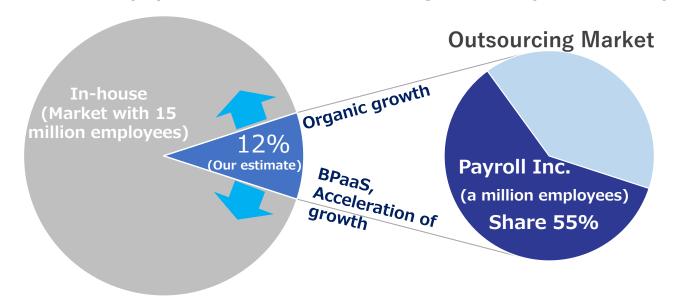
BPaaS

·Improvement in profit margin





Potential of the payroll calculation market targeted at Japanese enterprises



Source: Economic Census in 2014-Basic Survey, the Ministry of Internal Affairs and Communications

Surveyed in July 2014, released on November 30, 2015

"National summary of enterprises, etc., Table 1, Enterprises and industries (middle classification), the number of enterprises, etc., the number of business operators, the number of male business operators, the number of female business operators, and the number of regular employees for each of 11 categories of corporate scale (including overseas) and 5 categories of management organizations"

* Potential of the payroll calculation market About 10% of enterprises have already outsourced payroll calculation. Our share in the outsourcing market is estimated to be 60%.

Growth Strategy 2

To offer BPaaS to SMB

To offer BPaaS services to SMB (small and medium business with 100-1,000 employees)

Our BPaaS:

1 To produce SaaS for setup

 \Rightarrow To simplify installation processes and make them self-service.

2 To make operations on-demand

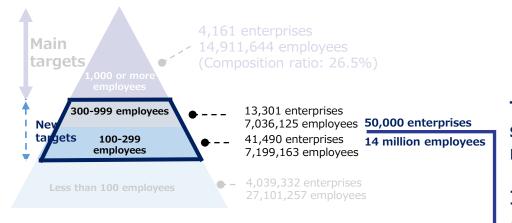
 \Rightarrow HR divisions of client companies operate our salary engine.

To offer processing and BPO center operation services on demand.

3 Infrastructure

⇒ To offer a high-integrity cloud P3 Base from the viewpoints of stability, information security, BCP, etc.





To provide SMBs with the outstanding service level of payroll processing nurtured in enterprises as BPaaS

Initial target: **450** subsidiaries of existing client enterprises

Market cultivation with BPaaS

Systems

(P3:SaaS)

BPO

(To make operations on-demand)

To realize minimum cost, the shortest turnaround time, minimum risk, and maximum profit

Infrastructure

(Security, BCP)

Growth Strategy 3.



Payment HR Dashboard

To anonymize and statistically analyze salary data on 1 million employees.

To offer a variety of statistical data to customers, to develop a new revenue source.

To brush up the dashboard with existing customers in the first year of the mid-term plan, to establish a model case.

It is assumed that it will be monetized in the second year of the mid-term plan or later.

Japan's first statistical data, mainly salary data, aimed at obtaining the certification of ISO30414 (the guidelines for disclosure of information on human capital)

Payment HR Dashboard (Product name: Human capital report e-pay HR KPI) Basic analysis PAYGAP Engagement Diversity Compliance

To comply with ISO30414

(the guidelines for disclosure of information on human capital)

Items to browse

Personnel expenses, head count, total working hours, average age, turnover rate

Total payment, average salary in each attribute, hourly wage

Ratio of employees who took paid leave,

No. of employees who took child care leave, ratio of managers

Empowerment of women, ratio of disabled employees, ratio of aged employees

No. of employees, ratio of each type of employees, Male-female ratio, internal transfer rate

Medium-term financial strategy

Optimization of financial balance Sustainable growth investment and continuous shareholder return



Optimization of financial balance

To improve capital-to-asset ratio by posting stable net income and reducing interest-bearing liabilities.

- Reduction of interest-bearing liabilities:
 - LBO loans will be repaid with flexibility, taking into consideration our cash position, ROE, and financial leverage.
- •Goodwill: To minimize impairment loss risk by growing recurring-revenue business.

Sustainable growth investment and continuous shareholder return

- Sustainable growth investment:
 - To enhance competitive advantages by actively investing in growing businesses.
- •Shareholder return policy: We aim to increase dividends stably and continuously to raise payout ratio from 8% in FY2022 to the long-term goal of around 30%. Once we achieve a dividend payout ratio of around 30%, we will prepare for an investment to further increase our corporate value and actively pay dividends from surplus funds, taking into consideration our cash position, ROE, and financial leverage.

Sustainability

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We will carry out activities for **ESG** and **SDGs**, to realize sustainable growth.

(Environment)

- To reduce the payroll processing cost of the entire society by decreasing the costs in each client enterprise by distributing our Salary BPaaS (outsourcing of payroll processing)
- To support DX among customers, shifting from paper to digital data and websites





(Society)

To contribute to local communities through job creation and recruitment in each region

Hokkaido, Nagasaki, Takamatsu: Total Over 300 employees and over 1,200 part-time workers (at a maximum)

To actively promote female employees to managers Ratio of female managers: 35% (out of all managers)





(Governance)

- Promotion of engagement among shareholders, investors, and the top management
- Reliable security: Privacy Mark, ISO27001, SOC1, and SOC2 reports
- Establishment of the advisory committee on nomination and remuneration



Appendix

Classifying new order, order backlog, and new client





[New Order: ARR]

sales)

 Annualized amount of orders received: Estimated annual sales revenue (running fees only) from new business operations we undertook

[Order backlog: ARR]

 Total sales revenue from transactions for which orders have been placed and actual operations are to be conducted

(Operating (New Client): ARR]

 Annualized sales: Estimated annual sales revenue (running fees only) from new business operations we undertook





 Annual Recurring Revenue Annualized sales (amount of orders received): Estimated annual sales revenue (running fees only) from new business operations we undertook
 Annualized amount of orders received: Estimated annual sales revenue (running fees only) from new business operations we undertook
Total sales revenue from transactions for which orders have been placed and actual operations are to be conducted
Annualized sales: Estimated annual sales revenue (running fees only) from new business operations we undertook
 Annual Churn rate Churn Rate = lost client ARR ÷ (existing client ARR of the previous year end + new client ARR)
 Sales revenues from the old systems (ASP services) (running fees) Monthly and seasonal sales included
 Sales revenues (running fees) from the new systems (cloud services) Monthly and seasonal sales included The new system will be used for new clients
 Initial fee for processing payroll The sales calculated in accordance with the IFRS. The amount equally divided by the number of years of the contract period (basically 3 years) for each client is posted on a monthly basis.
 Sales revenue from year-end adjustment support Sales revenue from our comprehensive payroll services and year-end adjustment support



3 functions below are essential for payroll processing.

It's our huge advantage to provide all of these services.

Our business earns recurring revenues by processing payroll every month.

All enterprises must pay accurate salaries to all employees on respective payment days every month.

Our company is the only Japanese company that undertakes all of such "mission-critical" payroll tasks.

Web Service

DX tool for enabling each employee to apply for the change in personal information and HR departments and store managers to inform organizational changes to employees

Payroll Engine

System for calculation in accordance with pay rules and employment regulations of respective companies

Operation

We undertake tasks that cannot be automated and seasonal tasks with our human resources.

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Corporate Vision

We will evolve and grow as a "software infrastructure enterprise" that offers services clients can co-use.



Our Mission

As payroll processing professionals, our top priority is to "provide customers a pleasant service experience." We thoroughly pursue the highest level of specialty, security, reliability and efficiency of our services and support companies as "Software Infrastructure".

Finance and settlement systems **Payroll** Communication Law and System and IT/ The Internet **Infrastructure** Hardware & Software Energy (electric power Traffic, and gas) Transportation, and Logistics Water and Sewage

Service Overview

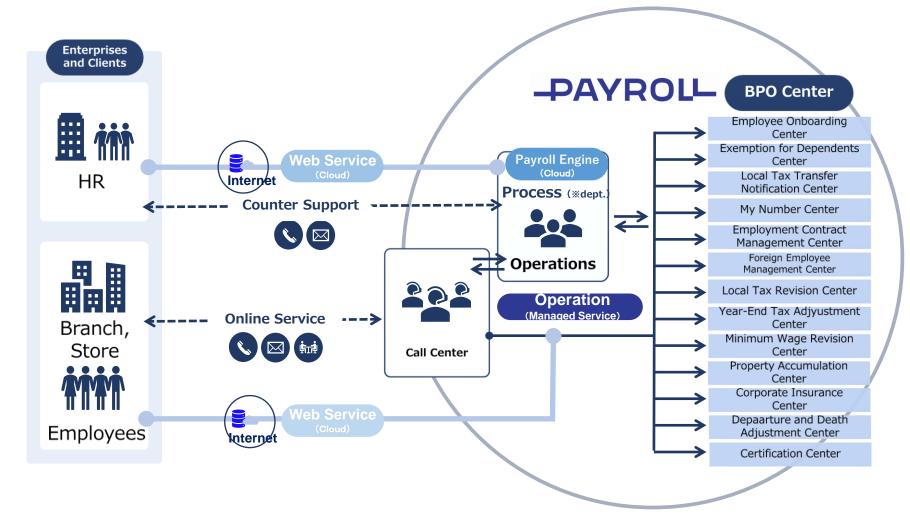
We offer comprehensive services that help client companies reduce man-hours and specialize in their core businesses by processing payroll on behalf of their HR departments.

The following 5 points are important for processing payroll in enterprises, and our comprehensive payroll services cover all of them.

- 1) Accurate payroll processing
- 2) A wide scope of operations
- 3) Security
- 4) BCP
- 5) Experience



Out- sourcing Type Payroll BPaaS *We have redefined it as "payroll BpaaS" in our mid-term strategy.



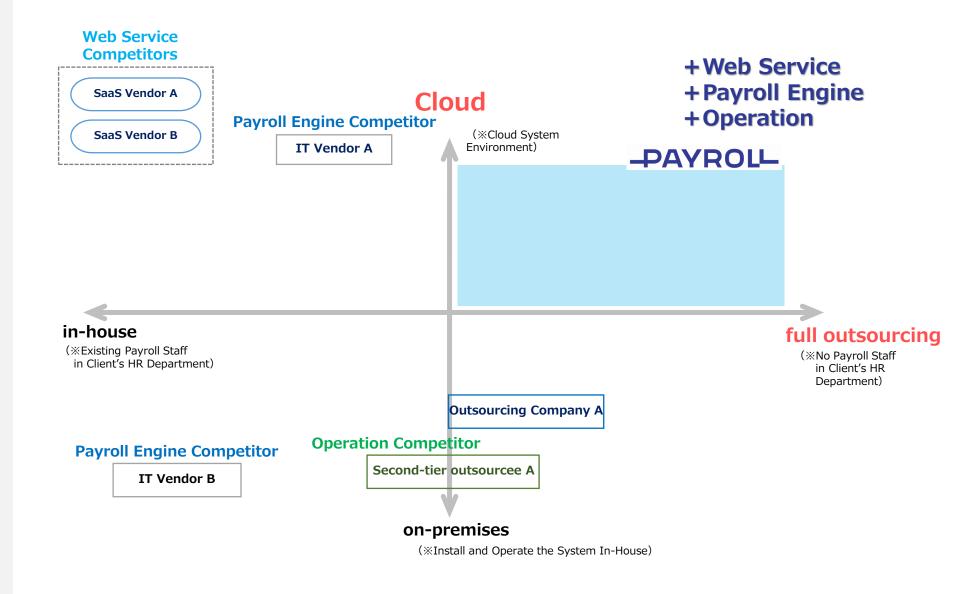
Unique Positioning

Only our company performs all of the three indispensable functions for processing payroll for enterprises, Web Service, Payroll Engine, and Operation.

SaaS vendors offer web services.

IT vendors offer payroll engines that would be used in-house.







Recurringrevenue business model The scope of our business is broad.

Competitive

Advantage

High-Level Security System and Compliance

BCP

Recurring-revenue business model

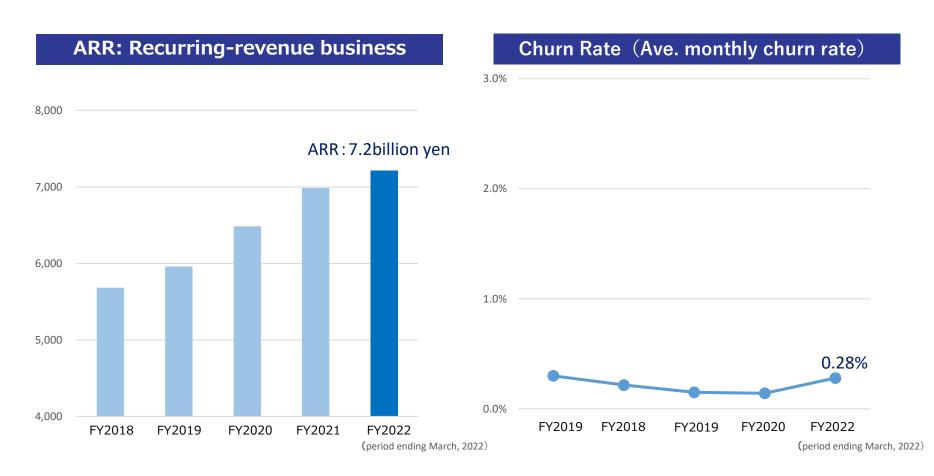
We managed to keep churn rate at low level.

Ave. monthly churn rate: 0.28%)

 $(0.28\% \times 12 \text{months} = 3.36\%)$

Then, we have established a recurringrevenue model.

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^{*}ARR (Annual Recurring Revenue) = Estimated annual sales revenue (running fees only) from new business operations we undertook

^{*} With respect to payroll processing, is the sum of existing client ARR and new client ARR.

X Anything other than the recurring-revenue (ie. Sales from initial stage, specification change, and year-end adjustment support services) are excluded. ※ FY2022 ARR=7.1 billion yen (as of today, 20)

[※] Churn Rate = (lost client ARR ÷ (existing client ARR of the previous year end + new) client ARR)) ÷ Elapsed Months

X Lost client ARR: ARR of clients terminated

^{*} Exiting client ARR of the previous year end: ARR of clients operated at the year end

^{*} New client ARR: ARR of new client operated this year

The scope of our business is broad.

The service menu can meet all the needs of enterprises.

High barriers to entry

Our service has advantages in quantity and quality compared with our competitors due to standardized business flow.

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- Manual data entry
- Year-end adjustment/readjustment
- **Pav statements**
- **Statutory pay statements**
- Correction of reports of exemption for dependents, etc.
- **Revision to local taxes**
- Local taxes
- **Management of labor contracts**
- Management of group life insurance

Operation

Payroll related Operations and Seasonal business

- Management of property accumulation savings
- **Issuance of certificates**
- Management of the periods of stay of non-Japanese workers
- Management of families residing outside Japan
- **Revision to minimum wages**
- Management of wage garnishment
- Collection of data on employment
- Collection of data on personnel transfer



Advantages of our cloud service

- Notification of changes in personal affairs
- HR departments' notices
- **Applications for** exemption for dependents
- Change in organizations
- **Applications for non-**Japanese employees
- **Attendance reports**
- **Recording of actual** working hours
- **Applications for shifts** and work on holidays
- **Applications for overtime** work
- **Applications for irregular** work

Web Service

Employees can access a website and submit various applications.



Engine for processing payroll

based on data on employees

- Payroll processing
- Calculation of seasonal bonuses
- Calculation of irregular bonuses
- **Calculation of retirement** benefits
- **Calculation of provision** for bonuses
- **Calculation of points for** retirement benefits
- Calculation of commutation expenses

★Setting of computing logic

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High-Level Security System and **Compliance**

A robust security base is indispensable for undertaking important payroll processing.

Our security is top-level in this field and complies with security codes.

Obtained Privacy Mark



Obtained ISO27001. ISO27018



Obtained SOC 2 Report certification



Electronic Recording Devices Prohibited



Hokkaido BPO Center

Only authorized personnel can enter the archive.



Strict Entry Restriction to Offices/Operational **Centers**



Hokkaido BPO Center

BCP

Keeping up the foundation to deliver payment to our customers under any situation is critical and that's the reason why we are chosen by many customers.



BCP



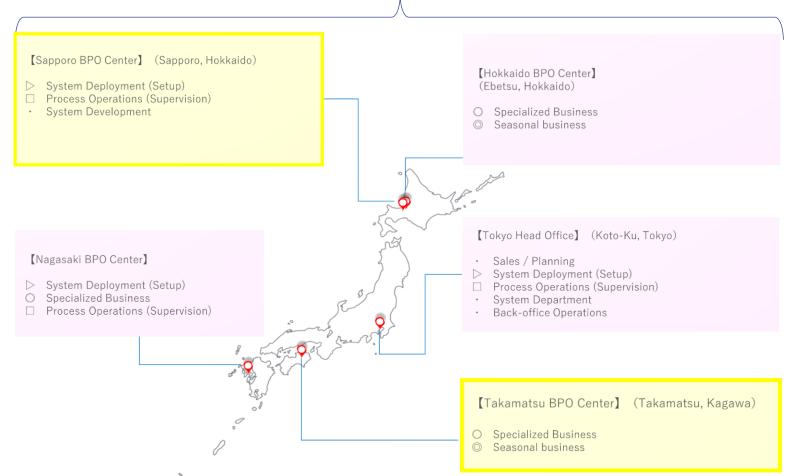
- Decentralization of business establishments
- · Development of a system for continuing business operations with a backup site in Japan, even if the data center of the headquarters goes down.

Business Continuity Planning



Design so that clients can check the visualized work processes of our

Work breakdown structure



We have large enterprise clients

Clients highly evaluate our services, and many enterprises fully entrust us with payroll processing.





14,000

8,000

4,500

4,300

► Retail and Hospitality

Convenience Store Chain
McDonald's Japan
Supermarket Chain
Sushi Chain
Coffee Chain
175,000
35,000
35,000
31,000

(Payroll Processed)



▶ Public Sector

 Vocational School 	5,900
 National R&D Agency 	4,800
 Toyo University 	2,900
 Affiliated Organization of Tokyo 	1,700
 National R&D Agency 	1 500



► Technology and Telecom

▶ Manufacturing

Auto Parts Manufacturer

Medical Drug Manufacturer

Machine Manufacturer

Semiconductor Manufacturer

· EC/IT Services	14,000
· <u>DeNA</u>	2,400
• <u>Microsoft</u>	2,200
 Social Media Services 	2,000
 Salesforce Japan 	1,600

260 Enterprises
Payroll for 1 million
employees processed



► Finance and Insurance

 AXA Life Insurance 	8,000
 Foreign Insurance Company 	4,900
 Tokai Tokyo Securities 	2,900
 Life Insurance Company 	2,200
 Domestic Bank 	1,900



► Service, Childcare, etc.

· Bellsystem24	27,800
· Cinema Complex	5,100
	•
• ENEOS WING Corp.	5,100
 Swing Corp. 	3,700
· VSN Inc.	3,000

% enterprises=clients with over 1,000 employees



Company Overview

- Leading company that undertakes payroll processing
- We offer comprehensive services including peripheral ones in addition to payroll processing.
- We offer payroll processing services to large enterprises with 1,000 or more employees and totaling up to 1 million employees in whole Japan (FY 2022).
- Recurring-revenue model based on recurring tasks
- Payroll Processed: ARR*: 7.2 billion yen (FY 2022) *Annual Recurring Revenue
- ❖ Churn Rate (Ave. monthly churn rate): 0.28% (FY 2022)

Financial Information (FY 2022, IFRS)

- Revenues: **8.2** billion yen
- Sales growth rate: 9.7%
- CAGR of Revenues (FY 3/2015 ⇒ FY 3/2020) : 10.2%*
 (Up 3.2% in FY 3/2021, due to the coronavirus pandemic)
- EBITDA: 2.55 billion yen, EBITDA margin: 31.2%
- Operating Income: 1.41 billion yen, Sales ratio: 17.3%
- Owners' equity ratio: 56.1%
- Operating Cash Flow: 1.88 billion yen

* The figures before FY 3/2018 are just for reference,

because the accounting standards were different.

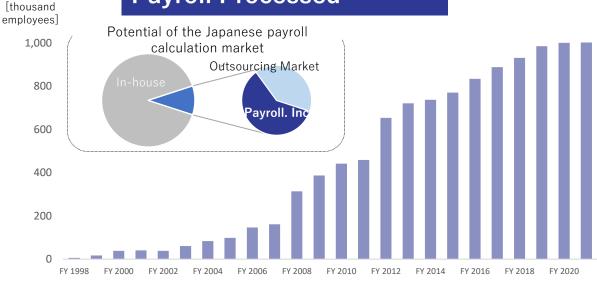
Services Provided

The only outsourcee that can perform the three indispensable functions for processing payroll for enterprises.



Payroll Processed

PAYROI



Mid/long-term Growth Vision

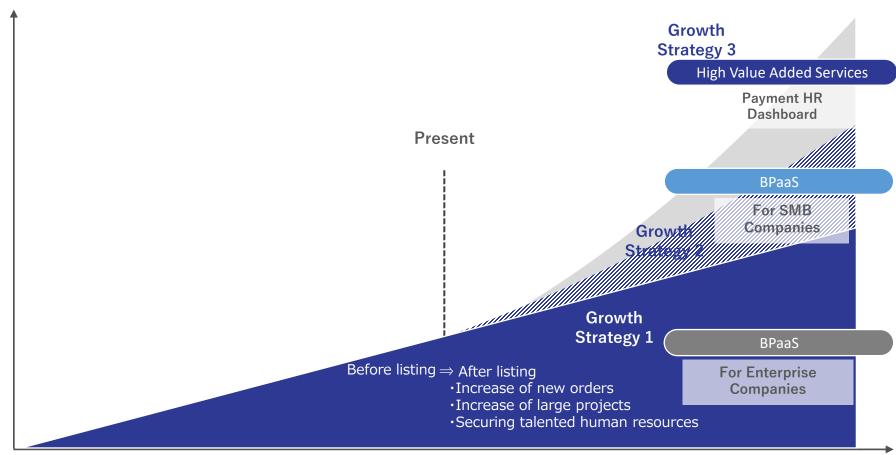
Growth Strategy 1:
Organic growth in the
enterprise market

Growth Strategy 2: To offer BPaaS to SMB companies

Growth Strategy 3:

To utilize the data held in payroll processing to offer high value-added services such as the Payment HR Dashboard





^{*}Enterprise companies mean large companies with 1,000 or more employees.

^{*}SMB companies mean companies with 100 or more (small) to 1,000 or less (medium) employees.



FY2022:

Allocation to enhance missioncritical system functions as planned

FY2023:

Funds are to be used to strengthen mission-critical system functions and used as working capital for recruiting and personnel expenses.



(million yen)

		Scheduled Use of Funds					
Item	Funds Procured	FY2	FY2023				
		Plan	Actual	Plan			
Mission-critical System Function Enhancement	500	400	400	100			
Working Capital for Recruiting, Personnel Expenses, etc.	35	_	_	35			

Major Risks and Measures to Address Them

*For other risks, please also refer to the description of business and other risks in the securities report.



Item	Major Risks	Likelih ood	Timing	Impact	Measures to Address Risks
Risks related to personal information protection	Risk of information leakage	Low	Long-term	High	Obtained and continuously renewed Privacy Mark and ISMS certifications Physical measures such as restricting access to the office and storing documents Blocking access from outside and setting access privileges within the company
Risks related to legal regulations	Risk that our business will be restricted by laws and regulations related to the protection of personal information, or by changes in taxation or systems related to payroll processing	Low	Long-term	Medium	 Establishment of a system to quickly identify and respond to the impact of legal revisions on our business, by setting up an internal department in charge of legal revisions, etc. Continuous employee training, considering legal revisions and enactments
Risks related to human error, quality defects, etc.	 Risk of loss of public confidence if we receive a claim for significant damages from a client as a result of a payroll error, mainly due to the events in question 	Medium	Mid-term	Medium	 Creating manuals for work procedures Checking of each task by the person in charge and his/her superior Conducting monthly quality audits
Risks related to system failures	Risk of computer system problems due to human error, disasters, power outages, computer viruses, and various unpredictable factors	Medium	Mid-term	Medium	Load balancing of servers and implementing periodic backups We have formulated a BCP in preparation for emergencies, and have established a system that allows us to continue providing services even during emergencies
Risks related to seasonal fluctuations in business performance	Our corporate group provides year-end adjustment assistance services, and sales revenue, profit, or loss tends to be concentrated in January (fourth quarter) Therefore, within the same fiscal year, our corporate group's quarterly performance will be biased	High	Short-term	Low	Promoting stable year-end assistance services, including DX support
Risks related to competition	Since the demand is expanding and the market is expected to continue to grow, competition may intensify due to an increase of newcomers to the market, and the risk of a relative decline in our company's competitiveness	Medium	Mid-term	Medium	Continuously enhancing the corporate capabilities (structure, expertise, etc.) in Cloud Service and Managed Service, which are the sources of our competitiveness
Risks related to the impact of COVID-19	Risk of a decrease in the number of employees subject to payroll processing in existing clients due to the pandemic	Medium	Mid-term	Medium	Securing revenues by accelerating the start of full-scale operations for new clients



Disclaimer

When preparing this material, we have relied on and assumed the accuracy and completeness of the information available to us, but information about other companies is based on publicly available information and we make no representations or warranties as to its accuracy or completeness. In addition, the statements may include projections based on assumptions, forecasts, and plans related to the future as of the date of the announcement. These forward-looking statements are based on information currently available to our company and certain assumptions that our company believes to be reasonable, and our company does not promise that they will be achieved. There may be significant differences between such forecasts and actual results due to various factors in the future, including changes in economic conditions, customer needs, competition with other companies, and changes in laws and regulations.

Future Disclosure

This document will be updated and disclosed around the time of announcement of full-year financial results.

