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 AEON DELIGHT CO., LTD.
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AEON DELIGHT Introduces VR tools for Security and Disaster Prevention Education

To Strengthen the industrial safety and health of facility managers and improve technological capabilities

AEON DELIGHT CO., LTD. (head office in Chiyoda-ku, Tokyo, President and CEO: Kazumasa Hamada, hereinafter "the Company") will introduce virtual reality (VR) tools that enables realistic simulation of facility management operations for safety and disaster prevention education for facility management personnel, with the aim of strengthening industrial safety and health and improving technical capabilities from this September.

This educational program, which incorporates hands-on learning using VR tools, is planned to be implemented for approximately 500 persons per year, mainly chief electrical engineers.

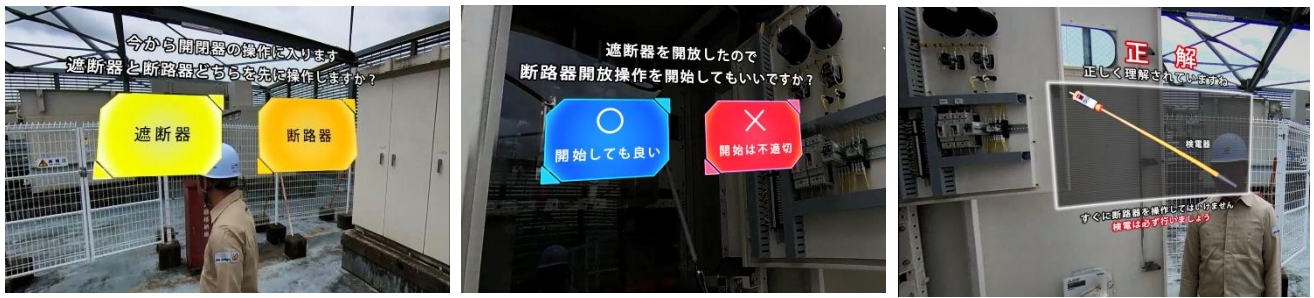


● Introduced VR goggles (left photo) and example of use (center photo), Visual image (right photo)

As the first phase of VR contents, we produced the following three programs that could lead to serious accidents in terms of occupational health and safety.

- ① Electric arc injury accidents caused by electrical equipment
 Learn the correct procedures for electric facilities, while at the same time experiencing the suspect risk of accidents that could occur in the event of a procedure default.
- ② Accidents involving falling from stepladders
 Learn the right procedures for high-place operations using the standpoint, while at the same time experiencing the suspect risk of accidents that could occur in the event of a procedure default.
- ③ Accidental involving falling into a manhole
 Simulate accidents that could occur when working with manholes open.

Through the use of VR tools to experience operations that are difficult to experience in actual workplaces, we will experience serious accidents due to the failure of operational procedures, raise awareness of process for safety and disaster prevention, acquire correct procedures, and improve technological capabilities.



●The actual screen as seen by the wearer of VR goggles. Designed to allow users to learn important points in business procedures in a quiz format

The VR tool will be permanently installed at the AEON DELIGHT Academy Nagahama*, the Group's research and training facility, and will be used during regular training of facilities management staff from September 2022 onward.

In the future, we plan to expand the scope of this program to include not only facility management, but also security, cleaning, and other operations, and to increase the number of VR content.

* For details, please refer to the end of the report (supplement).

As a group of specialists in facility management, we are focusing on the development of specialist human resources that combine "technological capabilities" and "human resources" in order to continue contributing to the resolution of issues faced by customers and local communities. In fiscal 2021 (March 1, 2021 to February 28, 2022), the number of in-house training sessions was 425, and the total number of participants was 11,840. Through these ongoing efforts, we have a total of more than 20,000 qualified personnel, including those who are indispensable for facility maintenance and those with knowledge and skills related to reducing environmental impact, which is one of our strengths.

The introduction of this VR tool will also be implemented with the aim of strengthening occupational health and safety and improving technological capabilities as part of enhancing educational activities.

As a facility management company under our management philosophy of "We Pursue the Creation of "Environmental Value" for our Customers and for the Local Communities." we will continue to strengthen our investment in human capital, including the enhancement of our educational activities. Through these efforts, we will continue to provide safety and peace of mind to our facilities and the surrounding environment as a group of specialists in facility management that combines our technological and human strengths.

(Supplementary)

・ Number of Qualified Employees (As of the end of February 2022, Aeon Delight on a non-consolidated basis)

Total number of employees with all certifications for which licenses are managed		20,153
Qualification example	Building Environment and Sanitation Management Technician	1,363
	Electrical Chief Engineer (Class 1, 2, and 3)	949
	Qualified Person for Energy Management (Heat and Electric Manager)	201
	First-Class Refrigerant CFC Handling Technician	531
	Eco-tuning Engineers	160

- Aeon Delight Academy Nagahama

Aeon Delight Academy Nagahama, a research and training facility located in Nagahama City, Shiga Prefecture, replicates the site environment and offers about 30 types of practical training and lectures.

In addition to providing customized content for trainees, such as management techniques for electrical, HVAC, plumbing, and firefighting equipment, emergency response methods, energy-saving proposals, and cleaning, we also provide training to prepare for official qualifications and encourage qualification acquisition by covering the examination fees.



- Inquiries regarding this press release-

President's Office, PR · IR Group, AEON DELIGHT CO., LTD

TEL:03-6895-3892