

October 11, 2022

Company Name: **Leopalace21 Corporation**
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**Notice Concerning Upgraded Internet Connectivity in Apartments Under Management:
Simultaneous Nationwide Replacement with NTT Communications' Cooperation to
Improve Tenants' Satisfaction**

Leopalace21 Corporation (Headquarters: Nakano-ku, Tokyo; President and CEO: Bunya Miyao; the "Company") announced that the Company completed with cooperation by NTT Communications Corporation (Headquarters: Chiyoda-ku, Tokyo; President & CEO: Toru Maruoka; "NTT Communications") switching to adopt IPoE networking protocol, upgraded connection method in which data transfer is not delayed by the network terminating devices as bottleneck, so that the Company can provide enhanced communication environment for *LEONET*, the Company's internet connectivity service for approximately 540,000 apartment units under management except some apartments.

The Company aims to further increase the tenants' satisfaction through providing stable internet connection service.



■ **Background of Replacing Infrastructure**

With the rapid development of communication technology in recent years, high-speed networks have become the mainstream since the 2010s, and with the spread of the new

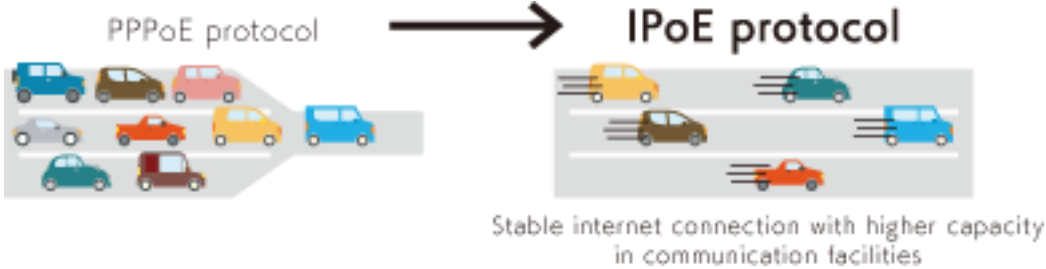
coronavirus, the use of Internet has become indispensable in many aspects of daily life including work, education, and pastime. *LEONET* has been using a conventional networking protocol called PPPoE, a connection method in which data must pass through network terminating devices when connecting to the Internet, which has resulted in a capability gap against the required communication environment. Many of our tenants had expressed their opinions about the necessity of improving the communication environment.

In order to provide services desired by such Internet subscribers, the Company has replaced the infrastructure for the first time since providing *LEONET* service in 2002. The Company will build solid structure that allows the Internet subscribers to use *LEONET* service without stress and frustration by improving quality and support system, and strive to promote *LEONET* rebranding.

■ **Outline of the Replacement**

The conventional PPPoE protocol has a problem of slow communication speed due to traffic congestion in the network facilities that aggregate the lines in case of large number of users and large amount of communication traffic. After the replacement, the IPoE protocol was adopted to provide a more stable and less congested connection even when the number of users and the volume of traffic are large, through a route with higher capacity than PPPoE. This will provide more stable image and sound quality* and therefore less stress to the users when viewing content or using videoconferencing.

*Actual effectiveness depends on the area, apartment and room environment, and usage conditions.



In conjunction with the replacement, the *LEONET* Office toll-free number hours has been extended from 10:00 to 19:00 to 24 hours a day, 7 days a week on and after August 1, 2022, to improve the support system for those who return home late.

■ **LEONET Overview**

It is an Internet service that is standard in our apartments and available only to the tenants. *LEONET* offers services such as video viewing and shopping that make the tenants' life as a single person more comfortable, a service unique to the Company that increases the value of the room. The concept is to provide connection in various situations such as work, study, and pastime to enjoy hobbies or entertainment or whatever, in the living space provided by the Company.

<http://www.leo-net.jp/#> (only in Japanese language)

https://www.leo-net.jp/redirect/re_202210_rebranding_press.html (only in Japanese language)

■ **Outline of the companies**

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Established August 17, 1973
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