



April 14th, 2023

**Regarding Our Response to the Notice of Scheduled Administrative Action**  
**from the Consumer Affairs Agency**

Company name: NIPPON GAS CO., LTD.

Code number: 8174 (Tokyo Stock Exchange Prime Market)

Representative: Kunihiko Kashiwaya, Representative Director, Chief Executive Officer

Contact: Shinichi Kiyota, Senior Managing Executive Officer

Nippon Gas Co., Ltd. (“NICIGAS”) hereby announces that it received a notice from the Consumer Affairs Agency of a scheduled administrative action (suspension of door-to-door sales for three months) for violating the obligation to clearly state the purpose of solicitation, violating the prohibition against re-solicitation, and misrepresenting information, regarding the door-to-door sales operations (on six cases, in total) conducted from March 2021 to March 2022 through its outsourced door-to-door sales agents, and have been given an opportunity for explanation by April 24th, 2023.

We received an on-site inspection by the Consumer Affairs Agency regarding the business activities of our outsourced door-to-door sales agents last June, and since then we have been fully cooperating with the investigation.

While we have established a system to improve quality and prevent inappropriate sales activity by instructing our outsourced door-to-door sales agents to record their communications with customers and by checking the conversations through sampling, we will take the remarks seriously and will review our business operations, including the management of our outsourced door-to-door sales agents.

With regard to the six cases pointed out by this notice, we will carefully examine the details and carefully consider how to respond to this notice as our recognition on some points are different.

We will promptly report the disposition once it has been decided. Currently, we expect no significant impact on our financial position due to this matter. We will timely update on any significant changes and development of this case.