## FY2023 Q1 Financial Results Briefing



Skylark Holdings Co., Ltd.
May 15, 2023

## FY2023 Q1 Results: Executive Summar

■ Sales 84.6 bn yen (+17.5 bn yen, 126.1\% YoY)
Same store sales:

| YoY sales | $128.1 \%$ | vs FY2019 Sales | $91.4 \%$ |
| ---: | ---: | ---: | ---: |
| Traffic | $113.8 \%$ | Traffic | $80.5 \%$ |
| ATP | $112.7 \%$ | ATP | $113.6 \%$ |

■ BP*
2.0 bn yen

■ OP
(0.4) bn yen
(+7.8 bn yen YoY)
((0.2) bn yen YoY)

Both business profit and operating profit exceeded guidance

- Business profit was positive. Reform of the earnings structure progressed more than expected
- Operating profit includes extraordinary costs
(Recording of loss on disposal of goodwill from store closures; payment of inflation allowance)
*BP (Business profit) is revenue minus cost of sales and SG\&A costs
- Q1 Business Environment
- Our Business Portfolio and Business Strategy for FY2023
-Q1 Financial Results


## Q1 Business Environment

## Daily Sales Trend vs FY2019

| 2022 | $6^{\text {th }}$ Wave: Government measures <br> against COVID-19 <br> $2022 / 1 / 9-3 / 21$ | $7^{\text {th }}$ Wave <br> $2022 / 7 / 6-2022 / 8 / 30$ | $8^{\text {th }}$ Wave |
| :--- | :--- | :--- | :--- |
| $2022 / 11 / 30-2023 / 1 / 24$ |  |  |  |
| 2023 |  |  |  |



## Q1 Business Environment

## Impact of Inflation

■ Q1 results: Total 4.48 bn yen

*Others: Production and logistics costs, consumables and tableware costs

## Reasons for increase in inflation

(1) Continued impact of weak yen (JPY/USD exchange rate: JPY112 from January to March $2022 \boldsymbol{\Rightarrow} \boldsymbol{J P Y} 135$ from January to March 2023)
(2) High energy prices
(3) Rising logistics cost and increased difficulty of procurement (economic recovery in Europe and U.S.)
(4) High egg prices due to bird flu

## Q1 Business Environment

## Sales Trends ${ }^{(1)}$

## Family Dining Business


(Note) Day-of-week adjusted; January excludes New Year holidays

## Young Family Segment

Young families are returning to our stores

Kids menu sales per 100 customers


2022Q1 2023Q1

## Casual Dining Business

Casual dining brands have recovered to 100\% levels


Guest count in local area stores are recovering gradually

Local area guest count vs2019 (Gusto)

(Note) Day-of-week adjusted; January excludes New Year holidays

## Q1 Business Environment

## Sales Trends(2)

## Party Reservations

Party sales increased significantly YoY and exceeded 2019


## Alcoholic Drinks

Demand for alcoholic drinks are increasing


Period: 4/29-5/7; units per hundred


[^0]-Q1 Business Environment

- Our Business Portfolio and Business Strategy for FY2023
- Q1 Financial Results


## Our Business Portfolio



## FY2023 <br> Management Strategy \& Business Environment

## Business Environment

■ Changes in consumer behavior : Decrease in dispensable income due to inflation; selective spending

- Rising costs: Utilities $\uparrow$ Labor $\uparrow$ Ingredients $\uparrow$ Operation cost $\uparrow$


## Management strategy

## ESG

Profitability structure reforms for each and every store

- Profitability improvement in existing stores
- Resume late-night operations
- DX promotion = productivity improvement
- Cost reductions


## Profitability Improvement at Existing Stores

| QSC reforms |  |
| :---: | :---: |
| Sales growth | Major actions Assumed impact <br> ■ Extension of late-night operating hours Annualized impact <br> (1,692 stores*) $\mathbf{2}$ bn yen <br> $\boxed{\text { Extension of hours accepting UberEats orders }}$  <br> - Morning hours extended ( 541 stores*) Annualized impact <br> • Late-night hours extended ( 205 stores*) $\mathbf{0 . 3}$ bn yen |
| Cost reductions | - Operational costs Q1 YoY <br> - Utilities usage* $7.4 \%$ improvement <br> - Consumables cost $14.2 \%$ improvement <br> - Repairs cost $9.0 \%$ improvement <br> - Food loss Q1 YoY improvement vs target <br> - Store loss reductions $0.2 \%$ improvement |

## DX Promotion = Productivity Improvement

Continue to develop DX to improve both customer convenience and employee productivity

## Improve productivity with DX

Floor service robots
$\Rightarrow 3,013$ robots installed at 2,063
stores, running 3.98 km per store

Introduction of new POS cash registers
$\Rightarrow$ Reduction of 32 mins/day at
2,800 stores
Annualized impact:
0.54bn yen

Introduction of self-serve checkout counters
$\Rightarrow$ Reduction of 27 mins/day at 759 stores

Annualized impact:
$0.12 b n$ yen

## <Main projects under development>

## Self-checkout for cash payments

Self-checkout counters for cash payments, approximately the same size as our current selfcheckout counters, are under development $\Rightarrow$ To be gradually introduced from June


## Pay-at-table

Pay-at-table using PayPay is being tested at 2 stores $\Rightarrow$ Current usage rate is about 15\%

## Restaurant seating

 systemDeveloping a system to usher customers to their seats when they enter the restaurant
$\Rightarrow$ Test is scheduled to start from Q2

## New store system

 (ordering)Developing a new store ordering system to improve order accuracy and reducing losses at each store

## Cost Reductions

## Level 1

- Price negotiations involving relaxation of standards and changes in contract terms
- Selection of suppliers through bidding
- Suppression through large-volume purchasing and long-term contracts


## Level 2

In-house production of outsourced products

- Modulization and process improvement

Review of manufacturing sites and batches
Improvement of logistic efficiency


- Menu segmentation for efficiency
- Review recipes and ingredients
- Improve gross profit by optimizing prices
- Reduction of food loss in stores



## Production and logistics reform

0.8 bn yen

Q1 Results
0.21 bn yen

Value and cost optimization 1 bn yen

Q1 Results
0.11 bn yen

## Reduction of loss

0.2 bn yen

Q1 Results
0.19 bn yen

Annual target 3 bn yen

## Q1 Results

 0.81 bn yen
## Menu Strategy



## Family Dining Business

Major menu revisions introduced in all major brands in March-April

- Lowered entry price; enhanced line-up of small sized menu items

- Strengthened high-selling categories

- Regional pricing changed to $3 \Rightarrow 4$ pricing patterns (Gusto)


## Sales Growth

## Optimization of Store Portfolio

## New stores

- Opening stores mainly in front of major terminal stations and in furnished vacancies, and sales is trending well.

- 7 new stores have opened by Apr 2023; planning to open around 40 new stores during the year.
$\square$ Brand conversions \& New brand development
- Conversion to casual dining brands such as La Ohana continue to perform well.
- New brands, Toh-Sai and Hachiro Soba are performing well. Each to open around 10 more stores in or after Q2.

| \# of Converted stores |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Brand | $\left.\begin{gathered} \text { category } \\ (* 1) \end{gathered} \right\rvert\,$ | Q1 | April <br> YTD | $\left\lvert\, \begin{gathered} \text { Sales impact } \\ \text { after } \\ \text { conversion } \end{gathered}\right.$ |
| Toh-Sai | C/D | 1 | 3 | 285\% |
| Musashino Mori Coffee | C/D | 4 | 4 | 212\% |
| Syabu-Yo | C/D | 3 | 4 | 188\% |
| La Ohana | C/D | 2 | 3 | 266\% |
| Hachiro Soba | F/D | 1 | 1 | 186\% |
| Total |  | 11 | 15 | 229\% |


(*1)C/D : Casual Dining F/D : Family Dining

## - Remodels

- As an effort to create a comfortable store environment, 32 remodels have been completed by end-April.
- Sales impact was +4.5\%; annually approximately 100 remodels scheduled.


## Overseas \& Retail Sales/EC Business

## [Taiwan]

3 New Stores, Musashino Mori Coffee, Syabu-Yo and Yokohama Steakhouse, opened on the same day

Consumption has been active since the year-end, and sales have remained strong, including the Lunar New Year period.
January sales were the highest monthly sales ever.
Q1 results:

- Sales: $109 \%$ vs budget, $121 \%$ YoY
- Traffic: $110 \%$ vs budget, $113 \%$ YoY


## Opened the first Musashino Mori Coffee in Taiwan!



## [Retail Sales/EC Business]

FY2022 sales: YoY428\%;
2023Q1 sales: 434\%. Growing rapidly.

-Q1 Business Environment

- Our Business Portfolio and Business Strategy for FY2023
- Q1 Financial Results


## Key Financials for Q1 2023

- Sales 84.6 bn yen, BP 2.0 bn yen, OP (0.4) bn yen
$\Rightarrow$ OP was 2.0 bn yen, as profit structure significantly improved through price increase and cost avoidance
- OP includes (2.3) bn yen recorded for loss on disposal of goodwill from store closures resolved in the previous fiscal year (in line with guidance)

|  | $\begin{gathered} \text { FY2023 } \\ \text { Q1 } \\ \text { (3-month) } \end{gathered}$ | $\begin{gathered} \text { FY2022 } \\ \text { Q1 } \\ \text { (3-month) } \end{gathered}$ | \%YoY |
| :---: | :---: | :---: | :---: |
| Sales | 84.6 | 67.1 | 26.0\% |
| Same store sales Growth |  |  | 128.1\% |
| Guest Count |  |  | 113.8\% |
| Average Ticket Price |  |  | 112.6\% |
| Business profit | 2.0 | (5.8) | - |
| Operating Profit | (0.4) | (0.2) | - |
| Adjusted Net Income | (0.7) | (0.5) | - |
| Adjusted ROE | (4.1)\% | 7.5\% | (11.6)\% |
| Store Footprint | 8 New Openings, 10 Brand Conversions, 24 Remodels |  |  |

[^1]GC includes delivery (calculated by delivery sales divided by the average eat-in ATP).
ROE: LTM base. Converted stores do not include 9 stores that have not yet opened.

## Condensed Consolidated Income Statemert

- Gross profit margin decreased by (0.4)\%: Due to the impact of inflation

Labor cost increased by (1.2) bn yen: Increase in labor cost

- Other SG\&A increased by (2.5) bn yen: Utilities inflation (1.3) bn yen, expenses associated with sales increase (0.7) bn yen, depreciation due to installation of floor service robots and new POS cash registers (0.3) bn yen
- Other operating income decreased by (7.2) bn yen: Previous year's government subsidy for shortening of operating hours (7.5) bn yen Other operating expenses increased by (0.8) bn yen: Loss on disposal of goodwill for the current year (2.3) bn yen, previous year's extraordinary loss from change in payroll calculations+1.5 bn yen

|  | Q1FY2023(3months) |  | Q1FY2022(3months) |  | Variance |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Bn | \%of Sales | Bn | \%of Sales | Bn | \%YoY |
| Sales | 84.6 | 100.0\% | 67.1 | 100.0\% | 17.4 | 126.0\% |
| COGS | (27.4) | (32.4)\% | (21.5) | (32.0)\% | (5.9) | 127.6\% |
| Gross Margin | 57.2 | 67.6\% | 45.7 | 68.0\% | 11.5 | 125.2\% |
| Labor | (28.5) | (33.7)\% | (27.2) | (40.6)\% | (1.2) | 104.5\% |
| Other SG\&A | (26.7) | (31.6)\% | (24.2) | (36.1)\% | (2.5) | 110.2\% |
| Business profit | 2.0 | 2.4\% | (5.8) | (8.7)\% | 7.8 | - |
| Non-operating incomes | 0.6 | 0.7\% | 7.8 | 11.6\% | (7.2) | 7.7\% |
| Non-operating expenses | (3.0) | (3.5)\% | (2.1) | (3.2)\% | (0.8) | 138.4\% |
| Operating Profit | (0.4) | - | (0.2) | - | (0.2) | - |
| Financing Costs | (0.7) | - | (0.7) | - | 0.1 | - |
| Income Before Income Tax | (1.0) | - | (0.9) | - | (0.1) | - |
| Tax Expenses | 0.4 | 0.5\% | 0.4 | 0.7\% | (0.1) | 85.2\% |
| Net Income | (0.7) | - | (0.5) | - | (0.2) | - |
| Adjusted Net Income | (0.7) | - | (0.5) | - | (0.2) | $1-9$ |

## Improved PL Structure through Pricing

PL structure improved due to pricing in July and October last year


## Condensed Consolidated Balance Sheets

- Total shareholders' equity of 156.7 bn yen: exceeds goodwill of 142.6 bn yen
- Total borrowings of 108.8 bn yen: borrowings increased by 1.9 bn yen from 107.0 bn yen at the end of the previous year
(Unit : Bn yen)
Q1FY2023 Q1FY2022 Variance
Q 1 FY2023 notes

| Assets: |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Current assets | 42.2 | 41.8 | 0.4 | Balance of cash and deposits 15.7 Bn yen |
| Non-current assets | 380.0 | 382.9 | (2.9) | Balance of goodwill 142.6 Bn yen |
| Total assets | 422.2 | 424.8 | (2.5) | Balance of right-of-use asset 97.1 Bn yen |
| Liabilities: |  |  |  |  |
| Current liabilities | 91.8 | 157.3 | (65.5) | Balance of short-term debt 24.8 Bn yen |
| Non-current liabilities | 173.7 | 109.8 | 64.0 | Balance of long-term debt 84.0 Bn yen |
| Total liabilities | 265.5 | 267.1 | (1.6) | Balance of lease liability $\mathbf{1 0 0 . 8} \mathrm{Bn}$ yen |
| Equities: |  |  |  |  |
| Equity attributable to owners of the company | 156.7 | 157.7 | (1.0) |  |
| Total shareholders equity | 156.7 | 157.7 | (1.0) |  |
|  |  |  |  |  |
| Equity ratio | 37.1\% | 37.1\% | (0.0)\% |  |
| Adjusted ROE | (4.1)\% | (3.9)\% | (0.2)\% |  |
| Net D/E ratio | 0.65 | 0.64 | 0.01 |  |

(Notes) Adjusted ROE : LTM base, not audited numbers. Net D/E ratio = (borrowings at end of period + other financial liabilities at end of period -cash and cash equivalents at end of period -financial liabilities associated with IFRS16) / total equity (end of period)
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## Condensed Consolidated Statements of Cash Flows

- Operating cash flow: 11.7 bn yen, an increase of 6.5 bn yen YoY. The difference from the previous year is due to an increase in business income and a decrease in income taxes paid
- Investment cash flow: (4.3) bn yen, a decrease in expenditures of 0.1 bn yen YoY. New store openings increased, but store remodels decreased compared to the previous year
- Financial cash flow: (7.0) bn yen, a decrease in expenditures of 7.1 bn yen YoY. Increase in short-term borrowings +5.0 bn yen and dividend payments in $2022+2.6$ bn yen

| (Unit : Bn yen) | Q1FY2023 | Q1FY2022 | Variance |
| :---: | :---: | :---: | :---: |
| Operating cash flow | 11.7 | 5.2 | 6.5 |
| Investment cash flow | (4.3) | (4.3) | 0.1 |
| Free cash flow | 7.5 | 0.9 | 6.6 |
| Financial cash flow | (7.0) | (14.1) | 7.1 |
| Loan | 1.8 | (3.2) | 5.0 |
| Issuance of new shares | 0.0 | 0.0 | 0.0 |
| Lease debt repayment | (8.7) | (8.2) | (0.5) |
| Dividend | (0.0) | (2.6) | 2.6 |
| Others | (0.1) | (0.1) | (0.0) |
| Change in cash | 0.5 | (13.2) | 13.7 |
| Cash balance at closing | 15.7 | 25.1 | (9.4) |

## Sales Q1FY2023 vs. Q1FY2022 (3 months)

- Sales in Q1 FY2023 increased by 17.4 bn yen to 84.6 bn yen
- Delivery and take-out sales decreased as eat-in sales increased



## BP Q1FY2023 vs. Q1FY2022 (3 months)

- BP was up 2.0 bn yen, +7.8 bn yen vs 2022
- Inflation impact was (4.5) bn yen, but profit turned positive due to sales recovery at existing stores and improvements in gross profit margin and costs
- Productivity in store operations improved due to the installation of floor service robots and selfserve checkout counters



## ESG Initiatives

## 《Main items》

## Promotion of

 activities towards sustainability
## External assessment of ESG

## 《Outline of activities）

## Linking Sustainability KPIs to employee evaluations

Starting this fiscal year，we have introduced a system in which the achievement status of each KPI for activities towards sustainability is linked to the evaluation of division directors and above．

## Selected as a constituent of the Government Pension Investment Fund（GPIF）＇s newly adopted ESG index

We were selected in the highest rated group＂ 1 ＂of＂Morningstar Japan ex－REIT Gender Diversity Tilt Index＂．This is in recognition of our efforts related to gender and diversity，and with this，we have now been selected in five of the six ESG indices adopted by the GPIF．

## B rating for＂CDP Supplier Engagement＂

CDP，a global environmental NGO，gave us a B rating for our efforts toward our business partners to reduce $\mathrm{CO}_{2}$ emissions， following a B rating for＂Climate Change＂．

## ESG Initiatives

## 《Main items》

## 《Outline of activities）＂

## Consideration for

 the environment

Contribution to
society


## Results of environmental initiatives in 2022

$\mathrm{CO}_{2}$ emissions
Amount of food waste
Amount of plastics used＊
$-1.7 \%$ YoY
－1．9\％YoY
－11．8\％YoY
＊Chargiing for plastic shopping bag from Januarry 2023
This led to a reduction in plastic usage amount of approximately 22 tons in Q1．

## Development of a human rights policy

Based on the UN＇s＂Guiding Principles on Business and Human Rights＂，the Board of Directors resolved a human rights policy．We support and respect the international code of conduct on human rights and undertake human rights due diligence．

## Turkey－Syria earthquake emergency support fund

We donated 8，460，000 yen，which was collected at all of our group stores in February and March，to Japan for UNHCR．The funds will be used to support the victims of the earthquake through Japan for UNHCR．

## Appendix

## Optimization of Store Portfolio

Converted 5 stores to maximize area earnings by eliminating "self-cannibalization" (in-house competition) in local areas overcrowded with Gusto, realizing a total sales impact of $\mathbf{2 4}$ million yen from the elimination effect alone

## 【Example of Seto store converted from Gusto to Syabu-Yo】

- Conversion of Gusto Seto store to Syabu-Yo increased sales of Seto store by 48 million yen
- Furthermore, Gusto Owari Asahi store increased sales by 9 million yen due to the elimination of self-cannibalization, resulting in a total area sales increase of 57 million yen

| Store | Sales difference before and after <br> conversion (thousand yen) |
| :--- | ---: |
| SS Seto | 48,018 |
| GT Owari Asahi | 8,806 |
| Area total | 56,825 |



- Converted stores aimed to eliminate self-cannibalization in local areas

| No. | Converted store | Nearby Gusto | Sales impact of eliminating self- <br> cannibalization (thousand yen) |
| ---: | :--- | :--- | ---: |
| 1 | Syabu-Yo Seto | Gusto Owari Asahi | 8,806 |
| 2 | Musashino Mori Coffee Shizuoka Chiyoda | Gusto Shizuoka Kuniyoshida | 6,810 |
| 3 | Musashino Mori Coffee Oyama Hongo | Gusto Oyama Inuzuka | 4,181 |
| 4 | Musashino Mori Coffee Shiroyama | Gusto Kagoshima Jonan | 2,671 |
| 5 | La Ohana Atsuta Ichiban | Gusto Nakajima | 1,643 |
|  |  |  |  |
|  |  | Total | $\mathbf{2 4 , 1 1 2}$ |

## Store Development Summary

■ New store openings: Selectively opened 8 stores
$■$ Brand conversions: Converted 10 stores, mainly Syabu-Yo and Musashino Mori Coffee
■ Remodels: Remodeled 24 stores, mainly Gusto

| Brand | New Openings | Brand Conversion | Closure | End of Mar. 2023 | Remodels |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Gusto | 2 | - | (24) | 1,289 | 23 |
| Bamiyan | 1 | - | (2) | 354 | - |
| Syabu-Yo | 2 | 3 | (5) | 276 |  |
| Jonathan's | 1 | - | (7) | 199 |  |
| Yumean | - | - | (4) | 169 |  |
| FLO Prestige | 1 | - | (1) | 115 |  |
| Steak Gusto | - | - | (7) | 92 |  |
| Karayoshi | - | - | (8) | 78 |  |
| Taiwan Skylark Co., Ltd. |  | - | - | 68 | 1 |
| Musashinomori Coffee |  | 3 | (1) | 66 |  |
| Aiya | - | - | (1) | 40 |  |
| chawan | - | - | - | 21 |  |
| La Ohana | - | 2 | - | 19 |  |
| Others | 1 | 2 | (16) | 202 | - |
| Group Total | 8 | $10$ | (76) | $\begin{aligned} & \text { 2,988 } \\ & \text { \# of stores compared } \\ & \text { to end FY2022: (68) } \end{aligned}$ | 24 |

## OP Q1FY2023 vs. Q1FY2022 (3 months)

- OP was (0.4) bn yen, (0.2) bn yen vs 2022
- Impact of the 2022 government subsidy for shortening of operating hours is (7.5) bn yen



## Growth Roadmap

| Timeline | First Phase | Second Phase <br> $2023-2025$ | Third Phase <br> 2025－ |
| :--- | :---: | :---: | :---: |
| External <br> Environment | COVID－19 <br> Pandemic | Inflationary environment：Rising raw materials，energy，and |  |
| labor costs |  |  |  |$\quad$| A period of consolidation |
| :---: |
| and shakeout |


| Key <br> Pillars | $\mathbf{1}$ | Promotion of Digital Transformation（DX） |
| :--- | :--- | :--- |
| 2 | Human Resource Development and Operational Reform（Thorough Implementation <br> of Chain Store System） |  |
| 3 | Promotion of ESG（Environmental Initiatives，Social Contribution，Strengthening <br> Governance） |  |



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[^0]:    *Late-night sales: sales from 10pm to 5am the next day

[^1]:    Definition of Same Store Sales: 13 -month existing stores/including brand conversion/excluding discount from shareholder benefit coupons.

