

Results of Operations

for the Fiscal Year Ended March 31, 2023 (FY3/23)

May 2023

Tokyo Stock Exchange, Prime

9936

OHSHO FOOD SERVICE CORP.

Today's Agenda

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FY3/23 Financial highlights (1)

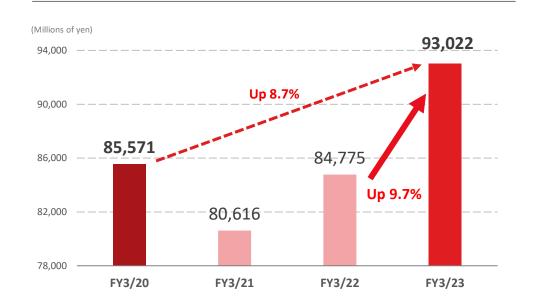


Consolidated Sales

¥93,022 million

Up **9.7**% YoY

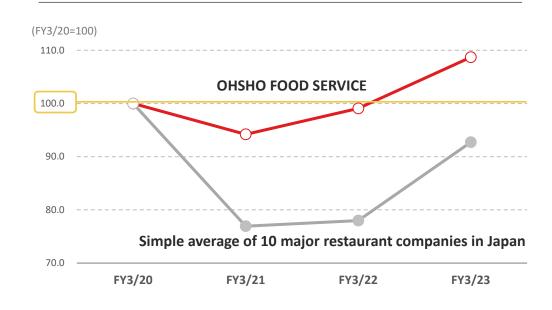
- Record-high sales despite the continuing effects of the pandemic; growth was driven by consistent QSC improvements and effective advertising campaigns.
- Record-high monthly sales for 14 consecutive months (February 2022 to March 2023)



Consolidated Sales Index (FY3/20=100)

FY3/23 sales index was 108.7 compared with FY3/20

- Ohsho sales were 108.7 compared with FY3/20; the average sales index vs. FY3/20 for 10 major restaurant companies in Japan in FY3/23 is 92.7 as performance is still below FY3/20 sales.
- The FY3/21 downturn in sales was relatively small, demonstrating the resilience of Ohsho restaurants to a challenging and changing business climate as well as the ability to recover quickly.



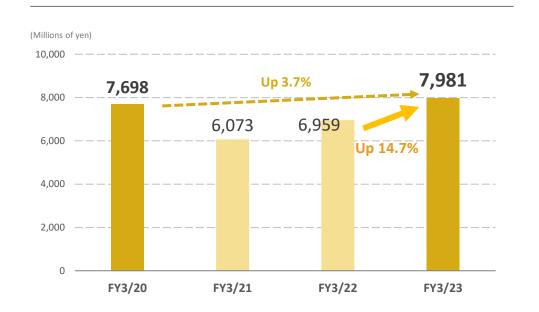
FY3/23 Financial highlights (2)



Consolidated Operating Profit

¥7,981 million Up 14.7% YoY

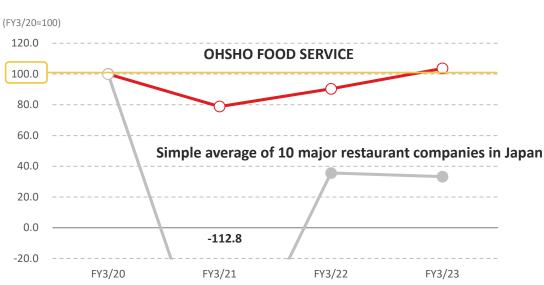
- Operating profit up 14.7% despite the negative effects of higher prices of raw materials, electricity and gas, and other items.
- Operating profit was higher than the pre-pandemic level (FY3/20).



Consolidated Operating Profit Index (FY3/20=100)

FY3/23 operating profit index was 103.7 compared with FY3/20

- The FY3/23 operating profit index for 10 major restaurant companies in Japan is 33.2 compared with FY3/20 but this index is 103.7 at Ohsho.
- Ohsho was able to maintain a consistently high operating profit even as the pandemic severely impacted the restaurant industry in Japan.





FY3/23 Major Activities

First price revision in May 2022 along with upgrades for even better flavors



- Prices of 14 major menu items were revised for the first time in May.
- In addition, recipes were upgraded for an even better dining experience.



Examples of recipe upgrades

Gyoza: Pan-fried Pork Dumplings

Every location prepares gyoza in precisely the same manner using Ohsho's own grill in order to further enhance the flavors of gyoza.

Chahan: Pork Fried Rice

We improved the rice cooking method and are using a preparation method for an even richer aroma of onions for richer flavors.

Tenshin-Han: Omelette on Fried Rice

Spices with eggs and a special Sauce for a smooth texture along with outstanding flavor.

Sauteed Pork Liver & Garlic Chives

We changed the liver preparation method for a smooth sensation and even better flavors.



Ohsho's food has become even better

Ohsho's reputation on SNS and many media channels

Constantly increasing the "power of good taste"

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- Recipes of 14 main menu items were upgraded.
- Hands-on and online training centered on the Ohsho Cooking Dojo
- All restaurants are using Ohsho's own grill for gyoza.





Major Training Programs and Participants

| Ohsho Cooking Dojo FY3/18- | Food preparation techniques and methods for extracting the richest flavors possible | |
|----------------------------|---|--|
| Students in FY3/23*1 | Total participants*1 | |
| 12,219 | 47,124 | |
| (11,885) | (43,695) | |

| Training camps FY3/17- | Building personal character to embrace and pass on the Ohsho Spirit | | |
|------------------------|---|--|--|
| Students in FY3/23*1 | Total participants*1 | | |
| 42 | 728 | | |
| (23) | (31) | | |



*1 Numbers in parentheses are online participants

*2 Food preparation certifications are the number of people who have passed the certification test

Ohsho University
FY3/18-

Separate lessons for different job levels, restaurant manager seminars and food preparation skill workshops

Students in FY3/23*1

Total participants*1

3,764

6,342

(2,022)

(2,343)

Food preparation Cooking techniques for preparing high-quality food that complies with the demanding Ohsho Standard

Certification in FY3/23 *2

Total certifications granted *2

84

462

Second price revisions of some menu items in November 2022



- Second price revisions in November to reflect the higher cost of ingredients, electricity/gas, and packaging materials
- Utility expenses increased to 6.4% of sales in 2Q FY3/23

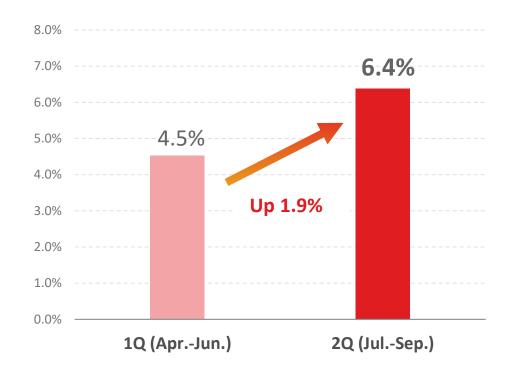
Prices of some menu items were revised on November 19



35 Grand Menu items

Prices increased by ¥10 to ¥50 (before tax)

Increase of Cost of Utilities as Pct. of Sales



Existing store sales strong even after two price revisions



10

At existing stores in FY3/23, there were increases of 8.7% in sales, 5.3% in the number of customers and 3.2% in sales per customer.



FY3/22 FY3/23

Started the new "Science of Good Taste" training in November 2022



- Meal preparation knowledge training started in November with lessons centered on the "science of good taste."
- Increasing knowledge about meal preparation enables everyone to provide food that encompasses a broader spectrum of preferences.

Meal preparation training lessons

The science of flavor and science of good taste

-Cooking technologies and aromas-

Deep fry flavor

In Japan, people like aromas created by very hot oil due to a culture of food that includes tempura and other fried food.

Deep fry flavor is linked to a distinctive aroma created when the temperature of cooking oil is more than 180°C. The source is an oxidation reaction caused by the heating of certain fatty acids. The aroma becomes stronger as the amount of unsaturated fatty acids increases.

- Meal preparation Frying
- What is frying?
- 1. Characteristics
- A quick cooking method

Frying can prepare a meal quickly by heating the pan and oil to a high temperature and not using any water.

Creates changes in the ingredients

Frying makes plant-based ingredients softer and animal-based ingredients harder. Reducing the amount of water increases the amount of oil that is absorbed, which adds the aroma and flavor of the oil. Quick heating produces beautiful colors in spinach, green papers and other green vegetables.

During frying, the sweetness of ingredients is increased, sugars are caramelized and starch transforms into a paste-like consistency.

Prevents the loss of vitamins

Meals prepared quickly at a high temperature retain most of the vitamins in vegetables, Frying enables the body to use more of the vitamin A that is abundant in green and yellow vegetables because carotene dissolves easily in fat and oil.







A strong performance on the February 2023 TV program "Jobtune"



- Ohsho meals were presented in February 2023 in the TV program "Jobtune."
- Ten dishes were submitted and eight received passing marks. Of these eight, four passed with unanimous approval.

Evaluations by prominent chefs on "Jobtune"

Unanimous approval for passing grade



Gyoza with extra garlic



Gyoza no Ohsho Ramen



Premium Shrimp Omelette on Rice



Twice Cooked Pork: Sauteed Pork and Cabbage with Miso sauce

Passing grade



Cantonese-style "Eight Treasure" Stir-fry on Rice



Spicy pork ramen noodle



Ebi Chili: Stir-fried Shrimp in Chili Sauce



Agesoba: Deep Fried Noodles

Modified recipes



Training to upgrade cooking technologies

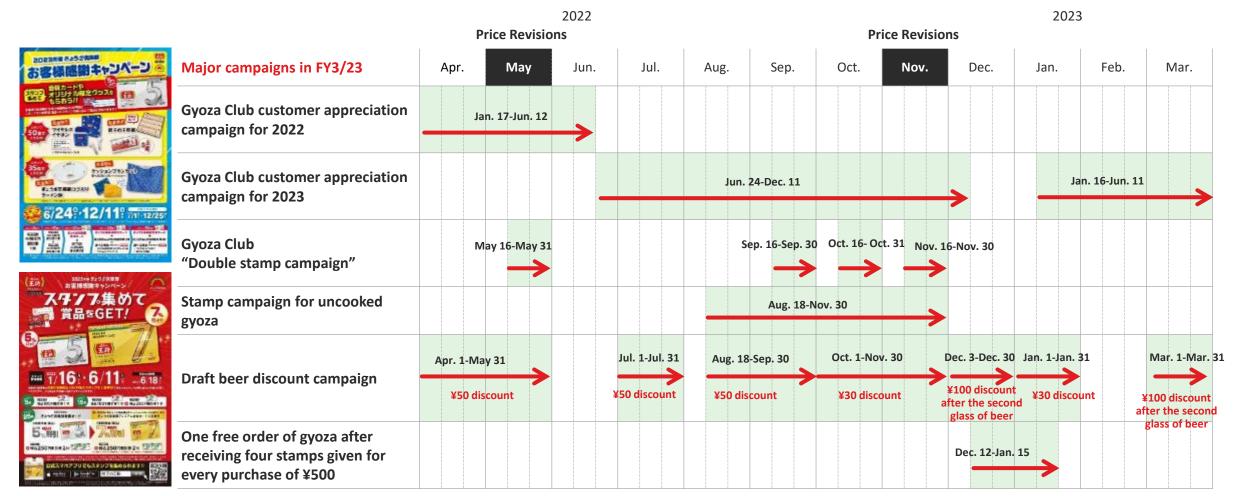


The result of constant measures for improvements

Many sales activities by using a variety of campaigns



- Campaigns for attracting customers to try the new, enhanced menu items around the time that prices were revised
- Continued campaigns in a timely manner for giving loyal Ohsho fans a reason to visit restaurants even more frequently



Highly effective TV commercials



- TV commercials were linked to marketing campaigns
- Large pct. of commercials were in the Osaka area; also other activities using other media to raise awareness of Ohsho

2022 TV Commercial





Taiga Nakano (Actor)



2023 New TV Commercial









The power of good taste for every hardworking person

Record number of Gyoza Club members

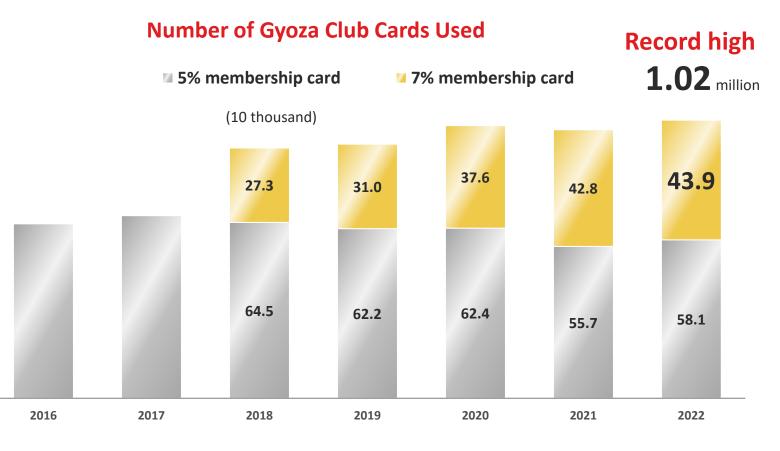


- The number of cards used during the 2022 Gyoza Club Customer Appreciation Campaign was an all-time high 1.02 million.
- The increase in the use of 7% discount club cards contributed to an increase in the number of the most loyal customers,
 who eat at Ohsho very frequently.
- Membership and utilization of the 2023 version of the Gyoza Club campaign is very strong.





5% card: Received after accumulating 25 stamps 7% card: Given to 5% card holders who accumulate an additional 25 stamps

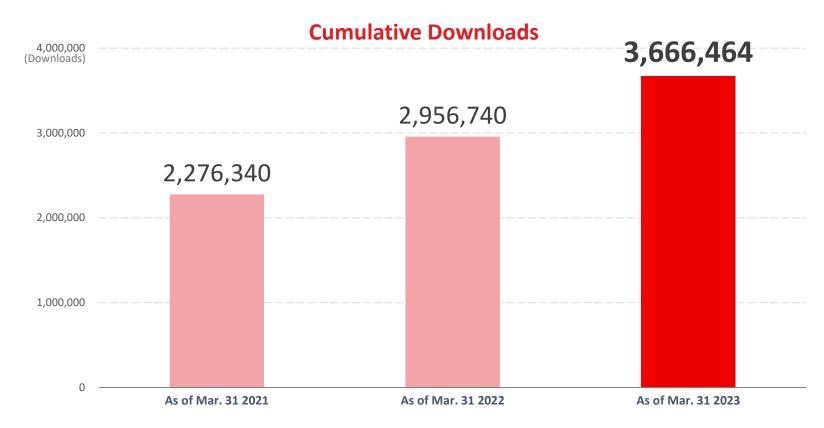


Sales activities using the Ohsho app



- The app functions as a Gyoza Club card, distributes coupons and has other benefits for bringing people to restaurants more often.
- More than 3.66 million downloads as of March 31, 2023.

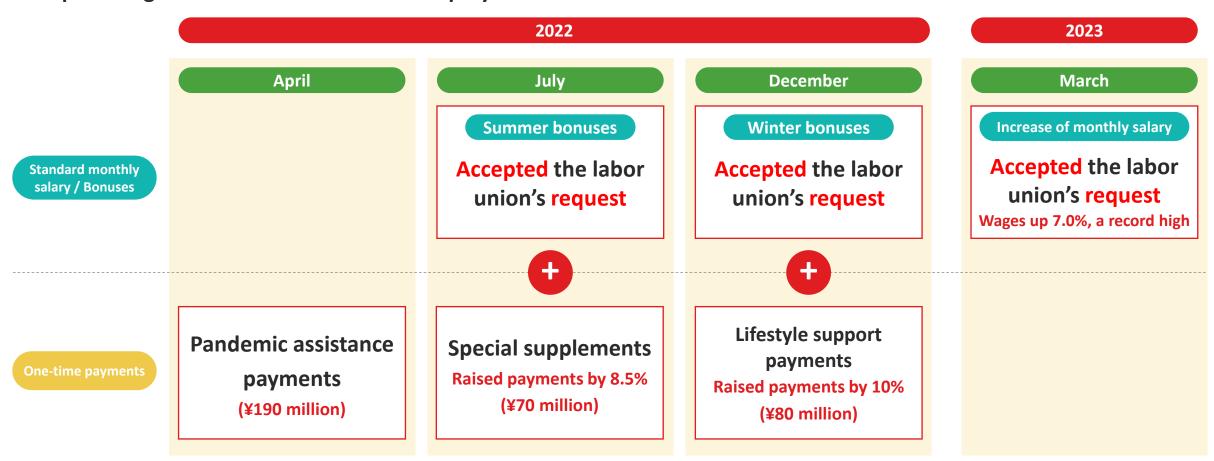




Big investments in human resources to recognize the hard work of employees



- Employees received a pandemic assistance payment in April 2022 in recognition of their tireless efforts during the pandemic.
- Average summer and winter bonus payments per employee in 2022 both at record highs.
- Proper recognition of the hard work of employees increases their motivation.



Investments in people raise the level of QSC

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- Training programs are critical to business operations
- The Ohsho Cooking Dojo and Ohsho University improve QSC



Ohsho Cooking Dojo

- Lessons on cooking techniques
- Methods for maximizing the flavors of ingredients



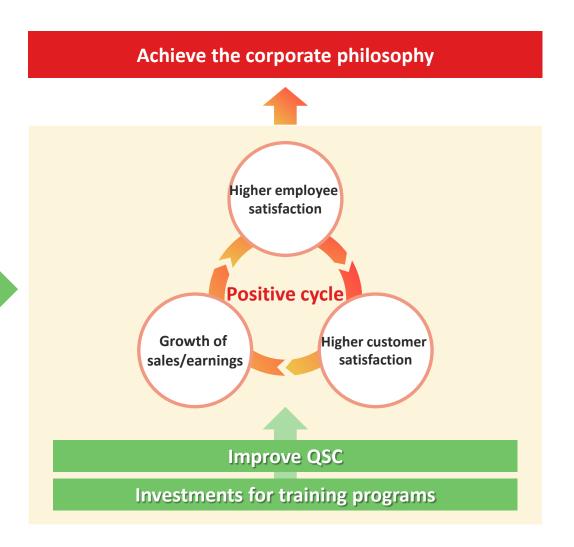
Ohsho University

- Restaurant management and human resource management beginning with basic skills for all grades
- Use of cooking theories for improving the quality of food



Cooking knowledge training

 Giving people more knowledge about meal preparation enables them to provide food that encompasses a broader spectrum of preferences.



New restaurants and conversions from franchised to direct operation



Opened six locations and converted two locations from franchised to directly operated restaurants, resulting in 732 restaurants at the end of March 2023.

New locations
6 stores













Franchise

→Direct operation

2 stores





The second restaurant using the Joy Naho brand (Nerima-Takanodai Ekimae)



- The second Gyoza-no-Ohsho Joy Naho restaurant, which opened on October 10, handles mainly takeout and delivery orders.
- The second restaurant using this format also has dining space while still focusing on takeout and delivery orders.
 Lessons learned at this location will be used to increase the number of Joy Naho restaurants.





Main Characteristics of Joy Naho 2nd store









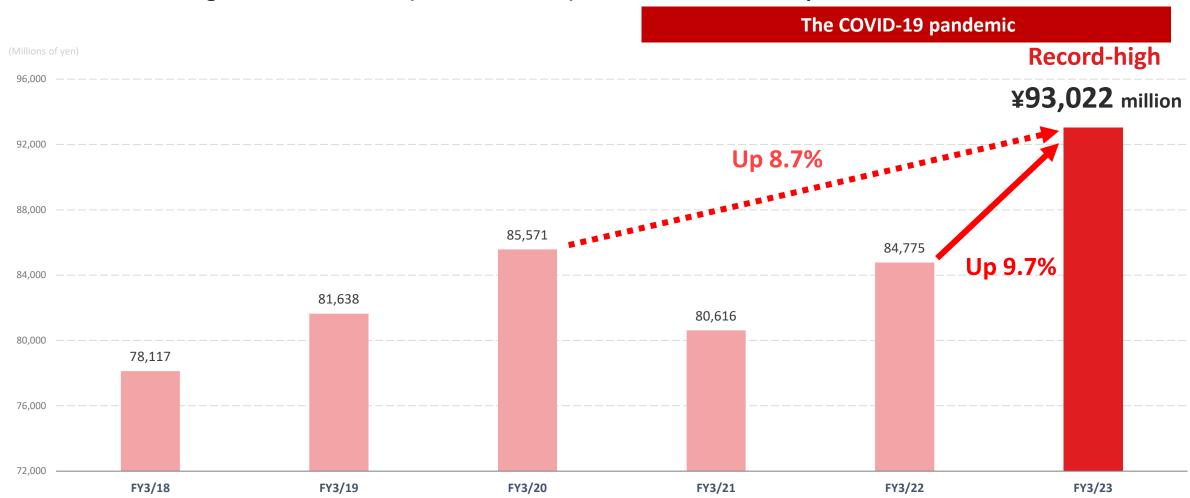


FY3/23 Results

FY3/23 Net sales



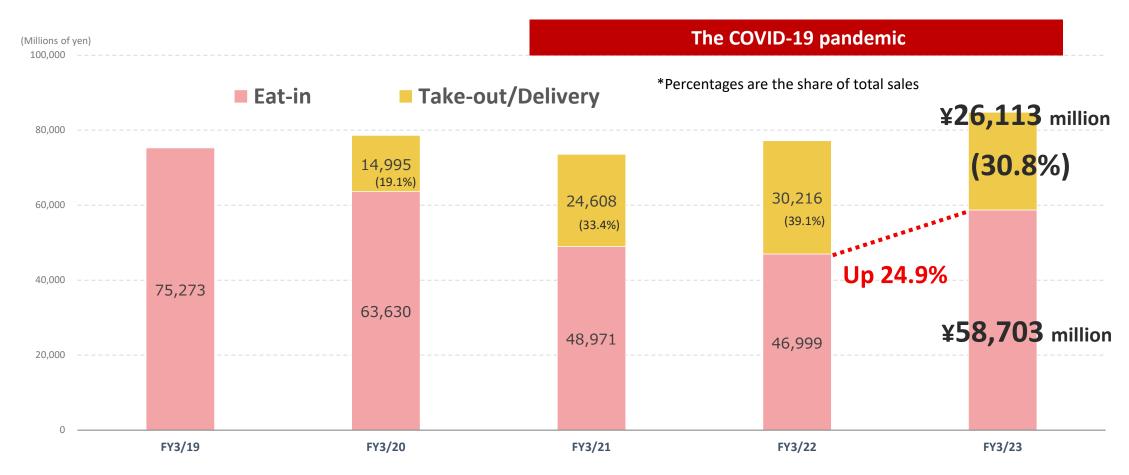
- FY3/23 sales increased 9.7% YoY to a record high ¥93,022 million.
- Sales were 8.7% higher than in FY3/20 (¥85,571 million), which was before the pandemic started.



Eat-in and takeout/delivery sales at directly operated restaurants



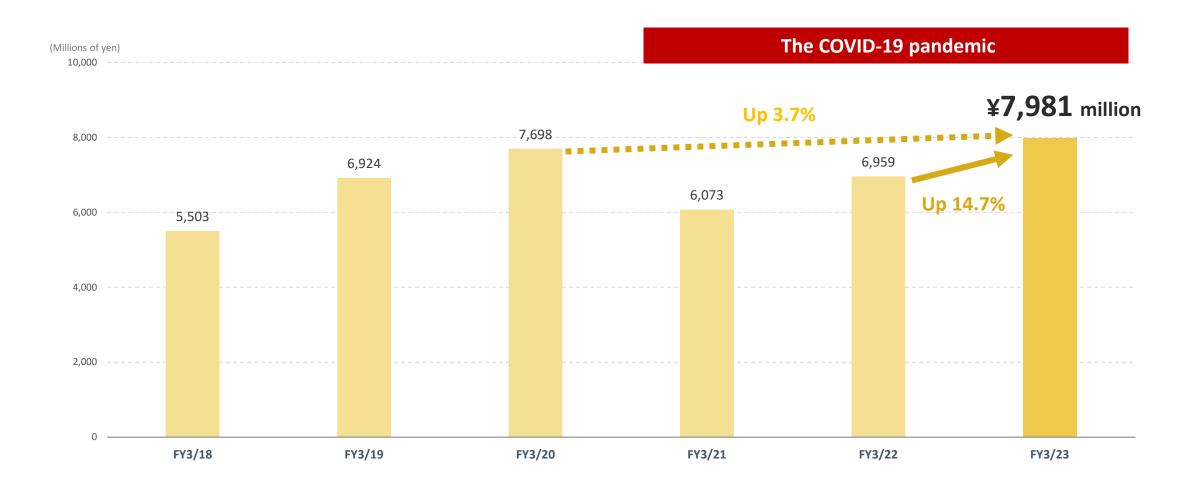
- Eat-in sales increased 24.9% YoY and were the primary source of sales growth.
- Takeout/delivery remained at a high 30.8% of sales and activities targeted new market segments.



FY3/23 Operating profit



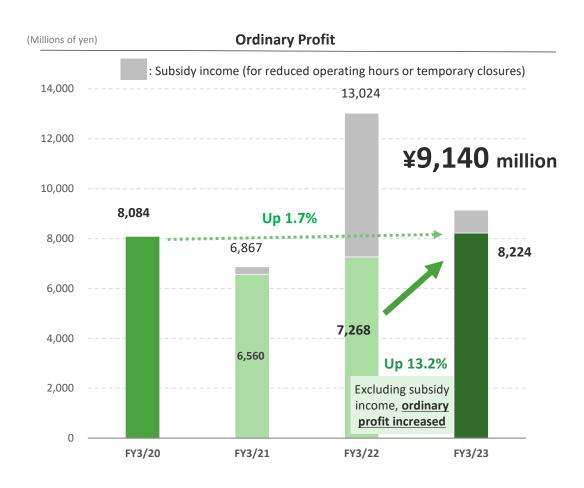
- Operating profit increased 14.7% YoY to ¥7,981 million.
- Operating profit was higher than in FY3/20, which was before the pandemic started.

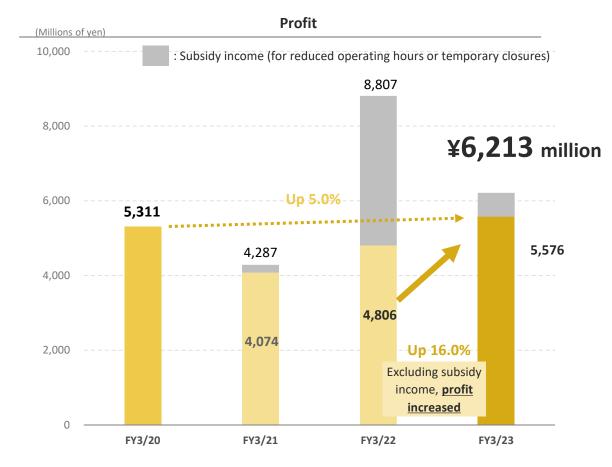


FY3/23 Ordinary profit / Profit



- Record-high earnings in FY3/22 due to the receipt of subsidy payments for cooperating with government requests to reduce operating hours.
- → Excluding subsidy income, ordinary profit and profit were higher than one year earlier.





FY3/23 Balance sheets



 Cash and deposits and current portion of long-term borrowings decreased because of the repayment of borrowings for financial soundness due to the outlook for the pandemic to continue for a long time.

Assets

| | FY3/22 | Y3/22 FY3/23 | | Change | |
|---------------------------------|--------|---------------------|--------|--------|--|
| (Millions of yen, %) | Amount | Amount | % | Change | |
| Current assets | 40,880 | 35,869 | 42.6% | -5,011 | |
| Cash and deposits | 37,440 | 32,029 | 38.1% | -5,411 | |
| Non-current assets | 48,525 | 48,234 | 57.4% | -290 | |
| Property, plant and equipment | 36,228 | 36,129 | 43.0% | -99 | |
| Buildings and structures | 12,068 | 12,177 | 14.5% | +109 | |
| Land | 20,589 | 20,134 | 23.9% | -454 | |
| Intangible assets | 232 | 197 | 0.2% | -35 | |
| Investments and other assets | 12,063 | 11,907 | 14.2% | -156 | |
| Investment securities | 4,096 | 3,855 | 4.6% | -240 | |
| Guarantee deposits | 4,425 | 4,510 | 5.4% | +85 | |
| Deferred tax assets | 2,450 | 2,316 | 2.8% | -133 | |
| Allowance for doubtful accounts | (14) | (14) | (0.0)% | +0 | |
| Total assets | 89,405 | 84,103 | | -5,301 | |

Liabilities and Net Assets

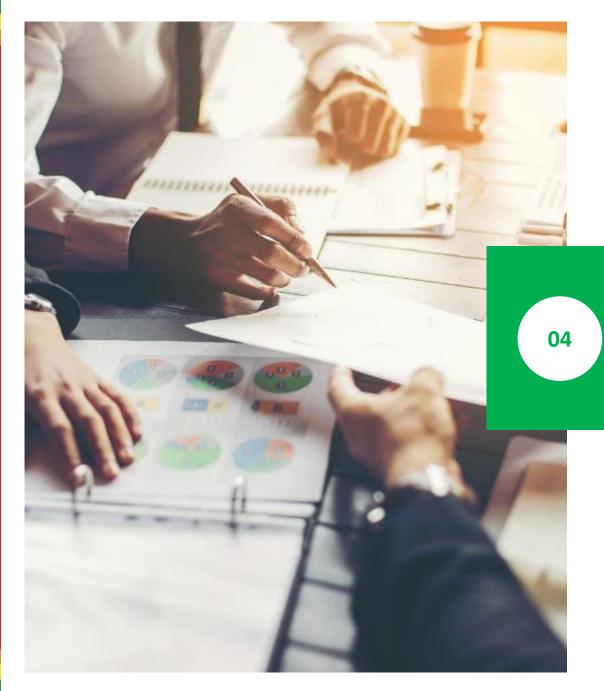
| | FY3/22 | FY3/23 | | Change | |
|---|----------|----------|---------|---------|--|
| (Millions of yen, %) | Amount | Amount | % | Change | |
| Current liabilities | 25,446 | 12,624 | 15.0% | -12,822 | |
| Current portion of long-term borrowings | 12,912 | 2,000 | 2.4% | -10,912 | |
| Non-current liabilities | 4,860 | 8,709 | 10.4% | +3,849 | |
| Long-term borrowings | 3,151 | 7,000 | 8.3% | +3,848 | |
| Total non-current liabilities | 30,307 | 21,333 | 25.4% | -8,973 | |
| Shareholders' equity | 59,673 | 63,561 | 75.6% | +3,887 | |
| Share capital | 8,166 | 8,166 | 9.7% | 0 | |
| Capital surplus | 9,316 | 9,393 | 11.2% | +77 | |
| Retained earnings | 52,860 | 56,630 | 67.3% | +3,769 | |
| Treasury shares | (10,669) | (10,629) | (12.6)% | +40 | |
| Total valuation and translation adjustments | (575) | (791) | (0.9)% | -216 | |
| Total net assets | 59,098 | 62,770 | 74.6% | +3,671 | |
| Total liabilities and net assets | 89,405 | 84,103 | | -5,301 | |

FY3/23 Cash flows



Cash and cash equivalents at end of period were ¥32,000 million mainly due to repayments borrowings for financial soundness due to the outlook for the pandemic to continue for a long time.

| (Millions of yen) | FY3/22 | FY3/23 | Change | |
|--|----------|---------|--------|--|
| Cash flows from operating activities | 13,596 | 7,325 | -6,271 | |
| Profit before income taxes | 12,991 | 8,758 | -4,232 | |
| Depreciation | 2,577 | 2,672 | +95 | |
| Income taxes paid | (2,197) | (5,191) | -2,994 | |
| Cash flows from investing activities | (2,941) | (3,229) | -287 | |
| Purchase of property, plant and equipment | (2,556) | (3,206) | -649 | |
| Free cash flow | 10,654 | 4,095 | -6,559 | |
| Cash flows from financing activities | (12,808) | (9,508) | +3,300 | |
| Increase (decrease) in borrowings | (10,931) | (7,063) | +3,867 | |
| Dividends paid | (1,877) | (2,443) | -565 | |
| Cash and cash equivalents at end of period | 37,440 | 32,029 | -5,411 | |



FY3/24 Plan

FY3/24 Outlook



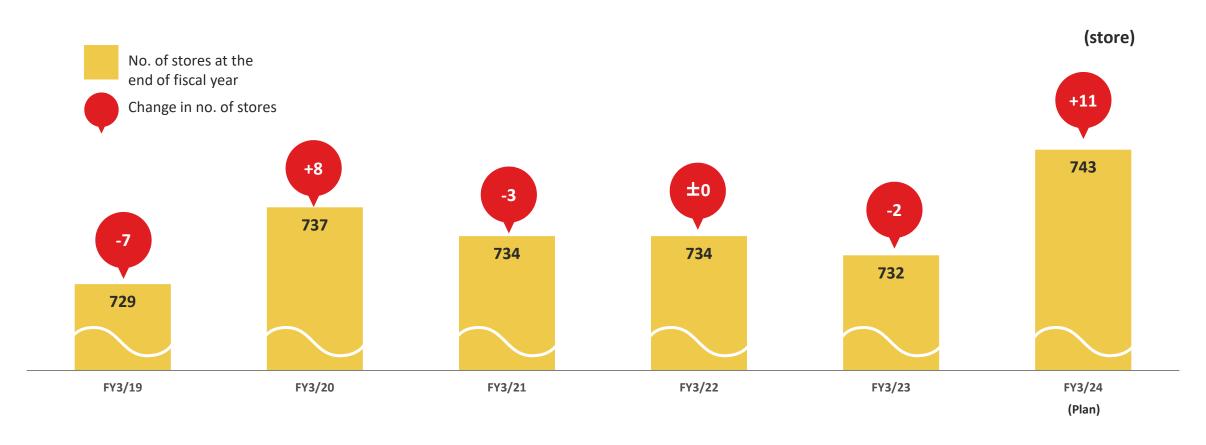
- Planning on a 4.4% increase in existing store sales backed by eat-in sales that have returned to the pre-pandemic level and more measures to increase takeout and delivery sales.
- Forecast higher operating profit despite the continuing negative effects of high prices of ingredients and energy. Price revisions in FY3/23, more QSC improvements, sales activities and campaigns, and other activities are expected to raise earnings.

| | FY3/21 Results FY3/22 F | | esults FY3/23 Results | FY3/24 | | | (Reference) |
|---|-------------------------|----------------|-----------------------|-------------------|------------|----------|-------------|
| (Millions of yen) | | FY3/22 Results | | Full year Plan | YoY change | | vs. FY3/20 |
| | | | | | Amount | % | % |
| Net sales | 80,616 | 84,775 | 93,022 | 98,320 | +5,297 | +5.7% | +14.9% |
| Gross profit | 56,088 | 58,175 | 63,657 | 66,261 | +2,603 | +4.1% | +10.2% |
| Operating profit | 6,073 | 6,959 | 7,981 | 8,167 | +185 | +2.3% | +6.1% |
| Operating profit to net sales | 7.5% | 8.2% | 8.6% | 8.3% | -0.3pt | <u>-</u> | |
| Ordinary profit | 6,867 | 13,024 | 9,140 | 8,386 | -754 | -8.2% | +3.7% |
| Ordinary profit to net sales | 8.5% | 15.4% | 9.8% | 8.5% | -1.3pt | - | |
| Profit attributable to owners of parent | 4,287 | 8,807 | 6,213 | 5,388 | -825 | -13.3% | +1.4% |
| Profit to net sales | 5.3% | 10.4% | 6.7% | 5.5% | -1.2pt | <u>-</u> | |
| Net income per share | 228.42 yen | 469.01 yen | 330.50 yen | 286.54 yen | -43.96 yen | - | |

FY3/24 Plan for opening and closing restaurants



- Plan to open 17 locations and close 6 during FY3/24, resulting in an increase of 11 to 743 at the end of March 2024.
- 556 directly operated locations (up 14) and 187 franchised locations (down 3)
- Plan to increase the pace of opening Joy Naho restaurants in the Tokyo and Osaka areas.



FY3/24 Store opening plan



- Most new directly operated stores will be in the Kanto and Kansai regions.
- Plan to continue increasing the number of Joy Naho restaurants

Directly operated stores

New stores in key areas and places in key areas without an Ohsho restaurant

Key areas

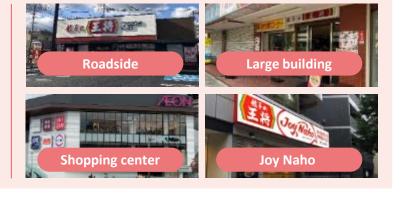
East Japan

Tokyo, Kanagawa, Saitama, Chiba

West Japan

Kyoto, Osaka, Hyogo

Major formats



2. Relocations of existing stores

Franchised stores

1. Support the opening of more franchised restaurants

Programs for Ohsho employees to open franchised restaurants of their own

Programs for current franchisees to add more locations and establishment of standards

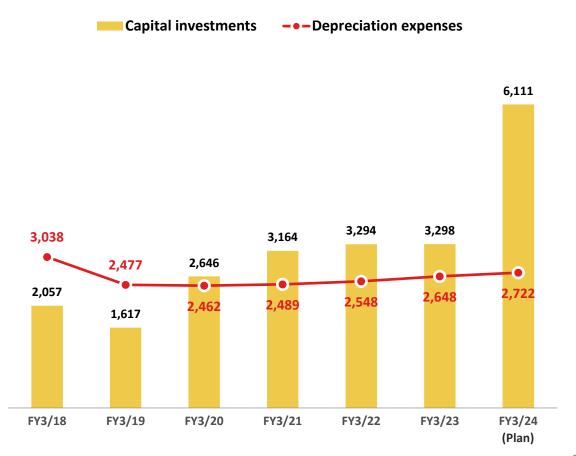
2. Relocations of existing stores

Capital expenditures and depreciation



- Planning on substantial investments in FY3/24 with capital expenditures of ¥6,100 million
- Planning on a large volume of expenditures for opening new locations and remodeling existing restaurants

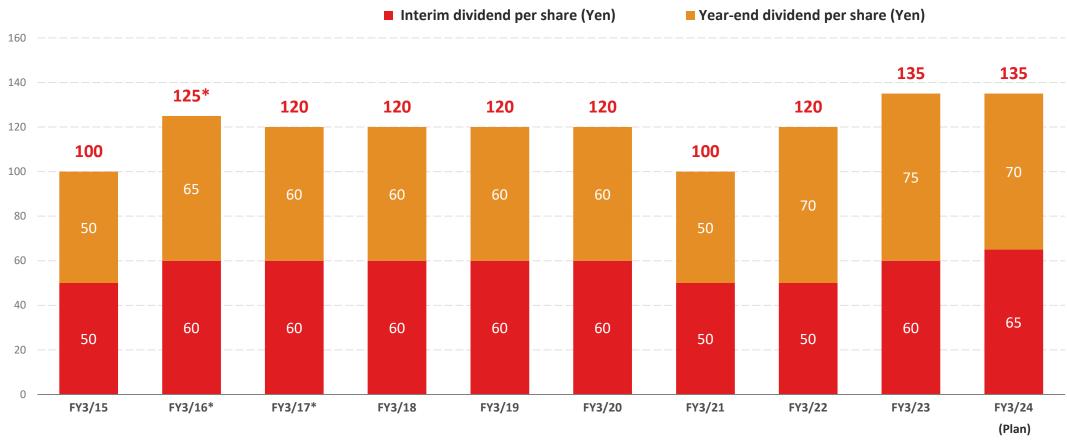
| Capital Expenditures | | | | | |
|-------------------------------|----------------|-------------|--|--|--|
| (Millions of yen) | FY3/23 results | FY3/24 plan | | | |
| Opening of new stores | 587 | 2,462 | | | |
| Renovation of existing stores | 2,226 | 2,319 | | | |
| Central kitchens | 350 | 1,015 | | | |
| Others | 133 | 313 | | | |
| Total | 3,298 | 6,111 | | | |



Shareholder returns



- Plan to pay ¥65 per share for the interim dividend, ¥70 year-end dividend and ¥135 dividend for FY3/24
- Dividend per share takes into account dividends on equity (DOE).



^{*}FY3/16 includes a commemorative dividend of ¥5

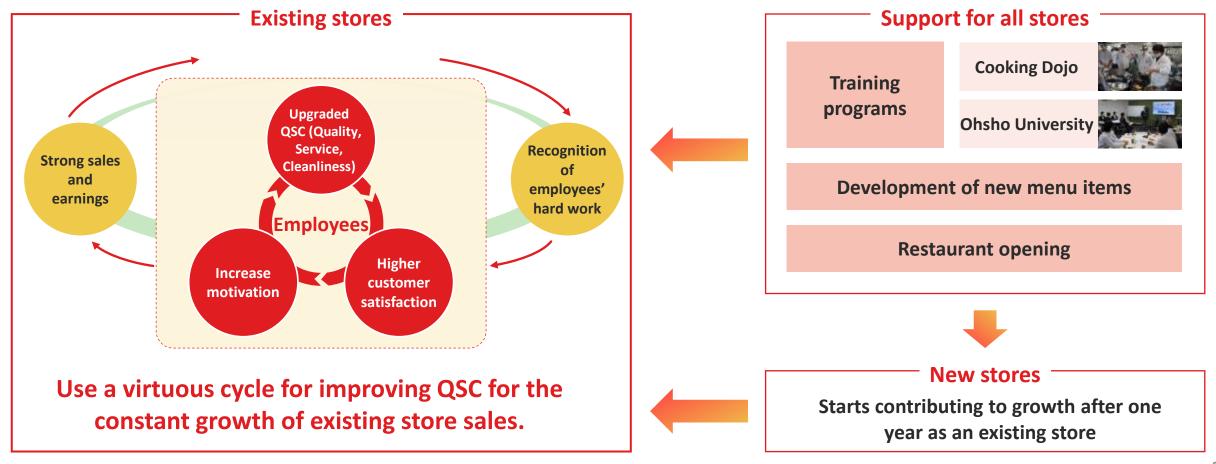
^{*} FY3/16 and FY3/17 are non-consolidated



Streamlined growth with existing store growth and addition of new stores



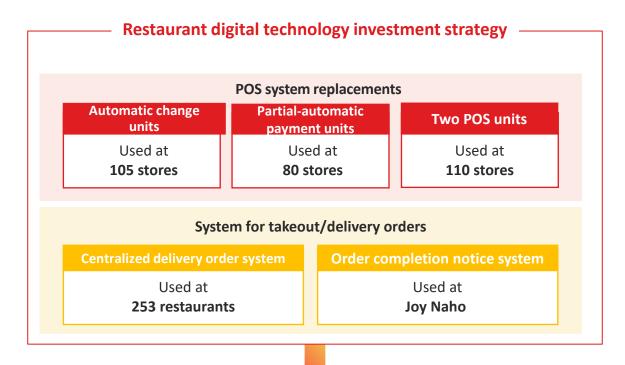
- Build a framework capable of growth even with existing stores alone by making expenditures for human resources and training programs.
- Aim for streamlined growth of sales and earnings consisting of the growth of existing stores and the addition of new ones.



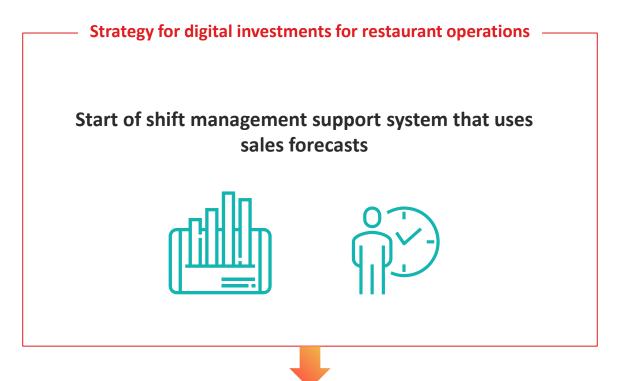
Use digital technologies for raising value that only people can provide



- Large digital technology investments at restaurants started in 2H FY3/23 for improvements in QSC and productivity
- Higher efficiency due to digital technologies gives restaurant employees more time for customer services and other communications with employees.



Use extra time created by higher efficiency for improving customer services provided by the restaurant staff.

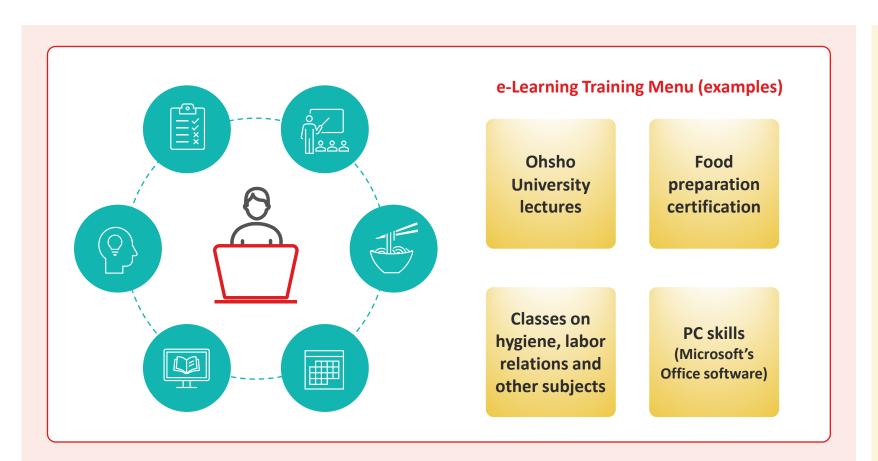


Use extra time created by higher efficiency for more communications with employees.

Start of e-Learning to acquire knowledge quickly



- The Ohsho e-learning system allows employees to use even short periods of free time to complete lessons in a short time.
- Using repetitive learning of subjects individuals want to study for more improvements in QSC at restaurants.



Advantages of e-Learning

- Enables completing lessons quickly by concentrating on learning in a short period of time.
- Lessons are suitable for repetitive learning, which increases the ability to retain new knowledge.
- Individuals can select the subjects they want to study.
- A well-structured program even for short topics

Planning and development skills that constantly create new challenges



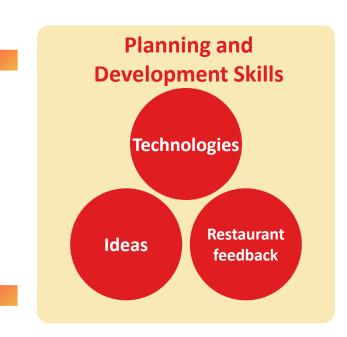
- The Corporate Planning Department plays the central role in taking on new challenges nationwide that reflect Ohsho's technologies, innovative ideas and feedback from restaurants.
- Make Ohsho even more appealing to the public by creating new products and restaurant formats and conducting marketing campaigns covering all operations

Create new restaurant formats Includes rebuilding or relocating existing Ohsho restaurants GYOZA OHSHO Joy Naho









New and highly distinctive products



Simple but flavors with depth. Reviving the origins of chuka soba.

The broth is based on seafood and is flavored with soy sauce incorporating negiyu (leek oil) for an extra aroma. The soba, made using flour produced in Hokkaido, is smooth and firm. Flavors bring back memories of food of many years ago.

This unforgettable chuka soba ramen went on sale in April 2023, featuring delicious broth combined with carefully chosen ingredients, instead of luxurious rich flavors ramen of the post-pork bone broth boom days.

Restaurant network expansion strategy



Investments in human resources, use of digital technologies and more locations, including the Joy Naho format.
 Speeding up the addition of new locations in the Kanto region, Tokai region, Osaka-Kobe-Kyoto areas and in northern Kyushu by increasing output capacity at plants

- The plan is to consistently add 10 to 20 locations every year to reach the target of 1,000 restaurants.

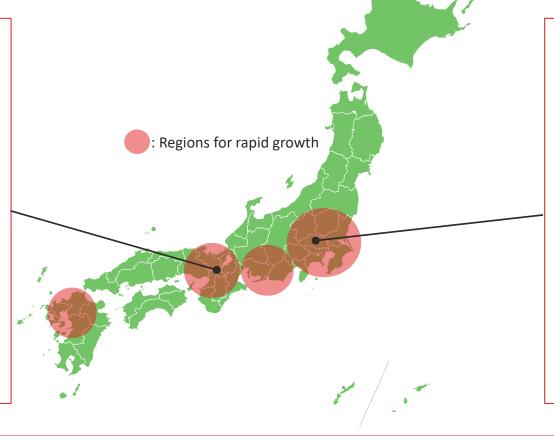
- Plan to establish next-generation manufacturing and logistics systems using advanced technologies at the Kumiyama

Plant and Kyushu Plant.

Kumiyama Plant

Considering investments to increase output for supporting a larger number of restaurants in the Nagoya and Osaka-Kobe-Kyoto regions





Higashimatsuyama Plant

This plant has sufficient production capacity to supply an even larger number of restaurants in the Tokyo area.



Overseas expansion

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- -Performance outside Japan is steady.
- Planning on growth in Taiwan and considering expansion to other areas outside Japan





Gyoza no Ohsho Kaohsiung Hanshin Arena Shopping Plaza



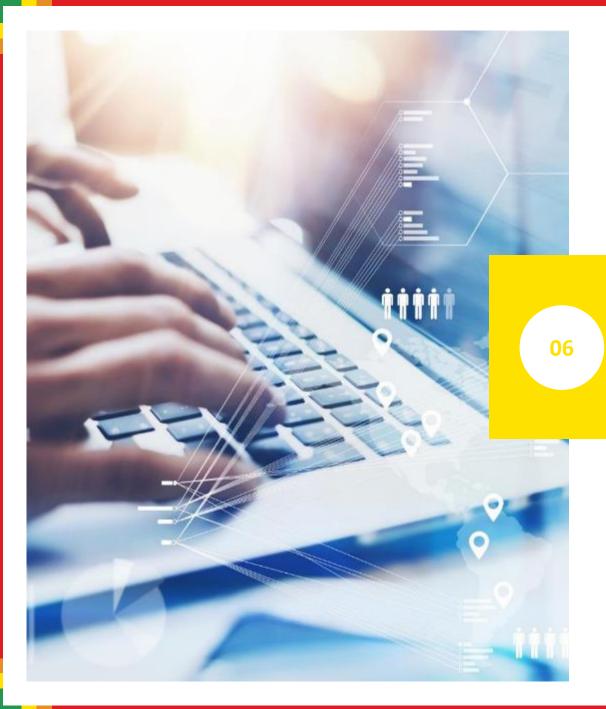


GYOZA OHSHO at Uni-President Department Store Taipei



The power of good taste will change the future.





Appendix

FY3/23 Financial summary (Half year)



| | | FY3/23 | | | | | | |
|---|-----------|-----------|-----------|-----------|------------|--------|-----------|--|
| | FY3/22 | | 211 | Full year | YoY change | | | |
| (Millions of yen) | | 1H | 2Н | | 1H | 2H | Full year | |
| Net sales | 84,775 | 45,136 | 47,886 | 93,022 | +11.5% | +8.1% | +9.7% | |
| Eat-in* | 46,999 | 28,096 | 30,607 | 58,703 | +34.4% | +17.3% | +24.9% | |
| Takeout/delivery* | 30,216 | 13,086 | 13,027 | 26,113 | -17.8% | -8.9% | -13.6% | |
| Franchised stores* | 7,294 | 3,832 | 4,059 | 7,891 | +8.9% | +7.5% | +8.2% | |
| Gross profit | 58,175 | 30,968 | 32,689 | 63,657 | +11.4% | +7.6% | +9.4% | |
| Operating profit | 6,959 | 3,820 | 4,160 | 7,981 | +19.7% | +10.5% | +14.7% | |
| Operating profit to net sales | 8.2% | 8.5% | 8.7% | 8.6% | - | - | _ | |
| Ordinary profit | 13,024 | 4,856 | 4,283 | 9,140 | -18.8% | -39.2% | -29.8% | |
| Ordinary profit to net sales | 15.4% | 10.8% | 8.9% | 9.8% | - | - | - | |
| Profit attributable to owners of parent | 8,807 | 3,072 | 3,140 | 6,213 | -28.1% | -30.7% | -29.5% | |
| Profit to net sales | 10.4% | 6.8% | 6.6% | 6.7% | - | - | - | |
| Net income per share | 469.0 yen | 163.5 yen | 167.0 yen | 330.5 yen | - | - | - | |

* Stores in Japan

FY3/23 Financial summary (Quarterly)



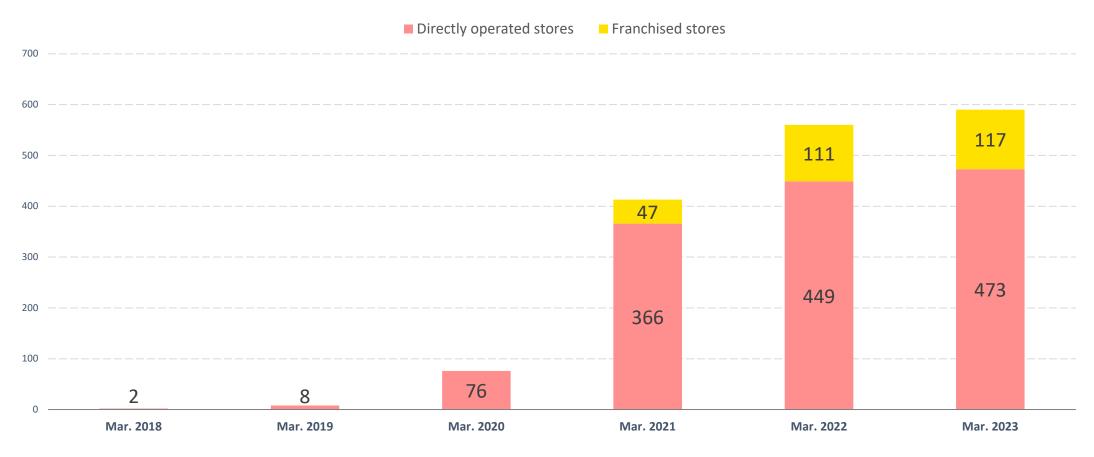
| | | | FY3/23 | | | | | |
|---|-----------|----------|----------|-----------|----------|----------|-----------|--|
| (Millions of yen) | FY3/22 | 1Q | 2Q | 1H | 3Q | 4Q | Full year | |
| Net sales | 84,775 | 22,617 | 22,518 | 45,136 | 23,922 | 23,963 | 93,022 | |
| Eat-in* | 46,999 | 14,125 | 13,970 | 28,096 | 15,191 | 15,415 | 58,703 | |
| Takeout/delivery* | 30,216 | 6,517 | 6,568 | 13,086 | 6,563 | 6,464 | 26,113 | |
| Franchised stores* | 7,294 | 1,912 | 1,919 | 3,832 | 2,072 | 1,986 | 7,891 | |
| Gross profit | 58,175 | 15,555 | 15,413 | 30,968 | 16,288 | 16,400 | 63,657 | |
| Operating profit | 6,959 | 2,185 | 1,635 | 3,820 | 2,113 | 2,047 | 7,981 | |
| Operating profit to net sales | 8.2% | 9.7% | 7.3% | 8.5% | 8.8% | 8.5% | 8.6% | |
| Ordinary profit | 13,024 | 3,044 | 1,811 | 4,856 | 2,177 | 2,105 | 9,140 | |
| Ordinary profit to net sales | 15.4% | 13.5% | 8.0% | 10.8% | 9.1% | 8.8% | 9.8% | |
| Profit attributable to owners of parent | 8,807 | 1,872 | 1,200 | 3,072 | 1,434 | 1,706 | 6,213 | |
| Profit to net sales | 10.4% | 8.3% | 5.3% | 6.8% | 6.0% | 7.1% | 6.7% | |
| Net income per share | 469.0 yen | 99.6 yen | 63.8 yen | 163.5 yen | 76.2 yen | 90.7 yen | 330.5 yen | |

* Stores in Japan

Restaurants with a delivery service



- The number of locations with a delivery service started increasing rapidly in 2020. As of the end of March 2023, about 90% of directly operated restaurants have a delivery service.
- Takeout/delivery sales were high at 30.8% of FY3/23 sales as restaurants shifted to a new sales structure to meet the needs of customers.



Sustainability initiatives (1)-1 – Reduce plastic use

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- More environmental measures from the standpoint of sustainability
- Many activities for lowering use of supplies made of plastic

Summary of measures to lower the volume of plastic supplies used

No plastic straws and spoons

 Replaced plastic straws and spoons with paper straws and biomass plastic spoons (for takeout orders)

Bags with biomass material for takeout orders

• A biomass substance is 25% of the material used for bags for takeout orders

Customers now pay for biomass plastic spoons and soup spoons

• Charging ¥5 for each spoon and soup spoon to reduce the use of these spoons



Sustainability initiatives (1)-2 - Syndicated sustainability linked loan



- Procured funds by using a sustainability linked loan
- Cost reduction due to lower interest rate if KPI is achieved is to be donated to Save the Children

| Summary of syndicated sustainability linked loan | | | | |
|--|--|--|--|--|
| Amount procured | ¥10 billion | | | |
| Date and period | July 29, 2022, five years | | | |
| Key performance indicator | 15% reduction of total plastic use at all Gyoza-no-Ohsho restaurants from FY3/22 to FY3/26 | | | |
| Application of interest rate cost reduction if KPI is achieved | Ohsho plans to donate an amount equivalent to the interest rate expense reduction resulting from accomplishing the KPI to Save the Children, an international non-government organization that helps ensure children grow up healthy, educated and safe. | | | |









Sustainability initiatives (2) – Donations of food to help children



- Ohsho restaurants nationwide donate "Bento for Kids" to children at daycare and other child care facilities.
 - →About 88,000 meals were donated during the winter vacation in 2022 and about 69,000 meals were donated during the spring vacation in 2023.
- Part of the sales of vegetable ramen during March were donated to Save the Children.

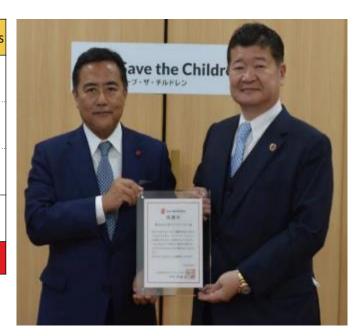


| Date | | | No. of facilities | No. of meals |
|------|-----------------|--|-------------------|--------------|
| 2022 | Spring break | March 28-April 7 | 682 | 50,000 |
| | Summer break | August 1-31 (Excluding the Bon holiday period) | 1,153 | 95,000 |
| | Winter break | December 26-January 16, 2023 (Excluding year-end and new-year holidays) | 1,161 | 88,000 |
| 2023 | Spring break | March 27-April 7 | 981 | 69,000 |
| | | 5,082 | 397,000 | |



Bento for Kids

- Two gyoza
- Two pieces of fried chicken fillet
- Two sausages
- One serving of rice



Ohsho received a certificate of appreciation from Save the Children Japan in October 2022.



- Forward-looking statements are based on goals and forecasts and are not promises or guarantees regarding business operations in the future.
- Actual results of operations may differ from these forward-looking statements.

Inquiries

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