LIFULL Co., Ltd.

Full-Year Results

FY 2023/9 Q4 (October 2022 - September 2023)

Disclaimer

The opinions and projections, etc. contained herein represent the judgment of LIFULL Co., Ltd. at the time this document was prepared. Please be aware that actual results may vary considerably due to various reasons. We provide no guarantees regarding the accuracy of the information. Please keep in mind that actual performance and results may vary significantly due to changes in various factors.



Index

1.	Agenda	P 2
2.	FY 2023/9 Earnings	P 3
3.	Initiatives by Segment	
	Overseas	P 12
	HOME'S Services	P 19
4.	Strategic Changes to Reporting Segments	P 27
5.	FY 2024/9 Earnings Forecast	P 28
6.	Mid-Term Management Plan	P 29
7.	New Initiatives in the Field of	
	Real Estate Investment	P 31
8.	Organizational Changes	P 36
9.	Appendices	P 40
10.	IR Team Contact Information	P 57





Agenda

Full-Year Results
FY 2023/9

Growth Strategy and Forecast for FY 2024/9

Progress toward the Mid-Term Management Plan & New Management Structure



Increased Revenue & Profits YoY Steadily Improving Profitability



Selective Focus for Growth in Core Businesses



Working to Achieve our Mid-Term Targets

- Review and results from FY 2023/9
- Shareholder returns

- Growth strategies for HOME'S Services & Overseas
- Change in Reporting Segments
- Forecast for FY 2024/9

- Review of the Mid-Term Management Plan
- New area of business
- Changes to management











Review of FY 2023/9 Earnings

Consolidated

Improving profitability through selective focus on core businesses (Operating Profit +17.2% YoY) Behind original forecast due to Overseas performance

HOME'S Services Continued investment into service development

Increased revenue in re-sale properties, appraisals and face-to-face consultations

Returned to profitability mainly through optimized ad spend

Overseas

Reduced profit due to under-performance of aggregation sites New acquisitions out-performing original forecasts



Tech-enabled real estate FazWaz company in Thailand



Other

Reduction of losses due to sale of hotel development projects by the Regional Revitalization Fund Investments to strengthen branding of LIFULL senior



Condensed Statements of Income and Loss IFRS

Increased revenue due to contributions from Overseas acquisitions and Regional Revitalization Fund. 15% increase in revenue YoY after removing effects of sales of businesses in the previous FY. Additionally, considerable increase in profit due to optimization of advertising spend.

Unit: JPY mil.	FY2022 (OctSep.)	FY2023 (OctSep.)	Change	Change %	
Revenue	35,730	36,405	+674	+1.9%	*1
Cost of revenue	4,055	3,856	-199	-4.9%	*2
SG&A	31,372	30,091	-1,280	-4.1%	
Personnel expenses	9,684	9,662	-21	-0.2%	*3
Advertising expenses	12,824	11,495	-1,329	-10.4%	*4
Operating expenses	537	653	+116	+21.6%	
Depreciation and amortization	1,903	1,964	+61	+3.2%	
Other	6,422	6,314	-107	-1.7%	
Other income and expenses	1,369	-497	-1,867	-	*5
Operating income	1,672	1,959	+287	+17.2%	
Operating income margin	4.7%	5.4%	+0.7pt	-	
Net profit*	1,180	1,031	-149	-12.6%	

^{*} Net profit attributable to owners of the parent



^{*1} After removing effects of sales of subsidiaries in previous FY, +15.0% growth YoY. Refer to segment revenue P7

^{*2} Reduction from sale of LIFULL Marketing Partners (LMP) in previous FY and one-off costs for sale of Regional Revitalization hotel developments

^{*3} Decrease from sales of businesses in prev. FY, but increase of 139 over prev. FY due to new acquisitions

^{*4} Decrease primarily from strategic reductions in promotion for LIFULL HOME'S

^{*5} Business sales: (FY 2022/9) LMP & Fashiola (FY 2023/9) Rakuten LIFULL STAY. Addition of conditional consideration (earn-out) for FazWaz due to changes to mid-term business plan.

Revenue / Income and Loss by Segment IFRS

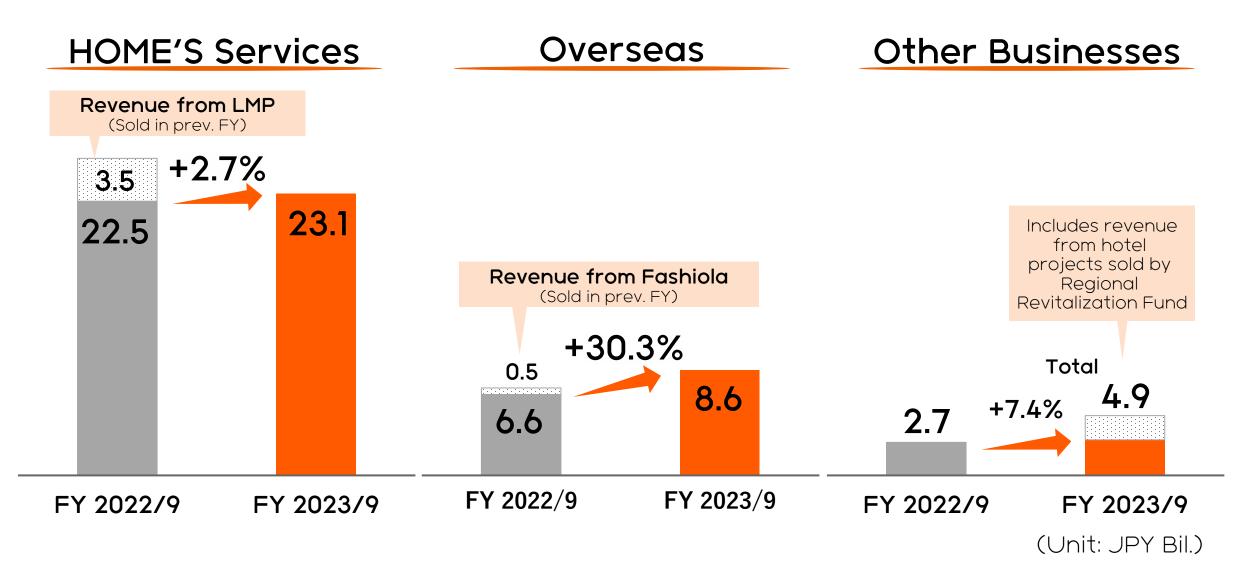
Increased revenue in HOME'S Services after removing effects of the sale of LMP in the previous FY (+2.7% YoY) with increased profit by returning ad spend to the same level as 2 years prior. Overseas acquisitions have been over-performing, but low performance in aggregation caused segment profit to fall below the previous year.

	FY2022	FY2023	Change	Change	Ma in items	
Unit: JPY mil.	(OctSep.)	(OctSep.)		%	Ma In Items	
Revenue	35,730	36,405	+674	+1.9%		
HOME'S Services	26,067	23,158	-2,909	-11.2%	Decrease in revenue primarily due to the sale of LMP (+2.7 YoY if impact of sale of LMP is removed from the previous FY results)	
Overseas	6,938	8,320	+1,382	+19.9%	Growth through 2 new acquisitions covering for decline in revenue from aggregation sites and Fashiola sold in the previous FY. (+30.3% after removing effects of sale of Fashiola.) Additionally, revenue recognition policy underwent conservative revisions in the 4Q. (Approx. JPY 0.4 bil.)	
Other	2,725	4,926	+2,201	+80.8%	Increased revenue from sale of Regional Revitalization Fund investments	

Unit: JPY mil.	FY2022 (OctSep.)	FY2023 (OctSep.)	Change	Change %	Ma in it e m s
Segment income and loss	302	2,457	+2,154	+712.0%	
HOME'S Services	349	2,644	+2,295	+657.0%	Increased profit primarily due to the optimization of advertising spending
Overseas	567	3	-563	-99.4%	Decline in profit primarily due to lower revenue in aggregation services and increased personnel. Returned to profitability in Q2 and continued in Q3 & Q4. Conservative revisions to revenue recognition policy of FazWaz in Q4 (JPY -0.18 bil.)
Other	-661	-204	+456	-	YoY improvement of loss due to sale of development projects by the Regional Revitalization fund despite increased branding costs for LIFULL senior.
Inter-segment transactions	47	13	_	-70.7%	

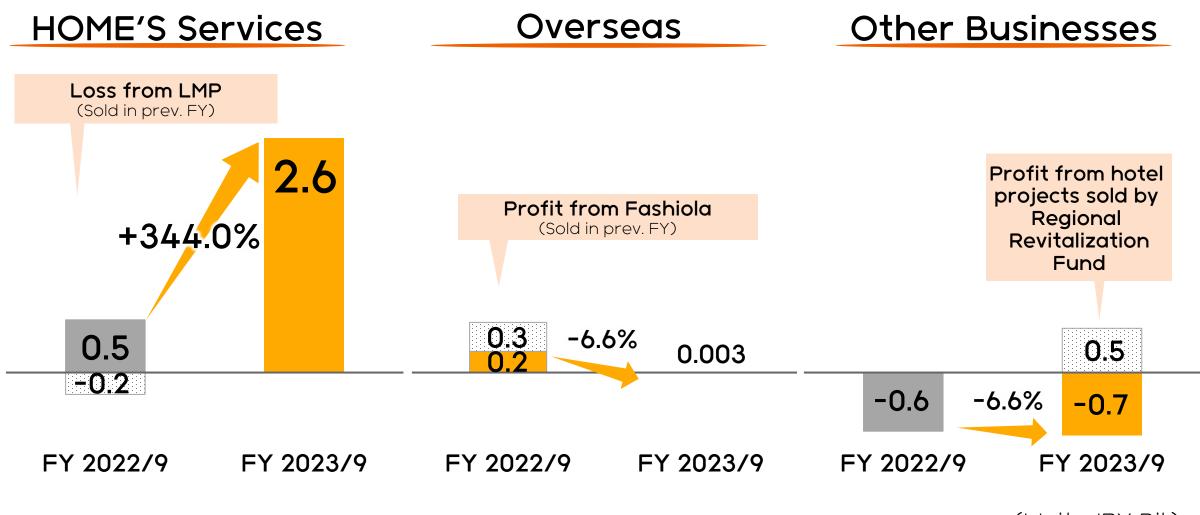


(Ref.) Revenue by Segment





(Ref.) Profit by Segment



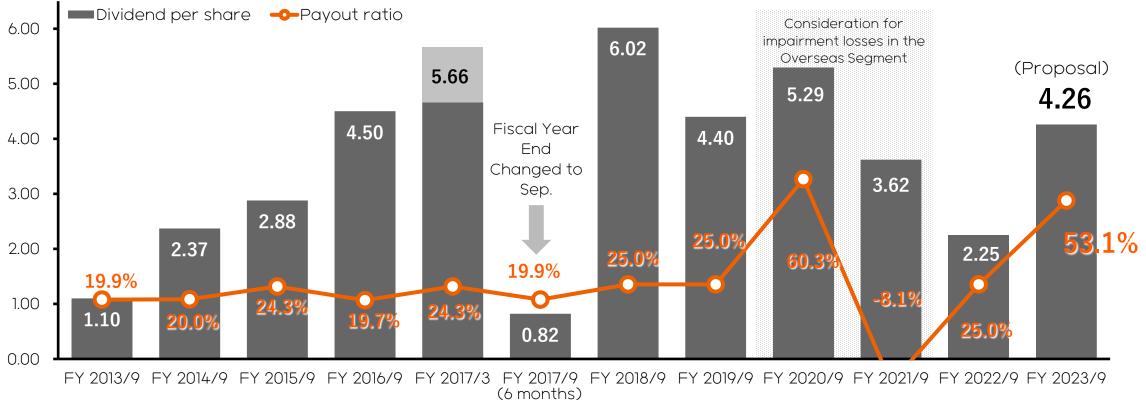




Shareholder Returns

Continuation of our basic policy. Dividends for FY 2023/9 are to be 4.26 per share after adding the reduction in taxes due to the reversal of operating losses carried forward for overseas subsidiaries and the additional recording of the earn-out for FazWaz, acquired during FY 2023/9.

(Submitted to the General Shareholders' Meeting to be held on December 21, 2023)



- > The Company implemented a stock splits effective on January 1, 2014 and June 1, 2015.
- > Dividends for the FY 2015/3 were calculated at 25% without regard for the impact of the acquisition of Trovit.
- > To commemorate the twentieth year since the founding of the Company, 1.00 yen was added to the dividends.
- > Dividends for the FY 2019/9 have been calculated based on the number of issued shares as of the end of the period.
- Dividends for FY 2020/9 and FY2021/9 have been calculated at 25% without regard for the impact from the impairment loss for overseas subsidiaries.



Condensed Statement of Financial Position and Goodwill IFRS

Goodwill increased by ¥5.5 bil. due to Overseas acquisitions. Decrease in current assets due to sale of hotel projects by the Regional Revitalization Fund with a decrease in current liabilities due to repayment of loans.

Unit: JPY mil.	As of Sep 30, 2022	As of Sep 30, 2023	Ch a n g e	Change %		Ma	in items
Current assets	25,011	23,064	-1,947	-7.8%	Cash Accounts receivable-trade Products Taxes receivable	-10 +173 -2,015 -241	Refer to "Condensed Statement of Cash Flows" Primarily due to sale of LMP and acquisition of FazWaz Primarily Regional Revitalization efforts
Non-current assets	23,715	28,038	+4,322	+18.2%	Buildings, Tools, Furniture and Fixtures	-145	
					Right-of-Use Assets	-556	Primarily depreciation and amortization
					Goodwill	+5,566	Primarily from Overseas acquisitions and currency fluctuations
					Software Shares of affiliates Investment securities	-267 -576 -283	Primarily depreciation and amortizati Primarily for sale of shares of Rakuten LIFULL Stay
					Long-term loans receivable	+805	Primarily Regional Revitalization efforts
Assets	48,727	51,102	+2,375	+4.9%			
Current liabilities	13,389	12,127	-1,262	-9.4%	Accounts payable - trade Short-term loans Long-term loans payable within 1 year Taxes payable Advances received Provisions for bonuses	+242 -2,563 -199 +680 +322 +105	Primarily for repayment of Regional Revitalization Fund loans Primarily in Overseas
Non-current	4,214	6,322	+2,108	+50.0%	Long-term loans payable	-165	
liabilities	1,211	5,522	- 2,100	100.070	Long-term lease obligations Long-term accounts payable - other	-571 +2,881	Primarily payments of lease obligations Primarily for Overseas acquisitions
Liabilities	17,603	18,449	+845	+4.8%			
					Capital surplus	+1,229	
Total Equity	31,123	32,652	+1,529	+4.9%	Treasury shares	-1,000	Due to repurchase of treasury shares
	·	·	ŕ		Foreign currency translation adjustm.	+1,992	Due to fluctuations in foreign currency exchange rates
Equity per share attributable to owners of the parent (JPY)	235.18	254.34	+19.17	-			



Condensed Statement of Cash Flow IFRS

16,521

16,510

-10

Operating CF increased ¥6.2 bil. primarily due to increased profit. Investing CF decreased by ¥1.7 due to financing business and Overseas acquisitions. Financing CF decreased ¥5.0 bil. due repayment of loans. As a result, cash and cash equivalents amounted to ¥16.5 bil.

	FY2022	FY2023	Change	Main items		
Unit: JPY mil.	(OctSep.)	(OctSep.)		Items	FY2022	FY2023
				Profit for the period before tax	+1,386	+1,634
				Depreciation and amortization	+1,920	+1,980
				Impairment	-	+128
Operating cash flow	2,697	6,233	+3,536	Decr. (incr.) in accounts receivable-trade & other current receivables	-1,738	+675
	,	,	,	Incr. (decr.) in accounts payable-trade ∧ other current payables	+2,174	-1,772
				Tax payments	+205	-132
				Other	-1,168	+3,655
				Purchase of property, plant and equipment	-92	-131
				Purchase of intangible assets	-586	-388
				Payments for business transfer	-453	-
				Purchases of shares of subsidiaries	-295	-1,264
nvesting cash flow	388	-1,743	-2,132	Proceeds from the sale of shares of subsidiaries	+2,440	-
		·		Purchase of shares of affiliates	-800	-
				Proceeds from the sale of shares of affiliates	-	+858
				Payments of loans receivable	-985	-2,442
				Collection of loans receiveable	+1,141	+1,552
				Proceeds from loans payable	+1,822	+400
	5 4	- 0-0	5.005	Repayment of loans payable	-654	-3,392
inancing cash flow	-54	-5,079	-5,025	Dividends paid	-477	-296
				Repayment of lease obligations	-739	-742
				Purchase of treasury shares	+0	-1,000
Change in cash and cash equivalents	3,375	-10	-		*Other:	
					Drimarily from invor	tory accets

Primarily from inventory assets



Balance of cash and

cash equivalents

Initiatives by Segment Overseas



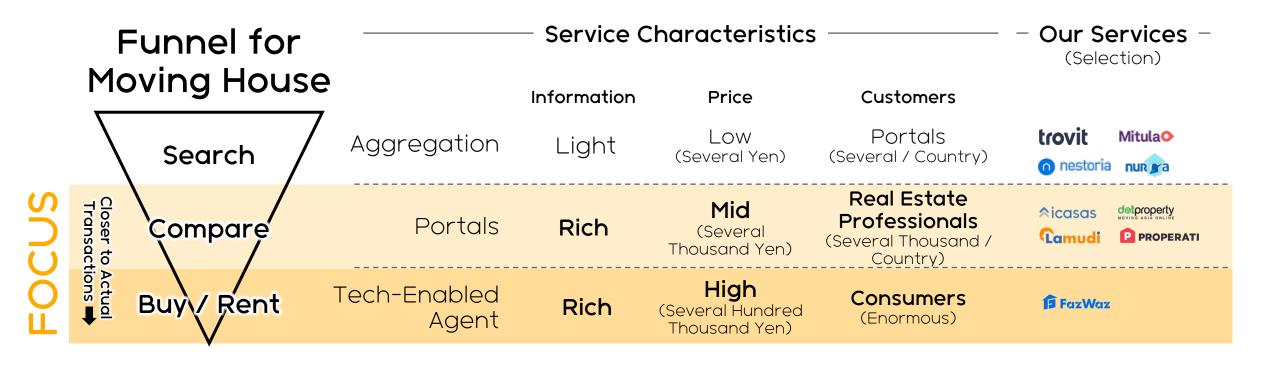
Review of FY 2023/9

Continuing the transformation of the business according to the Moving to Direct Strategy (See next page), revenue has grown by 17% YoY. Although Premium Advertising did not meet targets, recovery of Third-Party Advertising Products and new acquisitions made considerable contributions to overall revenue growth

			Res	sults	Details
			Vs. Budget	Revenue YoY	
	Aggregation	Premium Advertisements Third-Party Advertising Prod. (Google AdSense etc.)	Below Target Below Target	-19% +31%	Ended the year short of targets due to situations in real estate markets worldwide Currently developing new products expected to deliver growth in FY 2024/9 and beyond Recovery actions produced positive results throughout the year, but fell short of budget targets
ECT	Portals	Online Listing Subscriptions	Out- Performed	+116%	Ended the year above budget due to the acquisition of Lamudi Smooth integration of Lamudi, not included in the budget at the beginning of the year, and improvement of sales teams for growth in ARPA during FY 2024/9
DIRE	Transaction	FazWaz	Out- Performed	_ 1	Continued progress on the integration of FazWaz Despite conservative revisions to the revenue recognition policy, ended the year well above original forecasts
			Symbol Kay:	1at Taraat ∧ Re	Now Target 1 Minimal royanya in years before EV 2023/0



Growth Strategy Moving to Direct



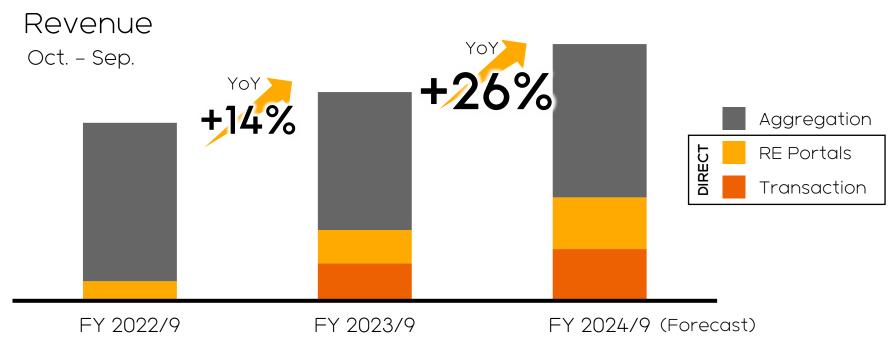


Shifting to services closer to the market (direct) for greater growth potential



Progress in Moving to Direct





Growing our Client Base

Total real estate-related clients of LIFULL CONNECT¹

1 Total real estate clients rom aggregation and portals

3,500+

5,900+

10,700+

Moving Steadily to Direct





FY 2024/9 Growth Strategy Transaction

We are combining the enormous traffic volumes of Dot Property (operated by LIFULL CONNECT) with the properties of FazWaz in order to increase the total number of leads. Moving forward, we plan to increase FazWaz agents and improve efficiency to further boost the number of transactions handled within the Group.



Enhancing our real estate transaction service in Thailand with technology to increase leads and closed deals





FY 2024/9 Growth Strategy Real Estate Portals

We expanded our sales team during FY 2023/9 and will continue to focus on increasing our overall client network while also driving growth in ARPA through increased engagement with our products.

Up to FY 2023/9



(Acquired in Mar. 2023)



Expanded sales teams in Latin America

FOCUS

On-Boarding New Clients

in strategic regions

Target

Boost ARPA

Target

- Increase client engagement with products
- Improve churn rates

Example

Sales of Listing + CRM Bundles

Target + 37%

YoY Revenue Growth



FY 2024/9 Growth Strategy Aggregation Sites

We are also taking actions to further improve conversion rates and click prices and, ultimately, reach the targets of the Mid-Term Management Plan (FY 2025/9)

Grow Conversion Rate



More User-Oriented Sites



More engaging content Improved user interface

More Clicks

More Services for Clients







Developing more diversified products to cater to different advertising needs

More Valuable Clicks |

Adjustments to Management to Reach Goals Details on P 39

Growing our Developer & Sales Teams



Initiatives by Segment HOME'S Services



(Ref.) LIFULL HOME'S Worldview

We are driving the value (transactions) we provide to clients to become a more efficient platform for finding a new home



Our Goal

Exposure

Discovery

Consideration

Inquiry

Viewings

Conversion



Personalizing user experiences and providing better matches with real estate professionals to increase the number of conversions into contracts via LIFULL HOME'S



Discovery

Consideration

Inquiry

Viewings

Conversion



Review of FY 2023/9 (1)

We have continued to increase the value we provide. Although the numbers of people moving house in Japan have not increased over the last year, we were able to maintain inquiries while optimizing advertising spend.

LIFULL HOME'S Initiatives

Results

Developing new features to improve the likelihood of transactions for the inquiries we provide to clients

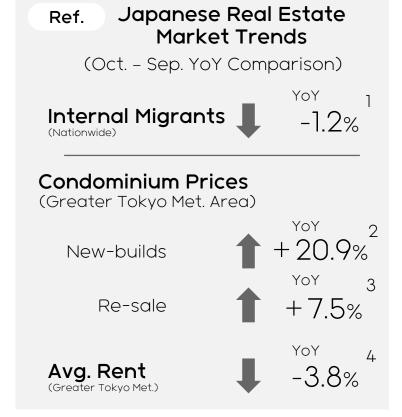


Numbers of Inquiries

Maintained

Improved performance of advertising

Strategically reduced branding costs (-57.7% YoY) **Balancing advertising and maintaining traffic**



- 1 Statistics Bureau, Ministry of Internal Affairs and Communications "report on the internal migration in Japan derived from the basic resident registers" 2 Real Estate Economic Institute Co.,Ltd. "Trends in New Condominiums for Sale in
- the Tokyo Metropolitan Area"
- 3 Real Estate Information Network for East Japan "Monthly Market Watch" 4 Tokyo Kantei Co. "Monthly Rent Trends of Condominiums for Sale"



Review of FY 2023/9 (2)

Due to the actions we took in the previous fiscal year, we have experienced solid growth in revenue with considerable increase in profitability.

FY 2023/9 (Oct. - Sep.)

Revenue

Segment Profit

Solid Growth & Improved **Profitability**

23.1 Bil.

2.6 Bil.

+2.7%

+657.0%

YoY comparison does not include results from LMP which was sold during FY 2022/9.



FY 2024/9 Growth Strategy

Driving Growth in Revenue and Profitability

to Prepare for the Final Year of the Mid-Term Management Plan

Continuing to Invest in Development



Boosting Sales

Securing Development Resources

Strengthening sales teams

→ Details on Page 24

→Details on Page 25



LIFULL HOME'S Growth Strategy Continuing to Invest in Development

We are continuing to secure development resources to produce features to improve the likelihood that users will complete transactions with clients. At the same time, we are taking initiatives to add implement generative AI technology as quickly as possible to increase the value we provide.

Continued Investments in Resources

Better Search Experience for Users



Better personalized recommendations for users

Support for Clients



Moving new features which provide more efficiency for clients working with users to more markets

Generative Al

Specialized in-house Generative Al Team to quickly start new initiatives

Releases in FY 2023/9

- Al Homes-kun (Chatbot)
- "How to Help" Support Chatbot for Clients by FRIENDLY DOOR

Increasing value provided though services using generative AI in FY 2024/9



LIFULL HOME'S Improved Sales Initiatives

Our current clients are already experiencing the benefits of the investments we have made into development, and we will be expanding our sales team to take these benefits to even more real estate professionals.

Positive Cycle of Site Improvement Invest in Development Increase Transactions for Clients **Expand the Client** Network Increase User Share



Increased Profitability



Segment Change & FY 2024/9 Forecast



Strategic Changes to Reporting Segments (From FY 2024/9)

We are transferring our offshore development centers that work directly with LIFULL HOME'S into the HOME'S Services segment.

Overview

HOME'S Services

LIFULL HOME'S Kenbiya Services for Real Estate Professionals

Moving to HOME'S Services (From FY 2024/9)

Overseas

LIFULL CONNECT

LIFULL Tech Vietnam LIFULL Tech Malaysia

Reasons

LIFULL Group Offshore Development

- LIFULL Tech Vietnam
 (Founded 2017 in Ho Chi Minh City, Vietnam)
- LIFULL Tech Malaysia
 (Founded 2023 in Kuala Lumpur, Malaysia)

Taking on external and LIFULL HOME'S development projects



Working primarily on LIFULL HOME'S developments during the period spanning the Mid-Term Management Plan in order to accelerate business growth

Segments changed to reflect the actual situation



FY 2024/9 Results Forecast

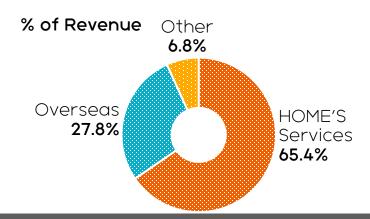
Revenue

*37.0_{Bil}

Profit for the Period * 1.35 Bil.

Condensed Statemants of Income and Loss

	FY2022 OctSep.	FY2024 OctSep.	Change	Change
Unit: Millions of yen	[Actual]	[Full-year forecast]		%
Revenue	36,405	37,000	+594	+1.6%
Cost of revenue	3,856	2,245	-1,610	-41.8%
SG&A (excl. depreciation)	30,091	32,586	+2,495	+8.3%
Personnel expenses	9,662	11,293	+1,630	+16.9%
Advertising expenses	11,495	11,507	+12	+0.1%
Operating expenses	653	1,103	+449	+68.8%
Other	8,279	8,336	+57	+0.7%
Other revenues and expenses	-497	832	+1,330	-267.3%
Operating income	1,959	3,000	+1,040	+53.1%
Operating income margin	5.4%	8.1%	+2.7pt	-
Net profit*	1,031	1,350	+318	+30.9%



Revenue by Segment

Unit: Millions of yen	FY2022 OctSep. [Actual]	FY2024 OctSep. [Full-year forecast]	Change	Change %
Revenue	36,405	37,000	+594	+1.6%
HOME'S Services	23,158	24,200	+1,041	+4.5%
Overseas	8,320	10,300	+1,979	+23.8%
Others	4,926	2,500	-2,426	-49.3%2

1 Other Revenue: Expected revenue from the sale of LIFULL SPACE (resolution in Oct. 2023) included. Expected profit: ¥0.85 bil. (Final amount to be determined at time of transfer at the end of Feb. 2024.)

2 Other Businesses segment was primarily affected to sale of investment projects by the Regional Revitalization Fund during the previous FY.

Additional Information

Exchange Rate: €1 = ¥149 (Forecast)

* Net Profit = Profit attributable to owners of the parent



Mid-Term Management Plan

(Until FY 2025/9)



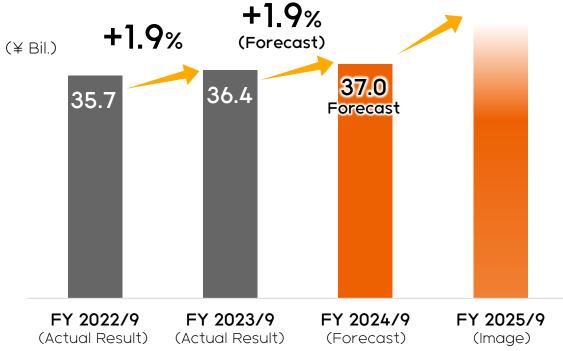
Mid-Term Management Plan for FY 2025/9 Review

No changes to the Mid-Term Management Plan. We will continue to focus on our core businesses to ensure that we reach the revenue and profit targets we have set

Representation of Revenue Growth

Improve Growth Rate by approx.

2 points every year



Operating Profit

Drive growth for our most profit ever (¥5.0 bil)

by the end of FY 2025/9





New Initiatives in the Field of Real Estate Investment



Building a Real Estate Investment Platform

We are taking advantage of the wealth of data and technology within the LIFULL Group to build a platform where anyone can easily invest in real estate.

Reference Initiatives of the LIFULL Group Small-Lot Real Estate **Small-Lot Real Estate** Real Estate **Finance** Investment Investment Using Investment (Loans, Regional (Joint Enterprise Act) Revitalization Fund) (Matching Services) **Security Tokens** (RE Crowdfunding) HOME'S LIFULL Investment Investment Real Estate 健美家。 LIFULL **Business Alliances** etc. S LIFULL |



Development for Business Expansion in Real Estate Investment

We are establishing a new subsidiary to work towards providing a global secondary market for digitalized real estate investment products. Mr. Shimizu will use his wealth of financial knowledge and insight and serve as representative director and president.

Overview _

LIFULL Financial

Location: 1-4-4 Kojimachi, Chiyoda-ku, Tokyo

Leadership: SHIMIZU Tetsuro

(Representative Director and President)

Shareholders: LIFULL Co., Ltd. (100%)

Capital: ¥70 mil.

Business:

Real Estate NFT

Management of the Group Financing Businesses

To Be Established on Nov. 14, 2023

Representative Director and President | SHIMIZU Tetsuro

(Planned)

Background

1990	Joined the Long-Term Credit Bank of Japan, Ltd. (Cur. SBI Shinsei Bank,
	Ltd.)
2001	Joined IY Bank (Cur. Seven Bank, Ltd.)
2006	Joined Rakuten Inc. (Cur. Rakuten Group Inc.)
2009	Transferred to bitWallet Inc. (currently Rakuten Edy Inc.)
2012	Joined Shinsei Bank, Limited, General Manager of Retail Business Division
2021	Joined Shinsei Financial Co., Ltd., Representative Director, President, CEO
2022	Joined Monex Group, Inc., Senior Executive Director of Strategic Planning
	Office of (current)
2022	Outside Director of the Company (current position)



(Ref.) Potential of Real Estate x NFT

There are a number of new real estate products emerging using NFTs. By combining NFTs with small-lot real estate investment (STO or crowdfunding, etc.) we can create services for more varied situations.

Potential of NFT

Characteristics

- Each token is completely unique
- Data is difficult to falsify
- Able to add different information or functions



There is the possibility to develop new products by combining NFTs with specific rights or memberships

1 NFT: Non-Fungible Token Digitalized tokens encoded with a unique digital identifier.

Market Status

The small-lot real estate investment market is expanding.
Since 2022, several companies have launched real estate NFTs.

- Sample RE x NFT Products
 - Resort memberships
 - Share houses
 - Lodging rights
 - Property ownership etc.



LIFULL Group Real Estate Investment Platform Concept Update

The LIFULL Group is strengthening inter-business collaborations in order to create a network of funding services for real estate investment or re-purposing properties. In the future, we hope to combine these pieces into a global investment platform.

LIFULLグループにおける取組み

Sharing client networks, human resources, funding and other resources for cross-selling

Real Estate Investment (Matching Services)



Investment Real Estate



Small-Lot Real Estate Investment

(Joint Enterprise Act) (RE Crowdfunding)





[S] LIFULL |

Finance

(Loans, Regional

Revitalization Fund)

NEW!!!

Real Estate × NFT

LIFULL Financial

Experience

Small-Lot Real Estate Investment Using Security Tokens

> Business Alliances etc.



Organizational Changes



Addition of Representative Director LIFULL Co., Ltd.

(Planned for December 21, 2023)

Strengthening Group management and governance with two leaders, the founder and next generation leader. President Inoue will guide the entire group while gradually delegating leadership to Mr. Ito



INOUE Takashi

Representative Director, President, Managing Officer



Representative Director, Chairperson

Pres. Inoue has been on the front lines of management since founding the company in 1995.

He also currently holds 33% of shares (As of Sep. 30, 2023)



ITO Yuji

Director. Managing Officer



Representative Director, President, Managing Officer

After joining the company directly out of university, Mr. Ito has contributed to driving growth in LIFULL HOME'S and start-ups

Refer to our <u>Investor Information Site</u> for more details on Mr. Ito's profile.

Setting the foundations to become a company that stays the test of time



LIFULL Co., Ltd. Change in Full-Time Auditor

Change in auditors and the election of Directors will be proposed at the Ordinary General Meeting of Shareholders on December 21, 2023.

Corporate Auditor(Candidate)



*Legally registered as ARAI Shoko

OHSUMI Shoko

Head of Internal Control & Internal Audit Office (Curr.)

Joined LIFULL in 2008. Experience as head of financial departments and internal auditing

Director (Candidate)



SHISHIDO Kiyoshi

Full-Time Outside Auditor

Held positions as an executive and representative director at Mitsubishi Corporation and affiliated companies. Mr. Shishido has been serving as full-time outside auditor for LIFULL since 2016.

Skills

Legal Affairs/ Risk Management, Accounting, Finance, M&A

Skills

Management Experience Global Technology Legal Affairs / Risk Management M&A

Profiles of each of the candidates will be released in the English translation of the Notice of the 29th Ordinary General Meeting of Shareholders



New Management Structure for the LIFULL Group

Strengthening Group Governance & Business Leadership

LIFULL Group



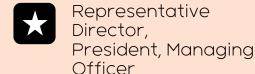
Changes to be made in Dec. 2023



Representative Director and Chairperson

INOUE Takashi

Domestic Businesses¹



ITO Yuji

Overseas



Director **SHISHIDO** Kiyoshi

Overseas Business Returning to Profitability

Mr. Shishido Kiyoshi

(Current Position) Full-Time Outside Auditor

(Details on P38)



Finance

Director SHIMIZU Tetsuro

Technology

Director, Managing Officer YAMADA Takashi

Overseeing Group Finance Businesses

Mr. Shimizu Tetsuro

(Current Position) **Outside Director**

(Details on P32)





1 Excluding Finance



39



Appendices



Corporate Information (as of September 30, 2023)

Company LIFULL Co., Ltd.

Stock code 2120 (TSE Prime)

Representative INOUE Takashi, President and CEO

History Mar. 12, 1997 Established

> Oct. 2006 Listed in TSE, Mother's Section

Mar. 2010 Listed on TSE 1st Section Transition to TSE Prime Apr. 2022

Capital JPY 9,716 mil.

Stock issues 134,239,870 shares (incl. 6,245,073 shares of treasury stock)

Consol. number of 1,688 (incl. 186 temporary and 761 overseas)

employees

Major shareholder LIFULL Directors, Rakuten Group, Inc. (18.59%)

Main subsidiaries LIFULL CONNECT, S.L.U. (100%)

(stake)







LIFULL HOME'S



LIFULL HOME'S Real Estate and Housing Information Site

https://www.homes.co.jp/

- One of the largest real estate listing sites in Japan.
- Apart from property listings, LIFULL HOME'S also features an in-house Quality Screening Team to ensure the reliability of listing information.
- Constantly evolving, the site has been optimized for smart devices to provide the best possible search experience for users.







Real Estate
Agents/ Brokers

Property Information





- Search by city, train line, station or time to destination
- Filters including "No Deposit," "Pets Allowed"
- Select and compare multiple properties
- To-do lists, new property notifications and other extensive support services





LIFULL senior Co., Ltd.	 Operation of one of the largest search engines for nursing homes and senior housing in Japan, LIFULL Nursing Care Operation of the search site "Minna no ihinseri" for companies which organize the possessions of the deceased
LIFULL SPACE Co., Ltd.	 Operation of one of the largest search engines for storage space in Japan, LIFULL Trunk Room Operation of a search site for rental meeting rooms and other spaces, LIFULL Rental Space
LIFULL bizas Co., Ltd.	 Contractor for clerical work and other back-office operations Contractor for call center operations
LIFULL Investment Co., Ltd.	 Operation of the crowdfunding platforms, LIFULL Investment Operation of the LIFULL Regional Revitalization Fund
LIFULL Tech Vietnam Co., Ltd.	Offshore, lab-type, software and application development as well as creative production
LIFULL CONNECT, S.L.U.	Operation of aggregation sites for real estate, job listings, used vehicles and fashion aggregation sites as well as portals
LIFULL ArchiTech Co., Ltd.	Research and development on construction and living environments; management of patents
Kenbiya Co., Ltd.	Operation of the real estate investment site Kenbiya
LIFULL Leadership Co., Ltd.	Employee training consultant: Designing and providing training courses for leadership development and management skills
LIFULL Tech Malaysia SDN. BHD.	Offshore, lab-type, software and application development as well as creative production

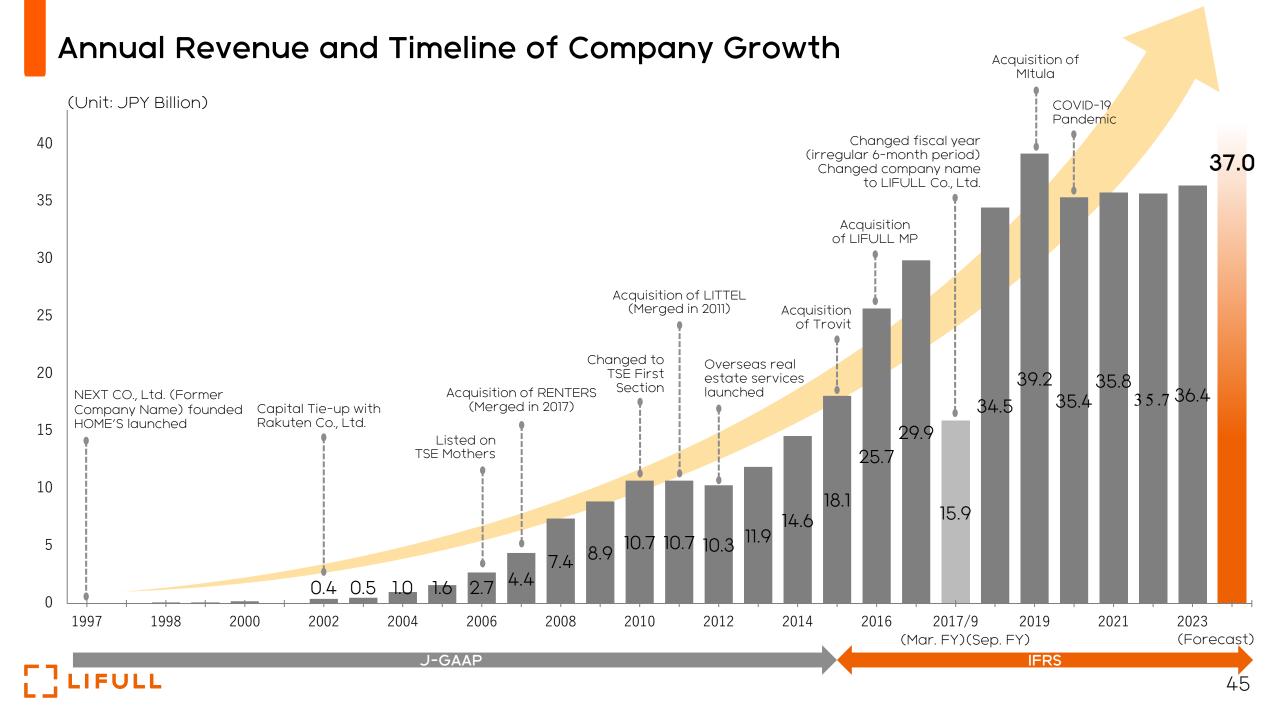


- 1 All shares of LIFULL Marketing Partners Co., Ltd. were transferred on September 30, 2022, removed from consolidation
- 2 All shares of Rakuten LIFULL STAY Ltd. were transferred and removed from consolidation on October 31, 2022
- 3 All shares of LIFULL SPACE Co., Ltd. are planned to be sold during FY 2024/9 and removed from consolidation

Segments and Primary Services

Segments	Main services
HOME'S Services	LIFULL HOME'S AD Master (former Renter's Net) NabiSTAR Advertising & Consulting Agency (LIFULL Marketing Partners Co., Ltd.) Kenbiya (Kenbiya Co., Ltd.)
Overseas	LIFULL CONNECT S.L.U. Aggregation Services: Trovit, Mitula, Nestoria, Nuroa Real Estate Portals: Dot Property, Properati, Lamudi, iCasas Tech-Empowered Real Estate Agents: FazWaz, Dot Property Support Services: Proppit, Thribee, Wasi Offshore Development (LIFULL Tech Vietnam, LIFULL Tech Malaysia) Other subsidiary services of LIFULL CONNECT
Other Businesses	LIFULL <i>Kaigo</i> (Nursing Care) (LIFULL senior Co., Ltd.) LIFULL Trunk Room (LIFULL SPACE Co., Ltd.) Regional Revitalization Business Financing Business (LIFULL Investment Co., Ltd.) Regional Revitalization Fund (LIFULL Investment Co., Ltd.) Other LIFULL subsidiaries and new services





Consolidated Statements of Profit and Loss Quarterly

		FY2	2020			FY	2021			FY2	2022		FY2023					
Unit : JPY mil	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Revenue	9,202	9,983	7,706	8,510	8,271	9,581	9,072	8,931	8,510	9,530	8,645	9,044	7,583	11,585	8,825	8,410		
HOME'S Services	6,763	7,543	6,176	6,652	6,346	7,260	6,550	6,535	6,139	7,085	6,263	6,579	5,482	6,448	5,543	5,683		
Overseas	2,006	1,892	1,101	1,378	1,440	1,766	1,974	1,837	1,787	1,762	1,660	1,727	1,478	2,432	2,326	2,083		
Other Businesses	432	547	429	479	484	554	547	558	583	682	721	737	622	2,704	956	643		
Cost of revenue	1,116	1,157	869	953	945	1,056	890	1,058	947	1,066	957	1,084	328	2,240	843	444		
SG&A	7,031	7,390	5,651	6,940	6,467	7,426	7,464	7,240	7,010	8,580	7,857	7,923	6,972	8,421	7,270	7,428		
Personnel expenses	2,535	1,590	2,048	2,785	2,345	2,001	2,315	2,242	2,203	2,485	2,436	2,558	2,334	2,374	2,503	2,449		
Advertising expenses	2,559	3,882	1,884	2,160	2,155	3,585	3,170	2,940	2,731	3,916	3,160	3,015	2,482	3,737	2,608	2,667		
Operating expenses	170	123	64	106	96	87	100	116	121	120	144	150	135	146	173	199		
Depreciation/amortization cost	490	515	486	525	524	487	474	474	459	468	482	493	488	487	493	496		
Other SG&A	1,274	1,278	1,167	1,363	1,345	1,263	1,403	1,466	1,494	1,589	1,634	1,704	1,531	1,675	1,491	1,616		
Other revenues and expenses	-9	-41	62	-1,817	-83	-85	-28	-9,752	36	50	274	1,008	539	1	32	-1,071		
Operating income	1,044	1,393	1,248	-1,201	775	1,011	688	-9,120	588	-66	105	1,044	822	924	744	-533		
Operating income margin	11.3%	14.0%	16.2%	-14.1%	9.4%	10.6%	7.6%	-102.1%	6.9%	-0.7%	1.2%	11.5%	10.8%	8.0%	8.4%	-6.3%		
Net profit*	527	949	846	-1,161	387	639	449	-7,378	365	-179	161	833	564	588	350	-472		

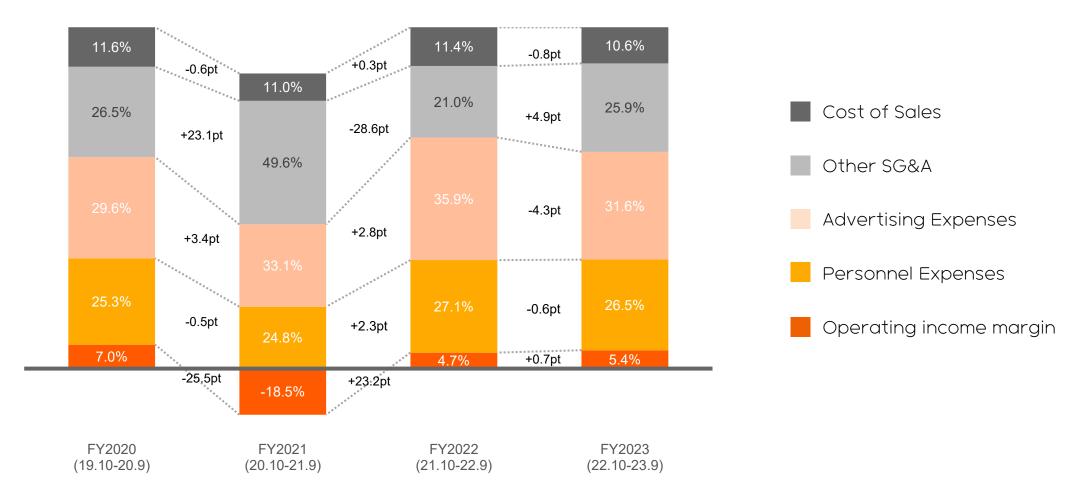
¹⁾ Net income = Net income attributable to owners of the parent

²⁾ As the provisional accounting measures for corporate mergers have been defined for FY 2020/9 and FY 2021/9, these provisional accounting measures have been applied to all related values.



Expense-to-Revenue Ratio IFRS

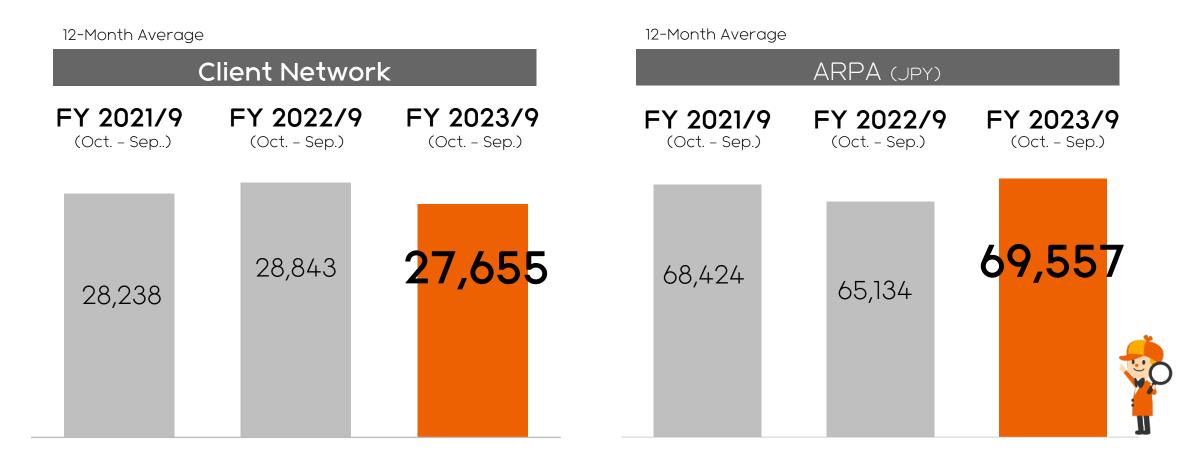
Reduction in advertising spending due to reductions in branding for LIFULL HOME'S Temporary increase in cost of sales due to sale of investments from the Regional Revitalization Fund





LIFULL HOME'S Key Performance Indicators Client Network and ARPA

Although the total number of clients declined due to the removal of professional networks which included small-scale, non-active clients. Increased ARPA due to improved revenue and lower client numbers.

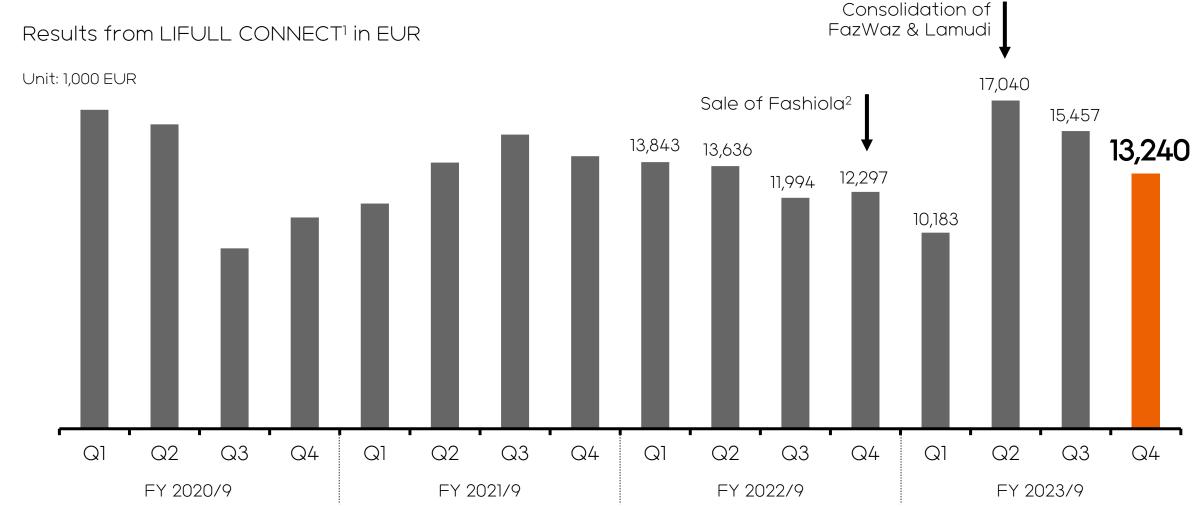


Figures for the current and previous fiscal years have been adjusted to reflect the sale of LIFULL Marketing Partners and the absorption of LIFULL MOVE into LIFULL HOME'S.



Quarterly Results LIFULL CONNECT

Revenue increased due to the acquisition and consolidation of FazWaz in January 2023 and Lamudi in March 2023.

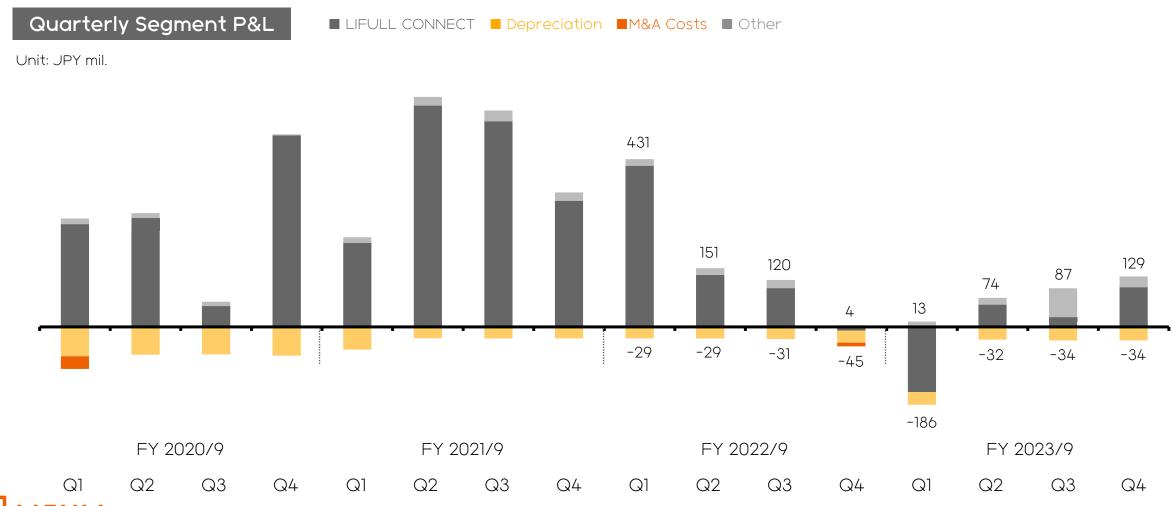




^{%1} Total for LIFULL CONNECT

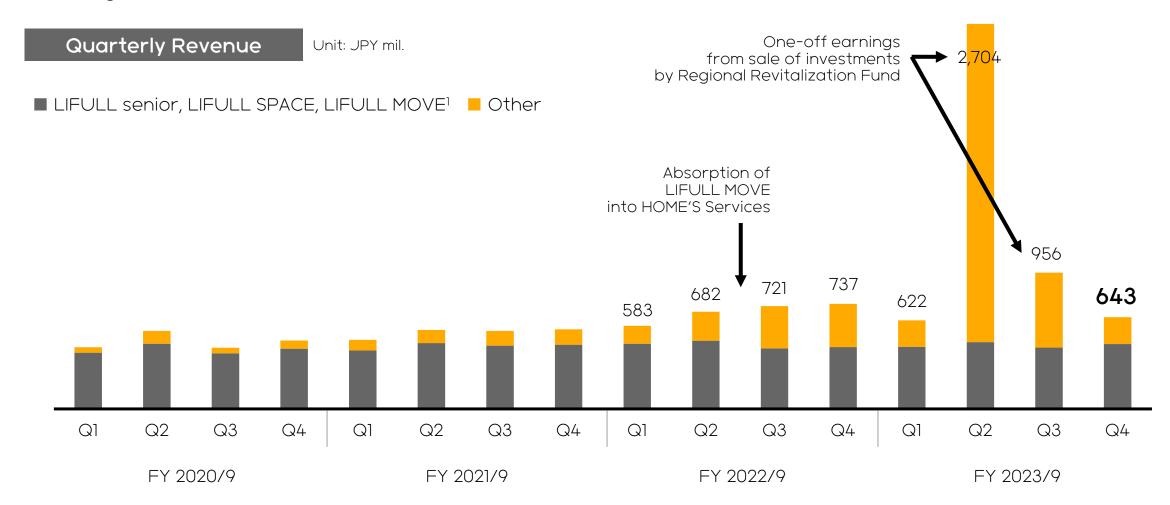
Overseas Segment Results Segment Profit and Loss (Quarterly Trend)

Profit contributions from FazWaz consolidated during the second quarter. Premium ad revenue continues a low levels due to the effects of increased costs of living and interest rates on real estate markets around the world.



Other Businesses Segment Sales Revenue (Quarterly)

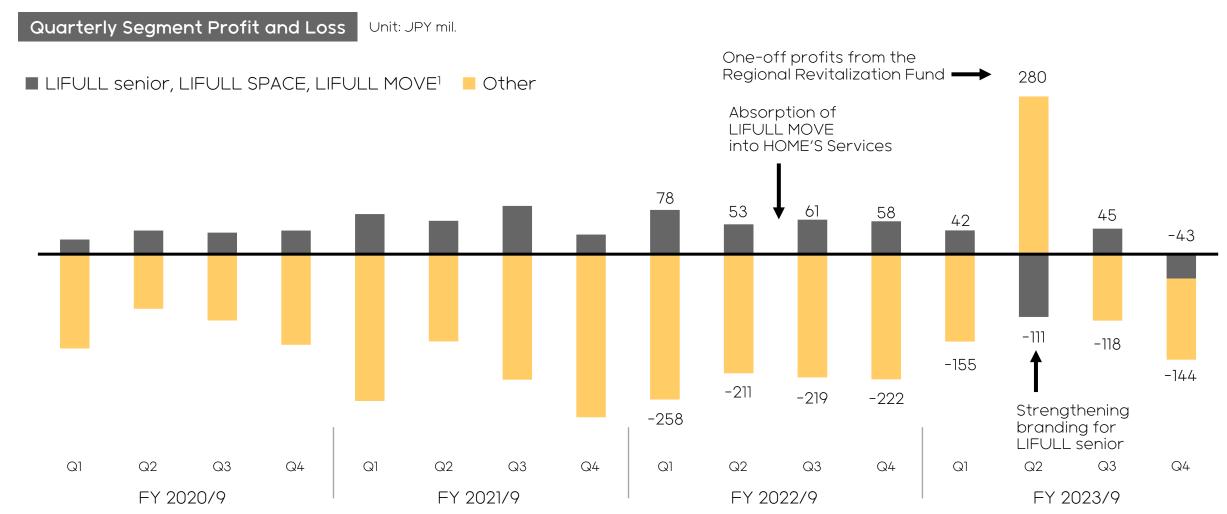
Increased revenue in the second and third quarters of FY 2023/9 due to one-off sales of property by the Regional Revitalization Fund.





Other Businesses Segment Profit and Loss (Quarterly)

In line with our position of selective focus, continuing to limit large investments One-off profit increase from the Regional Revitalization Fund in the second quarter



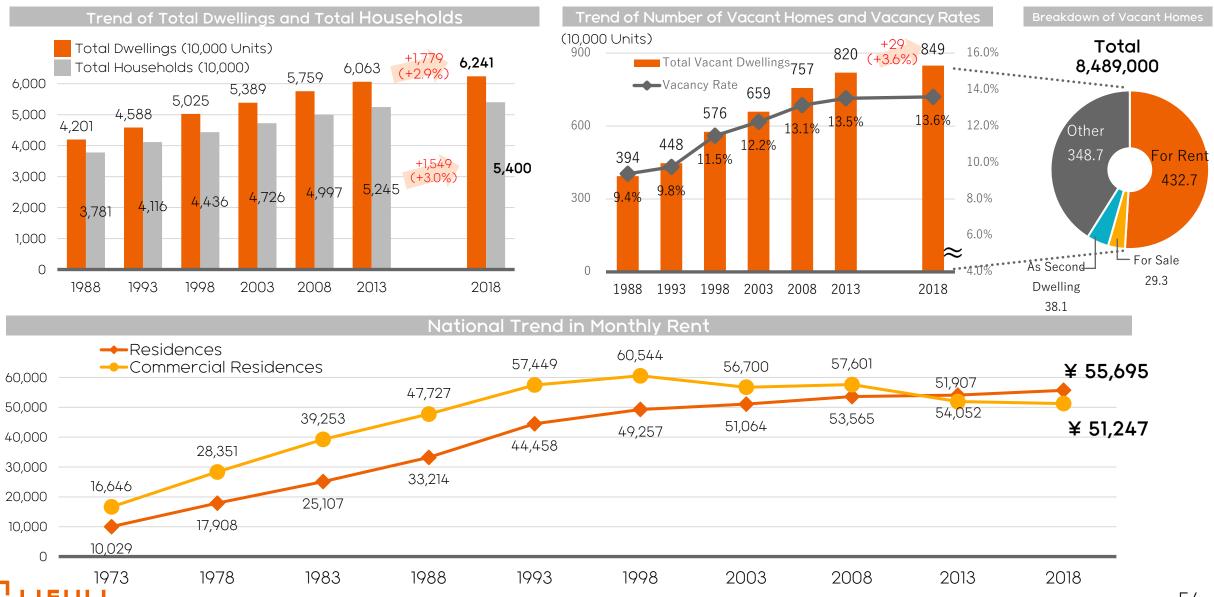


(Ref.) External Market Data Monthly

		Annual			2022												2023								
		2020 (Jan-Dec)	2021 (Jan-Dec)	2022 (Jan-Dec)	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23
(1) Number of	Capital Region	27,228	33,636	29,569	1,128	2,287	2,492	2,426	2,466	1,913	2,268	1,162	2,036	2,768	2,866	5,757	710	1,821	2,439	1,690	1,936	1,906	2,591	1,469	2,120
• *	YoY	-12.8%	23.5%	-12.1%	-14.9%	2.0%	-19.7%	16.1%	-4.3%	-1.3%	16.2%	-40.1%	-11.9%	34.7%	-47.4%	-13.4%	-37.1%	-20.4%	-2.1%	-30.3%	-21.5%	-0.4%	14.2%	26.4%	4.1%
Apartments for Sale	Kinki	15,195	18,951	18,952	792	1,378	1,267	1,148	1,379	1,261	1,374	1,059	1,332	2,120	1,796	2,952	574	833	1,424	836	1,024	1,384	837	878	1,393
ioi sale	YoY	-15.8%	24.7%	124.7%	14.0%	-19.8%	-30.2%	5.0%	4.4%	-27.2%	-29.5%	0.9%	10.1%	45.5%	-14.4%	5.0%	-27.5%	-39.6%	12.4%	-27.2%	-25.7%	9.8%	-39.1%	4.9%	4.6%
	Capital Region	6,083	6,260	6,261	6,157	7,418	6,518	6,291	6,088	6,447	6,379	6,102	6,653	6,787	6,035	5,556	6,510	6,778	14,360	7,747	8,068	6,550	9,940	7,195	6,727
(2) Apartment		1.7%	2.9%	102.9%	5.7%	16.3%	3.0%	-19.0%	3.0%	3.8%	-1.8%		1.0%	0.5%	-1.4%	3.2%	5.7%	-8.6%	120.3%	23.1%	32.5%	1.6%	55.8%	17.9%	1.1%
Price Trend		4,181	4,562	4,563	3,992	4,433	5,067	3,983	4,853	4,422	4,984	4,295	4,698	5,374	5,220	4,006	4,747	5,055	4,704	5,193	5,005	4,260	5,188	4,345	4,527
	YoY	8.1%	9.1%	109.1%	-13.8%	12.1%	19.9%	-25.6%	26.8%	-3.3%	11.7%	-2.7%	-1.2%	27.3%	-13.6%	-6.3%	18.9%	14.0%	-7.2%	30.4%	3.1%	-3.7%	4.1%	1.2%	-3.6%
		2020	2021	2022	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	Mav-23	Jun-23	Jul-23	Aug-23	Sep-23
		(Jan-Dec)	(Jan-Dec)	(Jan-Dec)				•	,			ŭ									- / -				
	House for Rent	306,753	321,376	345,080	23,083	23,583	32,305	29,526	25,963	30,294	29,686	31,303	30,623	31,996	29,873	26,845	24,041	24,692	32,585	28,685	28,695	30,112	30,170	29,364	29,735
	YoY	-10.4%	4.8%	7.4%	16.6%	4.6%	18.6%	2.4%	3.5%	1.7%	1.6%	8.9%	8.4%	7.3%	11.4%	6.4%	4.2%	4.7%	0.9%	-2.8%	10.5%	-0.6%	1.6%	-6.2%	-2.9%
(3) New Build	Apartment	107,884	101,292	108,198	7,071	9,727	10,618	12,685	7,569	7,855	8,053	10,727	8,386	9,298	8,092	8,117	11,990	9,750	11,378	7,233	9,700	8,422	5,797	7,894	8,148
Starts	YoY	-8.4%	-6.1%	6.8%	-19.4%	43.5%	2.2%	17.7%	-19.9%	11.8%	-11.7%		15.7%	10.2%	-1.8%	14.5%	69.6%	0.2%	7.2%	-43.0%	28.2%	7.2%	-28.0%	-26.4%	-2.8%
(Units)	House	130,753	141,094	145,992	11,003	11,590	12,439	12,456	11,907	12,689	12,462	12,341	12,296	12,462	12,370	11,977	10,576	11,202	11,583	12,362	11,615	11,606	11,066	11,589	11,014
	YoY	-11.4%	7.9%	3.5%	7.7%	10.7%	9.9%	7.4%	0.9%	0.3%	1.8%	4.7%	6.9%	1.4%	-1.1%	-5.9%	-3.9%	-3.3%	-6.9%	-0.8%	-2.5%	-8.5%	-11.2%	-6.1%	-10.4%
	Owned house	261,088 -9.6%	285,575 9.4%	253,287 -11.3%	18,130 -5.6%	19,258 -5.6%	20,246 -9.4%	21,040 -8.0%	21,314	23,196	22,430	22,302 -11.1%	22,258 -13.3%	21,834	21,511	19,768	16,627	18,368	17,484	18,597	18,853	20,325 -12.4%	20,689	20,984	19,527
	YOY	-9.6%	9.4%	-11.3%	-5.6%	-5.6%	-9.4%	-8.0%	-6.9%	-11.3%	-14.0%	-11.1%	-13.3%	-18.7%	-15.1%	-13.0%	-8.3%	-4.6%	-13.6%	-11.6%	-11.5%	-12.4%	-7.8%	-5.9%	-12.3%
		2020	2021	2022																					
		2020 (Jan-Dec)	(Jan-Dec)	(Jan-Dec)	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23
	Total	5,255,721	5,247,744	5,310,972	326,360	345,584	947,081	678,630	423,842	384,633	377,542	401,973	358,962	369,589	348,586	348 190	324,958	364,174	939,978	675,093	409,235	366,759	374 208	379,493	344,275
(4) Internal	YoY	-2.7%	-0.2%	1.2%	1.8%	-8.1%	-3.0%	-4.4%	18.5%	5.1%	3.9%	8.5%	3.5%	3.6%	-3.1%	1.1%	-0.4%	5.4%	-0.7%	-0.5%	-3.4%	-4.6%	-0.9%	-5.6%	-4.1%
Migrants	Only Japanese	4,840,852	4,818,721	4,775,207	298,411	-	892,728	630,331	365,625	324,725	330,113	357,644	318,047	326,640	305,512	307,961	286,639		867,927	619,057	362,950	323,018	332,030	336,601	300,354
	YoY	-1.0%	-0.5%	-0.9%	5.8%	-4.5%	-2.5%	-4.9%	11.3%	-3.0%	-1.4%	4.9%	0.5%	0.0%	-6.9%	-2.4%	-3.9%	2.4%	-2.8%	-1.8%	-0.7%	-0.5%	0.6%	-5.9%	-5.6%
(5) Japan	Unit : Thousand	Oct. 1, 2020	Oct. 1, 2021	Oct. 1, 2022	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22		Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23
Population	Total	126,146	125,502	-	125,309	125,194	125,103	125,071	125,072	125,104	125,125	125,082	124,971	124,947	124,913	124,861	124,752	124,631	124,567	124,554	124,500	124,520	124,560	124,540	124,450



(Ref.) Base Results of the 2018 Housing and Land Survey (Statistics Bureau of Japan)



Sustainability Initiatives



LIFULL Group Sustainability Initiatives



Review of FY 2023/9

- Human rights due diligence performed for all Group subsidiaries
- ✓ Established whistle blower channel for Business Partners
- ✓ Introduced 4-day workweek & shortened hour scheme for employees in Japan
- Completed partner survey for clients of LIFULL
- ✓ Improved FTSE score (1.3 pt to 2.7 pt) by improving ESG related disclosures

Initiatives Planned for FY 2024/9

Group-wide Sustainability Committee established to review and report on sustainability issues

Disclosure of human capital strategy to realize our Corporate Philosophy and reach the targets of the Mid-Term Management Plan

Enriching non-financial disclosures on ESG etc.



IR Team Contact Information



IR Site Japanese https://ir.LIFULL.com/

English https://ir.LIFULL.com/en/

 \bowtie

E-mail <u>ir@LIFULL.com</u>

TEL +81-3-6774-1603 (Weekdays 10:00 - 18:00 JST)





