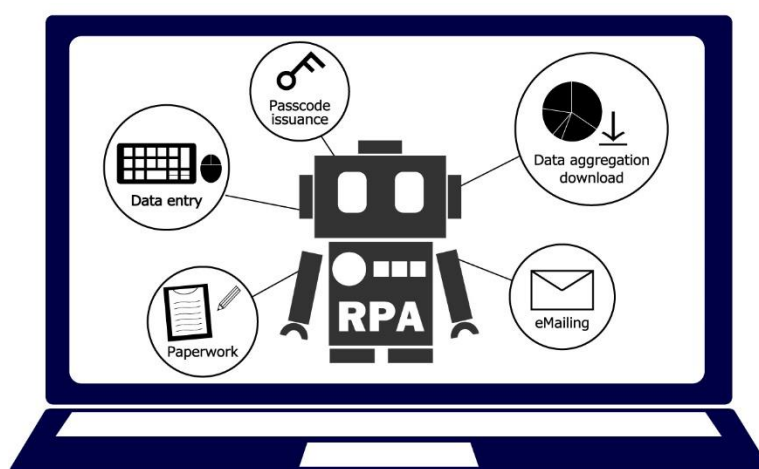


RPA-Prompted Time Saving of Approx. 30,000 Hours Achieved for Back-office Operations



Leopalace21 Corporation (Headquarters Nakano-ku, Tokyo; President: Bunya Miyao; "the Company") began utilizing Robotic Process Automation or RPA to automate operations with a focus on sales support since 2018. The Company has expanded RPA implementation to administrative operations, automating approximately 30,000 hours of back-office operations per year.



Objective for having introduced RPA

It is possible to promote operational efficiency such as reducing work hours and clerical errors by introducing RPA to automate simple tasks. In addition, the resources freed up by shortening work hours can be used to improve quality by allocating the resources to new initiatives and more productive tasks.

Time-saving Effect through RPA

Jobs which are done by RPA	Time-saving effect per year
Provide maintenance contractors with passcodes for smart locks	Approx.7,000 hours
Automate clerical jobs at Contract Administrative Center	Approx.22,000 hours
Prepare paperwork for daily reports	Approx.500 hours
Automate providing in-house survey results and the like	Approx.500 hours
Total	Approx.30,000 hours

The above items are excerpts from those for which the effects have already been calculated. The Company will further automate these kinds of tasks and will announce the effects of introducing RPA for other tasks that have already been automated as soon as it can calculate the effects.

Outlook

In the future, the Company will not only promote the RPA implementation but also link it with AI products to expand the scope of business that does not require any human intervention, aiming to further improve business efficiency and the quality of business operations. In addition, developing RPA without involving system engineers but non-system engineers will not only aim to reduce operation by approximately 54,000 hours per year but also solve the problem of a shortage of human resources, including IT system engineers and developers.

What is RPA?

This technology allows robots to perform routine and repetitive tasks according to predefined procedures on PCs that humans perform every day. RPA enables the task to be performed 24 hours a day, and can improve productivity, reduce costs, minimize errors, and shorten task processing time. RPA can be easily used by anyone who do not have specific skills.

Company Information

Company Name: Leoplace21 Corporation

Established: August 17, 1973

Head Office: 2-54-11 Honcho, Nakano-ku, Tokyo 164-8622

Representative: Bunya Miyao, President and CEO

Website: <https://www.leoplace21.co.jp/english>

【For all media inquiries】

Leoplace21 Corporation PR and IR Section

TEL. +81-3-5350-0445 (Office hours:9:00 a.m.-6:00 p.m. on Monday to Friday)

Email: kouhou@leoplace21.com

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