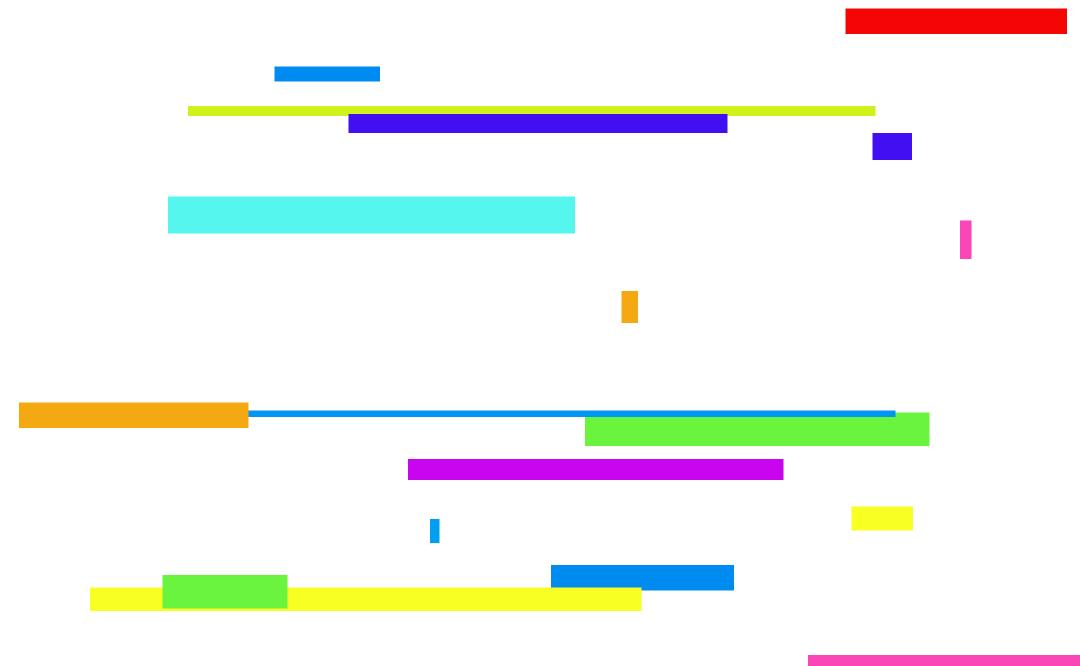


Presentation Materials for 1H FY2024

May 1 - October 31, 2023

Smaregi, Inc.

Securities code: 4431



- P3 Revision of FY4/24 Full-Year Earnings Forecast
- P4 1H FY4/24 Financial Summary
- P14 Business Summary
- P24 Business Outline
- P35 Appendix



Revision of FY4/24 Full-Year Earnings Forecast

Cloud services overall achieved greater growth than planned. Furthermore, special demand to accommodate the new banknotes occurred earlier than anticipated.

Full-year Earnings Forecast for FY4/24 (May 1, 2023 - April 30, 2024)

(million yen)	Net sales	Operating profit	Ordinary profit	Profit
Previous projections (A)	7,688	914	914	636
Projections (B)	8,012	1,303	1,303	884
Change (B-A)	324	388	388	247
(%)	4.2%	42.4%	42.5%	39.0%

Reasons for revising the earnings forecast

Net sales are expected to be slightly higher than initially planned due to the strong performance of cloud services overall, above and beyond the plans, as well as special demand to accommodate the new banknotes, anticipated next fiscal year, occurring earlier than expected.

Furthermore, operating profit and ordinary profit are expected to exceed the initial plans due to control of advertising activities accompanying strong business performance, and a major review of advertising expenses with an emphasis on cost efficiency.



Net sales

YoY

+49.4%

3,947 million yen

Operating profit

YoY

+113.1%

835 million yen

ARR

YoY

+52.9%

5,089 million yen

Number of employees

YoY

+23.7%

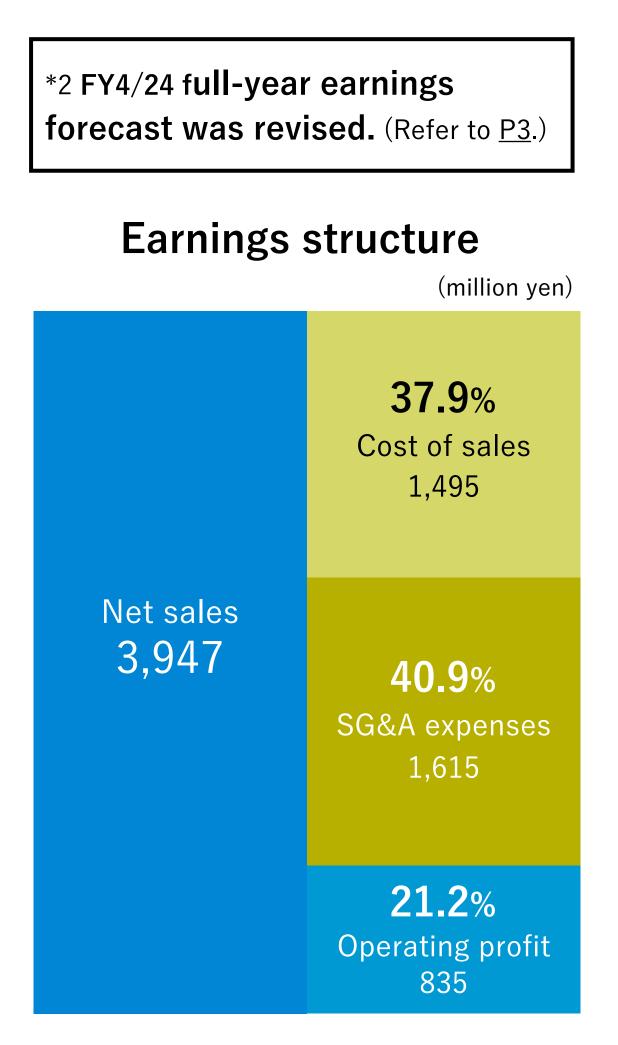
287 employees



Net sales grew 49.4% YoY and operating profit grew 113.1% YoY.

Full-year earnings forecast was revised in response to the strong business performance until 2Q.

(million yen)	1H FY4/24 results (May - Oct. 2023)	1H FY4/23 results *1 (May - Oct. 2022)	YoY change	FY4/24 plan *2 (May 2023 - Apr. 2024)	1H FY4/24 % achieved (May - Oct. 2023)
Net sales	3,947	2,641	+49.4%	8,012	49.3%
Cost of sales	1,495	1,034	+44.6%	_	_
Gross profit	2,451	1,607	+52.5%	_	_
SG&A expenses	1,615	1,215	+33.0%	_	_
Operating profit	835	391	+113.1%	1,303	64.1%
Ordinary profit	835	394	+111.8%	1,303	64.1%
Profit	558	500 *3	+11.7%	884	63.2%



^{*1} As ROYAL GATE INC., formerly a consolidated subsidiary, was absorbed into the company on July 1, 2022, ROYAL GATE's results for May and June, 2022 have not been included in the FY4/23 results.

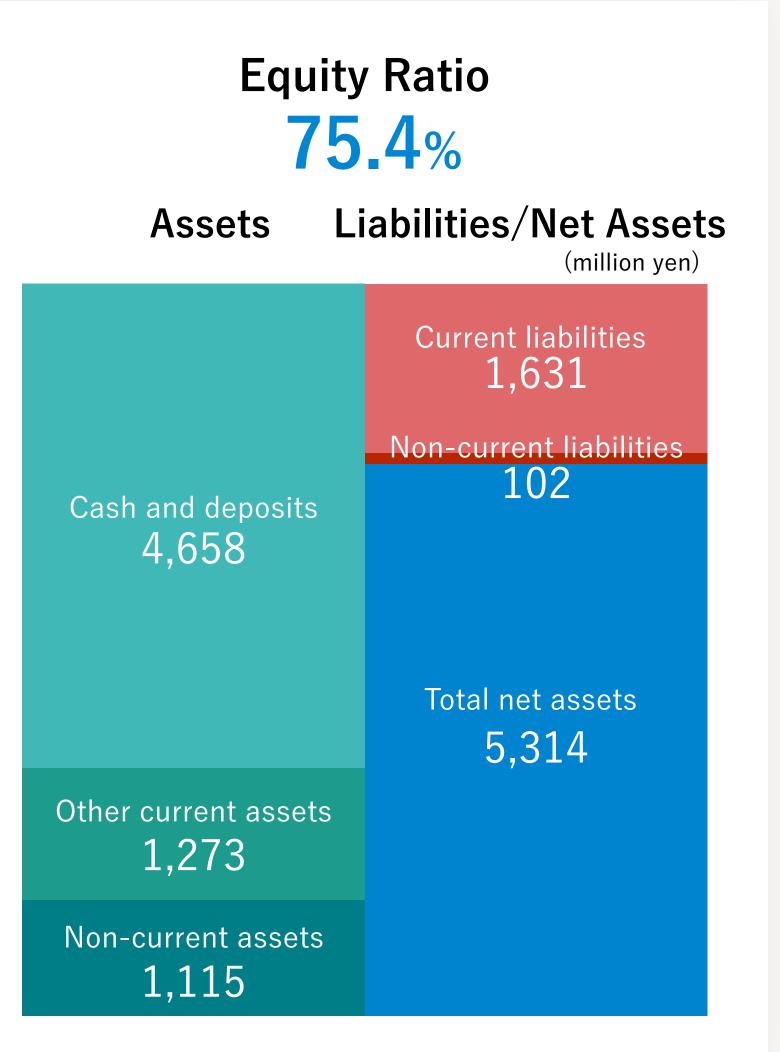




Balance Sheet

Net assets increased 23.8% YoY due to strong business performance, while current liabilities increased 54.7% YoY due to an increase in advances received. Stable financial foundation was maintained with equity ratio of 75.4%.

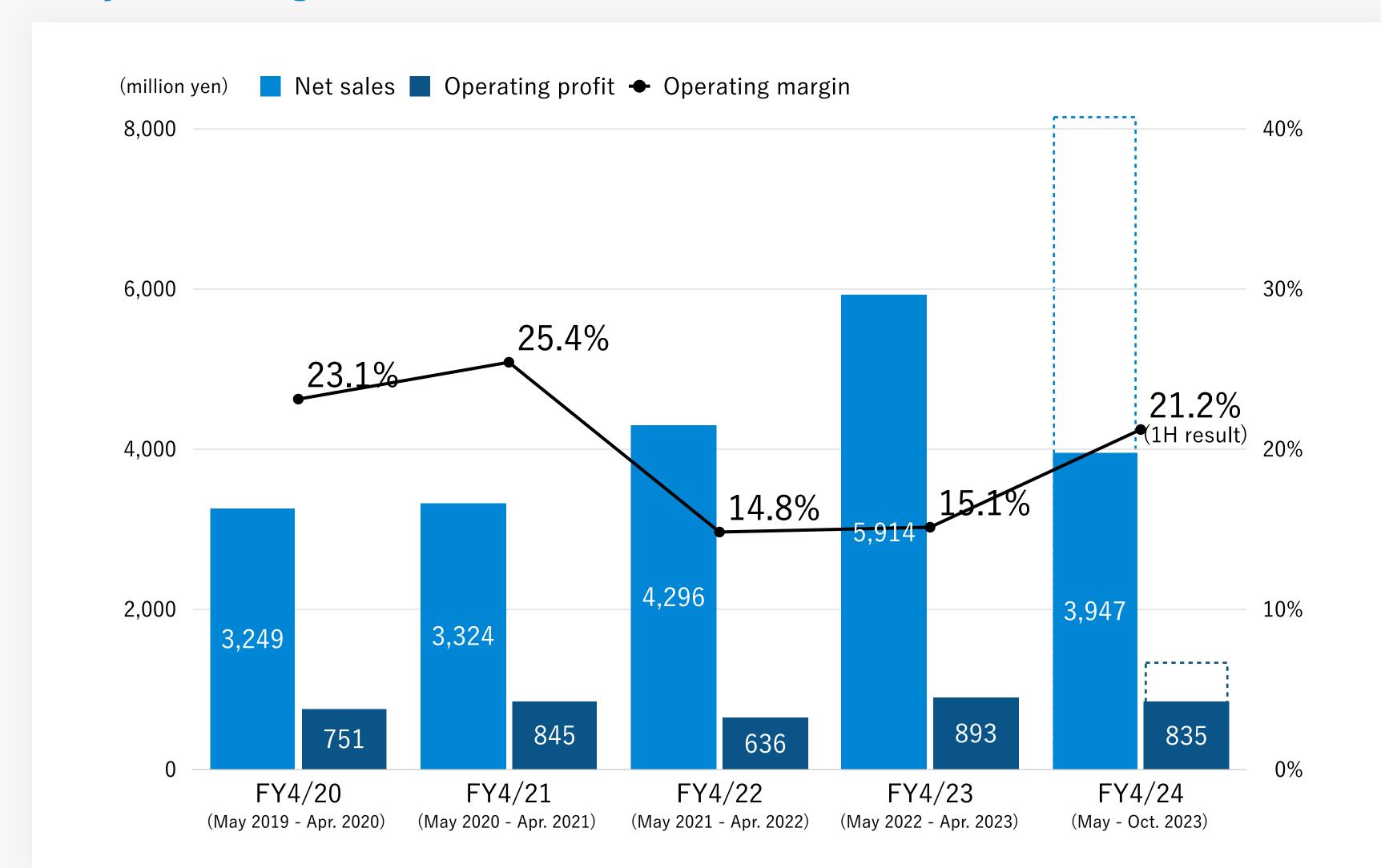
(million yen)	1H FY4/24 results (May - Oct. 2023)	1H FY4/23 results (May - Oct. 2022)	YoY change	1Q FY4/24 results (May - Jul. 2023)	QoQ change
Current assets	5,931	4,498	+31.9%	5,456	+8.7%
Cash and deposits	4,658	3,606	+29.2%	4,194	+11.0%
Non-current assets	1,115	936	+19.1%	1,006	+10.8%
Total assets	7,047	5,434	+29.7%	6,463	+9.0%
Current liabilities	1,631	1,054	+54.7%	1,420	+14.8%
Non-current liabilities	102	87	+16.9%	87	+17.5%
Total liabilities	1,733	1,141	+51.8%	1,507	+15.0%
Total net assets	5,314	4,293	+23.8%	4,955	+7.2%
Total liabilities and net assets	7,047	5,434	+29.7%	6,463	+9.0%





Changes in Net Sales, Operating Profit, and Operating Margin

The net sales progress rate in 1H FY4/24 was 49.3% and operating profit progress rate was 64.1% against the revised full-year earnings forecast.



1H FY4/24 (May - Oct. 2023)

Net sales progress rate

49.3%

3,947 / 8,012 million yen

Operating profit progress rate

835 / 1,303 million yen

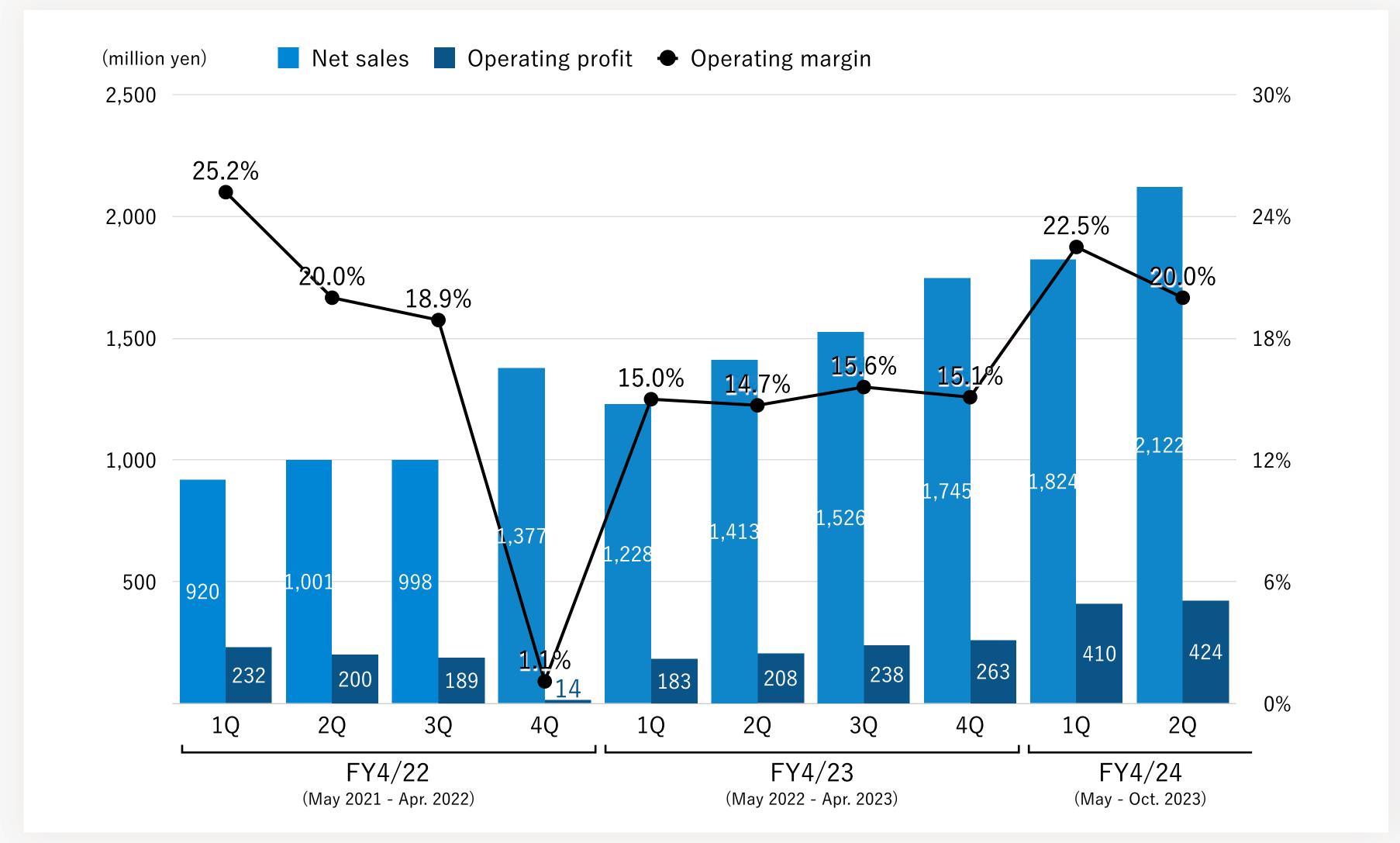
^{*4}Q FY4/22 includes the results of a consolidated former subsidiary (ROYAL GATE INC.)





Quarterly Changes in Net Sales, Operating Profit and Operating Margin

Operating margin for 1H was 20.0% as a result of strong business performance and cost control. We plan to continue with active investment based on the plans in 3Q and beyond.



2Q FY4/24 Operating margin 20.0% YoY **↑**5.3pt

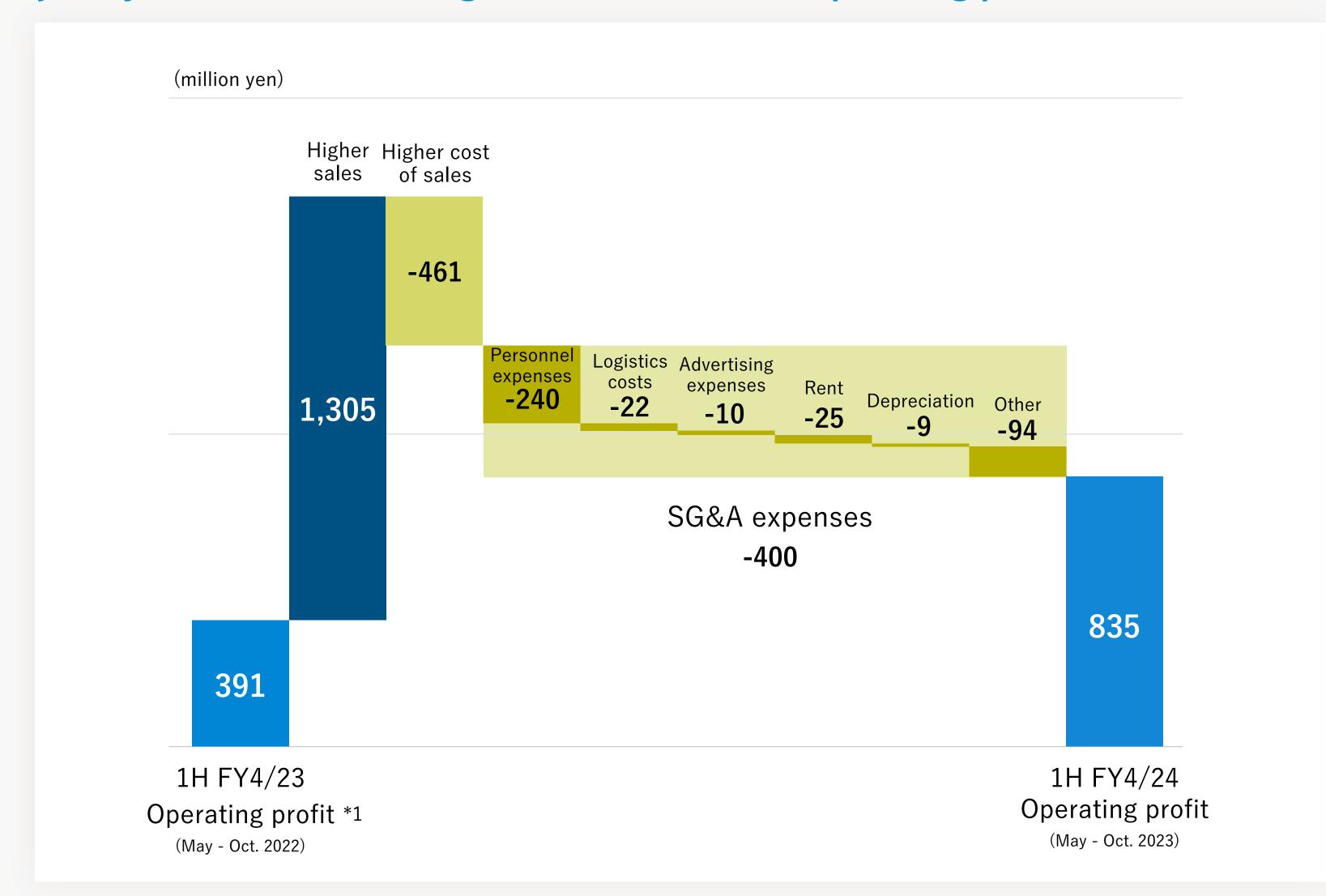
^{*4}Q FY4/22 includes the results of a consolidated former subsidiary (ROYAL GATE INC.)





Analysis of Changes in Operating Profit (YoY change)

Strong business performance and a reduction in SG&A expenses through greater efficiency in advertising activities, jointly contributed to a significant increase in operating profit.



Higher sales

- Number of new fee-based contracts increased.
- Increasing demand for currency update services due to new banknote issuance.
- Growth of consistent sales (monthly fees) due to low churn rate.
- Price revision of monthly fees for cloud services (New prices were applied from January 2023)

Higher cost of sales

- Increase in equipment purchases because of the growth in sales.
- Higher personnel expenses due to the increased number of engineers.

Higher SG&A expenses

- Higher personnel expenses due to the increased number of employees.
- Increase in other expenses due to the business growth.
- Reduced margin of increase through a major review of advertising expenses



Quarterly Changes in Sales Composition

Subscription sales grew 52.8% YoY on the back of the increase in the number of fee-paying stores and the strong performance of cashless payment services. Sales of products and others also grew 47.2% YoY, partly due to the receipt of orders for work to update automatic change machines to accommodate new banknotes.

2Q FY4/24

Subscription sales ratio

58.7%

Initial expense gross margin

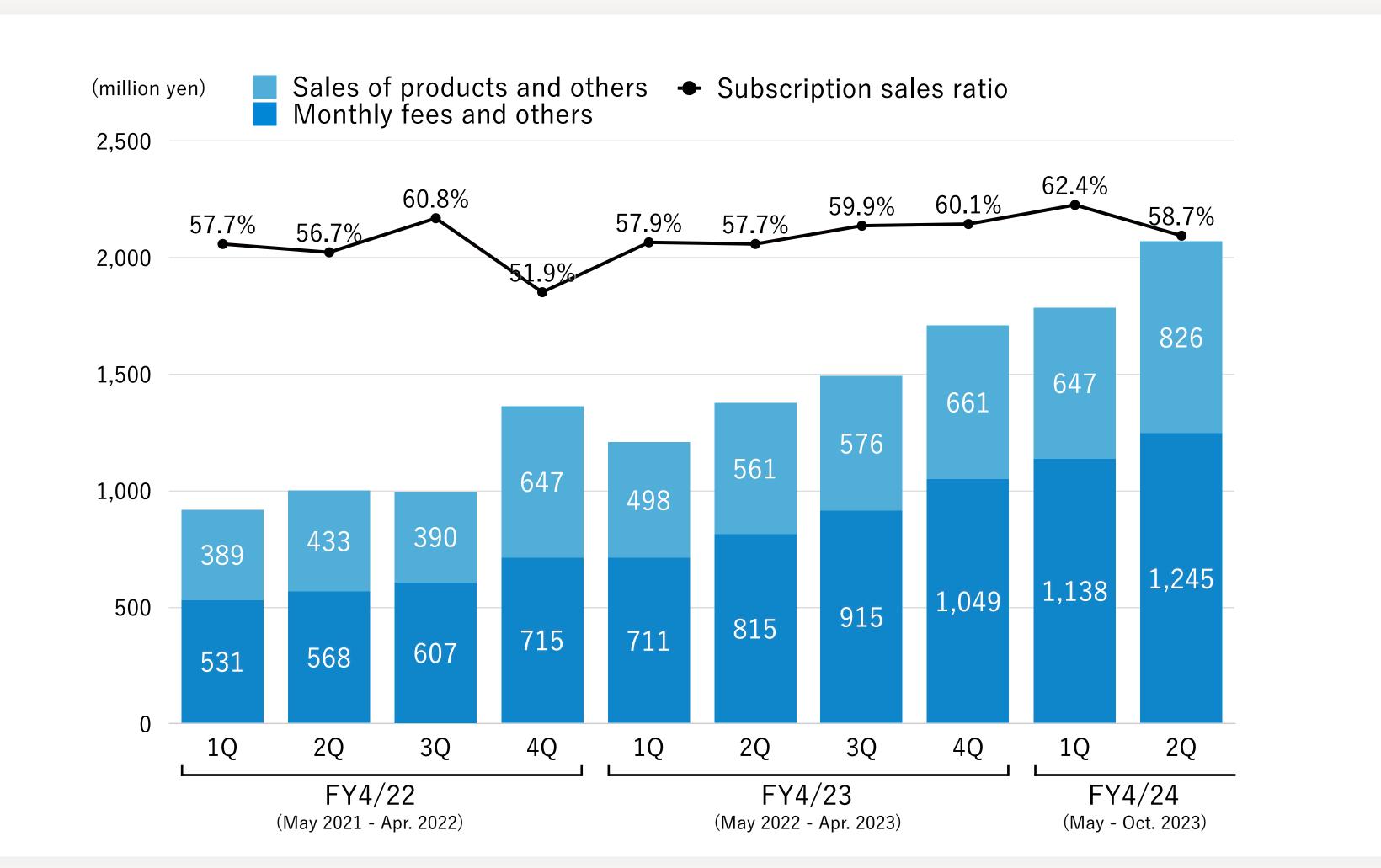
Sales of products and others

34.3%

QoQ

SaaS gross margin Monthly fees and others

80.3%



^{*}This graph does not include sales involving other system development expenses.





Quarterly Changes in SG&A Expenses

Personnel expenses increased 45.4% YoY alongside the expansion of the organization. We will continue to invest actively as planned, with the aim of achieving the Medium-term Management Plan (ARR target).

2Q FY4/24

SG&A expenses

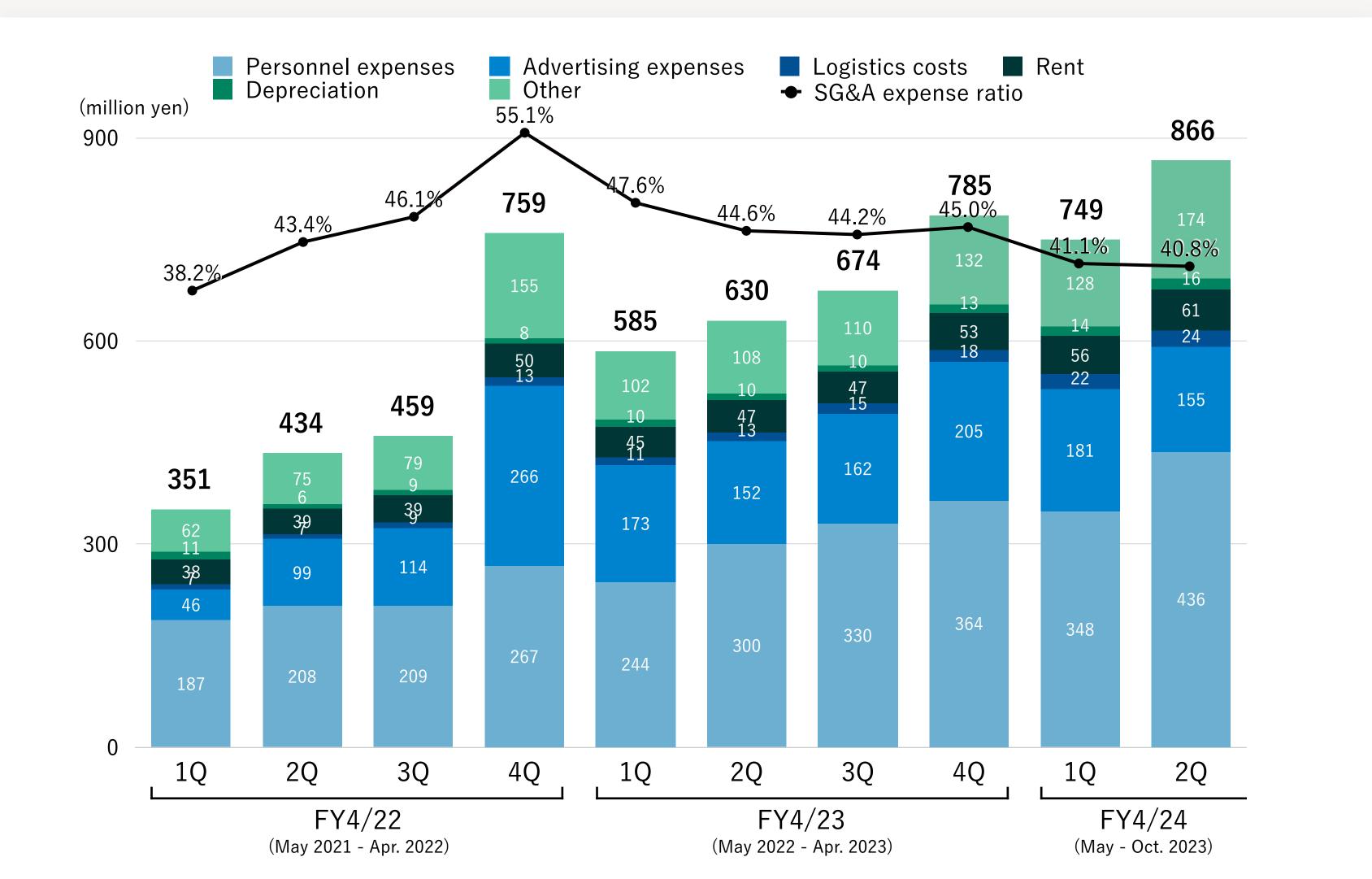
866 million yen

YoY +37.5%

S&M

360 million yen

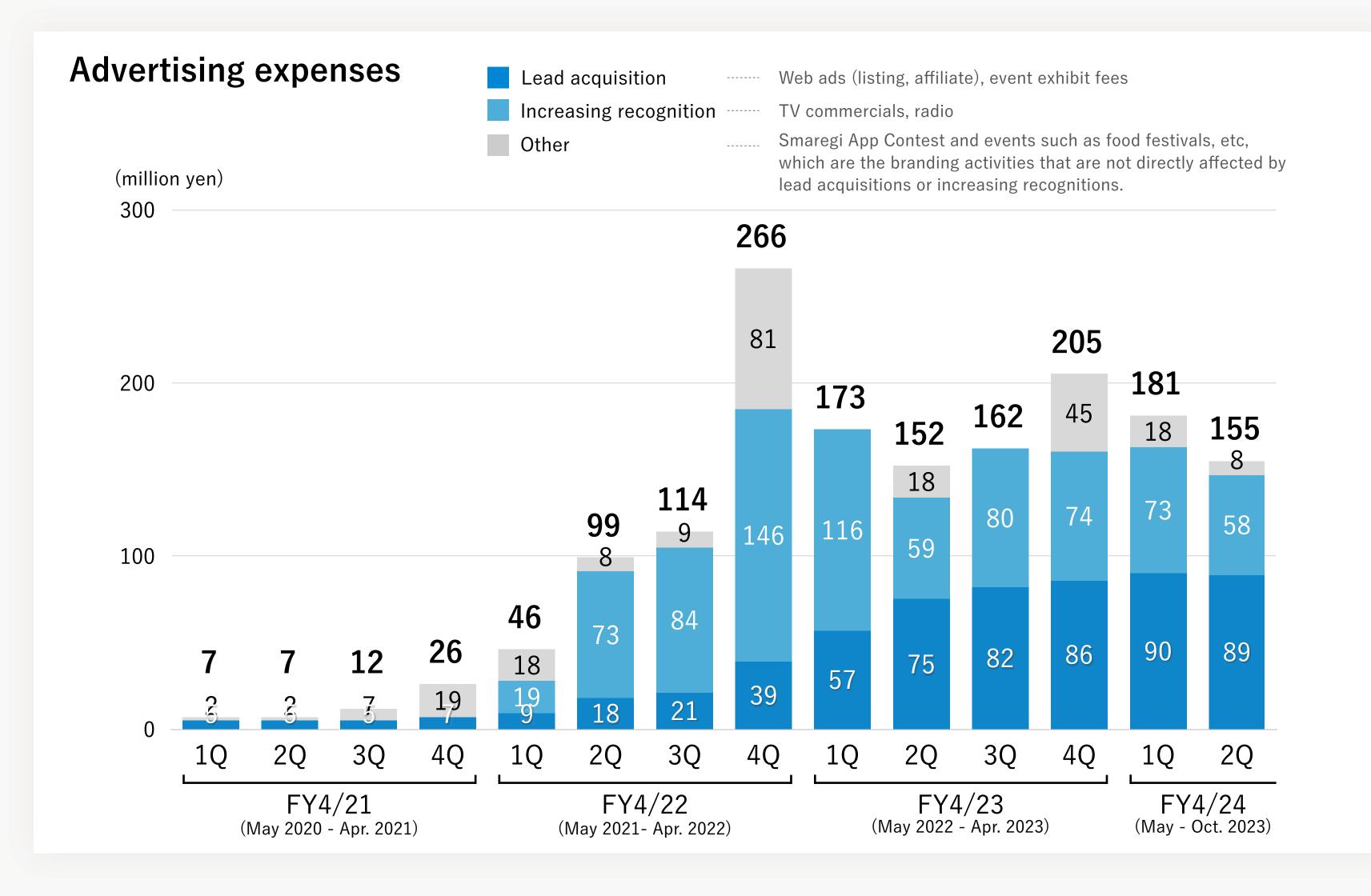
S&M ratio

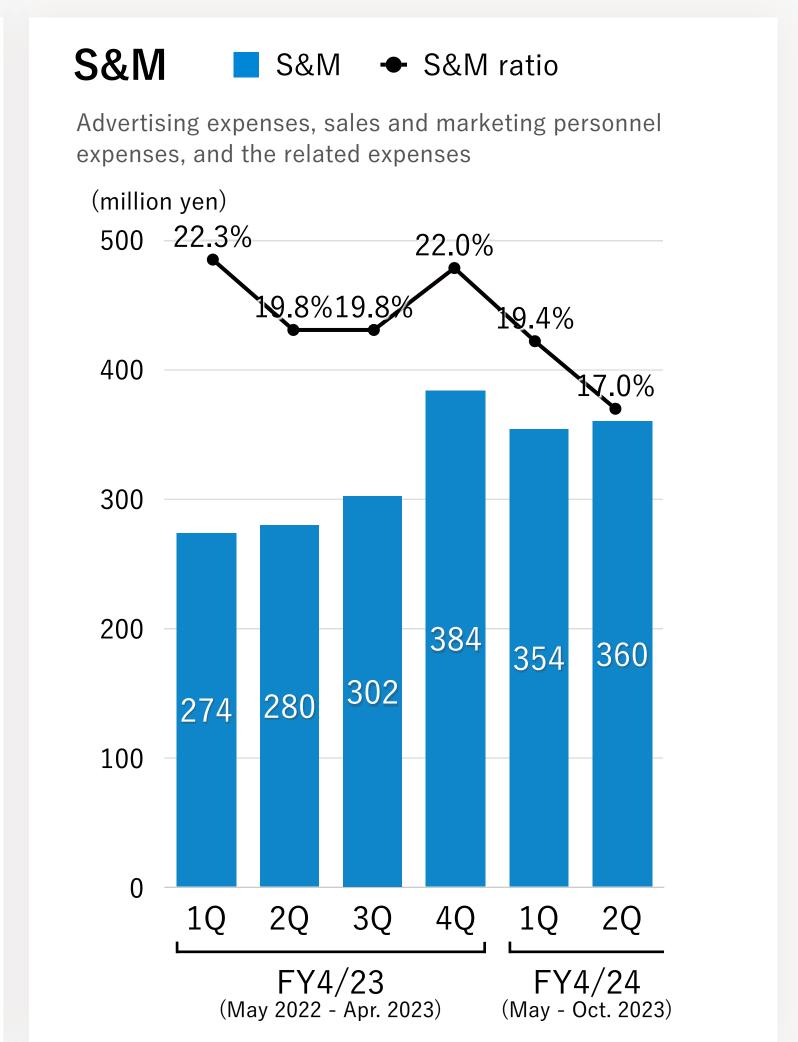




Quarterly Changes in Advertising Expenses/S&M

We are continuing with efficient advertising investments with an emphasis on cost performance, focusing on airing TV commercials in the regional areas (for increasing recognition) and lead acquisition measures through online marketing strategies. We plan to continue with active investment from the second half of the fiscal year and after.

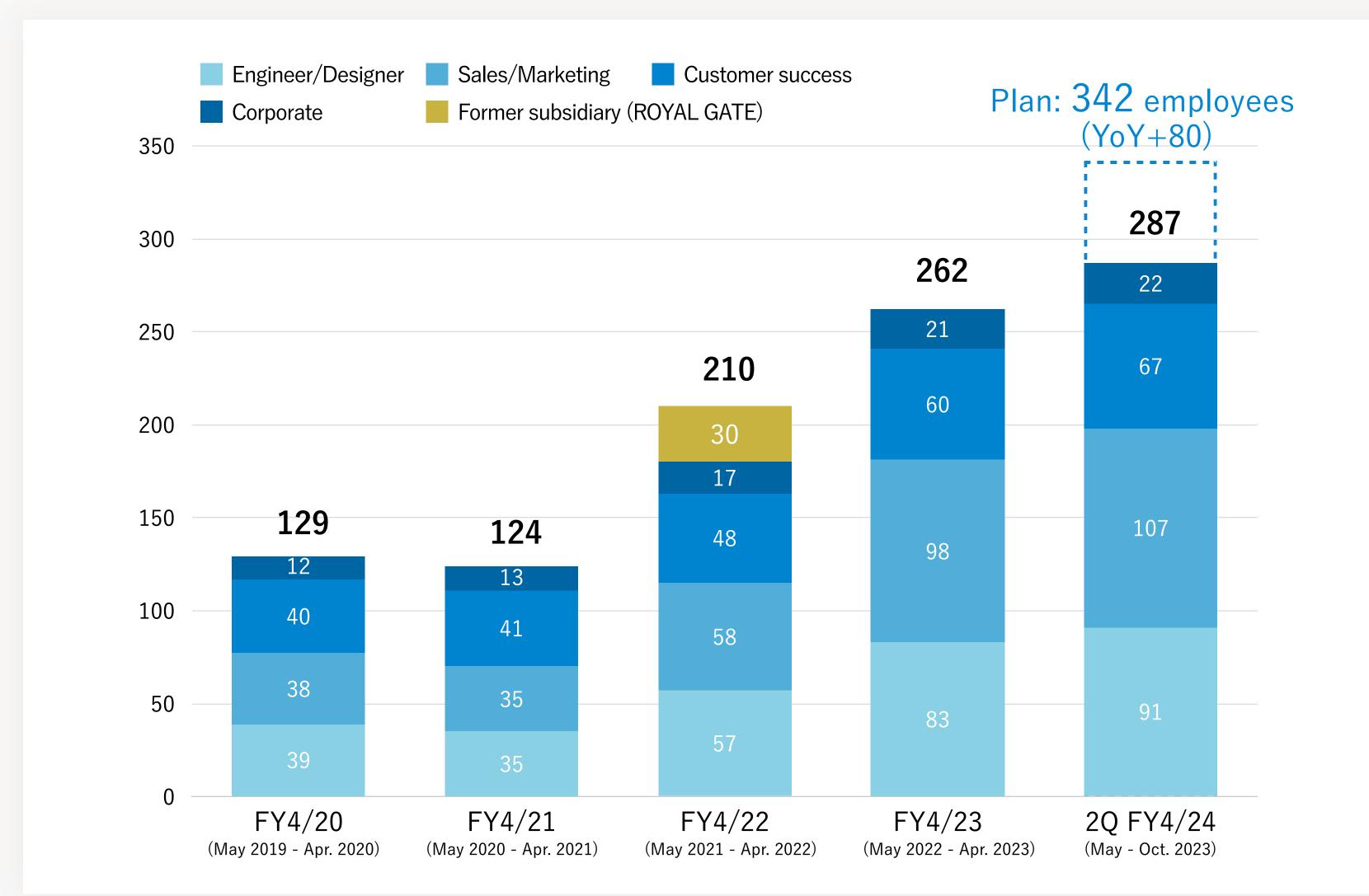






Growth in Number of Employees

The number of employees increased by 15 employees QoQ to 287. In FY4/24, we plan to increase the number of employees by 80 employees YoY (+30.5%) to a total of 342 employees.







^{*}Number of employees as of the end of October 2023, excluding temporary employees and part-time employees.

^{*}Since 1Q FY4/24, the classification of engineers belonging to Smaregi TechFarm has been changed from "Corporate" to "Engineer/Designer."







Smaregi Ventures (CVC) Vol.5 **EXAMPLE 2** COUNTERWORKS





Oct. 2023

• 5th edition of Smaregi Ventures: Invested in COUNTERWORKS Inc., a marketplace for commercial real estate.

 Announced program sponsorship for "UNJASH Watabe goes location scouting with the dream of appearing on a terrestrial gourmet program someday," a popular YouTube channel featuring towns and shops.

Sep. 2023

 Relocated and expanded Shibuya Showroom to a good location near Ebisu station.

Aug. 2023

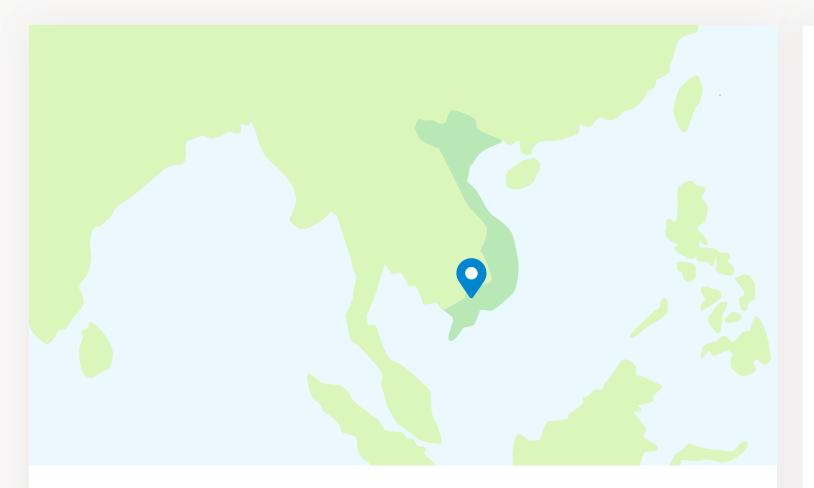
 Co-sponsored "BEPPU ONSEN SHOWER FES 2023 (BOSF23)," a public-private tourism co-creation event held in Beppu City, Oita Prefecture. Smaregi's cashless payment system was used in the event.

 Held the inaugural "Online Seminar on the Utilization of IT Introduction Subsidy".



Establishment of Subsidiary in Vietnam

We established Smaregi Vietnam, Co., Ltd. as Smaregi's overseas software development base. We aim to boost our service development capability by hiring outstanding IT engineers both in Japan and overseas.



Smaregi Vietnam, Co., Ltd.

Ho Chi Minh City, Vietnam Location

CEO Yosuke Otani

*Smaregi's employee also serves concurrently

as the legal representative

Software design and development Business

2 billion Vietnamese dong Capital

> (approx. 12 million yen) 100% owned by Smaregi

Date of establishment Feb. 2024 (provisional)

Purpose of establishment

- Strengthen overseas software development bases
- Secure development resources for in-house services

Anticipated effects of establishing a development base in Vietnam

- Realize sustainable software development from a global perspective
- Boost overall services for the Group by securing outstanding development talents

For the immediate future, we will focus solely on in-house development projects, and promote the development and updating of Smaregi and services provided by the Company. The impact on FY4/24 results is minor, and there are no plans to transition to the reporting of consolidated financial results.

Why Vietnam?

Vietnam's ICT industry, which is growing steadily, produces about 60,000 young IT human resources every year. It has built an environment that can continuously nurture outstanding development talents.

> No. of successful candidates in computer science and IT-related selections yearly *1

50,000 - 57,000 ppl.

The Vietnam government's plans to produce ICT human resources*2

1.5 million ppl. by 2030

The projected IT human resource supply in Japan in 2030 is approximately 850,000 people.*3



^{*1} TopDev, "Vietnam IT Market Report 2023"

^{*2} Vietnam Government, "National digital transformation program through 2025, with orientations toward 2030" (Decision No. 749/QD-TTg 2020)

^{*3} METI, "Model Project for Developing and Securing Human Resources to Promote Innovation Through IT Ventures, etc."

Annual Recurring Revenue (Subscription Sales)

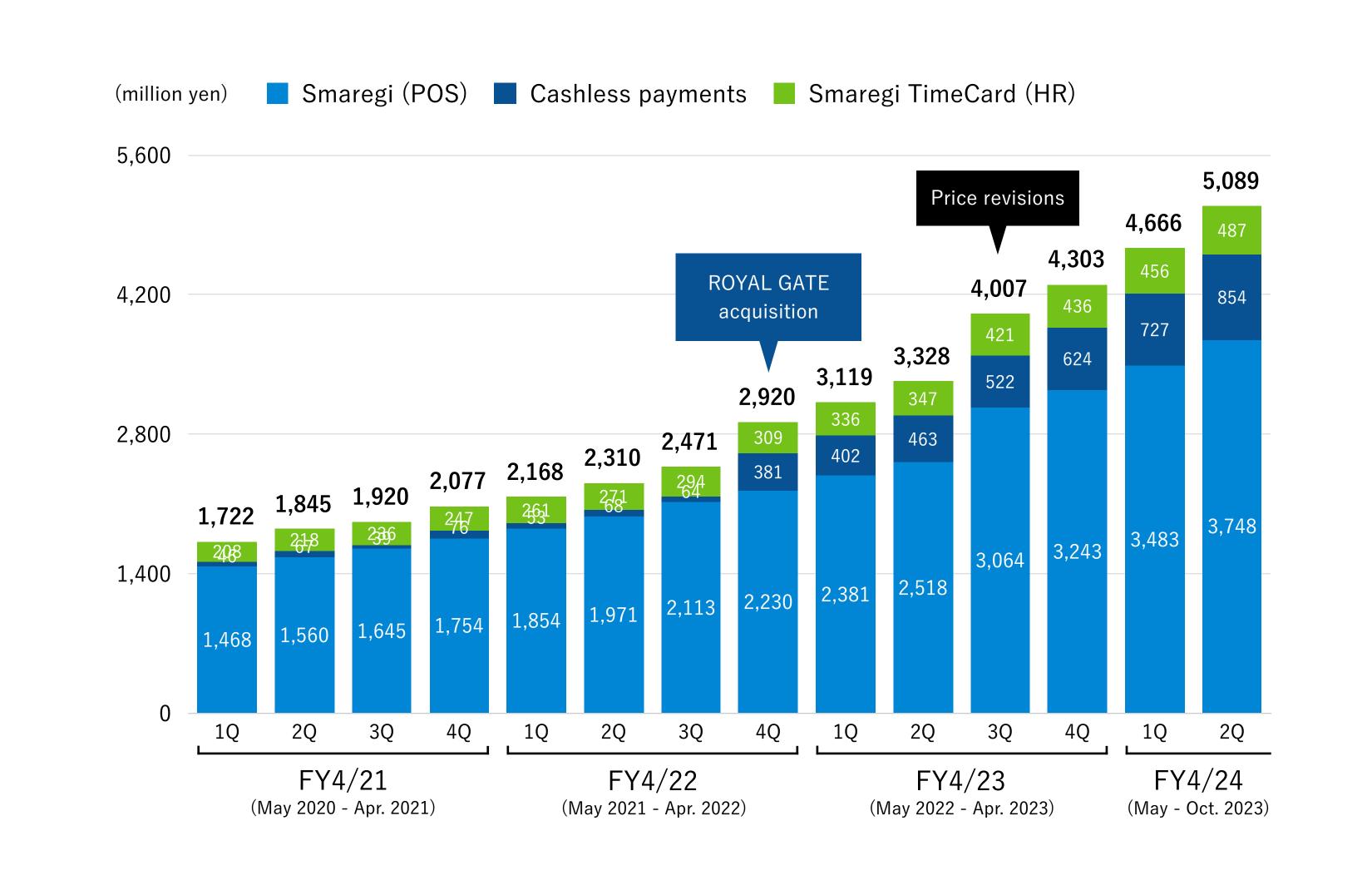
Cashless payments continued to achieve high growth from 1Q with an increase of 84.4% YoY. ARR grew by 52.9% YoY due to cross-selling with POS systems, receiving orders for large projects, and other factors.

ARR*

5.08 billion yen

QoQ +9.1% YoY +52.9%

*Based on 12 times the MRR at the end of each quarter ARR: Annual Recurring Revenue MRR: Monthly Recurring Revenue

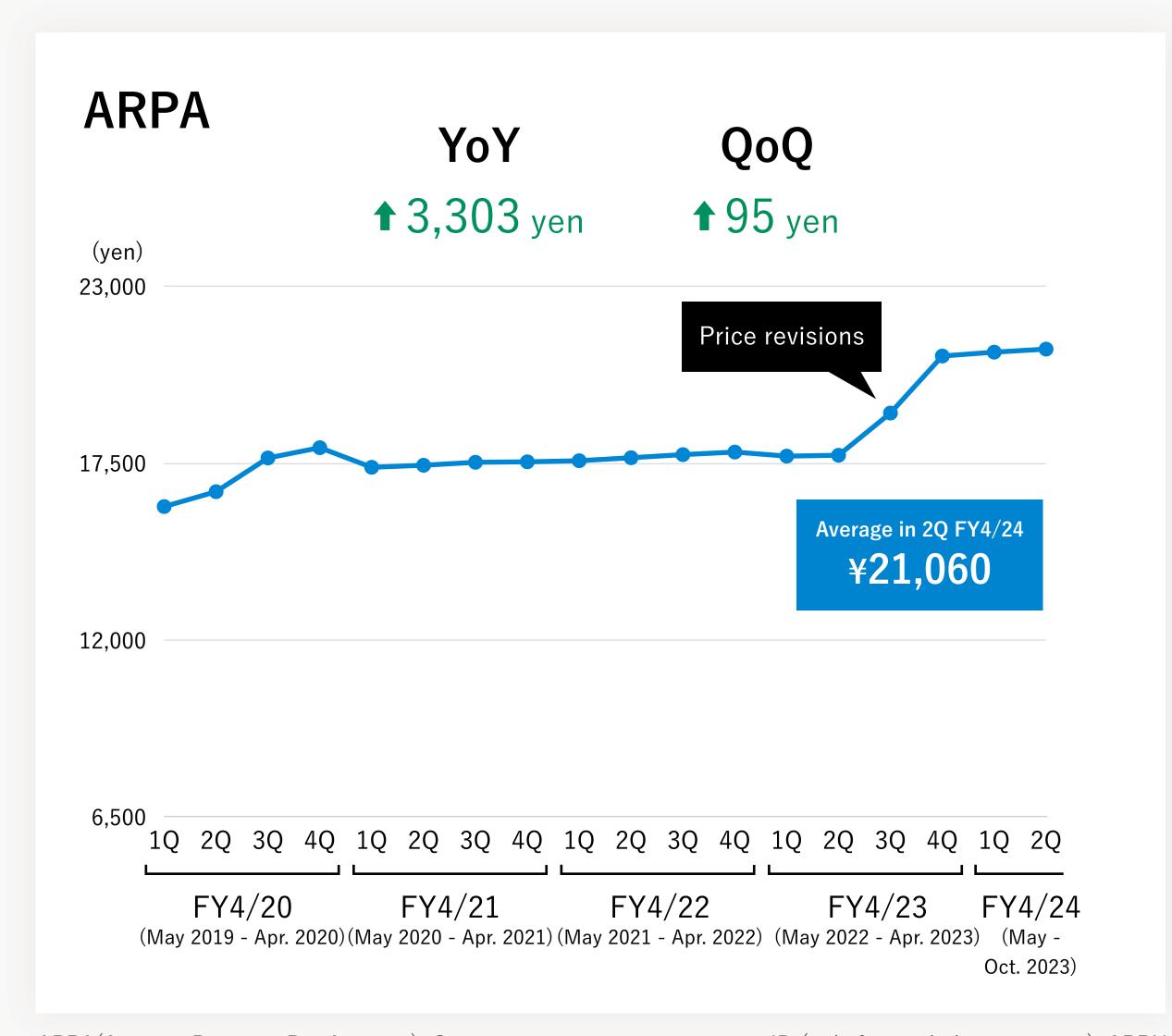


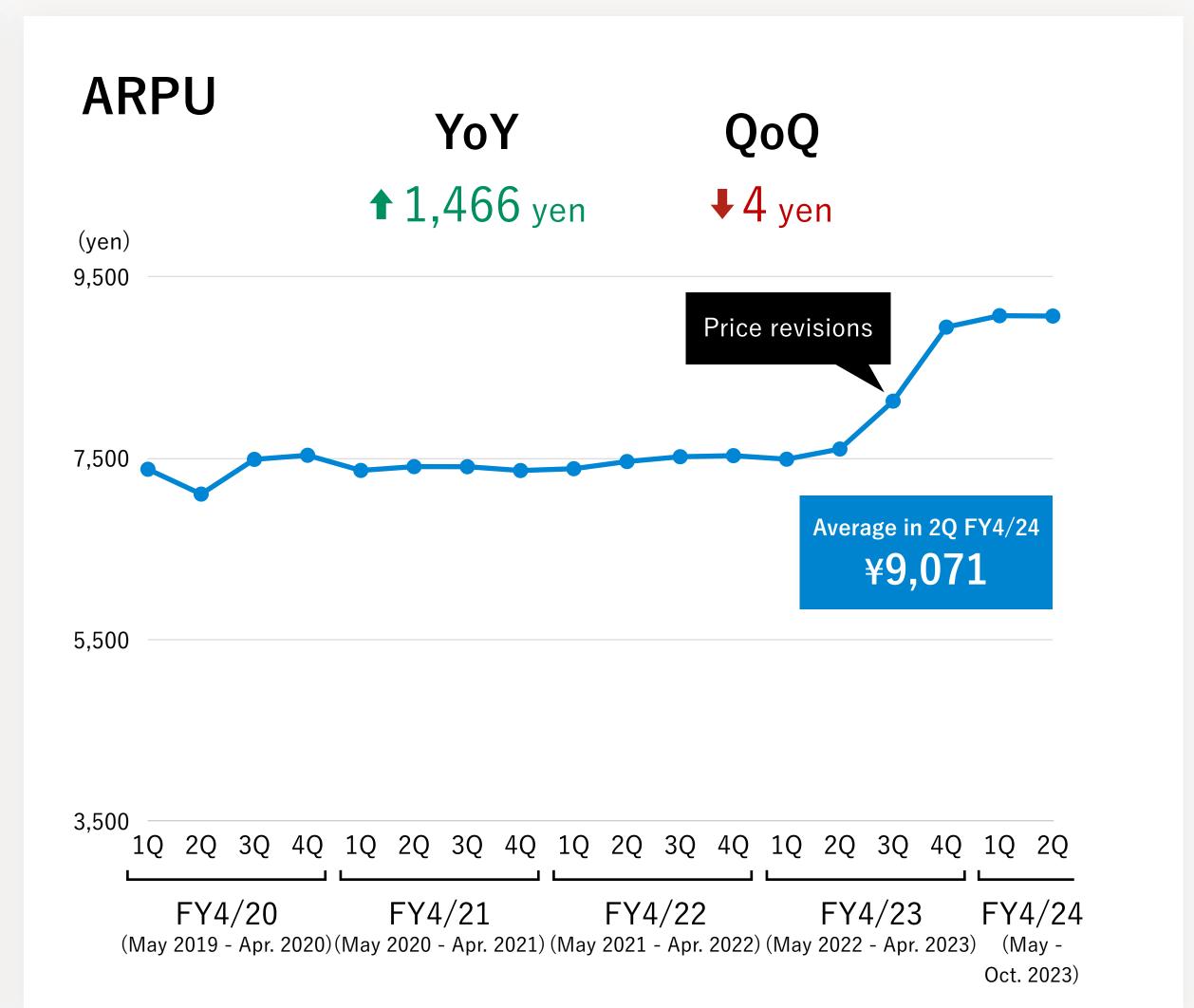


Average Revenue per Account and User (ARPA/ARPU)

Both ARPA and ARPU increased by about 18% - 19% from before the price revisions.

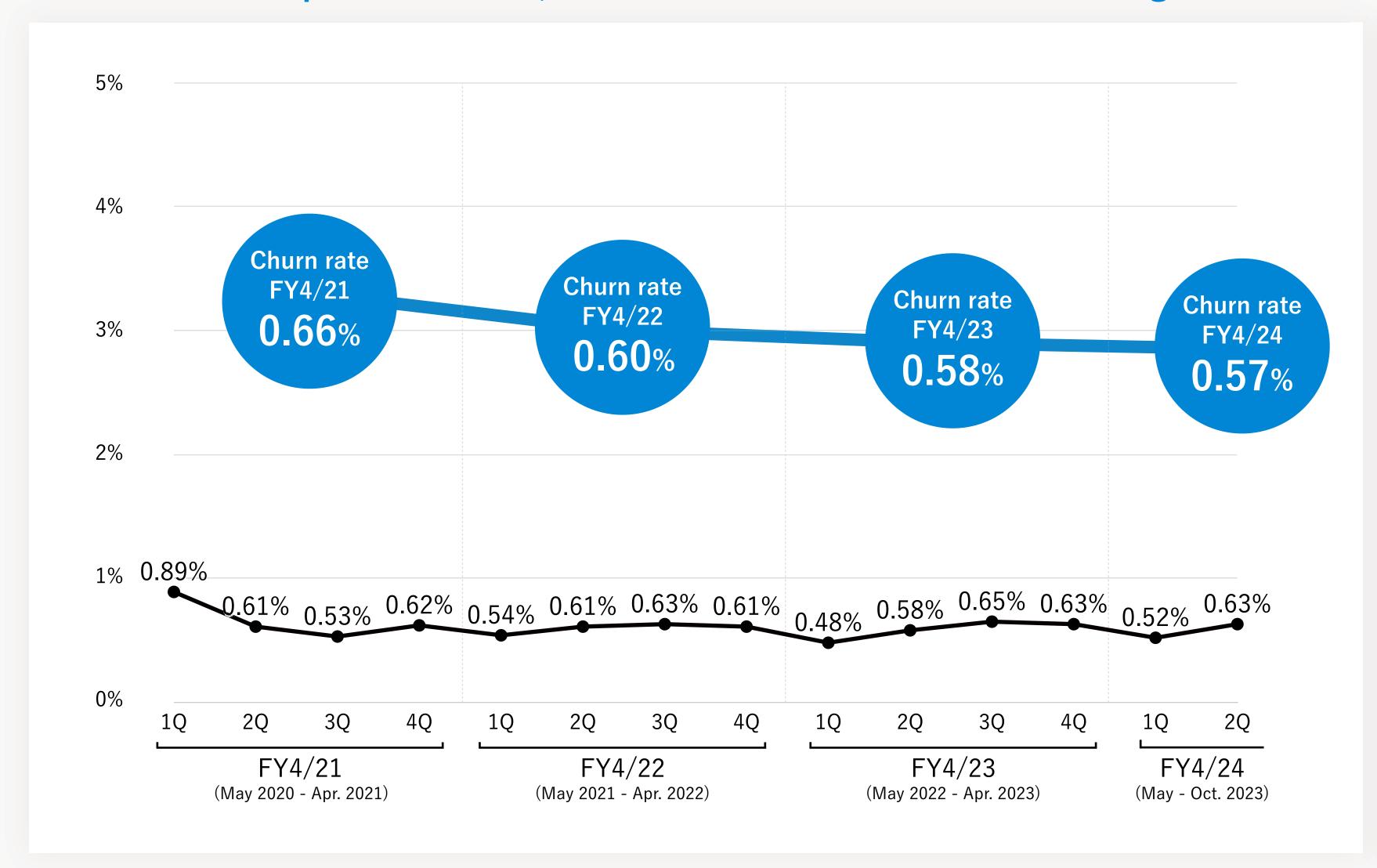
(Price revisions were implemented in January 2023)





Changes in Churn Rate

We are continuing with measures to strengthen onboarding and improve service quality. There have been hardly any effects from the price revisions, and we have maintained a low average churn rate. (Price revisions were implemented in January 2023)



1H FY4/24 Churn rate

(May - Oct. 2023)

0.57%

YoY

QoQ

+0.04pt

+0.11pt

Cumulative churn rate for 1H F4/Y23 is 0.53% (May-Oct. 2022).

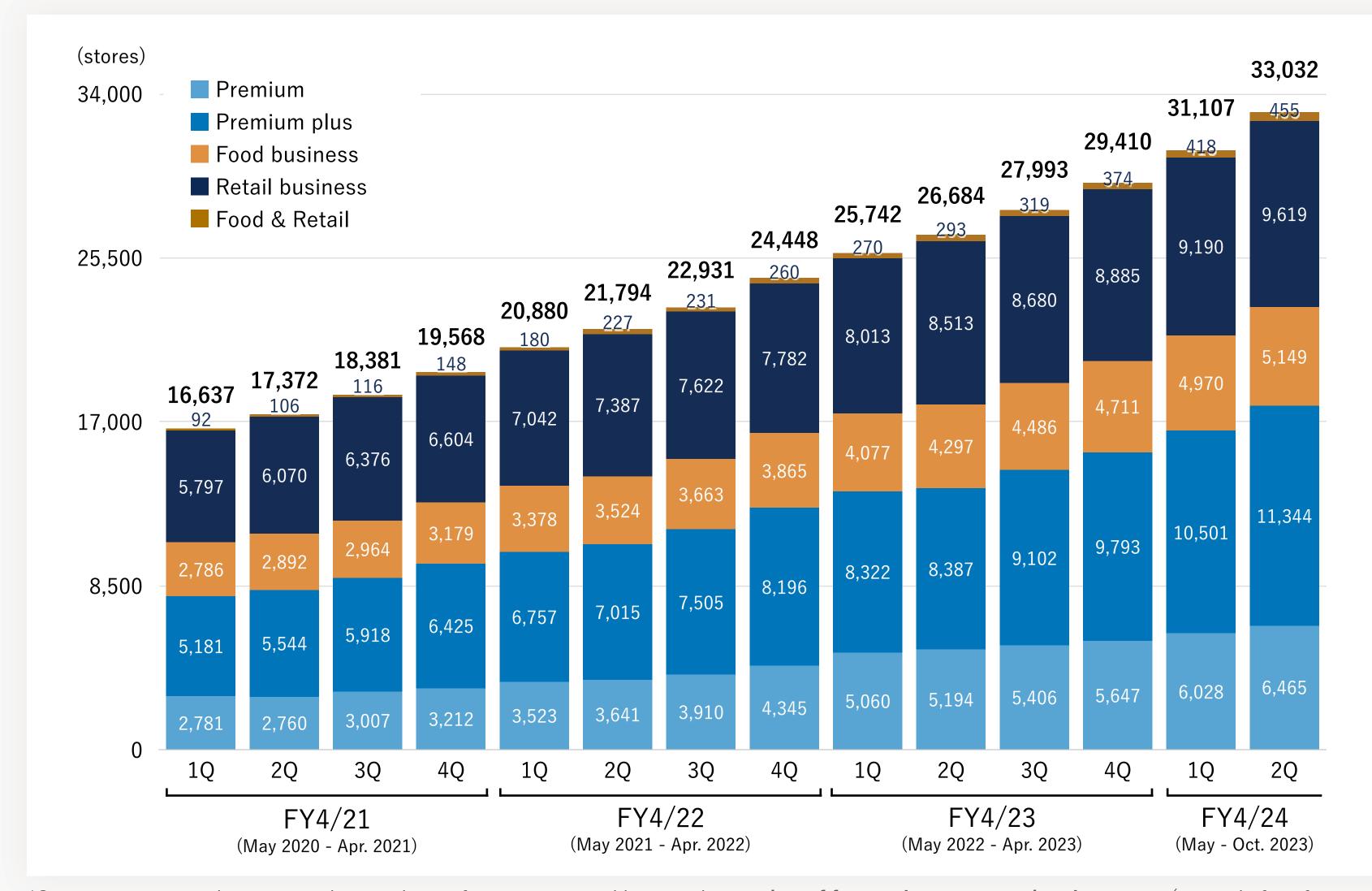
Churn rate: MRR churn rate

The percentage of decrease in existing customer monthly fees caused by cancellations.



Quarterly Progress in the Number and Composition of Fee-paying Stores

Adoption is progressing across a wide range of industries and business scales, and the number of fee-paying stores increased 6.2% QoQ.



Fee-paying stores*

33,032

YoY QoQ +23.8% +6.2% +6,348 stores +1,925 stores

*Monthly disclosure of the latest information on the number of fee-paying stores

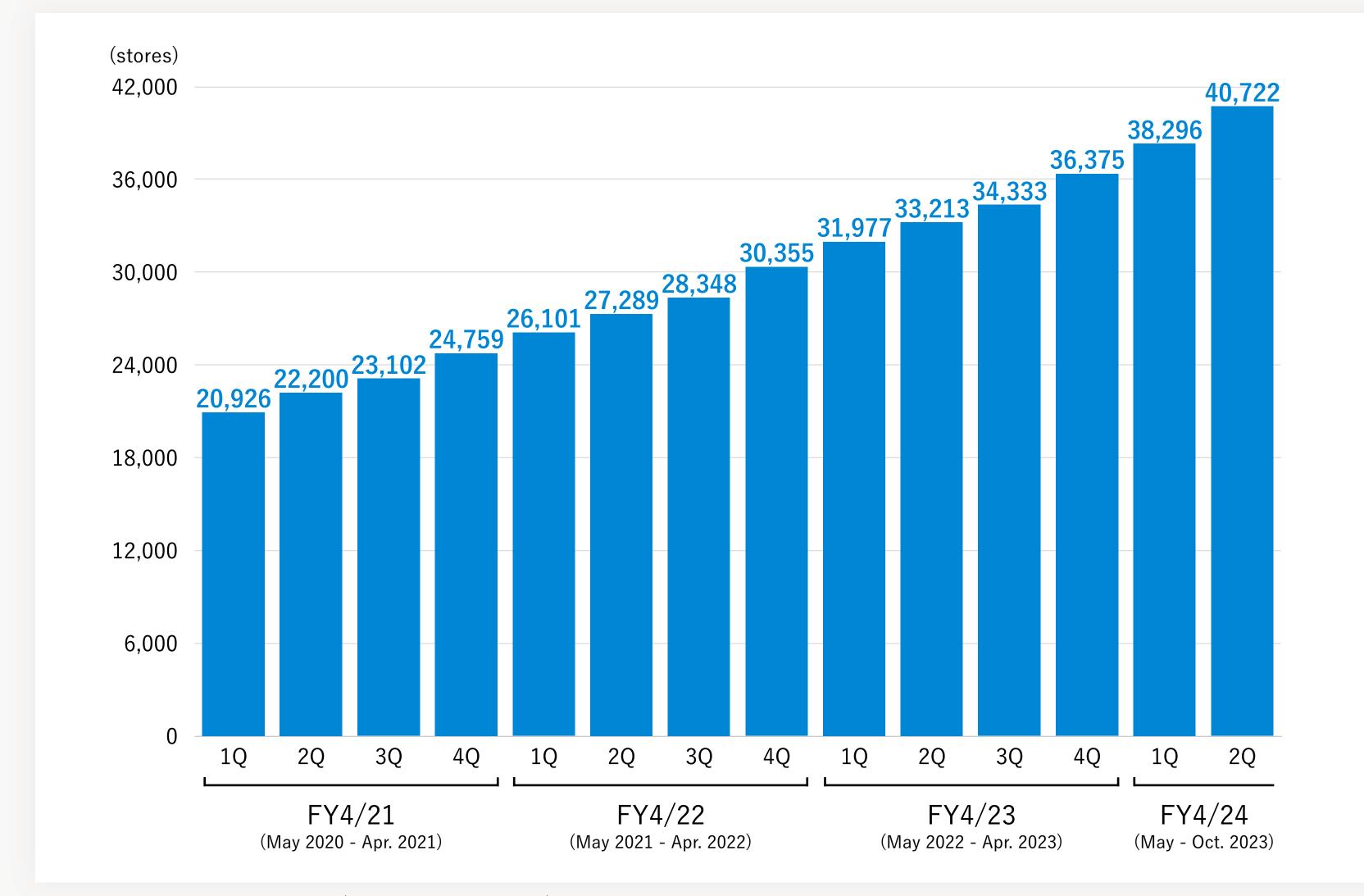
Smaregi discloses information on the number of fee-paying stores every month. As of November 30, 2023, the number of fee-paying stores is **33,737 stores**. For details, please refer to the <u>IR site</u>.

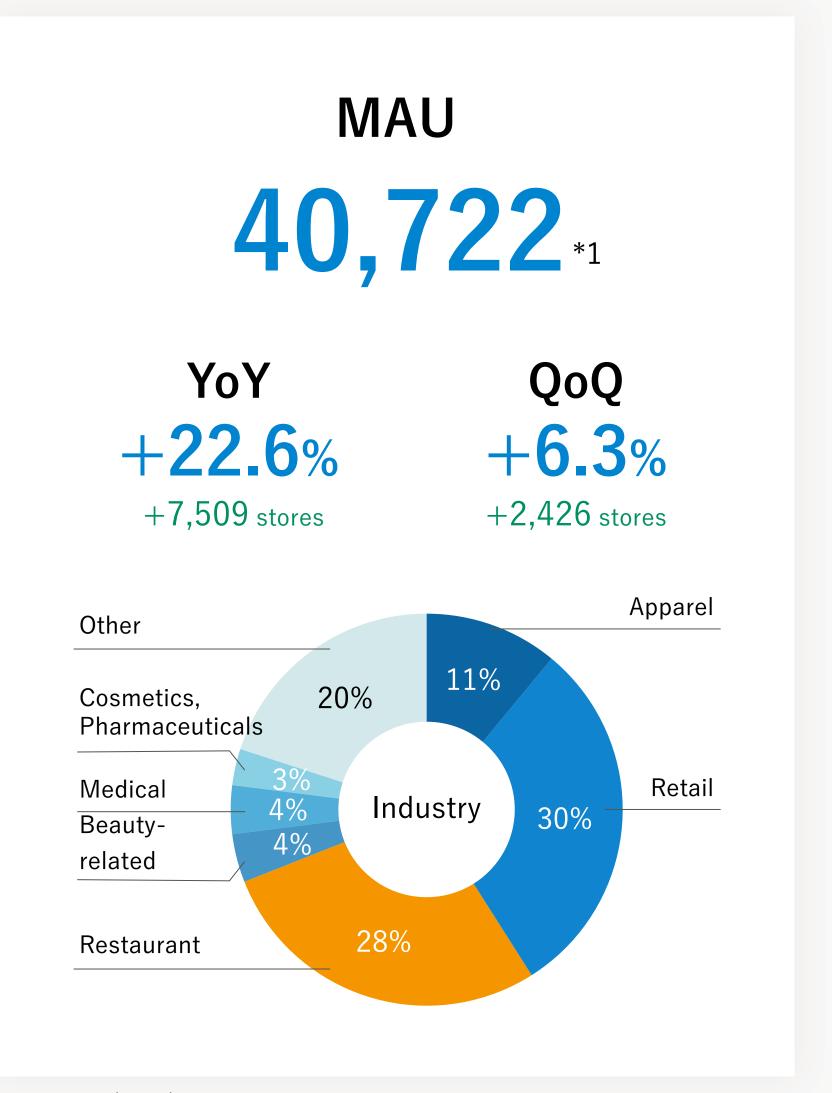
^{*}Smaregi aims to realize more widespread use of its services, and has set the number of fee-paying stores and active stores (instead of no-fee stores) as important KPIs.





The number of active stores has exceeded the 40,000 mark. We aim to provide a good service that customers can continue to use.





^{*1} The latest number of active stores (as of November 30, 2023) is 41,689 stores. For details, please refer to the IR site. *The number of stores that recorded commercial transactions (sales) in the most recent one-month period using Smaregi's cash register function, irrespective of the type of plan. Even when the stores utilize the inventory management and other functions, if there are no commercial transactions then they are not counted.



Cumulative transaction amount exceeded 7 trillion yen as Smaregi's trading area expands steadily. The ratio of cashless transactions in stores using Smaregi was 55.1%, contributing to Japan's shift toward a cashless society.*1

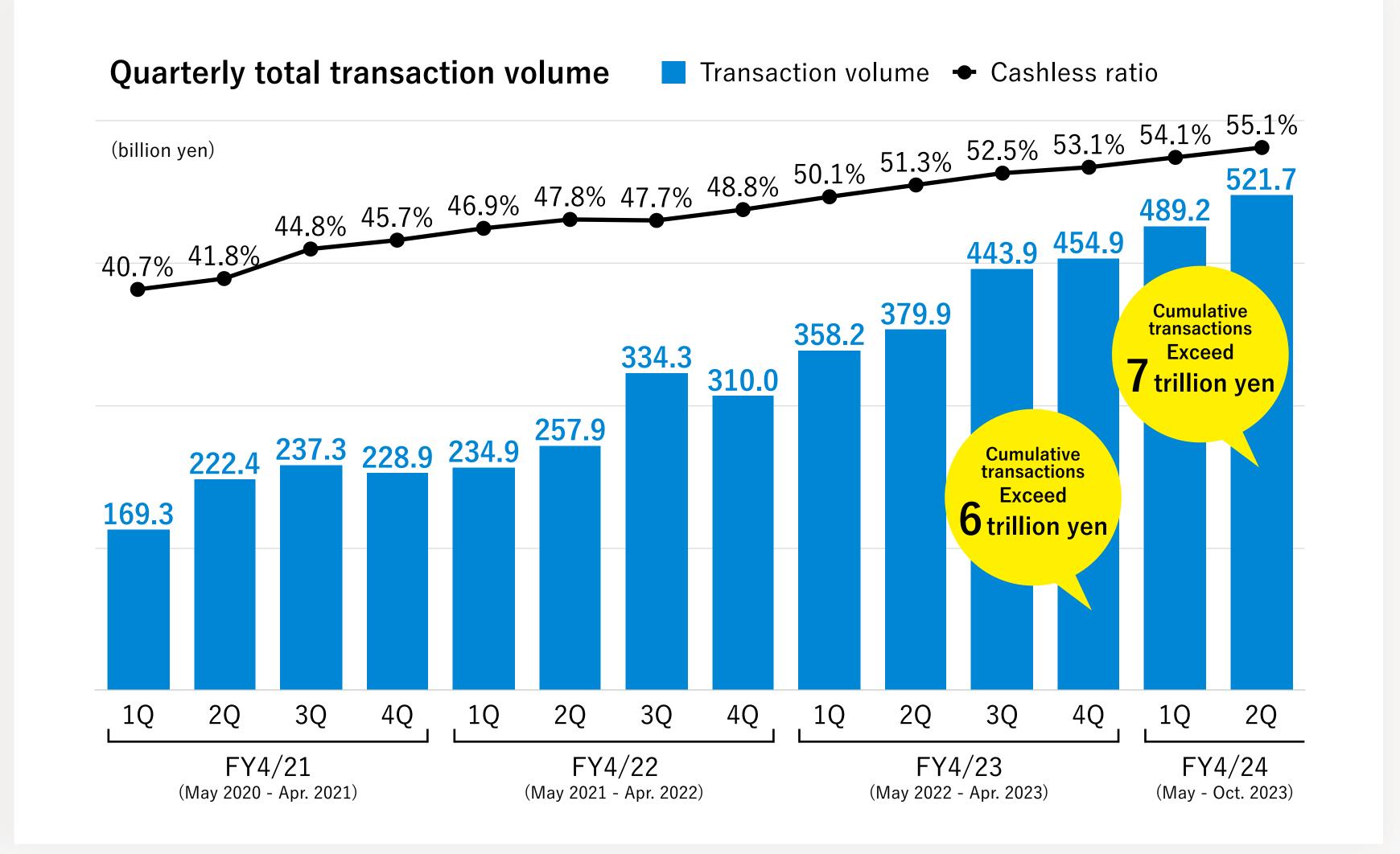
GMV growth rate

70Y QoQ +37.3% +6.6%

Cumulative transaction amount

7.2 trillion yen

(As of October 31, 2023)

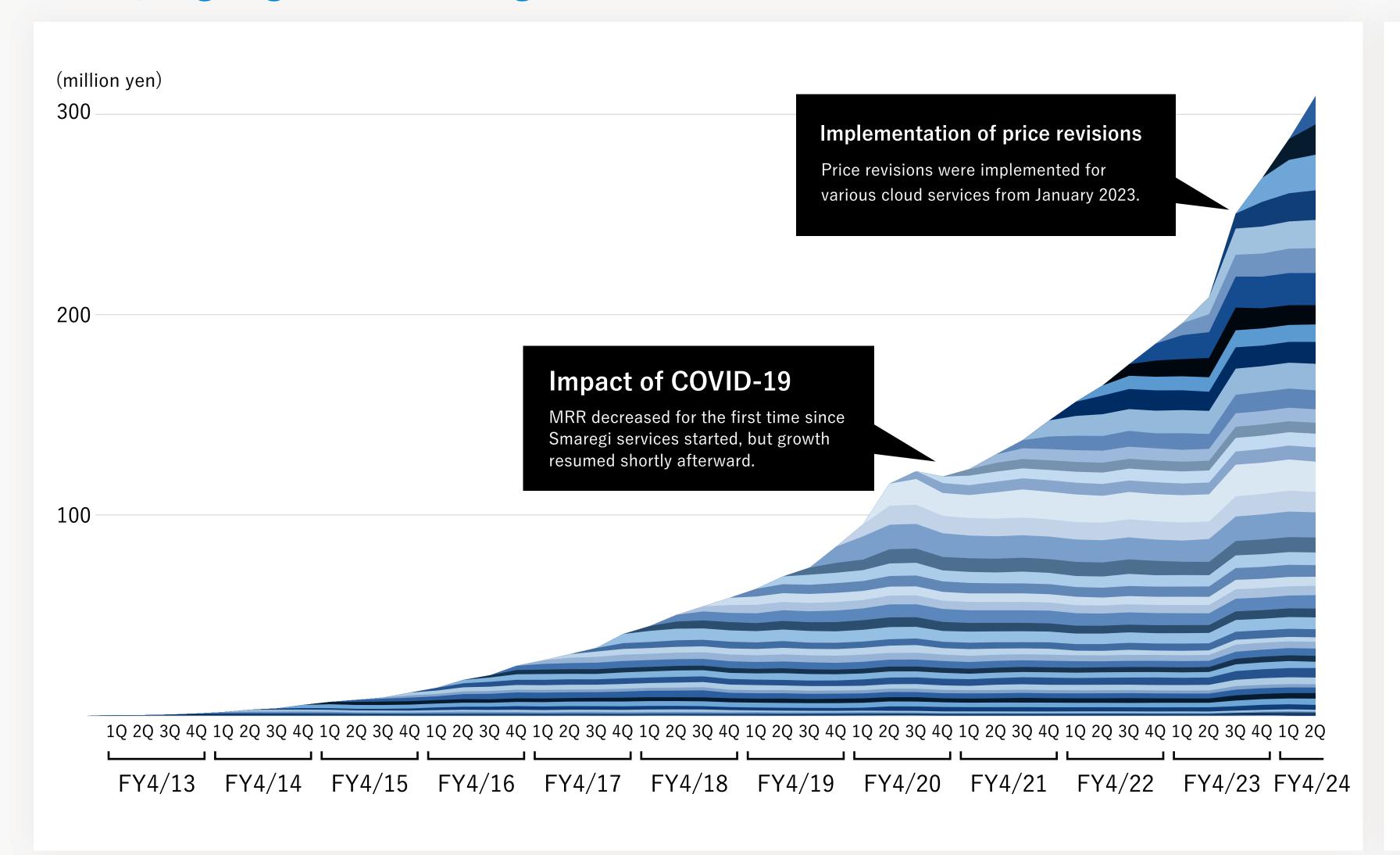


^{*1} The Ministry of Economy, Trade and Industry (METI) is promoting cashless payments with the goal of increasing the ratio of cashless payments to about 40% by 2025. The cashless payment ratio in 2022 was 36.0% (as announced by METI in April 2023). *Cashless transactions: Also includes credit cards, electronic money, QR code payments, and some tradable coupons, gift certificates, etc.



Monthly Fees by Quarter of Start of Services

The robust growth in the number of paid stores contributed to an expansion in MRR. Our sustained growth is driven by stable, ongoing customer usage.



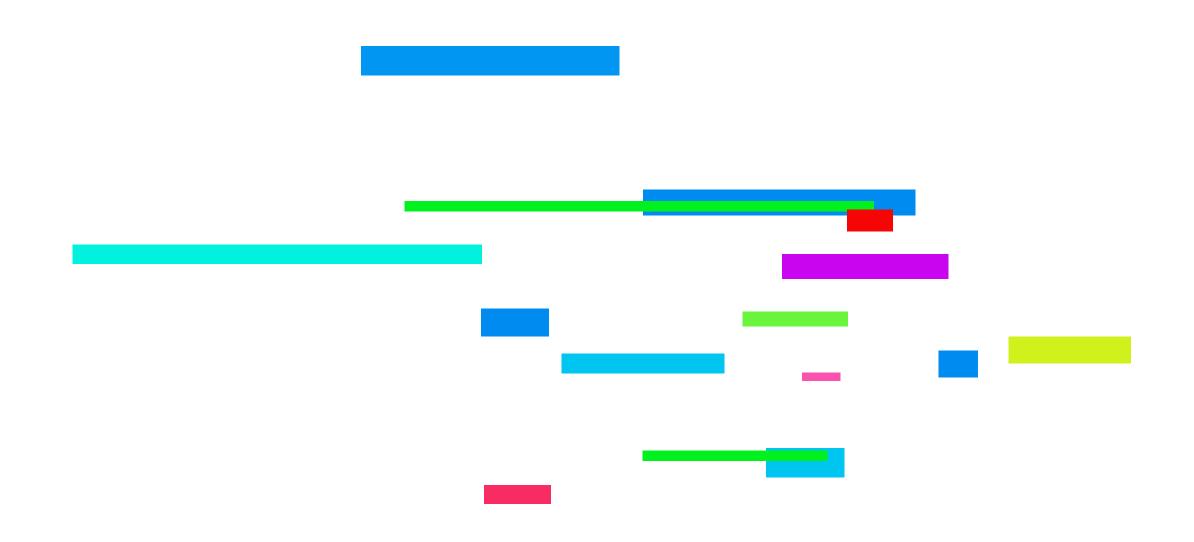
2Q FY4/24

(As of the end of October 2023)

MRR (POS service only)

309 million yen

Business Outline





Businesses

With Smaregi (POS) and Smaregi TimeCard (HR) as the core cloud services businesses, we are aiming to expand the Smaregi economic zone through venture investments and IT human resources discovery and training businesses.

Cloud Services

Smaregi (POS)



A new, cloud-based POS register system that enables efficient store management and data management through sales analysis, advanced inventory management, and other DX transformations for the retail, restaurant, and service industries.

Payment Service



A multi-payment service that supports a variety of payment methods such as credit card payments, contactless payments, and barcode payments.

Smaregi TimeCard (HR)



An HR service that has been requested by stores and companies, which goes beyond the framework of attendance management with features such as payroll calculations, vacation management, shift management, daily reports, project management, and workflow.

Others

EC

STORE STORE

Online store for store peripherals

SES

. Smaregi Tech Farm

IT and creative human resources discovery and training business through SES

CVC

スマレジ Ventures

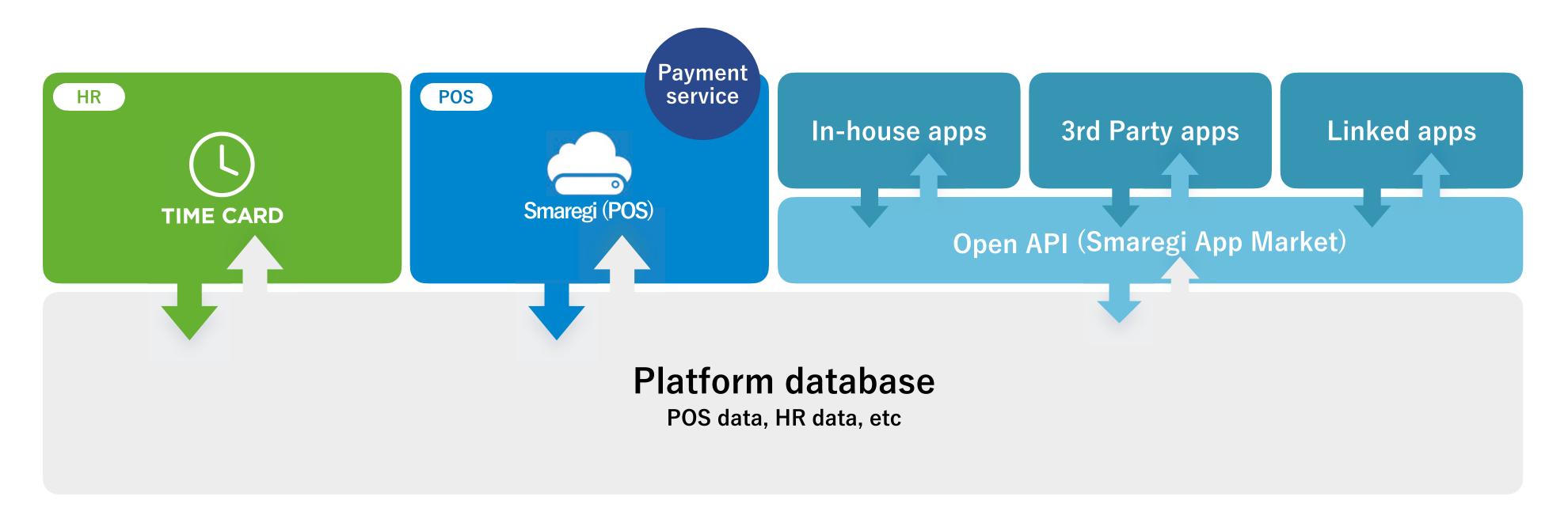
Venture investments business and Smaregi economic zone expansion business



Society is moving towards an era of storing and utilizing data, and Smaregi supports store management based on data with a rich set of APIs that other companies lack.

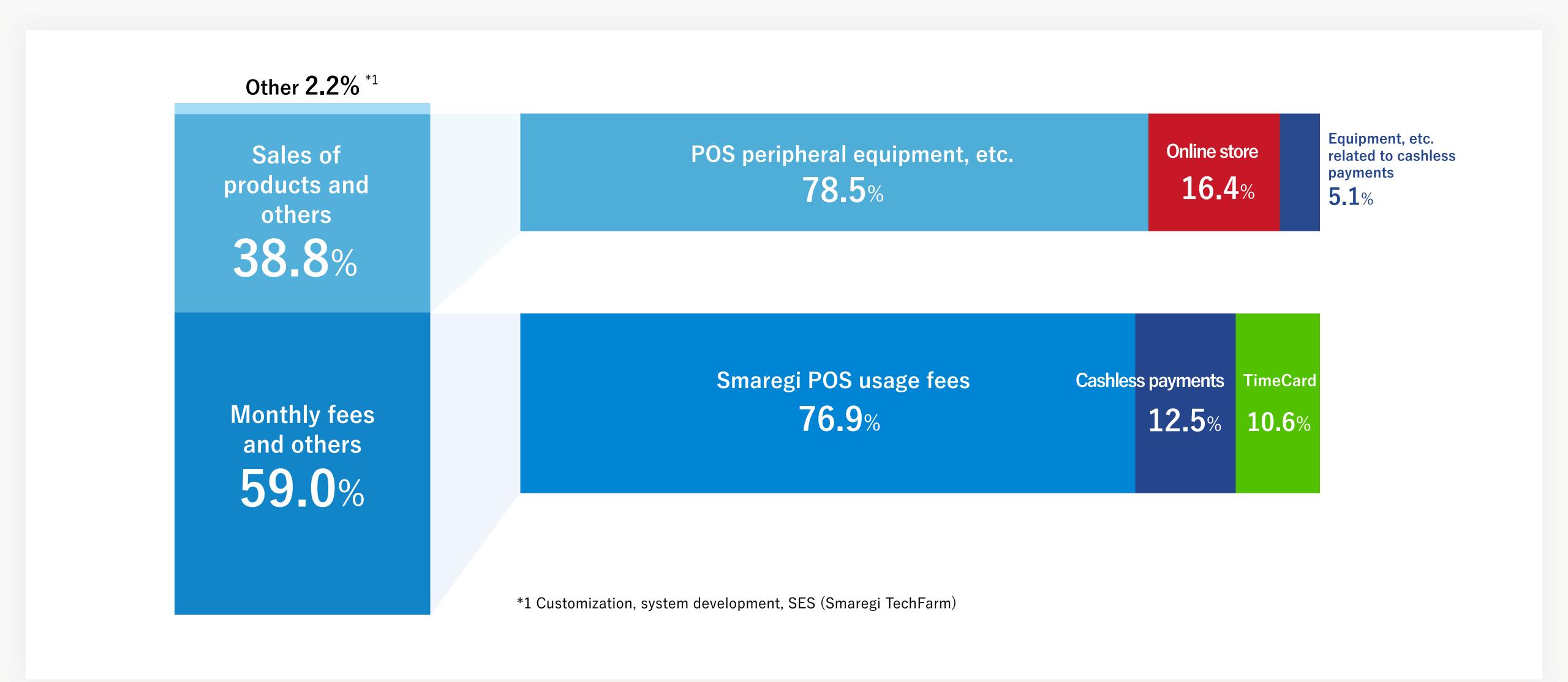
Smaregi Platform

Smaregi provides a platform centered around the vast amounts of sales data and HR data that are accumulated by Smaregi, and then flexible data input and output are realized through the app market and an open API.





Our flagship product, Smaregi (POS), is a distinctive cloud service accompanied by the sale of related products.



^{*}Prepared by Smaregi based on sales results for FY4/23 (May 2022 - Apr. 2023)

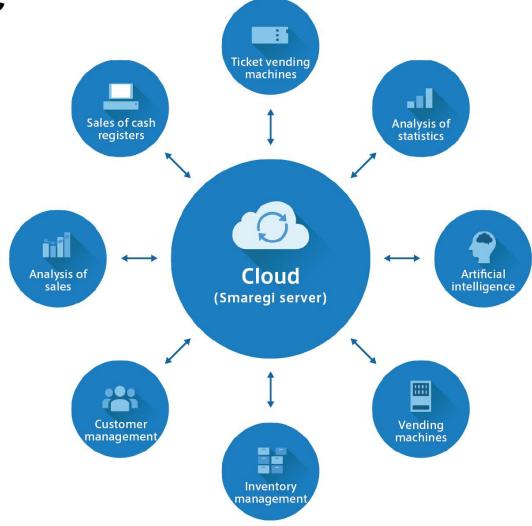


^{*}Smaregi POS usage fees (monthly fees, etc.) include monthly usage fees for Smaregi App Market (only for Smaregi's portion of earnings).

Cloud Services - About Smaregi (POS)

High-performance cloud-based POS system

Smaregi provides platform for performing many tasks chiefly involving the utilization of sales (POS) data. Its innovative cloudbased POS systems have capabilities that go far beyond those of conventional POS systems. Smaregi products analyze sales, perform sophisticated inventory management tasks and have many other functions that raise the efficiency of stores in the retail, restaurant and service sectors.



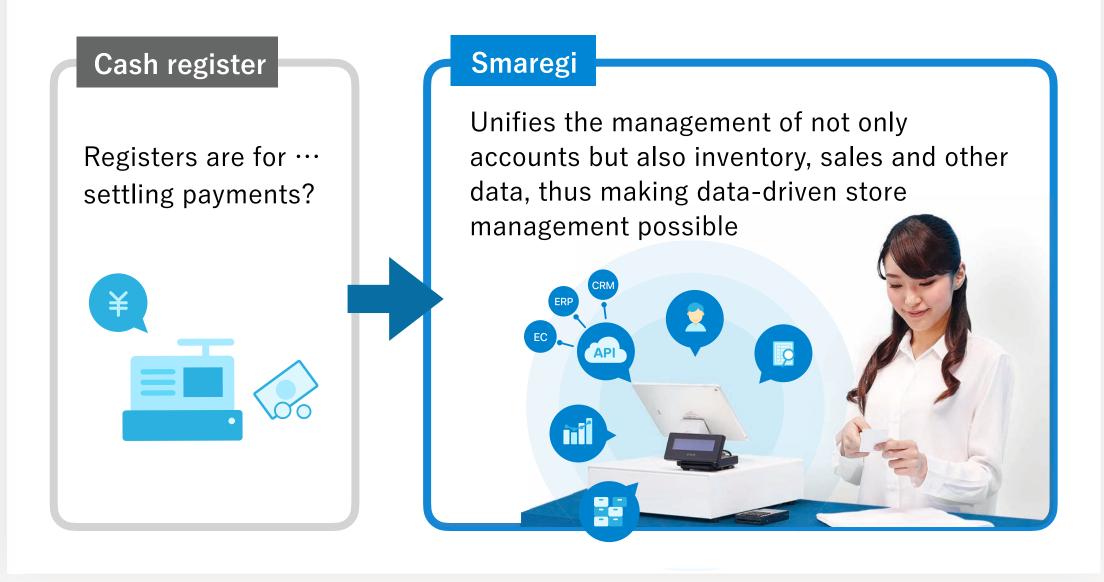


Taking Store Management to the Next Level Science store management with POS data

POS systems are means of utilizing data. Based on Smaregi, Inc.'s management philosophy of "OPEN DATA, OPEN SCIENCE!", the Company promotes the resolution of store management challenges through the provision of frameworks that enable POS data to be utilized in store management.

Into an era of storing and utilizing data Smaregi An evolution of traditional POS systems

Realizing flexible data in/data out through open API and the platform (Smaregi App Market). It is a POS system that makes data-driven management possible.





Smaregi (POS) is adopted by a wide range of stores and businesses operating from single-store to more than 600 stores.

Retail/Apparel/Others















一般 南计较子。 45.44

Restaurants







































































Outstanding inventory

Order/incoming

deliveries

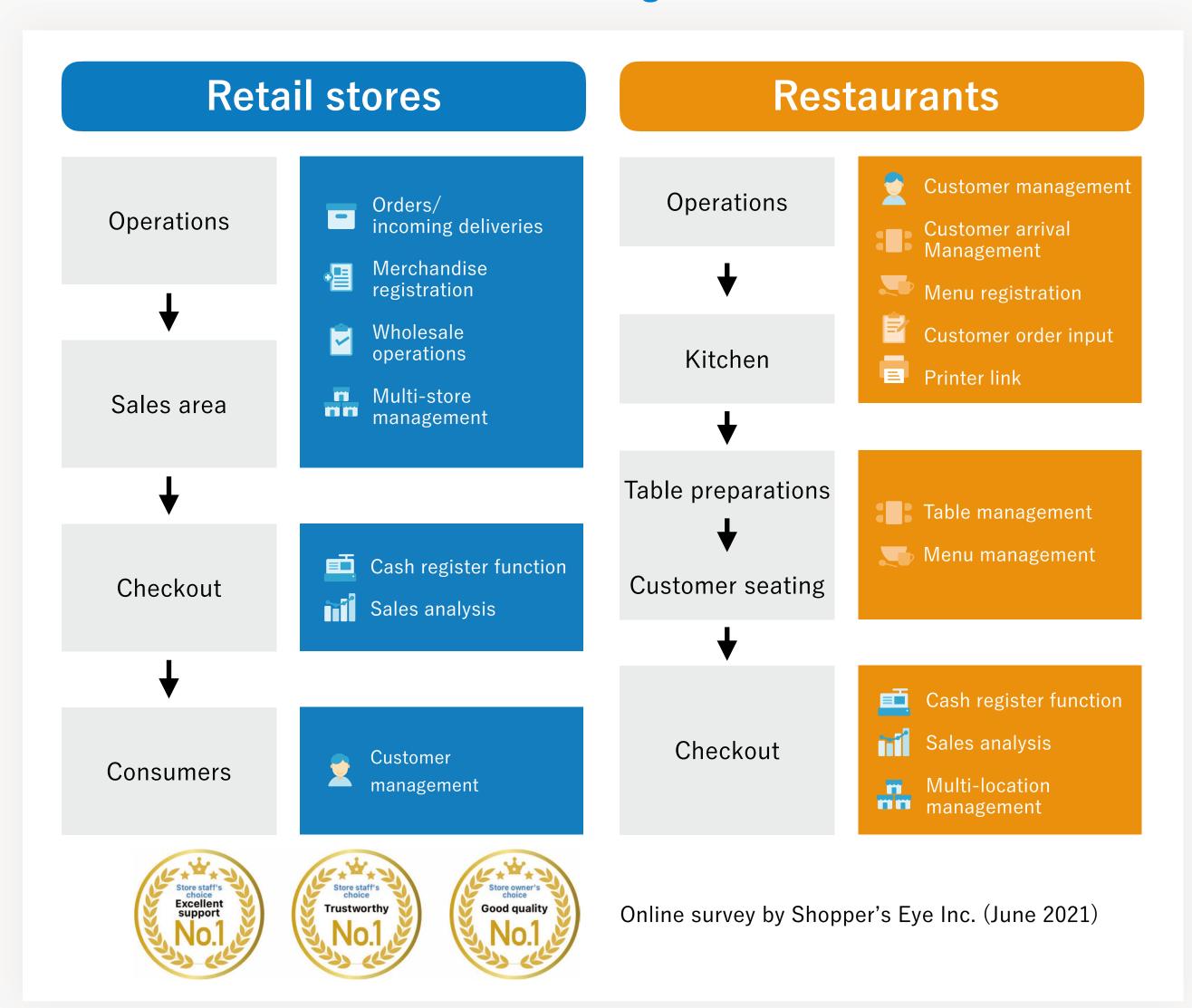
✓ Wholesale Ops

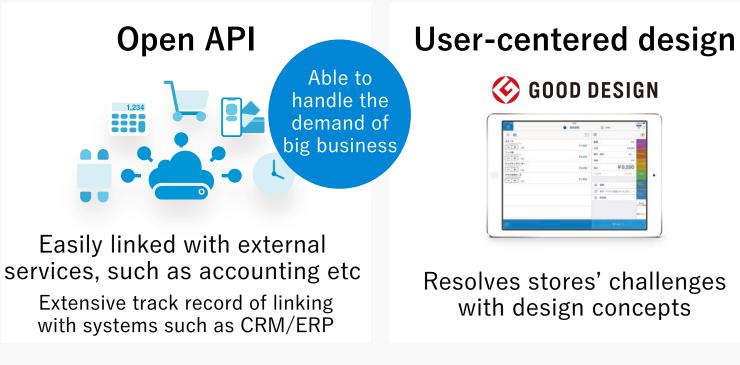
management Strength

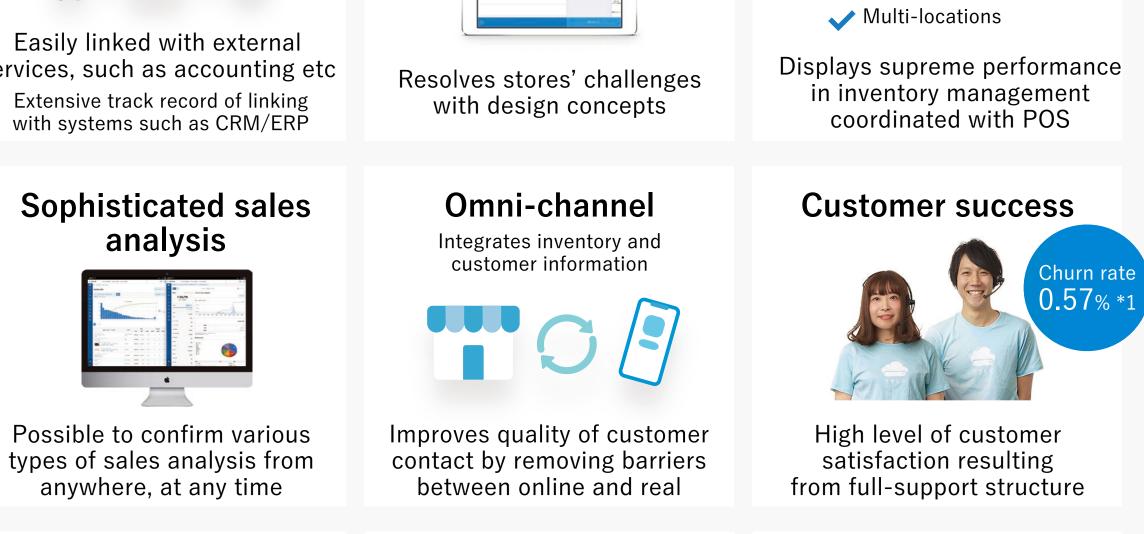
in the retail

Unique Features of Smaregi (POS) - Exceptional High Performance

The basic functions of Smaregi's POS are provided free of charge. Smaregi is a highly-functional cloud-based POS register that uses sales data to make store management a science.









irrespective of their size.

Obtaining broad share

*1 MRR churn is the attrition rate calculated by using Smaregi monthly recurring revenue. The average is from May 1, 2023 to October 31, 2023.

to various business categories

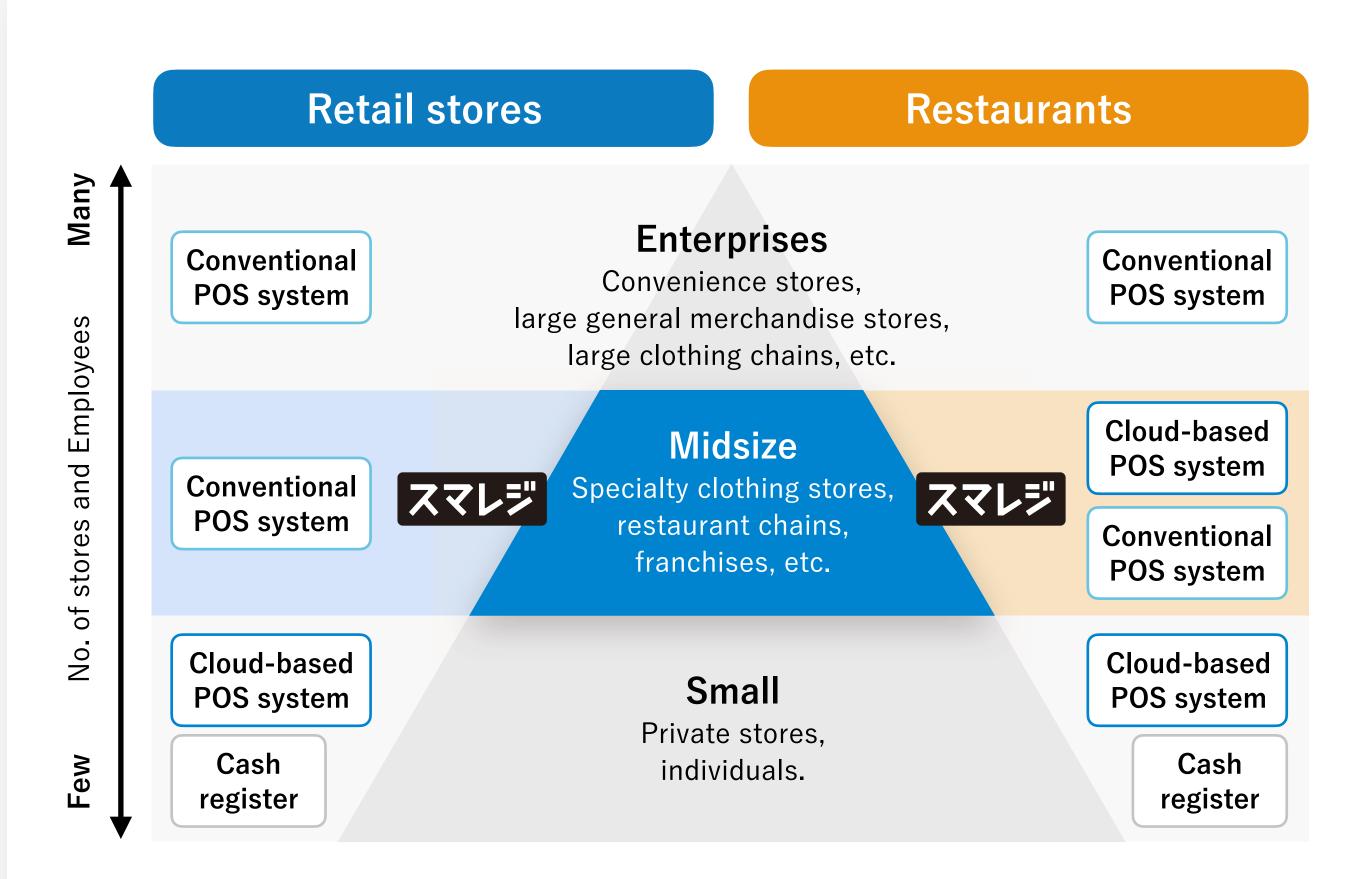
and enhanced user convenience



and payment. Realizes enhanced

convenience and ARPU/ARPA

Product distribution by store size and industry. Smaregi shows its strengths among retail and midsize businesses.



Conventional products in the POS system market are being swapped out for cloud-based ones. As the shift to the cloud and DX accelerate across industries, cloud-based POS system manufacturers are expanding into new markets such as inventory management as they compete for market share.

	Cash registers	Conventional POS system Dedicated device	Cloud-based POS system PC or tablet
Device price	Low ¥10,000 - 100,000	High ¥500,000 - millions +	Low ¥10,000 - 150,000
Maintenance costs	Replacement of malfunctioning devices	Replacement of malfunctioning devices / Separate update fees required	Replacement by part. No update fees required
Ease of use	Complicated to use with many buttons	Complicated to use with many buttons	C Easy to use iOS app
Functionality	X Basic performance	O High performance	High performance & freely expandable
Support	X Generally none	Help desk, on-site support +	Help desk, email support, help site +

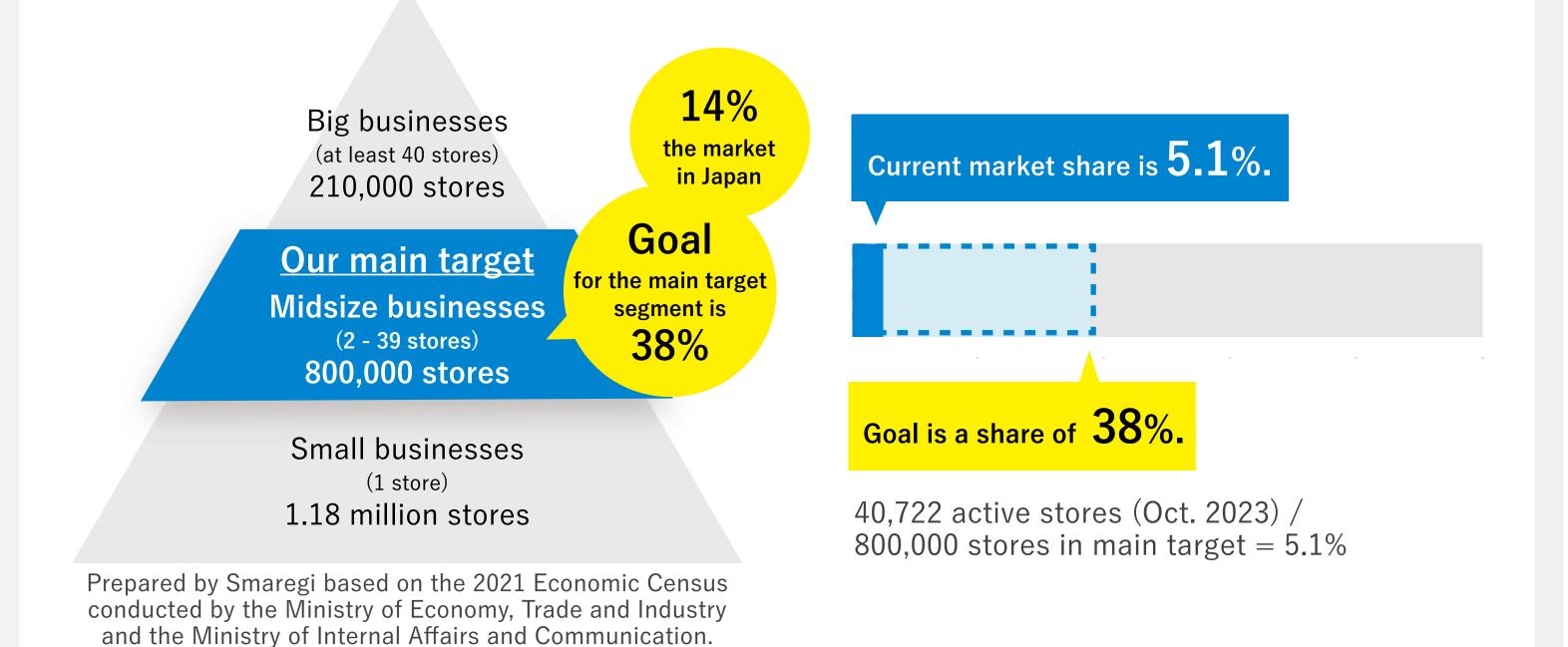


Domestic Market Size and Main Target

Our goal is a 38% share of the targeted 800,000 stores

The POS system market will remain competitive rather than dominated by a single company because a company that monopolizes this market would have no benefits from the larger scale of operations.

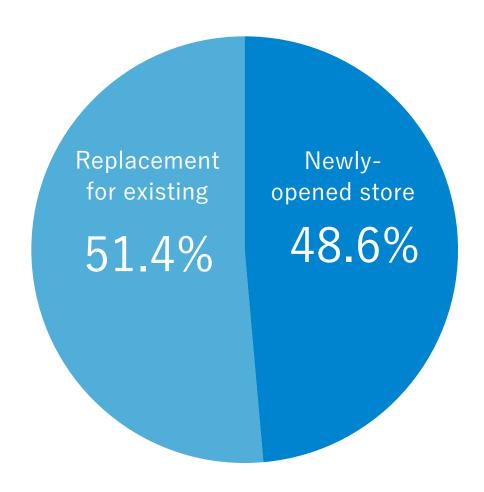
Focusing on midsize businesses as our main target, we will expand our target to both big businesses (replacement demand from conventional POS) and small businesses (billing through use of the App Market), aiming to expand our market share from the center of the pyramid.



Sales opportunities half - and half; newly - opened stores and replacement for existing

Based on our data, there tends to be a rise in demand when a business owner opens a new store, or when the contract for their existing system is expired or outdated. Our dual focus on both opportunities is a way to gather quality sales leads with the aim to further market expansion.





*Calculated based on Smaregi inquiry data (May 2022 - Apr. 2023)



Smaregi's M&A Strategy

We are actively considering M&A with a focus on companies that have direct business synergies. We are also considering acquiring IT engineers as well.

Acquire **Customer Numbers**

M&A to speed up customer acquisition or expand target areas.

Target Companies

Cloud-based POS vendors.

Increase Revenue per Customer (Full lineup of products/services)

M&A of companies that can functionally complement Smaregi. Aim for cross-selling and up-selling.

Target Companies

Companies that have software for stores and that likely have direct synergy with Smaregi.

Acquire **IT Engineers**

Companies that have web engineers. The companies don't have to own a product.

Target Companies

System development companies, systems integrators, and production companies.



Smaregi's Management Team

Representative Director

HIROSHI **YAMAMOTO**



Engaged with business systems development as an IT engineer since 2003. Launched the cloud-based POS cash register service, Smaregi, in 2011.

Outside Director IT Venture Investments

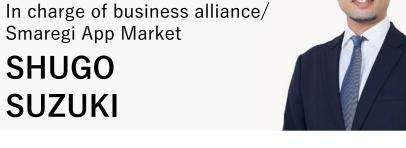
SHINJI ASADA



Worked at ITOCHU Corporation, ITOCHU Techno Solutions Co., Ltd., and Salesforce Ventures Japan representative, then founded One Capital Co., Ltd. in 2020.

Executive Officer In charge of business alliance/ Smaregi App Market

SUZUKI



Joined the company in 2016 after working in manufacturing and retail companies. Involved in the launch of the business partner scheme and partner promotion department.

Executive Vice President and Director Business Planning/COO

RYUTARO MINATO



An IT engineer who has been involved in many large-scale development projects including financial systems and POS. Developed the Smaregi cloud-based POS system in 2011.

Outside Director Branding/Communication strategy

SAKI **IGAWA**



Started up inflorescence inc. in 2022 after a career in Staff Service Holdings Co., Ltd., Pretzel Japan, TORIDOLL Holdings Corporation, and BLUE BOTTLE COFFEE Inc. (as President Asia).

Full-time Corporate Auditor





In 2005, established genephics design, Inc. (now Smaregi Inc.) with Makoto Tokuda (a Smaregi Corporate advisor) and became a director of this company. Appointed as a full-time corporate auditor in 2017.

Director Products/CTO

RYUHEI MIYAZAKI



Joined Smaregi in 2011. After participating in development as a founding member of Smaregi, launched the Smaregi TimeCard in 2014.

Executive Officer In charge of Sales

SOSUKE SUGIMOTO



Joined Smaregi in 2013 after working in a major enterprise in the apparel industry. Has served as section manager and general manager of the Sales Department.

Outside Corporate Auditor

YUTAKA **OHIRA**

Certified public accountant and tax accountant. Worked as a professional accountant since 1994 after passing the national examination. Appointed as a corporate auditor in 2017.

Director

Corporate Planning and Marketing/

KOHEI TAKAMADATE



Executive Officer

In charge of Customer Success/ Smaregi TimeCard

DAI **TAKEMURA**



Joined Smaregi in 2013. Engaged in the launch of the Customer Success Department, which covers a range of solutions from onboarding to after-sales support.

Outside Corporate Auditor

MASAYUKI MURATA



Worked at the stock exchange for 27 years since 1991. Established PUBLIC GATE LLC in 2018, and appointed as a corporate auditor of Smaregi.



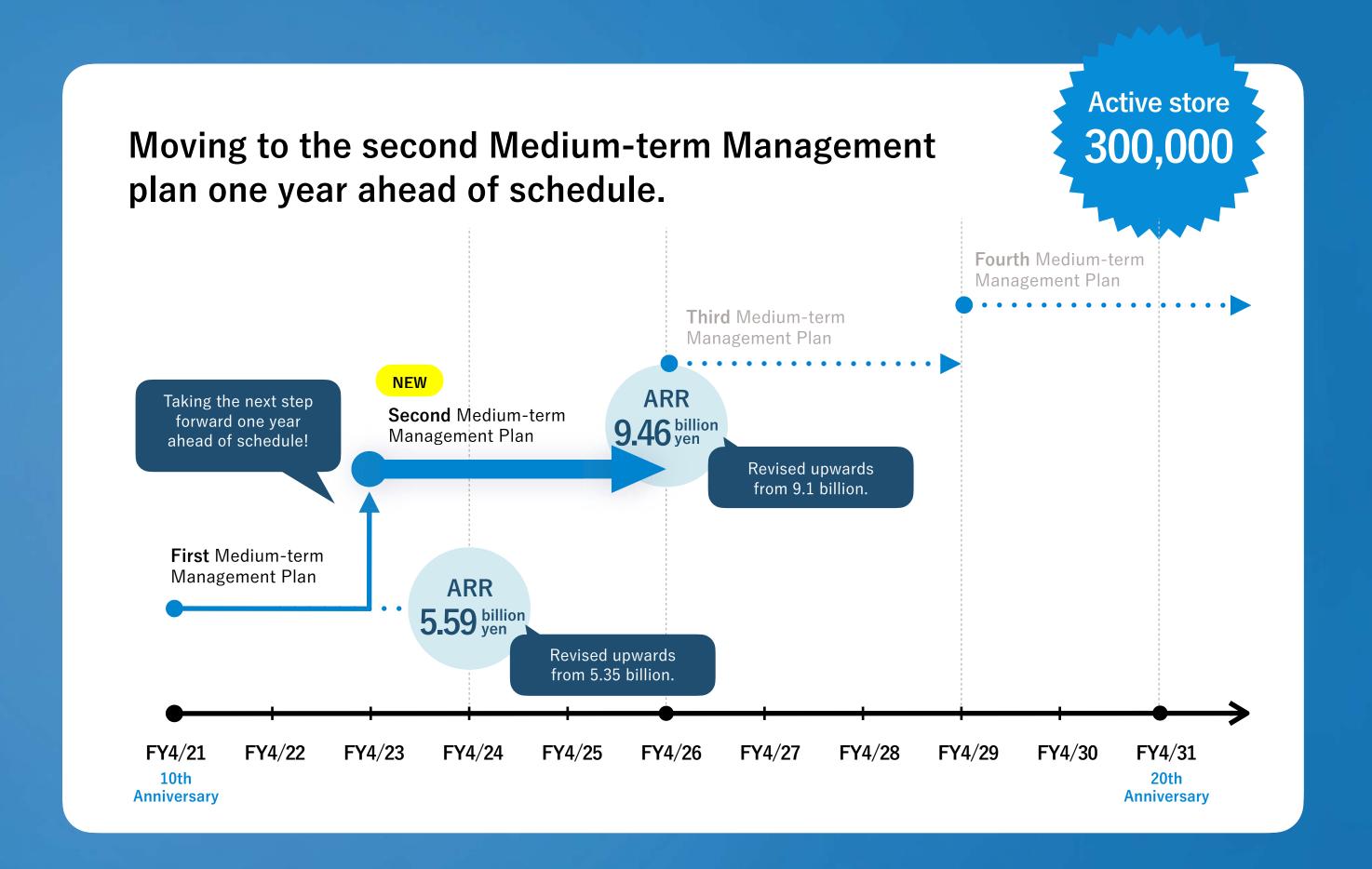




VISION 2031 TO BE THE NEW STANDARD

2023/9/13 UPDATE

Revised ARR target upward with the aim of achieving growth to realize ARR of 9.46 billion yen and CAGR of 30% by FY4/26.



Read more in the Long-term Vision and Medium-term Management Plan.



VISION 2031

Smaregi Long-term Vision and Medium-term Management Plan, VISION 2031

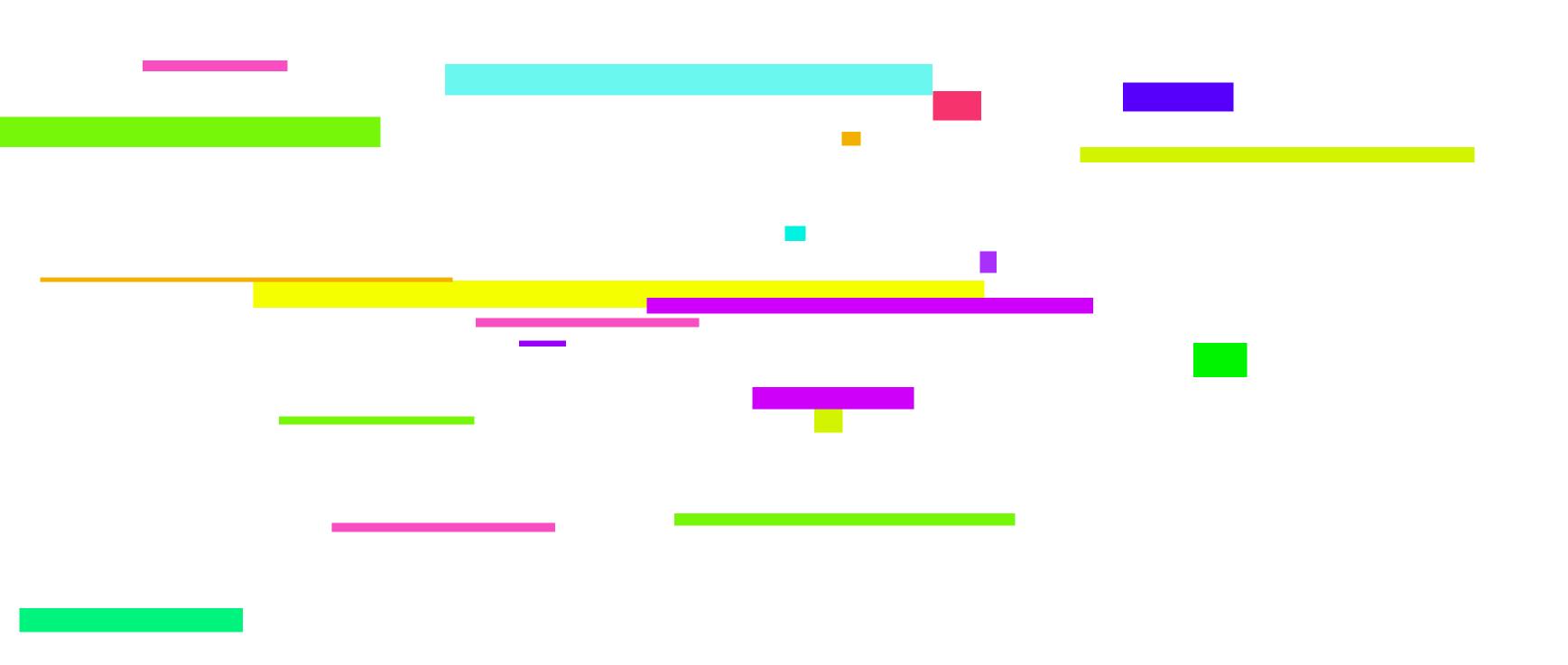
https://corp.smaregi.jp/en/ir/management/vision2031.php



Disclaimer

Business plans, forecasts, and other forward-looking statements in this presentation are based on the reasonable judgments of Smaregi based on information that was currently available. The actual results of operations may differ because these statements include uncertainties involving market conditions, political events, the economy, and other items. The purpose of this presentation is not to encourage investors to buy or sell Smaregi stock or make any other investment decisions. Investors are responsible for making these decisions on their own.





1H FY2024

May 1 - October 31, 2023

Presentation Materials

Smaregi, Inc.