FY Ending February 2024 3Q Financial Results Presentation

VisasQ Inc. (Stock Code: 4490)

January 12th, 2024





HIGHLIGHT

- While still faced with a severe oversees business environment continuing, overall transaction volume in the third quarter of the fiscal year ending in February 2024 climbed 3% versus the previous quarter and was up 2% Y-o-Y, thanks to increases in revenue of both Global ENS and Platform for Japan Corporates versus the previous quarter and Y-o-Y
- Adjusted EBITDA-to-transaction volume margin reached about 10% in this third quarter, versus about 8% in the previous quarter, due to improved efficiency and higher revenue
- While we continued to improve productivity in overseas operations, it accelerated initiatives for business growth by strengthening the matching of overseas experts to Japanese clients, bolstering product UI/UX, and enhancing support operations in Platform for Japan Corporates



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Overview of Consolidated Financial Results



- Transaction volume increased by 2% in 3Q (cumulative) Y-o-Y and 3% versus 2Q of the current fiscal year
- While adjusted EBITDA declined by 12% Y-o-Y amid ongoing difficulties in the overseas macro environment, it increased by 27% versus 2Q of the current fiscal year with improved efficiency and higher revenue as drivers

(JPY M)	3Q of FY ending Feb. 2024 (cumulative)	Consolidated earnings forecast	Progress rate	Same period of previous FY (cumulative)*2	Y-o-Y (%)	2Q of FY ending Feb. 2024*2	1Q of FY ending Feb. 2024* ²	Q-o-Q (%)
Transaction volume	9,670	14,400	67%	9,444	+2%	3,300	3,178	+3%
Operating revenue	6,631	9,700	68%	6,397	+3%	2,266	2,189	+3%
Adjusted EBITDA* ¹	817	1,400	58%	929	(12%)	342	268	+27%

^{*1} Adjusted EBITDA = The sum of operating income + depreciation of software, etc. and goodwill, etc. + stock-based compensation expense (including trust-type SO-related expense).

Adjusted EBITDA was adopted from the fiscal year ending February 2024 as an index that shows VisasQ's ability to generate core profits.

Transaction volume was JPY 9,332M, operating revenue was JPY 6,304M, and adjusted EBITDA was JPY 925M.

^{*2} Coleman's results included in the figures for "Same period of the previous FY" have been converted at 1 USD = approximately JPY 131, which is the full-year exchange rate for the previous fiscal year.

The exchange rate for the first, second, and third quarters of the fiscal year ending February 2024 was 1 USD = approximately JPY 138.

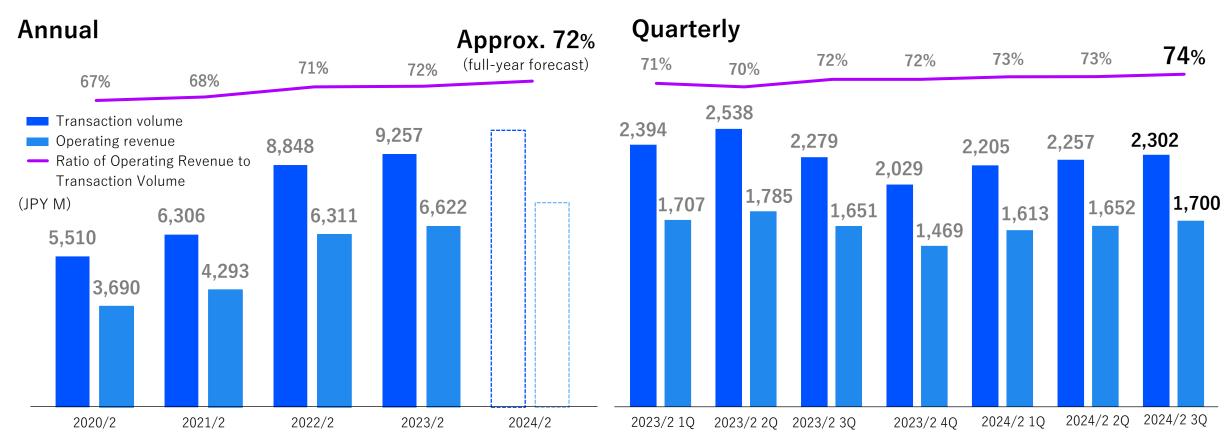
(Reference) Based on an exchange rate of 1 USD = approximately JPY 128 as of the third quarter of the previous fiscal year.

Global ENS: Performance Trend



Revenue increased in 3Q Y-o-Y and versus 2Q of the current fiscal year

In particular, overseas expert matching for Japanese clients increased by approximately 30% versus 3Q (cumulative) of the previous fiscal year



^{*} Coleman's results included in Global ENS are converted into Japanese yen using the average exchange rate for each accounting period.

The exchange rate for the fiscal year ended February 2023 was 1 USD = approximately JPY 131, and the exchange rate for the fiscal year ending February 2024 was 1 USD = approximately JPY 138.

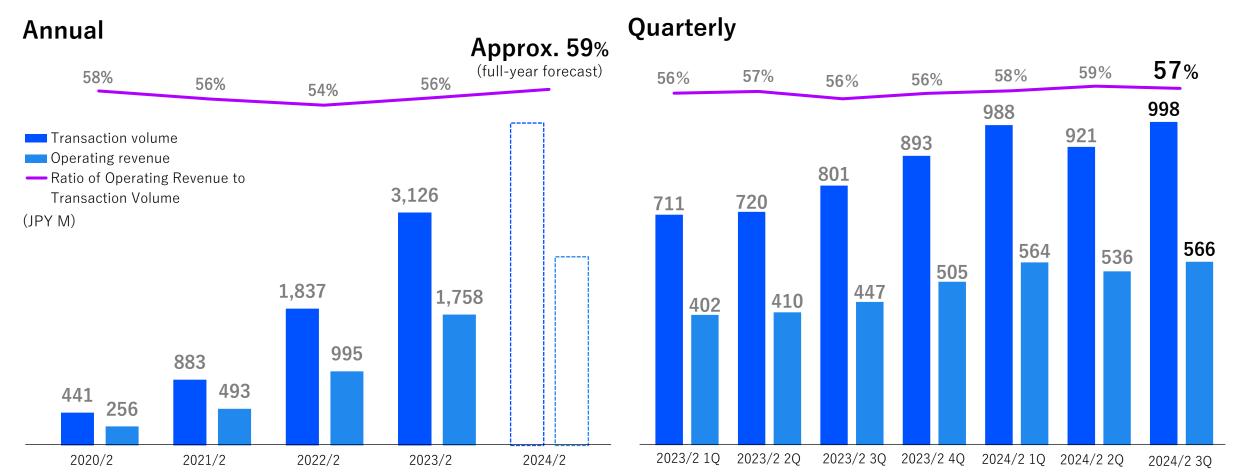
^{*} Results for each period are combined management accounting figures for VisasQ and Coleman and not subject to accounting audits.

Platform for Japan Corporates: Performance Trend (including VisasQ lite)



We promote business management with emphasis on operating revenue backed by our diverse product offerings

Quarterly transaction volume set an all-time high due to healthy progress in new customer acquisition and cross-selling activity



^{*} Results for each period aren't subject to accounting audits.

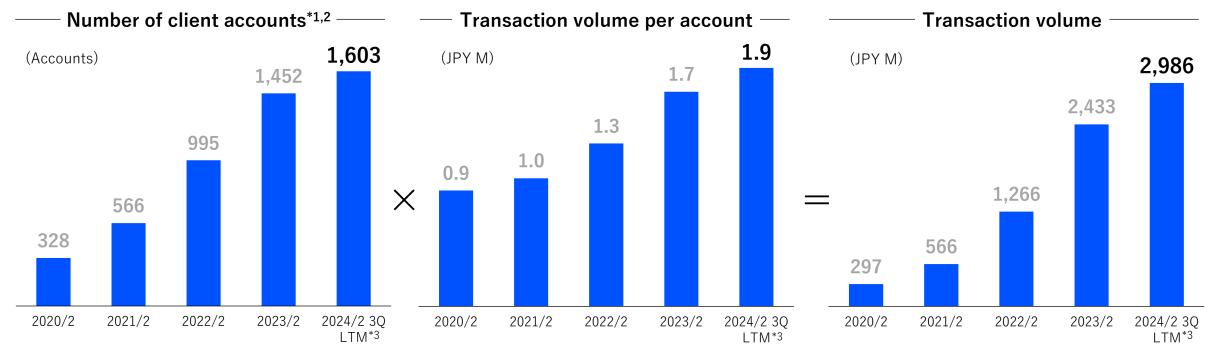
Platform for Japan Corporates: Trend in Major KPIs (excluding VisasQ lite)



Transaction volume per account is steadily increasing. This business has substantial further growth potential from increase in users, cross-selling, and other factors

Regarding growth in the number of client accounts, while the acquisition of new customers is proceeding smoothly, there is room to raise the activity level

Steps are being taken to improve product UI/UX, work automation, and support operations that have lagged the Global ENS business up to now



^{*1 &}quot;Client" refers to corporate customer with a corporate contract and who uses VisasQ's full-support format, and does not include corporate customers who use only VisasQ lite.

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^{*2 &}quot;Number of client accounts" is the total number of clients who have consumed or requested tickets for services other than "VisasQ lite" during the past year based on the contract with VisasQ. In the event that multiple departments of the same corporate have entered into separate contracts, each contract is counted.

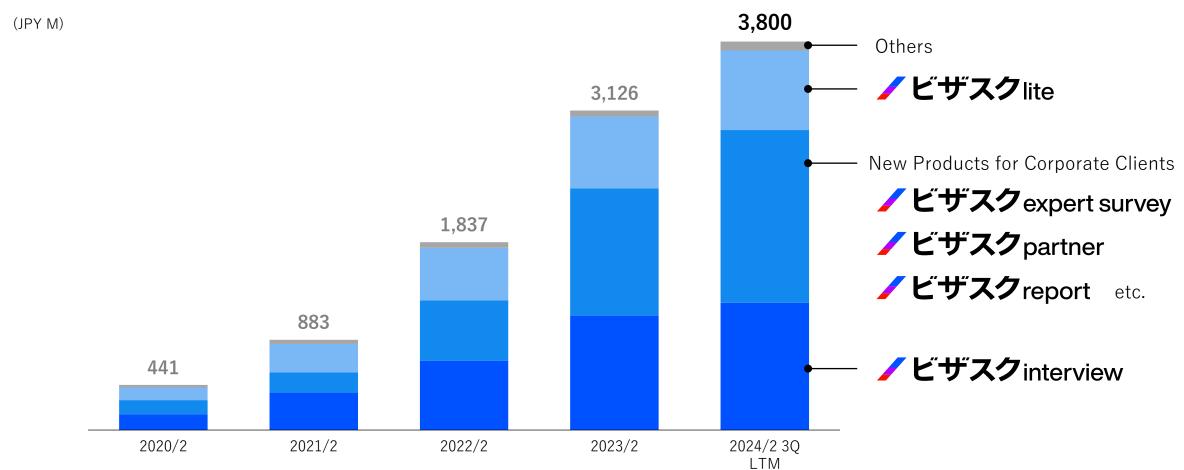
^{*3 &}quot;3Q LTM 2024/2" figures are from the period from December 2022 to November 2023.

Platform for Japan Corporates: Trend in Transaction Volume by M



Trend in Transaction Volume by Major Commercial Products

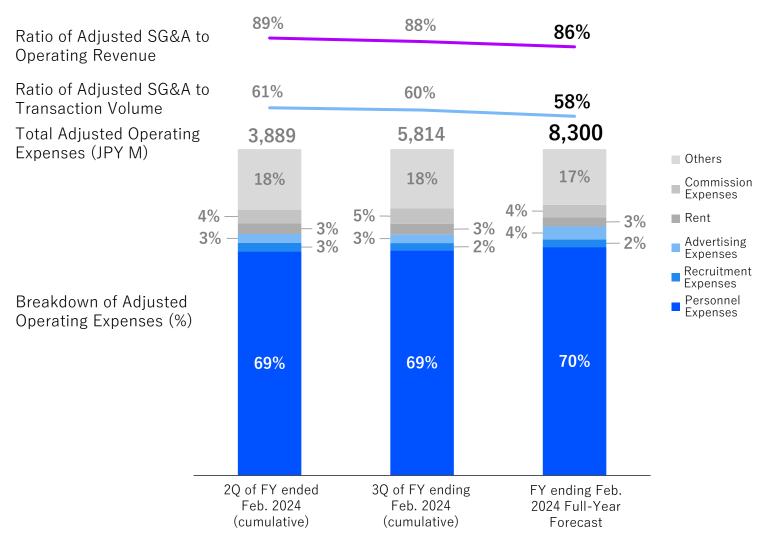
Expanded sales of various products that meet client needs and developed cross-selling



^{*} The transaction volume for each product category are figures for managerial accounting purposes and are not subject to accounting audits. Also, figures for "3Q LTM 2024" are from the 12 months through the end of the subject quarter.

Consolidated Adjusted Operating Expense Structure





Cost-Related Measures and Status

- Progressed nearly in line with the forecasted expenses in the earnings forecast
- Appropriate optimization of personnel and overhead costs in 1Q, primarily in the US
- Continued investment in human resources in Japan
 - * The approximately 39 million JPY in trust-type stock option-related expenses is not included in the graph of adjusted operating expenses presented on the left because it comes under stock compensation costs, an adjustment item in Adjusted EBITDA. Regarding the subject trust-type stock operation response, since it ends this time and VisasQ is not planning new replenishment or provision, the subject costs are one-time expenses and hence do not affect the Group's core business growth.

^{*1.} Coleman's operating expense results converted into Japanese yen using the average exchange rate for each accounting period.

The exchange rate for 2Q(cumulative), and 3Q (cumulative) fiscal year ending February 2024 was 1 USD = approximately JPY 138.

^{*2. &}quot;Adjusted operating expenses" refer to the amount after deducting depreciation, amortization of goodwill, and stock-based compensation expenses (including trust-type SO-related expense) from operating expenses, and corresponds to the difference between "operating revenue" and "adjusted EBITDA" on page 4.



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Operates Knowledge Platform as a New Business Infrastructure on the largest scale in Japan

Providing the most appropriate knowledge matching through various products



Product Lineup Meeting Clients' Information Needs



Global ENS

- For consulting firms and financial institutions
- Market and industry research, due diligence for investment, etc.

- **/**ビザスクinterview
- **COLEMAN**1-on-1 consultations
- /ビザスクexpert survey
- **COLEMAN**expert surveys
- **/**ビザスクnow

Interview

Hourly in-person interviews/conference calls. Full-support by VisasQ members

Online Surveys

Online surveys in specific areas of BtoB

24-hour Q&A with at least 5 experts

Platform for Japan Corporates

- For Japanese corporate companies
- Research of new business, technology development, sales channel expansion, etc.
- **/**ビザスクinterview

Interview

/ビザスクproject

Accompanying and supporting the internal business proposal system while leveraging the insights of experts

/ ビザスクweb展示会

A "Call for Ideas" solicited from all registered experts

/ビザスクboard

Matching Outside Directors and Corporate Auditors

/ビザスクlite

Hourly in-person interviews/conference calls. Self-matching on the web

/ ビザスクexpert survey

Online surveys

✓ビザスクpartner

Experts from a broad range of industries assist clients with flexible hours

/ビザスクreport

Integrated support from survey design to desktop search, interviews, and report writing

/ビザスクnow

24-hour Q&A with at least 5 experts

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Global ENS: Aim to Become a Global Leader in the Growing Global ENS Market



The global research market reached US\$82.6bn in 2022^{*1} , developing services in a wide array of business fields The global ENS market maintained a high annual growth rate of 15% in the medium to long term (2018-2022), despite being influenced by the macro environment in the short term and the most recent 2022 growth rate resulting in +4%

Trend in Scale of Global FNS Market*2 2018-2022 (US\$ Mn) **CAGR** 2,000 1,500 1,000 500 2018 2019 2020 2021 2022

Competitive Environment Comparison



- Speedy support based on advanced operating capabilities
- Expert networks focused on Western
 Global ENS
 Players
 Offices in Japan are small or
 - Offices in Japan are small or non-existent

^{*1.} Source "Market Research Services Global Market Report 2022" by The Business Research Company

^{*2.} Prepared by VisasQ based on data from Integrity Research and Inex One.

Pioneer of a Large Potential Market of Japan Corporate Companies



There is a huge potential market for Japanese Corporate Companies. Overseas research needs are also expanding Aim to develop the market by leveraging our overwhelming network of experts in Japan and overseas

Potential Market

Value of research outsourcing by Japanese companies*1

Marketing and research markets*2

About JPY 2Tn

About JPY 235B

Insight Needs

(Examples)

- Development of new products and services
- Market research in new business development
- User interviews
- Survey research
- Partner-like business development support

Competitive Environment Comparison



- Overwhelming expert network in Japan
- Diversity of service lineups
- Global office network to meet overseas research needs

Domestic Competitors

- Expert network is limited
- Large number of small-scale players

Global ENS Players

- Limited reach to Japanese corporate companies
- Limited expert network in Japan
- Limited product lineup besides 1-hour interviews

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^{*1. &}quot;2022 Science and Technology Research Survey Results Summary", published by the Japanese Ministry of Internal Affairs and Communications, referring the costs of outsourced research of company's research activities

^{*2. &}quot;47th Business Practice Survey", published by Japan Marketing Research Association (April 1-June 14, 2022)



Aim to Become a Global Leader through Pursuit of Growth on Both Axes that Influence Each Other



Global ENS

Business for Professional Firms

Continued above-industry average growth in the growing ENS market

Connecting the global knowledge database to Japanese corporate companies with needs for global insights

Dominance in Japan is a point of differentiation in the global market /

Potential to expand products to global clients currently delivered to Japanese Corporates



Platforms for Japan Corporates

Business for Japanese Corporates

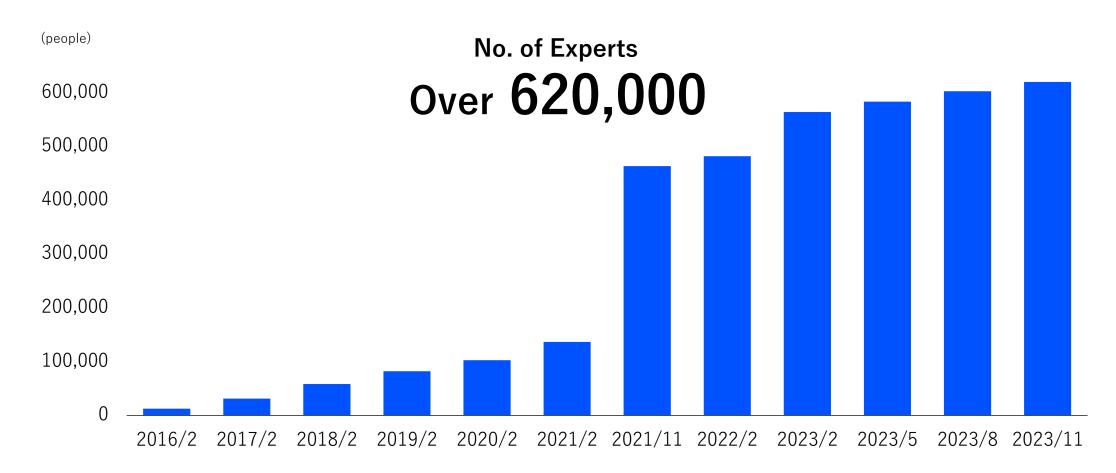
Establish a dominant position in the Japanese knowledge market at a turning point in the way people work

Competitive Advantage: Expanding Knowledge Database Globally



With a network of more than 620,000 people in 190 countries, a wide range of information and knowledge from both inside and outside Japan can be accessed

Expand the network by proactively approaching potential expert candidate

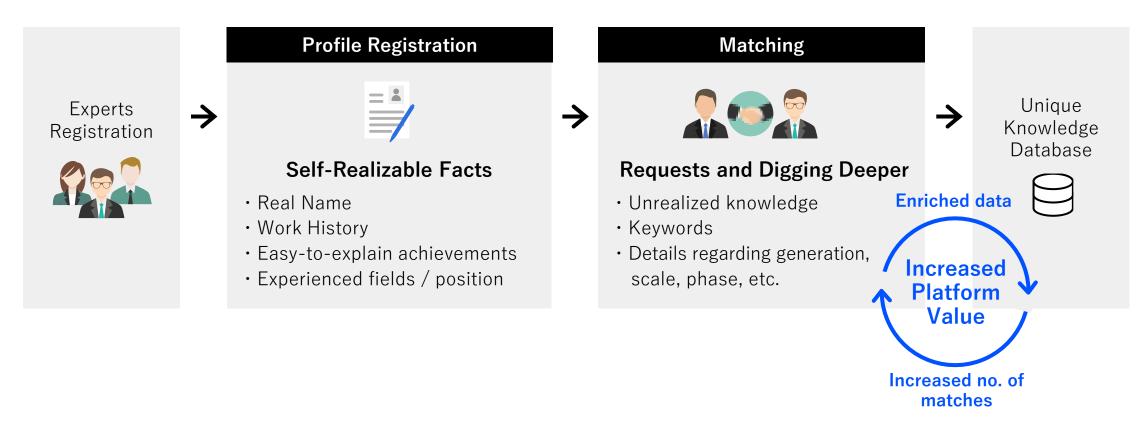




Competitive Advantage:

A Mechanism for Cyclically Increasing the Platform's Value

Increase in number of experts x number of matches = development of quantity & quality of knowledge database → Improvement of customer satisfaction → increase in volume of requests → More experts, more matches A virtuous cycle of expanding knowledge databases through matching becomes a strong competitive advantage





Competitive Advantage: Diverse Technologies for Utilizing a Unique Database

Fulfill needs from various stakeholders with multiple applications, supplying precise, fast, and safe knowledge matching

App for Clients

- Project requests
- Candidate selection
- Communication with VisasQ staff
- View expert profiles

App for Staff

- High-level experts search function
- Record of communication between experts and VisasQ
- Project management function
- Recommend function based on past projects



App for Experts

- Overview of project requests
- Edit / update profile
- Communication with VisasQ staff

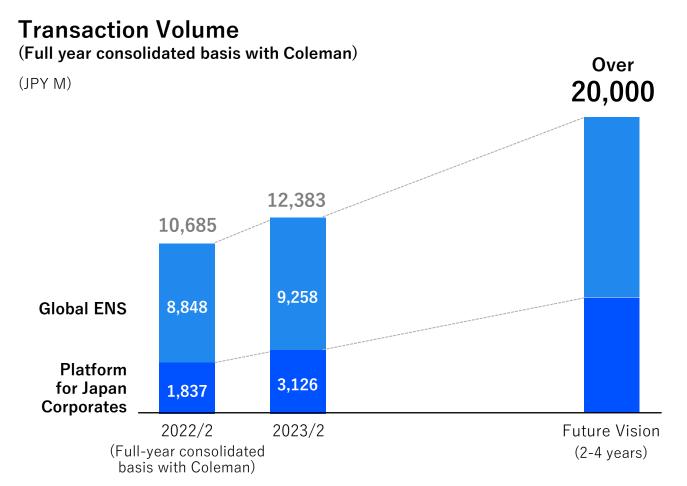
≦ App for Compliance

- Adapt to compliance policies of institutional investors, etc.
- Provides a UI for compliance officers to smoothly perform necessary checks





Becoming the No.1 Knowledge Platform in the Business Domain



Mid-to-Long term Transaction Volume of JPY 20Bn or More

Company-wide adjusted EBITDA margin*2: 17%

- Maintain target of transaction volume of 20 billion yen or more in 3-5 years from fiscal year ended in Feb. 2022*1
- Profit target changed to 17% company-wide adjusted EBITDA margin at the same standard as the 15% company-wide operating income margin
- Achieve growth rate above the industry standard for Global ENS on the back of advanced operations and a global business foundation
- Open up new markets for Japanese Corporates on the strength of diverse Products
- The 2 business axes mutually benefit each other to drive growth toward the global No.1 position

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^{*1.} Given the larger-than-expected growth of Platform for Japan Corporates and changes in Global ENS market environment, we flexibly assume growth rates for each business area, while maintaining our company-wide target transaction volume and the timing of achieving it.

^{*2. &}quot;Adjusted EBITDA" is the sum of "operating income before amortization of goodwill" plus amortization of software and other assets, and stock-based compensation expense.

Adopted "Adjusted EBITDA" in the earnings forecast from the fiscal year ending in February 2024.

MISSION

We Make Insightful Connections Possible Between Global Leaders and People with Expertise

VISION

To build a better future through a global platform that reduces barriers and enables the direct exchange of mission-critical knowledge







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Diverse Product Expansion



Hourly Interview







Hourly interviews that allows clients to easily connect and speak with experts

Usage Scenario Examples

Evaluation of Investment and Business **Opportunities**

Marketability, potential demand, and competitive environment for new business/investment/loans, etc.

Research of **Best Practice** Operations, organizational design, product development processes, etc. in new business areas

B-to-B Online Survey

✓ ビザスク expert survey ✓ COLEMAN





Obtain in-depth information through qualitative research unlike other companies' quantitative surveys

Usage Scenario Examples

Research on **Needs and Market** Acceptance

User pain, needs function and price design (i.e. N=50, 10 questions each)

Industry Research from a Mid- to Long-term Perspective

Mid- to long-term outlook of the industry (i.e. N=10, 10 questions each)

Coleman Expert Use Case: University-Launched Deep Tech Startup Conducting Domestic and International Surveys in the Biotech Field



"As a result of conducting overseas research at an early stage, we were able to identify a direction for our R&D"

Survey Background R&D

Overseas Research

- Hynts Tech had a nanotechnology technique, but it was difficult for them to understand "customers' specific usage situations" and "market needs" because they were entering from a different industry
- Hynts Tech was planning to develop their business with an eye on markets that are not confined to Japan, but it was difficult for them to access overseas information

/ ビザスクexpert survey

VisasQ Proposals

- Utilized VisasO's databased to collect the opinions of experts in the Japanese market
- Utilized Coleman's database to collect the opinions of experts in the US, the leading market
- Hypothesis verification was possible in a short period of time by collecting many opinions
- Reached out to experts for existing and potential customers in the healthcare field, who are generally difficult to access



- Hynts Tech obtained opinions from 40 individuals, both in Japan and overseas, regarding comparisons to new methods and existing technologies, as well as on the specifications that customers want in practice
- Hynts Tech learned that there are more in-demand applications than they had expected
- Hynts Tech was encouraged by the strong evaluations of the superiority of their technology compared to other technologies
- Hynts Tech realized that, even from a global perspective, the direction that they had been looking at was not a mistake

Company Information



Applying semiconductor microfabrication technologies to the world of biotechnology

Hynts Tech created a film with a structure that looks like a row of nanoscale injection needles, developed a new method for exchanging substances between the outside and inside of cells through each of these needles, as well as the necessary tools for doing so, and is creating a research and development support business that utilizes these technologies.

These technologies can be used, for example, for gene editing.

Diverse Product Expansion (continued)



Hands-on Support with Flexible Arrangement

/ビザスクpartner



Experts provide support for a fixed period of time, depending on the issues and needs of the client. Customized to fit the role and issues, including duration and frequency

Usage Scenario Examples

Marketing	Marketing strategy, optimization measures, EC construction, IS/CS implementation, media development
HR	Review of recruitment strategies, HR system development, training planning/instructor

Full-Support for Creating Research Report









Our affiliated experts/research firms handle the entire process from design to interviews and report creation

Usage Scenario Examples

Market Research in New Areas Expansion of existing business into related industries (Supply chain, size and geography of distribution partners, etc.)

Overseas Market Research Research for overseas expansion (Market size, players, market share, competitive environment, etc.)

Diverse Management Team with Global Strengths



VisasQ Board of Directors



CEO, Representative Director

Eiko Hashiba

After working at Goldman Sachs, L'Oreal Japan, and Unison Capital, Eiko founded walkntalk Inc. (currently VisasQ Inc.) in March 2012. She holds a B.A. in Economics from the University of Tokyo and an MBA from MIT.



Director

Hidetoshi Uriu

After serving as Management Director at Goldman Sachs, Hidetoshi joined VisasQ in February 2018. He is currently stationed in the US to lead the PMI as the CSO. He holds a Master's degree in Engineering from the University of Tokyo.



Director

Kevin Coleman

After leaving Multex in 2003 to form the Coleman Company, Kevin drove the company's growth for 20 years. In November 2021 he became a director of VisasQ. He graduated from the University of Colorado and holds an MBA from the F.W. Olin Graduate School of Business.

Outside Directors (Audit Committee Members)



Kohei Katada

Kohei worked at Morgan Stanley Securities in the Investment Banking Division, served as CFO of the asset management company Lifenet Life Insurance, and as Vice President of Finance at Smart News before assuming his current position as CFO of Gojo & Company, Inc. and an Outside Director of TableCheck Inc. He graduated from the Faculty of Law, University of Tokyo.



Masaaki Aoyama

Masaaki joined Dream Incubator and was appointed as Executive Officer in June 2015. After serving as Director and Managing Executive Officer of ipet Holdings, he is currently Representative Director and Partner of Keystone Inc. and Outside Auditor of ABEJA and Peace of Mind. He graduated from Kyoto University, Faculty of Law.



Yoshiaki Ueno

After working at Asahi Shinwa, Shinsei Bank, and as CFO of the Tokyo Branch of ANZ Banking Group, Yoshiaki joined Seven Seas Advisors. He is also an external auditor of Loadstar Capital. He graduated from the University of Tokyo, Faculty of Economics.

Company Profile



Company name	VisasQ Inc.
Head office location	9F and 10F 4-7-7 Aobadai, Meguro-ku Tokyo 153-0042, Japan
Date of establishment	March 2012
Services	Knowledge sharing platform in the business domain
CEO	Eiko Hashiba
Number of employees	561 (as of end-November 2023)
Number of shares	Total number of issued shares: 9,280,517* Number of shares after dilution: 12,287,687

^{*} As of Aug. 31st, 2023, including preferred stocks.

History



March 2012	Established Walkntalk Co., Ltd.	
December 2012	Started beta version of "VisasQ"	
October 2013	"VisasQ" officially released	
November 2014	Changed trademark to "VisasQ Inc."	
January 2018	Launched "VisasQ expert survey," a web survey for B2B	
June 2019	Released "VisasQ web exhibition"	
March 2020	Listed on the Tokyo Stock Exchange Mothers (Currently Tokyo Stock Exchange Growth)	
April 2020	Established "VisasQ SINGAPORE PTE. LTD." in the Republic of Singapore	
December 2020	"VisasQ board" released	

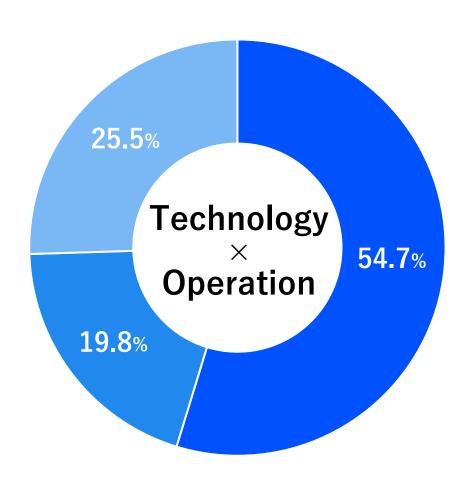
January 2021	Renamed "VisasQ Sub-contract" to "VisasQ partner"	
September 2021	"VisasQ report" released	
November 2021	Acquisition of Coleman Research Group	
April 2022	"VisasQ now" released	
June 2023	A total of 5 local governments used "VisasQ partner" to adopt projects (Tottori Prefecture, Toda City, Kumamoto City, Saga Prefecture, Shizuoka City)	
July 2023	Launched a Life Science team in the US and accelerated the development of experts in the life science field	
August 2023	Opened an office in Phoenix, Arizona (US)	
October 2023	Appointment of Masayuki Ogata as Head of Americas	

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Employee Composition (Total for VisasQ and Coleman)



A sophisticated and productive organization, with technology x operations



Global ENS

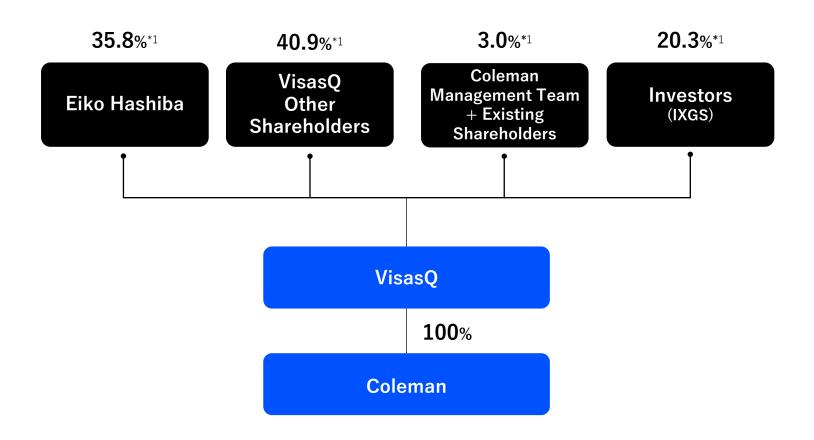
■ Platforms for Japan Corporates

Others (Engineers, Finance, Legal, etc.)

^{*} As of the end of November 2023. Includes full-time and contract employees, as well as outsourced and temporary employees.

Post-Acquisition Organization and Shareholder Composition





- Eiko Hashiba continues to lead the group as the largest shareholder
- Kevin Coleman, Founder of Coleman, has reinvested in VisasQ and joined the Board of Directors of VisasQ
- IXGS has a policy of long-term holdings (No management involvement such as dispatching directors)

^{*1.} Assuming that all Class A shares, stock options, and Class B shares will be converted to regular shares at the initial conversion price or initial strike price. Includes dilution due to employee stock options.

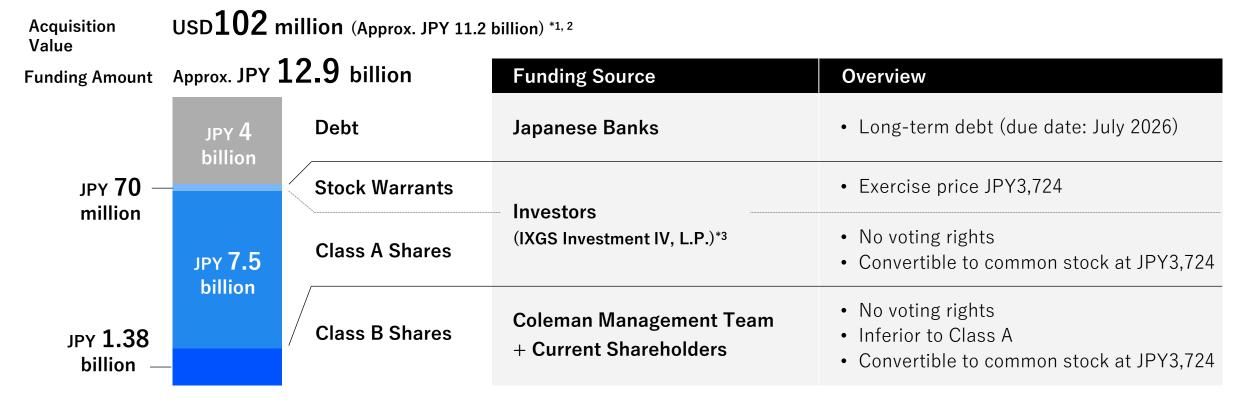
Overview of Acquisition Value and Financing



Raised a good balance of debt and equity through borrowings and the use of class shares, etc.

Needed to raise funds at the same time as M&A and chose to raise shares through a third-party allotment

Transaction volume increased by a factor of 3 in simple aggregate, but dilution of share limited to about 33%



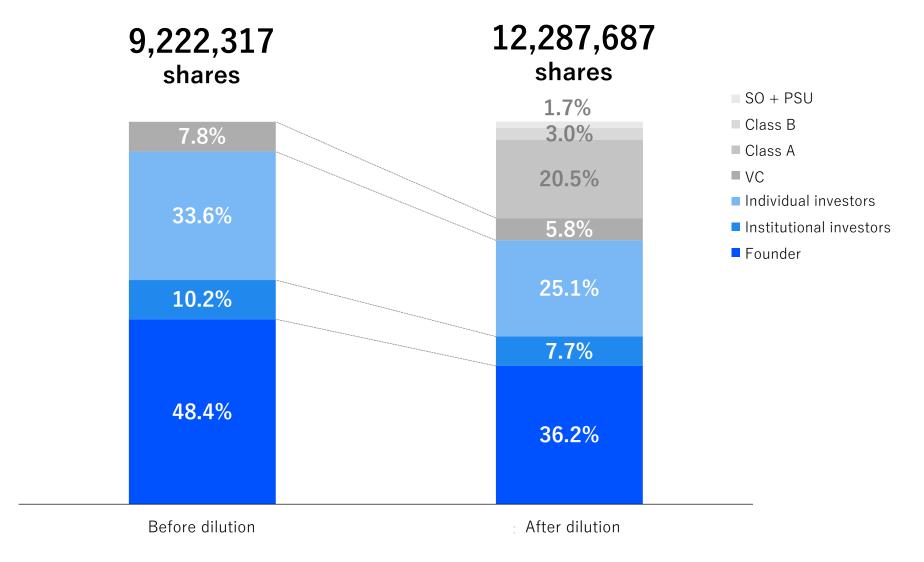
^{*1.} USD calculated as JPY 110.

^{*2.} Adjusted for Coleman's total company value of USD\$103.35 million, including estimated net cash and cash equivalents at closing.

^{*3.} A special purpose vehicle funded through a service provided by Advantage Advisors Co., Ltd.

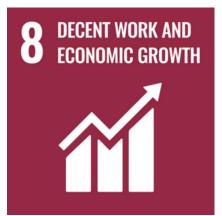
Stock Information











By connecting experts' insights to various needs, we maximize the value of the insights.

We enhance innovation across the globe by aggregating and sharing people's insights, beyond the boundaries between organizations, generations and regions.

(Reference) Business Risks and Responses



Main business risks	Possibility of occurrence Timing of occurrence	Impact on growth realization and business plan execution	Details or risk and mitigation strategy
Competitors	Low Any time	Decline in market shareFall in order prices	There is competition with a) overseas companies that mainly run similar businesses overseas and b) relatively small domestic companies. We are unique in that we have a knowledge sharing platform of over 620,000 registered experts and provide a variety of services based on this database. An overseas company which attempted to develop similar businesses in Japan would find it difficult to create a database of insights of Japanese experts, due to differences in culture, values, language, etc.
Service stability and security	Low Any time	Loss of clientsDefection of experts	Experts may unintentionally provide customers with information that is subject to confidentiality obligations. For that reason, under the full support format, we have a dedicated matching team to check if there are any items that seem inappropriate in the content of the request. Also, VisasQ lite checks the content of the request, including automatic detection of keywords. We also provide regular training to our experts to ensure they are alert to the risks and advise them to pay attention to their confidentiality obligations.
Focus on specific business partners	Low Risk is declining	Decline in transaction volume	There is one business partner whose business accounts for more than 10% of our sales (as of end-Feb. 2024). The business relationship with that company is good and stable. Furthermore, as the transaction volumes of other customers are increasing, the proportion of transaction volume of this company is declining.
Overseas expansion and M&A	Medium —— Occasional	Shrink in overseas expansionIncrease in costs	Although we have been developing our business mainly in Japan, we are expanding overseas by establishing a subsidiary in Singapore in April 2020 and acquiring Coleman in November 2021. If we consider making further investments in the future, there is a possibility that we will incur costs for such investments and that we will face risks different from those associated with business development conducted solely by our company in Japan.

In the interests of proactive information disclosure, this report describes matters that our company considers particularly important to investors' judgment. The information contained in this section does not necessarily include all risks associated with investments in our company shares. Being aware of these risks, we are committed to avoiding them and responding promptly if they do occur. For risks other than those described in this section, please refer to "Business Risks" in the securities report in addition to this document.

Disclaimer



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Handling of this document

This document contains forward-looking statements. These statements were made solely from the information available at the time. Furthermore, these statements do not guarantee future results, and involve risks and uncertainties. Please be aware that the actual results may differ significantly from forecasts due to environmental changes, etc. Factors that affect the actual results include, but are not limited to, domestic and overseas economic conditions and industry trends relating to VisasQ.

In addition, the information about other companies included in this document are cited from publicly available information, etc., and our Company has not performed any verification on the accuracy, appropriateness, etc. of such information, and offers no guarantee of such.

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Contact information: IR (email: <u>ir@visasq.com</u>)

Regarding the progress of the management indicators disclosed in this document, we plan to disclose them in the explanatory material which is supplementary to the quarterly financial results announcement. We also plan to disclose the latest information, including the progress of this document, in the quarterly financial results announcement.