FY2023 FINANCIAL RESULTS

February 2023 Robot Home, Inc. (TSE: 1435)

robot **home**

In technology, we are changing homes
and changing the world.

Contents

1. FY2023 Financial Results Overview

Company overview

Name	Robot Home, Inc.	**Businesses**	AI / IoT business
			robot home business [*1]
Head office	7-4-15, Ginza, Chuo-ku, Tokyo		
Established	January 23, 2006	**Subsidiaries**	rh labo, Inc. [*2]
			rh investment, Inc.
Representative	Daisaku Furuki, Representative Director/CEO		rh maintenance, Inc.
			rh warranty, Inc.
Capital	7,470 million yen (Including capital surplus)		IDC Inc.
Employees	217 persons (consolidated basis / full-time employees / as of December 31, 2023)		Next Relation, Inc.

(*1) PM platform business and income club business were integrated into robot home business.
(*2) As of September 1, 2023, the trade names of "Residence kit, Inc.," "income club Inc.," "TABICT, Inc." and "Sunassu Co., Ltd." will become "rh labo, Inc.," "rh investment, Inc.," "rh maintenance, Inc." and "rh warranty, Inc.," respectively.
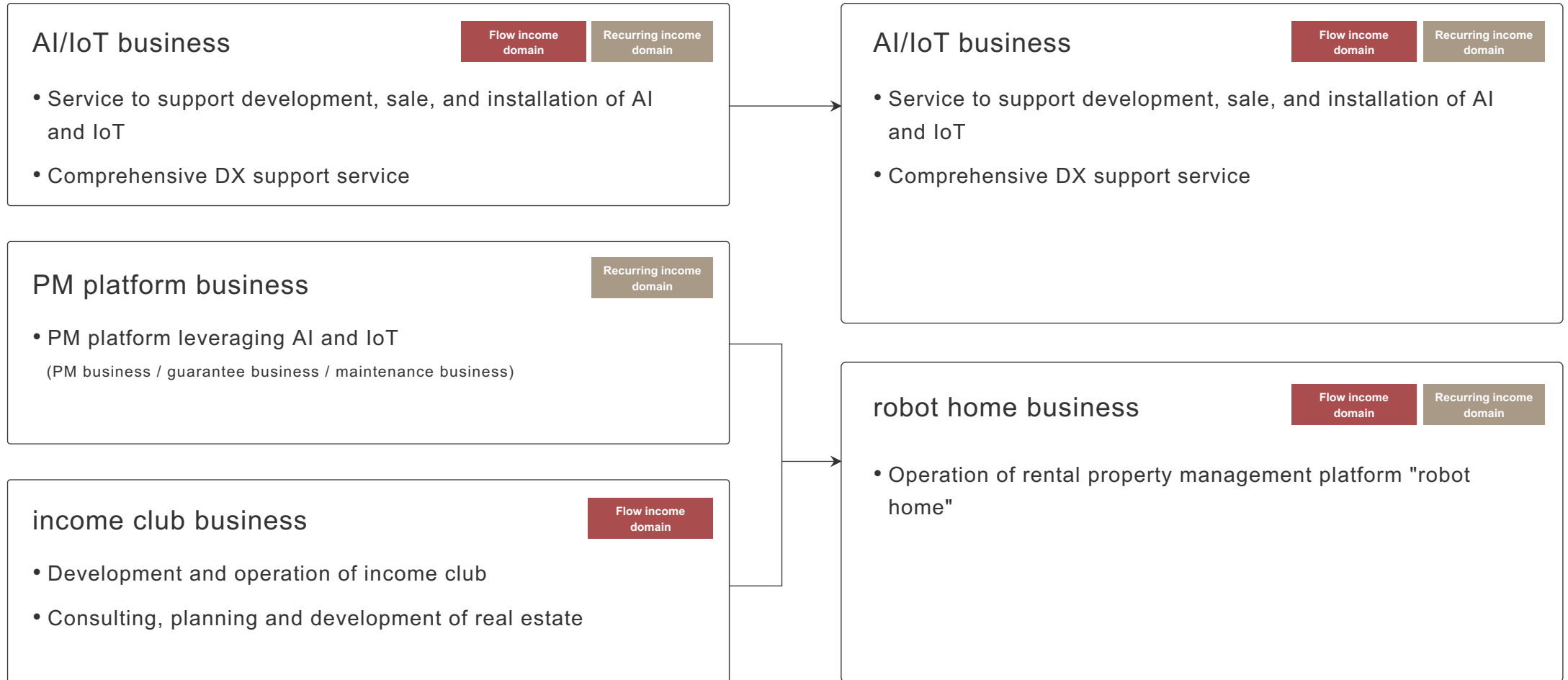
FY2023 Highlights

- Consolidated net sales of ¥8,625 million, up 59.1% year on year

- Consolidated operating profit of ¥748 million, up 16.0% year on year
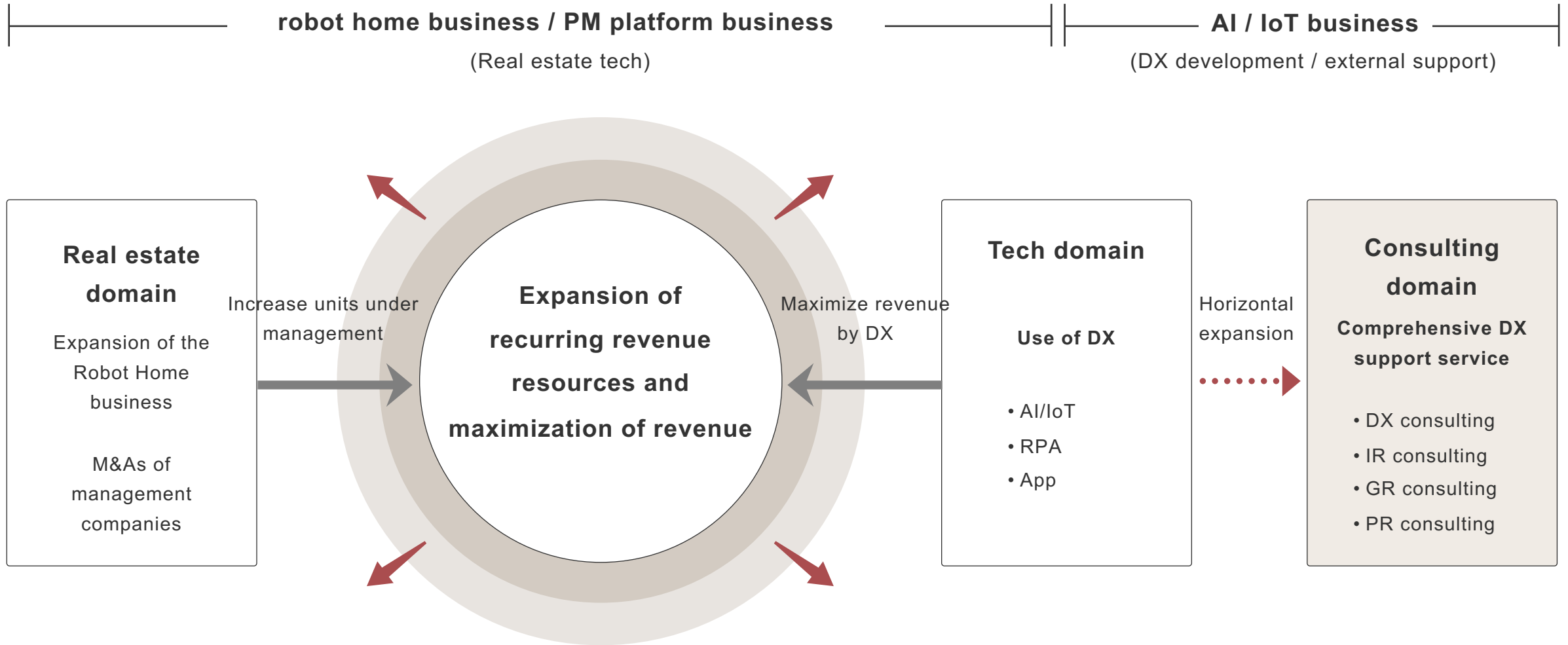
- Change of reportable segments

Change of reportable segment

FY2022

FY2023

AI/IoT business

| Flow income domain | Recurring income domain |

- Service to support development, sale, and installation of AI and IoT
- Comprehensive DX support service

PM platform business

| Recurring income domain |

- PM platform leveraging AI and IoT

  (PM business / guarantee business / maintenance business)

income club business

| Flow income domain |

- Development and operation of income club
- Consulting, planning and development of real estate

AI/IoT business

| Flow income domain | Recurring income domain |

- Service to support development, sale, and installation of AI and IoT
- Comprehensive DX support service

robot home business

| Flow income domain | Recurring income domain |

- Operation of rental property management platform "robot home"

Expansion of knowledge in the real estate and technology domains to the DX domain

robot home business / PM platform business

(Real estate tech)

AI / IoT business

(DX development / external support)

Real estate domain

Expansion of the Robot Home business

M&As of management companies

Increase units under management

Expansion of recurring revenue resources and maximization of revenue

Maximize revenue by DX

Tech domain

Use of DX

- AI/IoT
- RPA
- App

Horizontal expansion

Consulting domain

Comprehensive DX support service

- DX consulting
- IR consulting
- GR consulting
- PR consulting

Change of reportable segment

Relocate its head office to GINZA SIX due to business expansion
(scheduled in April 2024)

Under its business expansion strategy, the Company will relocate its head office to GINZA SIX. Taking advantage of its location in a highly convenient commercial facility, we plan to create an attractive office that customers will want to stop by during their outings. As part of this effort, we plan to newly set up exclusive spaces for customers visiting the Company. By providing dedicated booths for business meetings and seminar rooms, we offer highly unique and fulfilling customer experiences, thereby enhancing our communication with customers. Also, we will newly open a showroom, where customers can actually see and touch IoT devices that will be installed in the properties developed by the Company. The space is designed to allow customers to intuitively experience the attractive features of our products in a layout that will help them visualize the actual place to live in. Through this relocation to the new office, the Company will reinforce the connection with customers and strive for further growth.
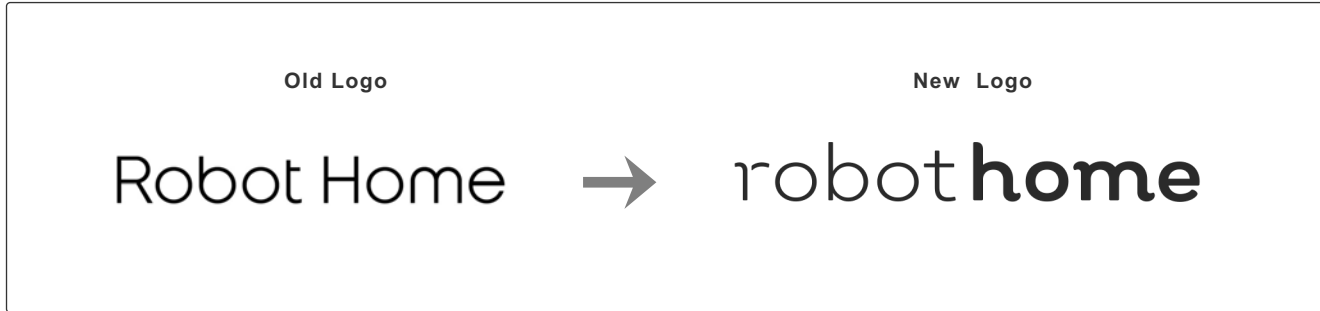

Image is for illustrative purpose

Overview of the New Head Office

Relocation date: April 2024 (scheduled)
Address: 9th Floor, 6-10-1, Ginza, Chuo-ku, Tokyo, Japan

Change of reportable segment

Old Logo		New Logo
Robot Home	→	robot**home**

The Company renewed its corporate logo as of November 1, 2023. The renewal of the logo symbolizes our wish for harmony between lightness and intelligence that technology possess and a warm atmosphere staying close to daily lives. It also symbolizes our wish for more stakeholders' realizing their affluent lifestyles and asset formation through the Company's services. The logos and names of applications provided by the Company under the brand name of Residence kit will be changed and unified into the brand name of robot home. With the new corporate logo, the Company continues to strive to meet the expectation from the society and realize the world, where people can enjoy affluent lifestyle.

*The logos of applications and services will be changed as appropriate. Please note that both old and new designs of logos will be used during the transition period.

Subsidiaries

Residence kit	→	rh labo inc.
income club	→	rh investment inc.
SUNASSU	→	rh warranty inc.
TABICT	→	rh maintenance inc.

Applications

Residence kit for Owner	kit	→	robothome	rh
Residence kit for Customer	kit	→	robothome kit	rh
Residence kit for PM		→	robothome for pm
Residence kit for Maintenance		→	robothome for maintenance
Residence kit for Agent		→	robothome for agent

Development of a New Product "rh Skip"

We have developed "rh Skip," a multi-functional floor plan unlike anything seen before, that utilizes space vertically to create unique areas, such as an open free space with an atrium extending from the living room to a loft and a large-capacity, lower-level storage space.
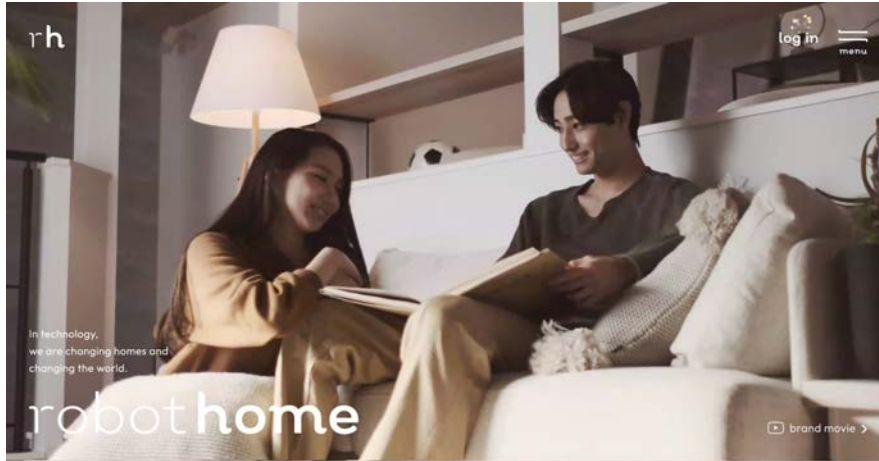
Concept movie

Here is the robot home brand concept movie filmed at an "rh Skip" property.

Updating of the Platform for Property Owners

The Platform for Property Owners （https://robothome.jp）

Top page

Details about pre-installed IoT features
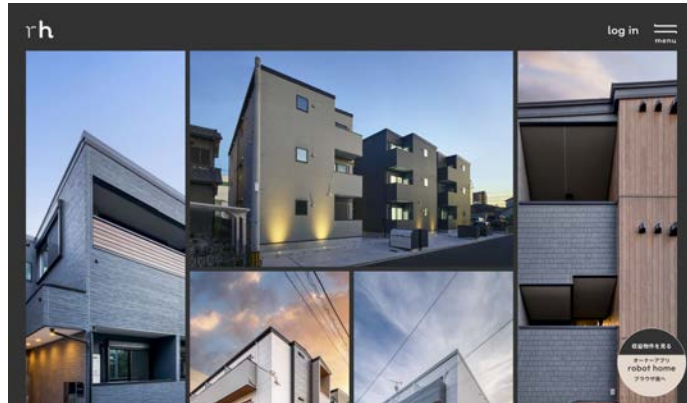
Architecture Gallery

Owner Apps

for iOS

for Android
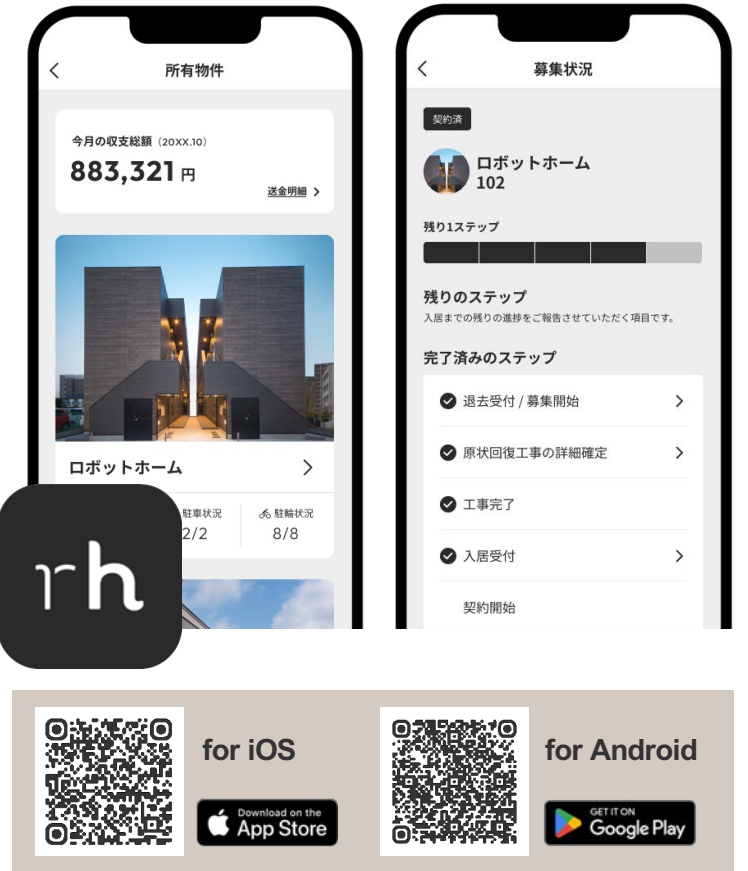
Trend in Financial Results of the Robot Home Group

Consolidated net sales and operating profit of the Robot Home Group for FY2023 were ¥8,625 million (up 59.1% year on year), and ¥748 million (up 16.0% year on year), respectively.

Consolidated Net Sales

(Unit: million yen)
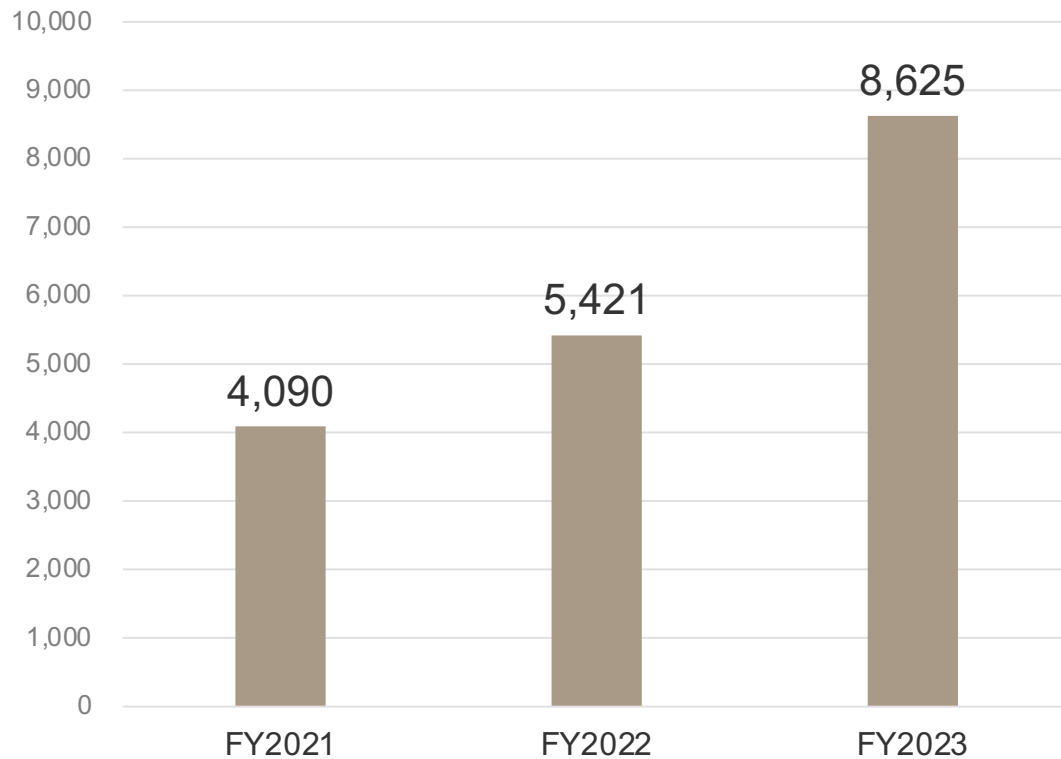
	FY2021	FY2022	FY2023
	4,090	5,421	8,625

Consolidated Operating Profit

(Unit: million yen)

	FY2021	FY2022	FY2023
	299	645	748

* Figures for FY2022 and onward have been prepared in accordance with a new revenue recognition standard.

Consolidated statements of income

Consolidated net sales and operating profit of the Robot Home Group for FY2023 were ¥8,625 million (up 59.1% year on year), and ¥748 million (up 16.0% year on year), respectively.

(Unit: million yen)

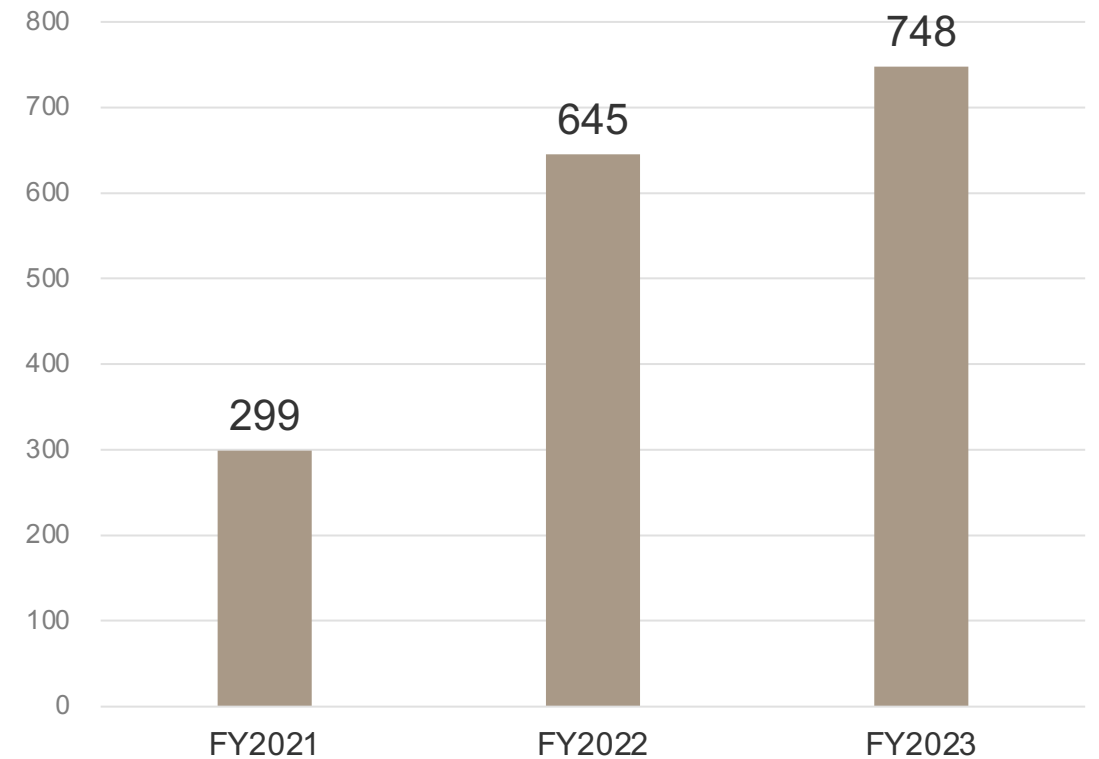|	Twelve months				Three months			
	FY2023	FY2022	YoY Change(¥)	YoY Change (%)	FY2023 1Q	FY2023 2Q	FY2023 3Q	FY2023 4Q
Net sales	8,625	5,421	3,203	+59.1%	2,171	1,592	1,919	2,942
AI/IoT business	530	368	162	+44.0%	89	104	116	220
robot home business	8,101	5,060	3,040	+60.1%	2,082	1,488	1,805	2,724
Gross profit	3,435	2,949	486	+16.5%	870	810	774	980
AI/IoT business	418	312	106	+34.0%	69	80	92	175
robot home business	3,041	2,639	402	+15.2%	802	730	682	826
Selling, general and administrative expenses	2,686	2,303	382	+16.6%	635	619	697	735
Operating profit	748	645	103	+16.0%	235	191	77	244
AI/IoT business	242	212	30	+14.2%	31	39	41	129
robot home business	1,691	1,475	215	+14.6%	481	397	340	472
Ordinary profit	737	664	72	+10.9%	228	192	73	243
Profit attributable to owners of parent	886	719	166	+23.2%	351	201	59	273

Consolidated balance sheets

The financial position remains robust. Effectively debt-free management with an equity ratio of 71.5%.

(Unit: million yen)	December 31, 2022	FY2023	YoY Change (¥)
Current assets	8,249	9,032	782
Cash and deposits	4,219	4,718	499
Inventories	3,524	3,744	220
Non-current assets	2,503	2,986	483
Total assets	10,753	12,019	1,265
Liabilities	2,858	3,425	566
Interest-bearing debt	572	694	122
Net assets	7,895	8,594	698
Total liabilities and net assets	10,753	12,019	1,265

Medium-Term Management Policy

Work to drive top-line growth in the flow income domain, and through an enhanced inflow into the recurring income domain, build an even more solid management foundation.

Flow income domain

Drive top-line growth

Increase the number of buildings developed

Enhance owner support and apps

Enhanced inflow into the recurring income domain

➡️

Recurring income domain

Maintain a solid management foundation

Maintain a high-profitability structure

Increase the number of projects that will generate recurring income centered on rental management
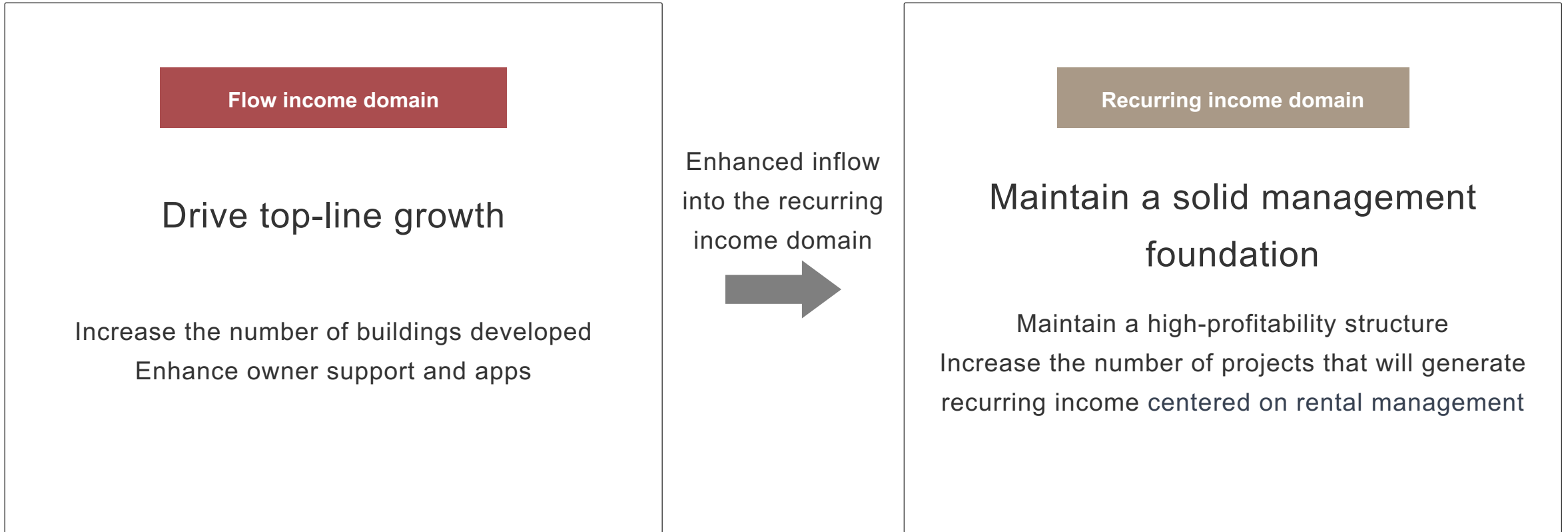
Medium-Term Management Policy (Numerical Targets)

Work to drive top-line growth in the flow income domain, and through an enhanced inflow into the recurring income domain, build an even more solid management foundation.

		FY2024	FY2025	FY2026	FY2027
Flow income domain	Number of buildings developed	60building	100building	140building	200building
	Net sales from flow income	9,000million	15,000million	21,000million	30,000million
Recurring income domain	Increase in the number of managed properties (Fiscal year)	600units	1,000units	1,400units	2,000units
	Increase in the number of managed properties (Cumulative)	600units	1,600units	3,000units	5,000units
	Increase in the amount of gross profit from recurring income (Fiscal year)	54million	90million	126million	180million
	Increase in the amount of gross profit from recurring income (Cumulative)	54million	144million	270million	450million

*Calculated on the assumption of ¥150 million in sales per building and ¥90,000 in gross profit per unit.

robot home   ©Robot Home, Inc. all rights reserved.

FY2024 Financial Results Forecast

Actively invest to strengthen the development structure

(Unit: million yen)

	FY2023	FY2024 (Forecast)	YoY Change(¥)	YoY Change (%)	Major factors
Net sales	8,625	13,000	4,374	50.7%	• Increase in the number of buildings delivered
Operating profit	748	800	51	6.8%	• Securing human resources to reinforce the development structure
Ordinary profit	737	750	12	1.7%	• Continuous IT investment to strengthen DX
Profit attributable to owners of parent	886	700	▲186	▲21.0%	• Office investment to enhance owner services

2. Robot Home Group Growth Strategy

AI / IoT Business

Trend in Financial Results of the AI / IoT Business

Net sales and operating profit of the AI/IoT Business for FY2023 were ¥530 million (up 44.0% year on year), and ¥242 million (up 13.9% year on year), respectively.

Net sales
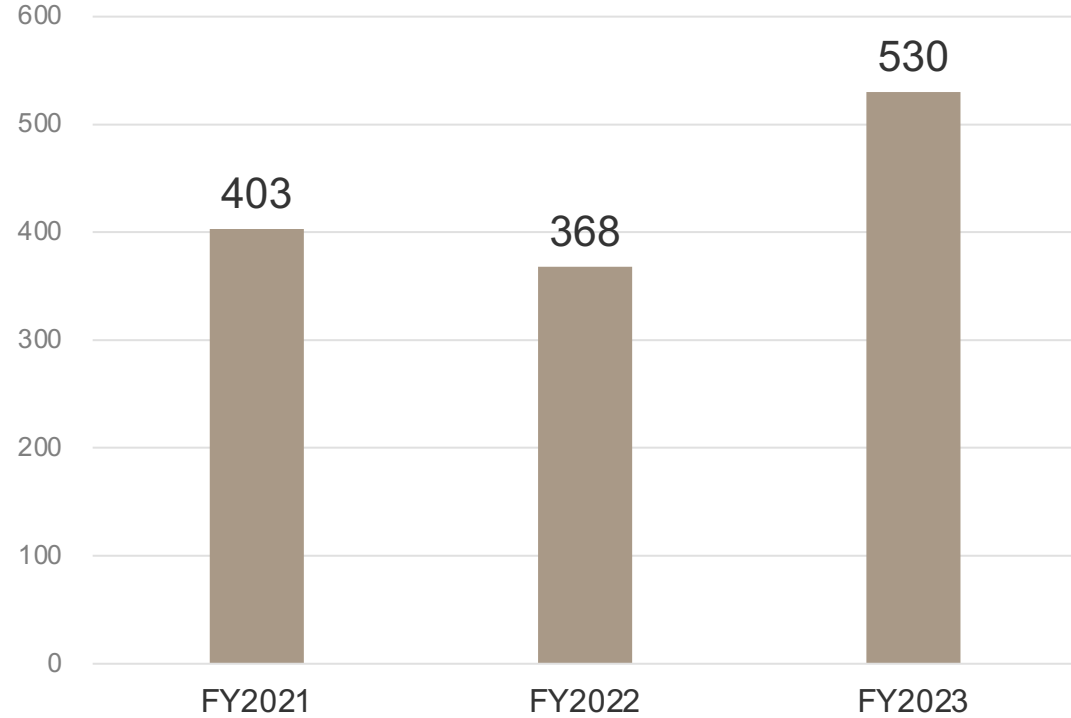
(Unit: million yen)

Operating profit
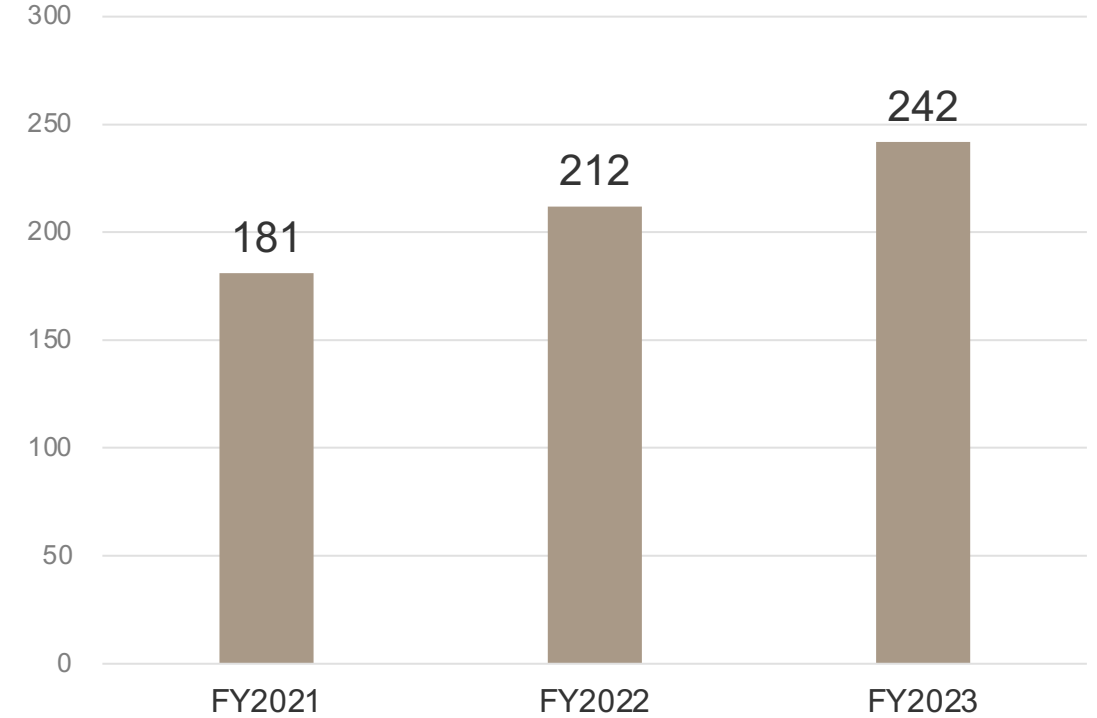
(Unit: million yen)

* Figures for FY2022 and onward have been prepared in accordance with a new revenue recognition standard.

Business Model of the AI / IoT Business

Maximize the value of collected data and create new value through the utilization of the data.
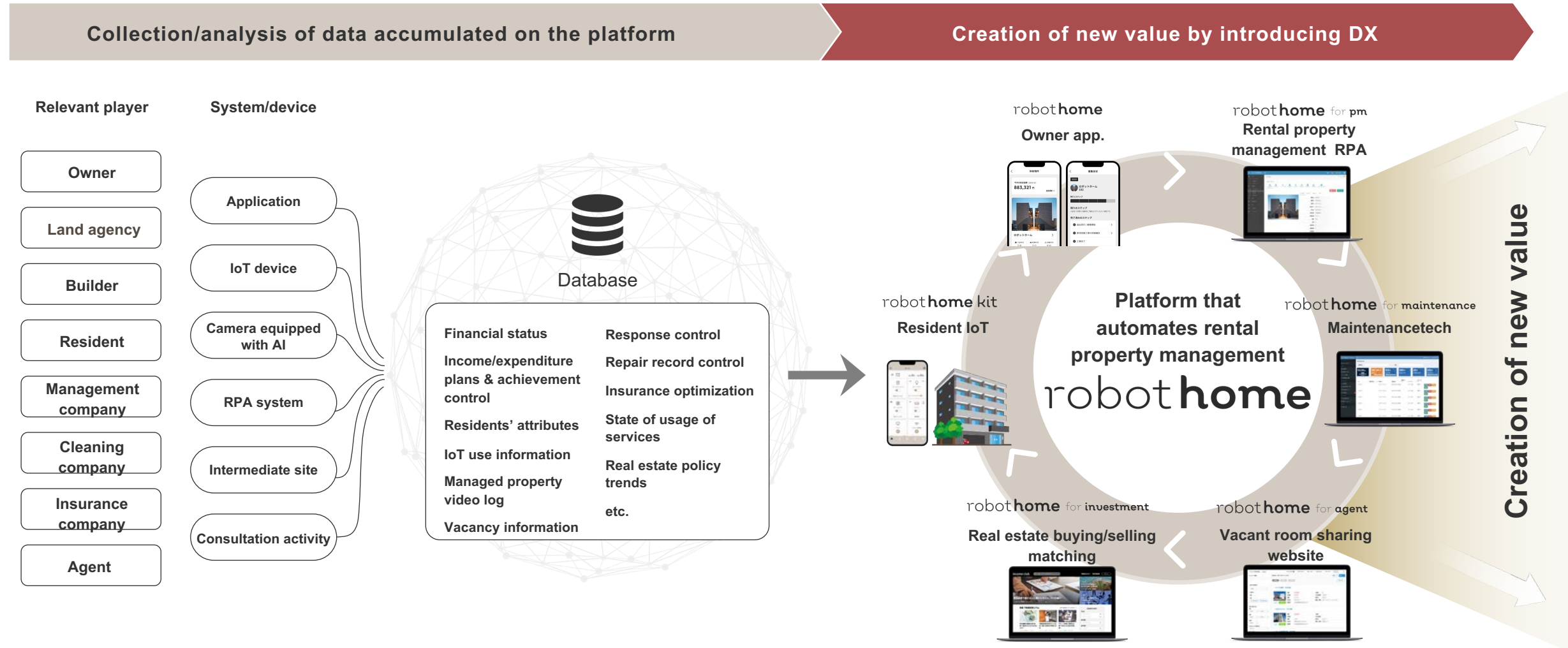
Provide next-generation DX rental housing

Smart life in an IoT rental housing that you can control with a smartphone.

robot**home** kit

"Intercom" in individual entrances

"Smart Key" locks/unlocks the door with ten key operation (entering PIN) and handle operation

"Indoor Monitor" with video and sound recording function confirms visitors

"Universal Remote" that integrates your infra-red remotes into one

"Home Entrance" camera intercom at building entrance

"Outdoor Camera" checks in real time the area around the garbage collection site

Turn on/off lights away from home

"Opening/closing Sensor" detects & notifies window opening/closing

Number of units that introduced IoT

10,945

(as of December 31, 2023)

*The apartment layout is a sample.

*The logos of applications and services will be changed as appropriate. Please note that both old and new designs of logos will be used during the transition period.

Trend in the Number Properties to Which IoT Has Been Introduced

The number of units into which IoT is introduced has topped 10,000 and continues to show a steady upward trend.

(Units)

	FY2021 1Q	FY2021 2Q	FY2021 3Q	FY2021 4Q	FY2022 1Q	FY2022 2Q	FY2022 3Q	FY2022 4Q	FY2023 1Q	FY2023 2Q	FY2023 3Q	FY2023 4Q
Total	9,647	9,741	9,830	9,961	10,146	10,203	10,345	10,509	10,659	10,735	10,807	10,945
Properties owned by other companies	916	961	1,014	1,112	1,163	1,170	1,215	1,286	1,346	1,374	1,413	1,473
Properties owned by the Group	8,731	8,780	8,816	8,849	8,983	9,033	9,130	9,223	9,313	9,361	9,394	9,472

■ Properties owned by the Group　■ Properties owned by other companies

Owners can manage rental housing operations with the app

App helps owners manage their rental properties, from previews to collecting rents and placing orders to suppliers, etc. The app also has a chat function to facilitate easy contact with the management companies.
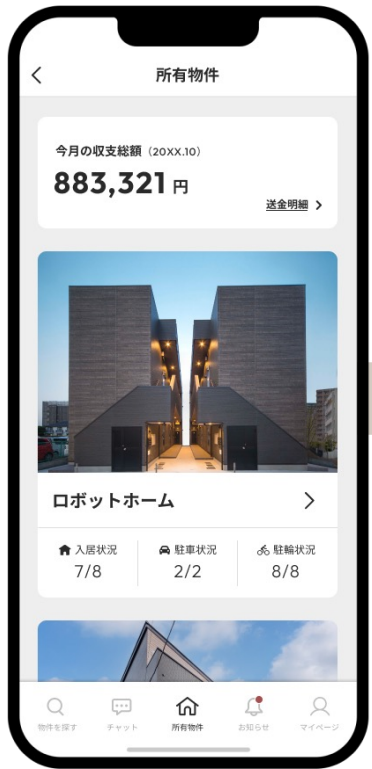
Receipt of a move-out request

Confirmation of work details

Preview status

Receipt of move-in request

Online contract signing

*Image UIs are contained.

*The logos of applications and services will be changed as appropriate. Please note that both old and new designs of logos will be used during the transition period.

Number of owners **2,121**

(as of December 31, 2023)

Management companies can streamline operations with RPA

Reduces vacancy risk and improves service quality by streamlining operations utilizing RPA.

robot**home** for **pm**

Manage moving-in/moving-out

Receipt of move-in/move-out requests, receipt of repair requests, making orders, management of history

Manage information

Management of property information, management of and search for owner information

Management of remittance history

Management of rent payment, remittance to owners, management of vendor billing
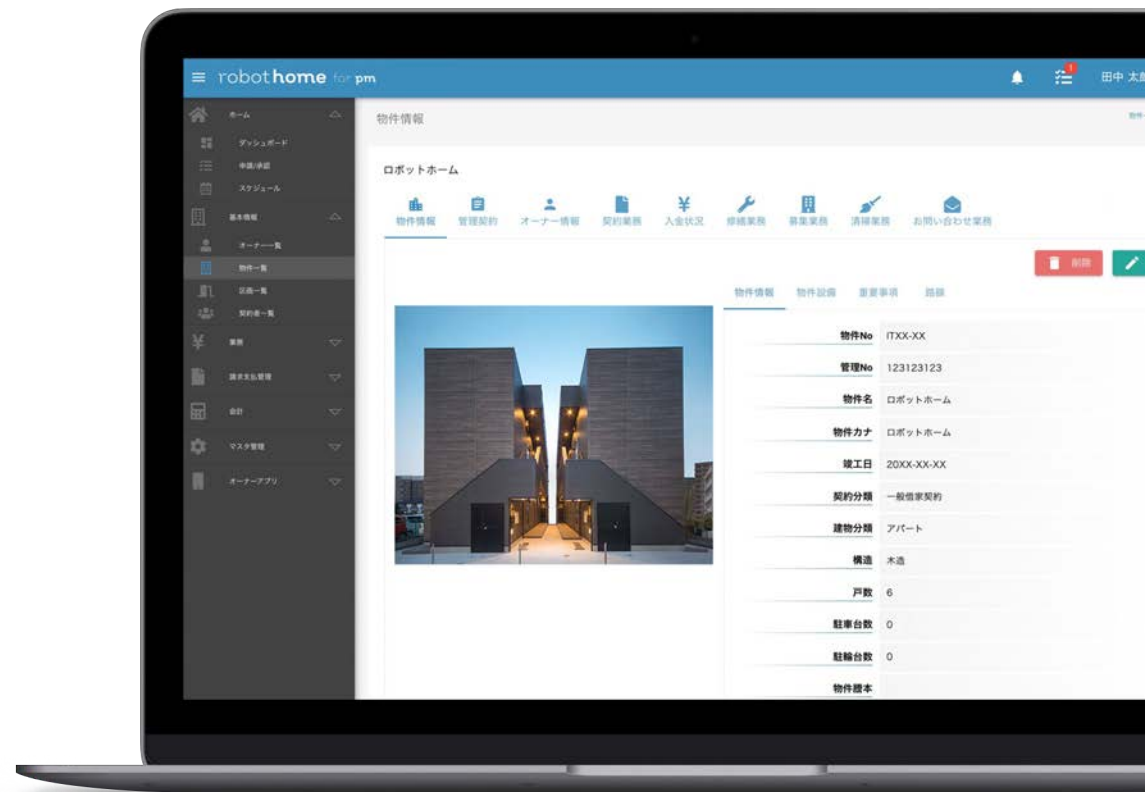
Management of documents

Management of contracts, remittance statements, and bills

Number of units
that introduced RPA

25,424

(as of December 31, 2023)

*The logos of applications and services will be changed as appropriate. Please note that both old and new designs of logos will be used during the transition period.

Efficiency Improvement in Cleaning, Inspection, Etc. Using an App

Improvement of operational efficiency and service quality of maintenance services realized through the in-house developed cleaning app.

robot**home** for **maintenance**

Optimized routes
Maximally efficient routes are presented to janitors.

Management screen
The cleaning status can be confirmed at a glance.
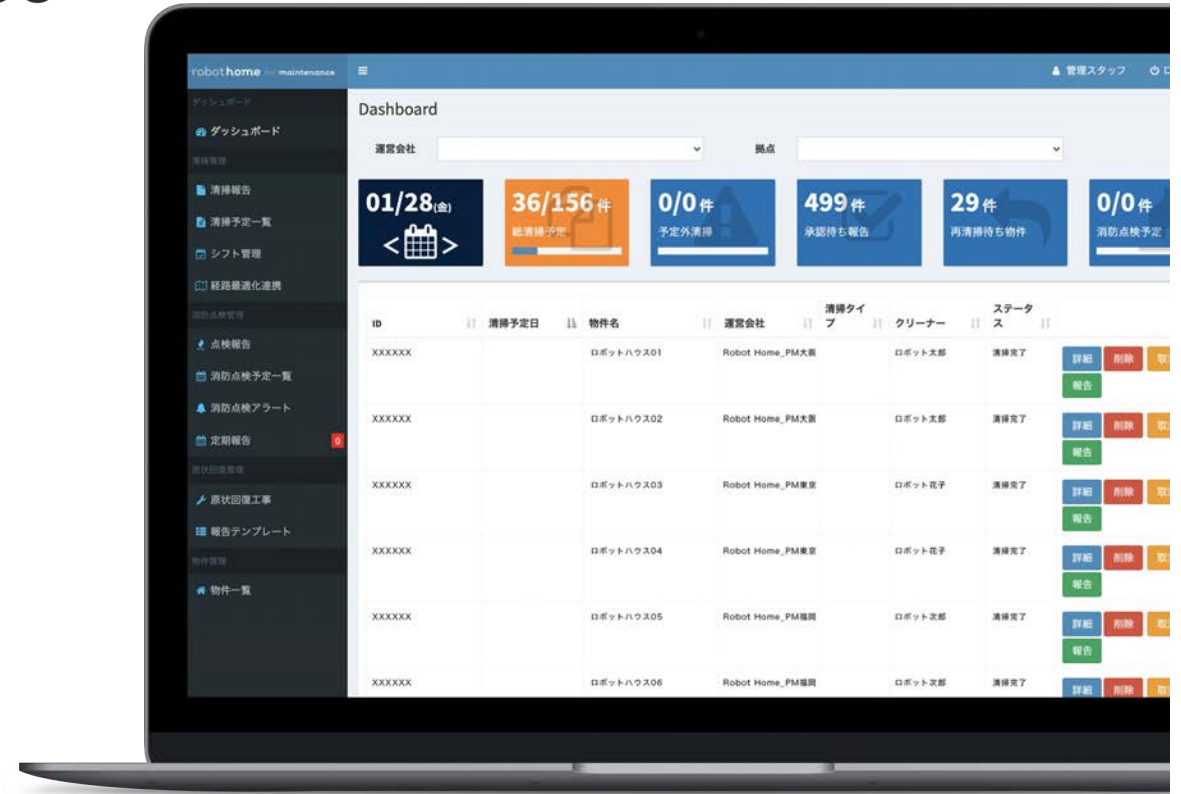
Automatically generated reports
Quality is maintained through completion reports with images attached.

Walk-around cleaning	Fire-fighting inspection	Restoration work
54,338	5,273	4,953
times	times	cases

(as of December 31, 2023, total for the fiscal year)

*The logos of applications and services will be changed as appropriate. Please note that both old and new designs of logos will be used during the transition period.

Agents can find tenants more efficiently through the vacant room sharing website

Quick search of vacant rooms on the website allows agents to find tenants more efficiently.

robot**home** for **agent**

Management companies

Post and update latest information

The vacant room sharing website

Agents

See latest information
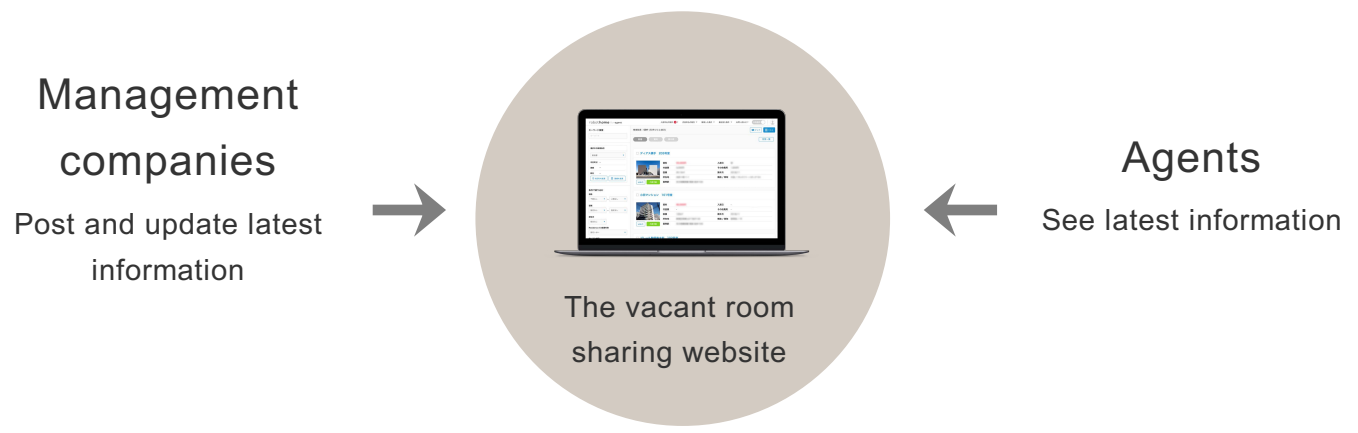
Number of registered agents	25	8,340
	prefectures nationwide	registered agents in
		(as of December 31, 2023)
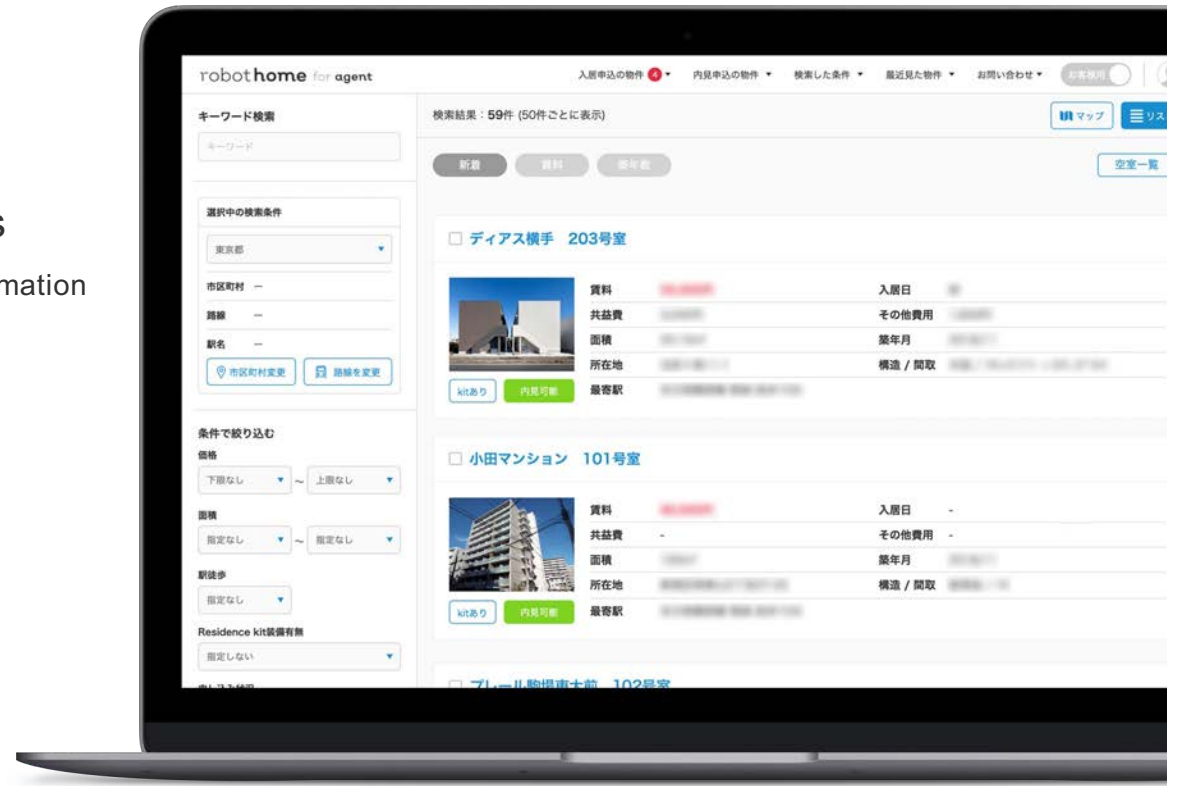
*The logos of applications and services will be changed as appropriate. Please note that both old and new designs of logos will be used during the transition period.

Overview of comprehensive DX support service

Launched a comprehensive DX support service drawing on our experience of developing and running various in-house products combining AI / IoT and real estate.
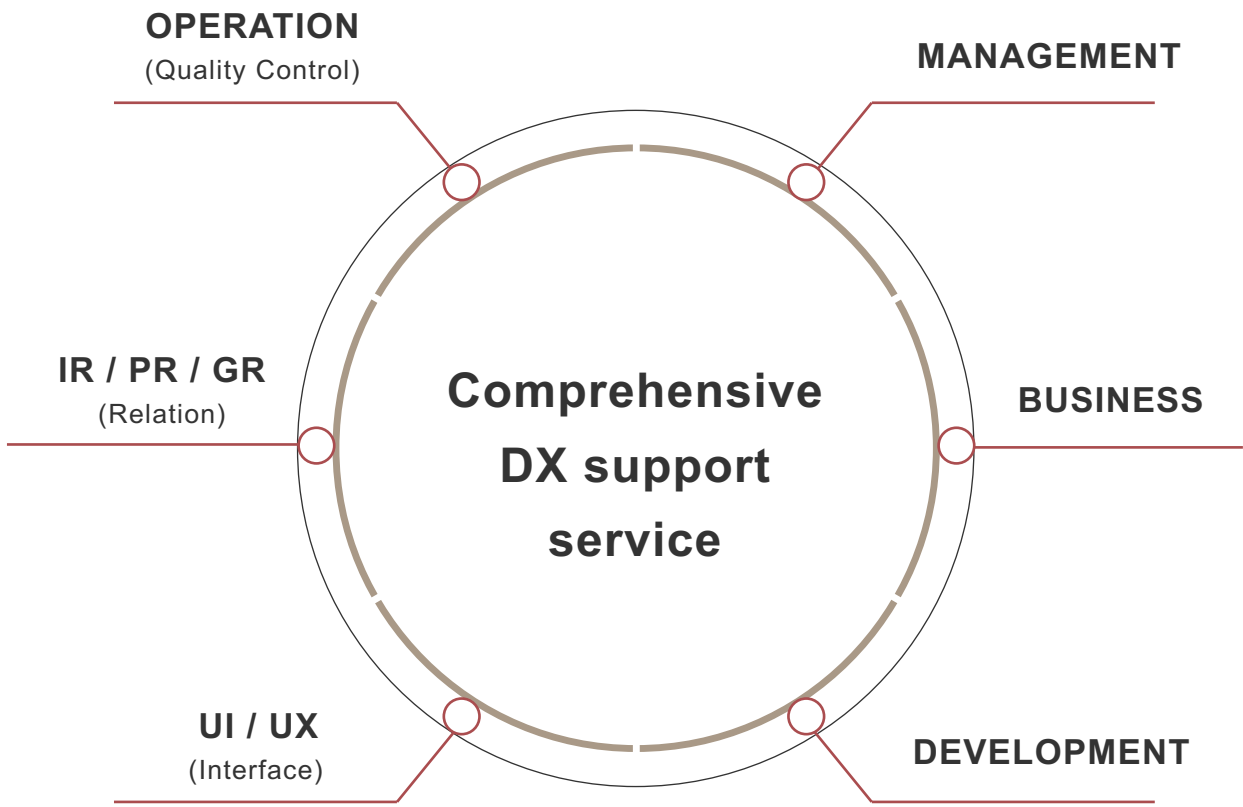
OPERATION
(Quality Control)

MANAGEMENT

IR / PR / GR
(Relation)

Comprehensive DX support service

BUSINESS

UI / UX
(Interface)

DEVELOPMENT

Clientele

KEIAI デザインのケイアイ

ATSUMARU

SYLA Technologies

Ro Facilities Inc.

NEXUS AGENT

LX エル・ディー・ケイ

INNOVATION DESIGN

TsunaGod

drive communications

Keeyls

FANTAS technology

*Shown above are clients that gave permission to be named.

Overview of comprehensive DX support service

Six facets to support companies that need help in promoting DX.

	STRATEGY	PLANNING	PRODUCTION	CHECK / SUPPORT
1. MANAGEMENT	Strategy planning		Management support	
2. BUSINESS	Market analysis	Roadmapping	Support for launching operations	
3. DEVELOPMENT	From defining system requirements to dispatching CTOs		Software development	Operation and maintenance
4. UI / UX	Prototyping	From creative direction to support for launch		
5. IR / PR / GR	Formulating IR / PR / GR strategies		IR / PR / GR consulting	
6. OPERATION	Optimizing HR deployment	Support for technology succession and consulting to improve productivity		KPI management

Number of Client Companies of Our Comprehensive DX Support Services

As we provide seamless, end-to-end services that support clients in strategy development to implementation, the number of client companies has steadily been increasing.

Number of client companies of the services (cumulative)

(Companies)
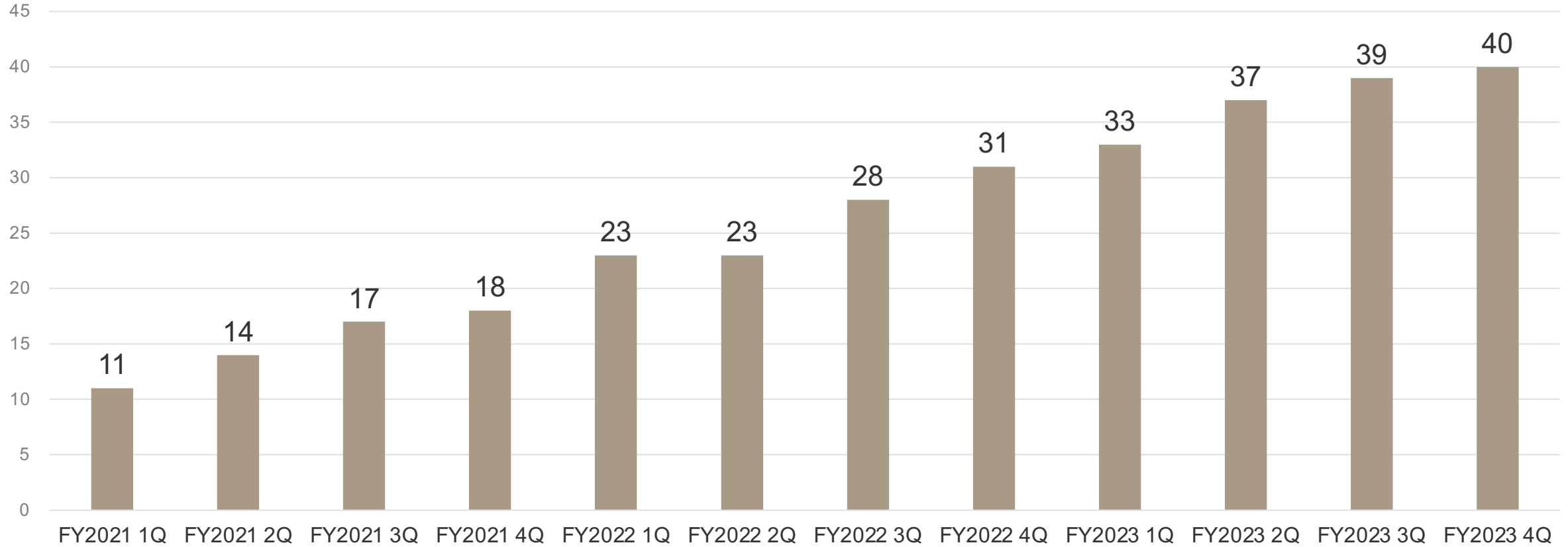
robot home Business

Trend in Financial Results of the robot home Business

Net sales and operating profit of the robot home Business for FY2023 were ¥8,101 million (up 60.1% year on year), and ¥1,691 million (up 14.6% year on year), respectively.

Net sales

(Unit: million yen)

■ Recurring income ■ Flow income

Operating profit

(Unit: million yen)

■ Recurring income ■ Flow income
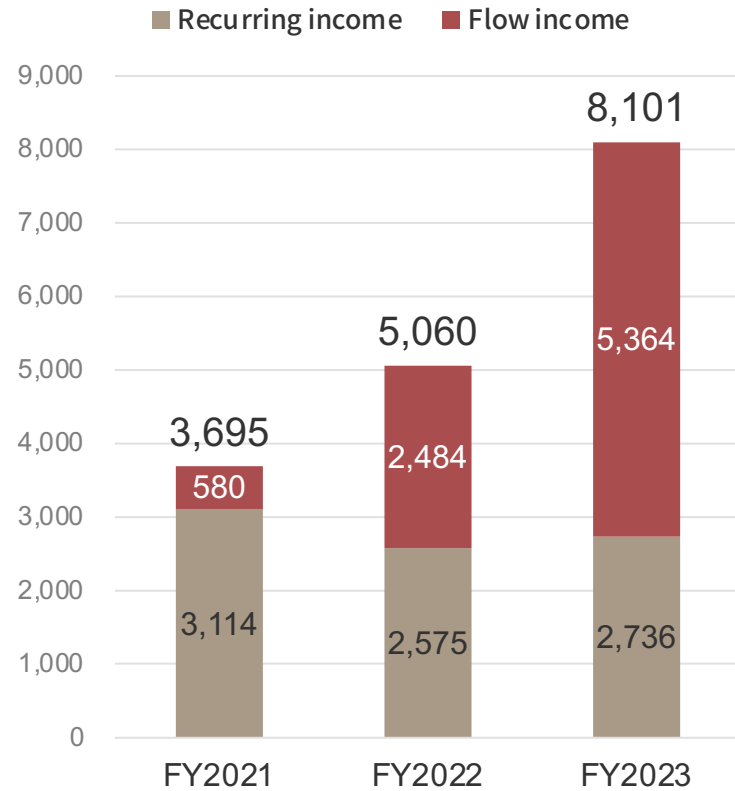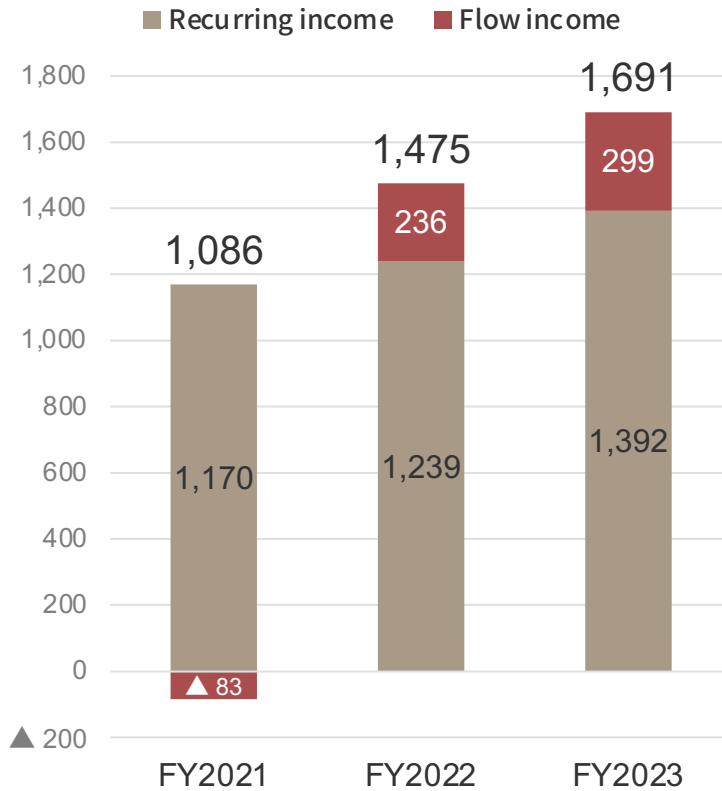
Operating profit margin
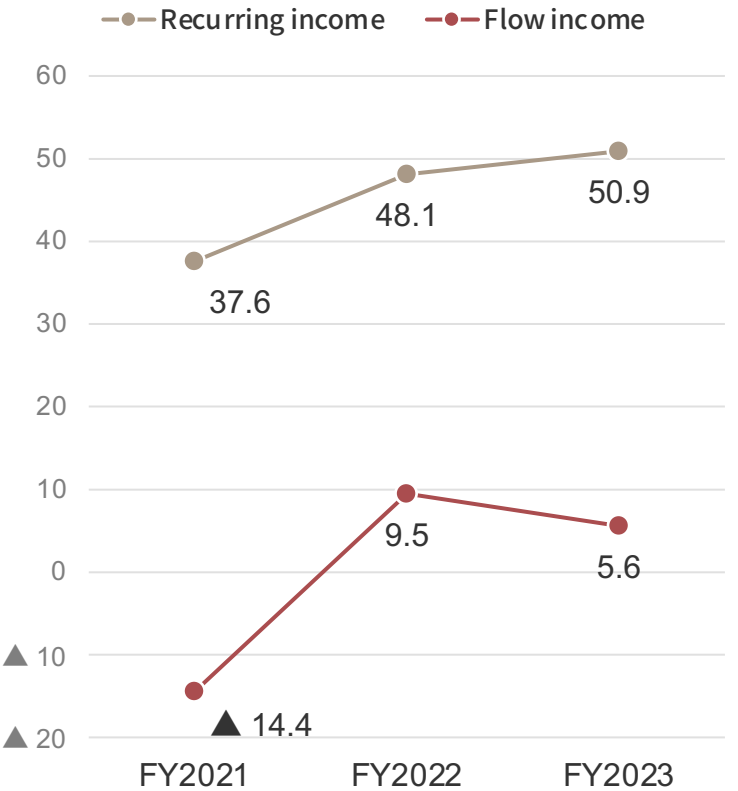
(%)

●–●– Recurring income ●–●– Flow income

* Figures for FY2022 and onward have been prepared in accordance with a new revenue recognition standard.

Diagram to Summarize the Robot Home Business

The Company's growth cycle is a virtuous one that involves supply of new and secondhand properties to real estate owners, increased recurring income through management contracts, sale and reinvestment (or additional purchase), and further growth of the circulation on the platform.

Growth in the number of properties supplied and clients

Growth of the platform due to the virtuous cycle

Key continual strategies

• Promoting business alliances that will generate synergistic effects

• Updating services for the affluent

• Enhancing user experience (UX) from sale to reinvestment

Supply of new and secondhand properties / management contracts
Increased number of owners

Data-driven property planning and selection

Property and user matching

Platform to automate rental management
robot home

robot home
robot home for pm
robot home kit
robot home for maintenance
robot home for investment
robot home for agent

Increased number of managed properties

Management support enhanced by DX

Increased recurring income

Preservation of property value and support in asset management

Increased sale / reinvestment

Business model overview

| Resister as a member | Invest | Manage | Sell / Reinvest |
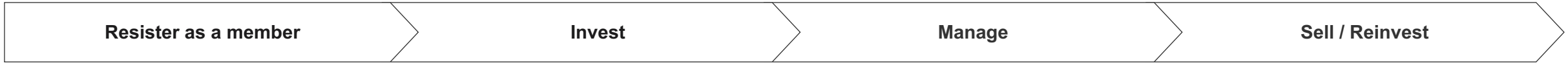
Flow income

robot**home** Owner Apps

No. of members **2,979**persons

No. of owners **2,121**persons

Distribution within the platform

Seller

No. of real estate delivered **47**units

No. of real estate intermediated **91**units

Buyer

(as of December 31, 2023, total for the fiscal year)

Inflow from flow income to recurring income

Recurring income

| Rental property management | Maintenance | Vacant room sharing website |

robot**home** for pm

Managed properties
26,105units

Occupancy rate
97.3%

robot**home** for maintenance

Walk-around cleaning **54,338** times
Fire-fighting inspection **5,273** times
Restoration work **4,953** cases

(as of December 31, 2023, total for the fiscal year)

Company-guaranteed units

14,855 units

robot**home** for agent

Registered area **25** prefectures
No. of registered agents **8,340** agents

No. of units into which IoT is introduced

robot**home** kit
10,945units

KPIs Related to Flow Income

Boosting the circulation on the platform through the steady rise in the number of property owners

Number of property owners

(Persons)
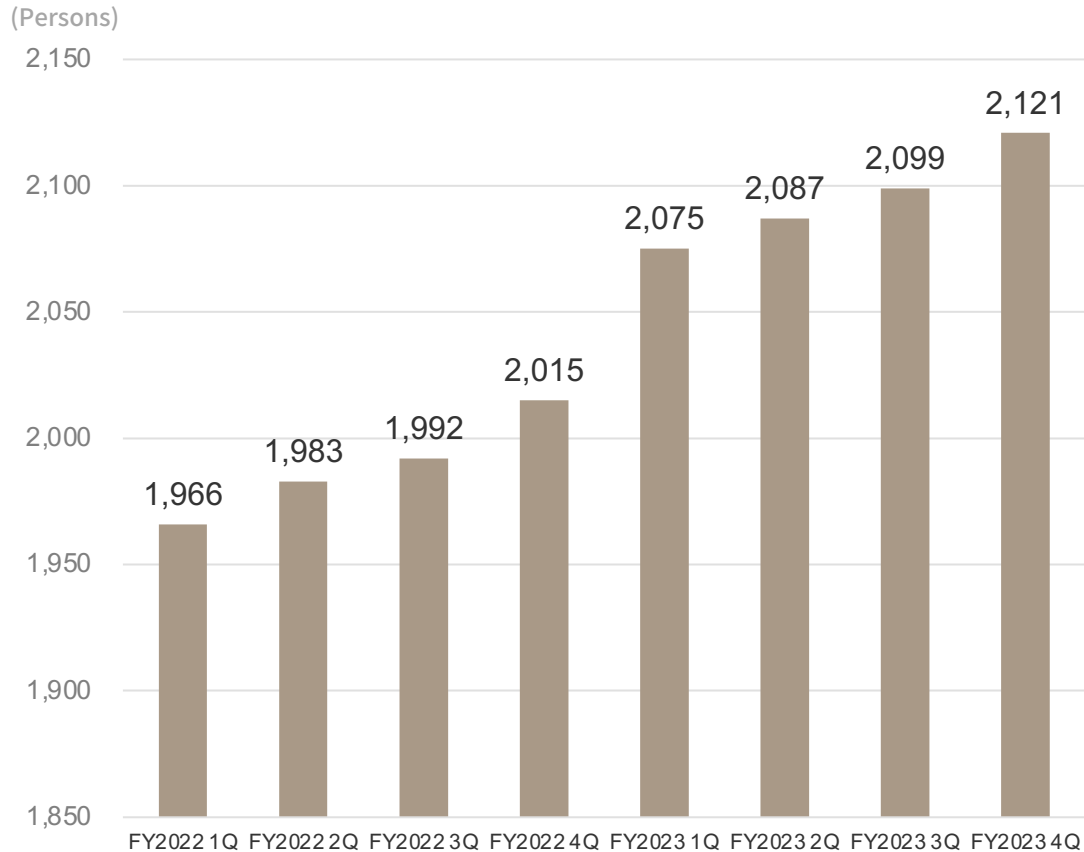
Number of new properties delivered

(Units)
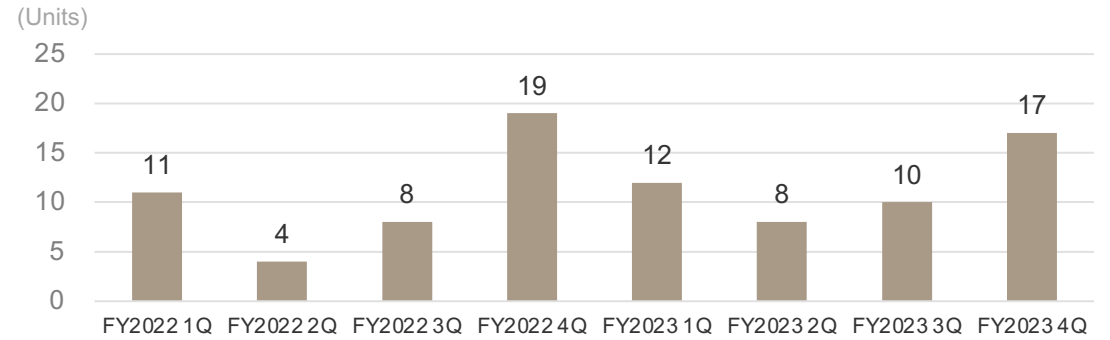
Number of secondhand properties intermediated

(Units)
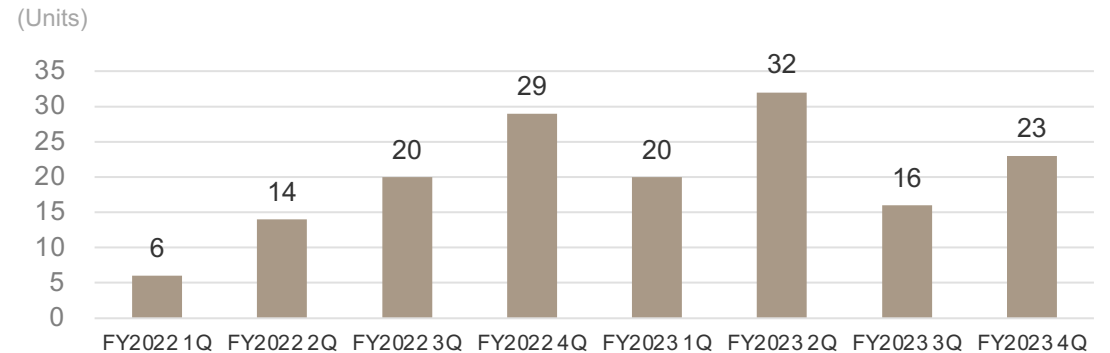
KPIs Related to Recurring Income

The occupancy rate for properties under management contracts has been trending upward. The platform is functioning effectively, maintaining a high occupancy rate.

Managed properties

(Units)

	FY2022 1Q	FY2022 2Q	FY2022 3Q	FY2022 4Q	FY2023 1Q	FY2023 2Q	FY2023 3Q	FY2023 4Q
Total	26,025	26,025	26,084	26,103	26,160	26,066	26,080	26,105
Properties owned by other companies	3,040	3,132	3,267	3,383	3,569	3,567	3,699	3,823
Properties owned by the Group	22,985	22,893	22,817	22,720	22,591	22,499	22,381	22,282

- Properties owned by the Group
- Properties owned by other companies

Occupancy rate

(%)

	FY2022 1Q	FY2022 2Q	FY2022 3Q	FY2022 4Q	FY2023 1Q	FY2023 2Q	FY2023 3Q	FY2023 4Q
Properties constructed by the Group	97.8	96.4	96.3	96.0	97.7	96.9	96.9	97.5
Overall	96.9	95.7	95.7	95.4	97.4	96.7	96.7	97.3
Management contracts	89.8	90.1	90.3	92.2	94.9	94.4	95.2	96.0

- Properties constructed by the Group
- Management contracts
- Overall

KPIs Related to Recurring Income

As the number of users of the rental property management platform increases, all indicators have been trending positively.

Number of registered agents

(Companies)

FY2022 1Q	FY2022 2Q	FY2022 3Q	FY2022 4Q	FY2023 1Q	FY2023 2Q	FY2023 3Q	FY2023 4Q
6,212	6,470	6,747	7,044	7,482	7,766	8,062	8,340
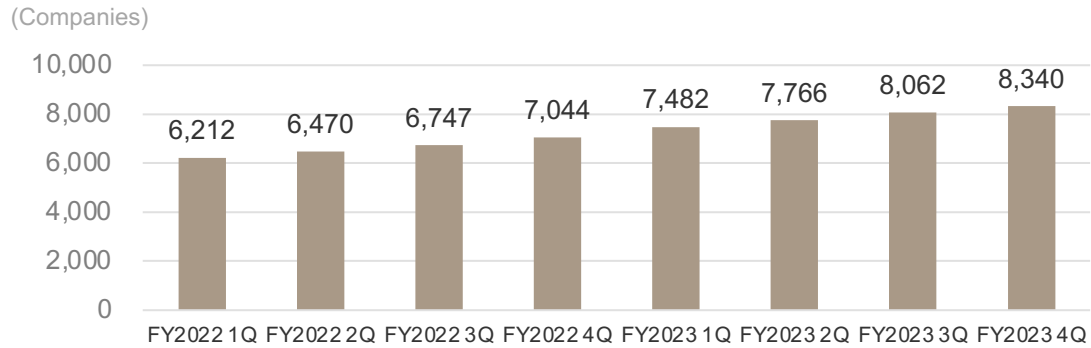
Number of company-guaranteed units

(Units)

FY2022 1Q	FY2022 2Q	FY2022 3Q	FY2022 4Q	FY2023 1Q	FY2023 2Q	FY2023 3Q	FY2023 4Q
15,792	16,158	16,336	14,404	14,514	14,666	14,712	14,855

Number of times maintenance tasks are performed

Walk-around cleaning

(Times)

FY2022 1Q	FY2022 2Q	FY2022 3Q	FY2022 4Q	FY2023 1Q	FY2023 2Q	FY2023 3Q	FY2023 4Q
12,642	12,986	13,567	13,324	13,394	13,574	13,754	13,616

Fire-fighting inspection

(Times)

FY2022 1Q	FY2022 2Q	FY2022 3Q	FY2022 4Q	FY2023 1Q	FY2023 2Q	FY2023 3Q	FY2023 4Q
568	2,097	512	2,116	1,014	1,617	1,339	1,837

Restoration work

(Times)

FY2022 1Q	FY2022 2Q	FY2022 3Q	FY2022 4Q	FY2023 1Q	FY2023 2Q	FY2023 3Q	FY2023 4Q
1,256	949	898	907	1,202	1,464	1,161	1,126
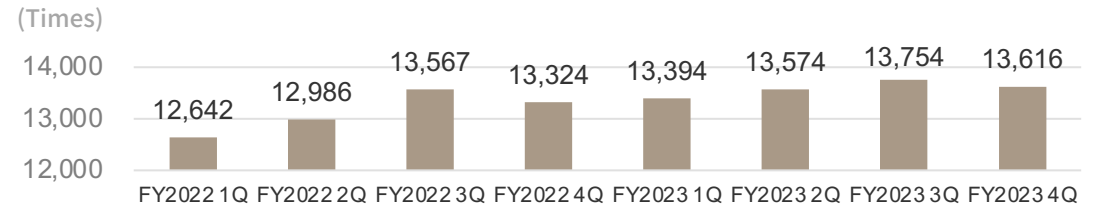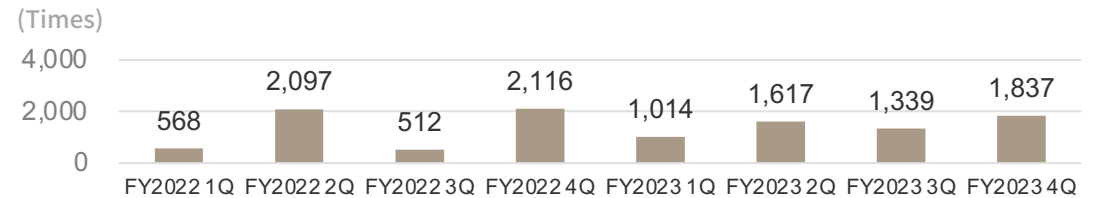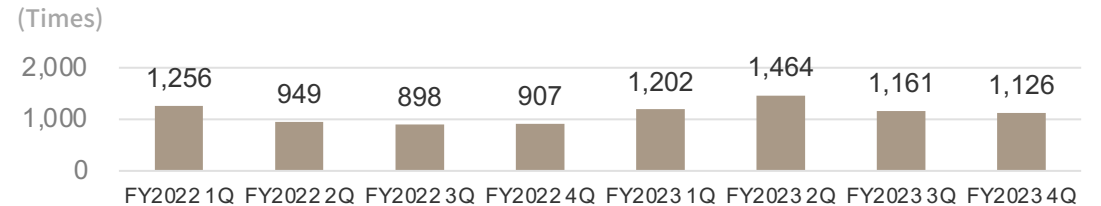
Develop a platform leveraging technology for rental property management owners

STEP 1

Register as a member

Member registration through various marketing measures and inflow from the platform

STEP 2

Invest

Choice of an investment property / income and expenditure simulation by a concierge / purchase of the property

STEP 3

Manage

Visualization of the status of occupancy / notification and confirmation of move-in and move-out / repair work order management / credit management

STEP 4

Sell / Reinvest

Asset management concierge service / sale simulation / purchase of a new property

Connect all players on the platform and automate rental property management

	STEP 1	STEP 2	STEP 3	STEP 4
Owner app flow	**Member registration** Member registration through various marketing measures and inflow from the platform	**Investment** Choice of an investment property / income and expenditure simulation by a concierge / purchase of the property	**Management** Visualization of the status of occupancy / notification and confirmation of move-in and move-out / repair work order management / credit management	**Sale / Reinvestment** Asset management concierge service / sale simulation / purchase of a new property

Supply chain integration

robot home for investment	robot home kit	robot home for pm	robot home for maintenance	robot home for agent	robot home for investment
Sale of investment property	Introduction of IoT into property	Rental property management RPA system	Maintenance company ordering system	Vacant room sharing website	Sale of investment property

Relevant player

New owner	Land agency	Builder	Resident	Management company	Cleaning company	Insurance company	Agent	Owner of other company's property	Owner of multiple buildings

Type of revenue

Flow and recurring revenue through the platform

Increase members through many touch points leveraging the platform

	STEP 1	STEP 2	STEP 3	STEP 4
	Register as a member	Invest	Manage	Sell / Reinvest

Increase members through inflow from the platform while using various marketing measures

Many touchpoints
leveraging the platform

Owner

Leasing agents

Resident

Leasing management company

Builder

Land agency

Web marketing
Web advertising strategy
Appearance on media
Owner seminar

Identify potential customers and develop them using the lead approach

robot home

メールアドレス

robothome@example.com

パスワード

password

ログイン

パスワードをお忘れの方
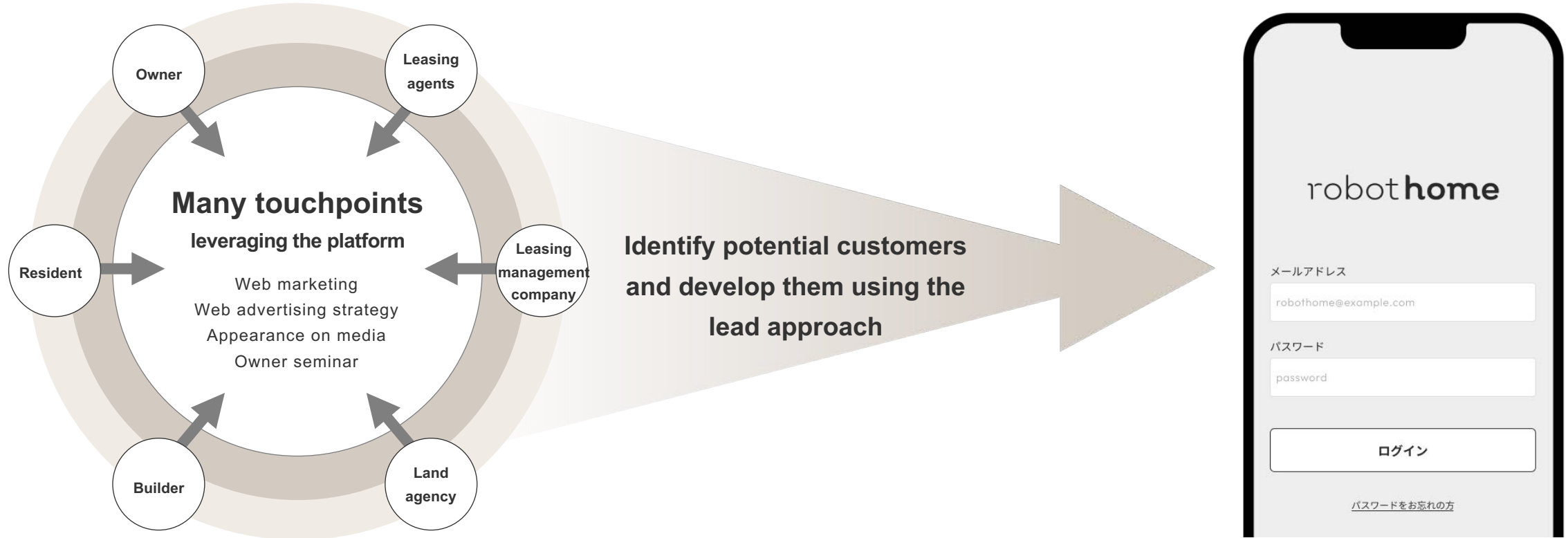
One-stop Asset Building

	STEP 1	STEP 2	STEP 3	STEP 4
	Register as a member	Invest	Manage	Sell / Reinvest

One-stop service, from online purchasing to land contract and construction to delivery

- **Online consultation**

  Choosing land → Selecting a property → Income and expenditure simulation by a concierge

- **Land selection, contracting and delivery**

  Formulating a project plan → Providing land information → Land contract concluded with Robot Home

- **From builder matching to building completion and delivery**

  Introduction of affiliated builders (or Robot Home contracts for work) → Conclusion of a contract → View construction progress reports
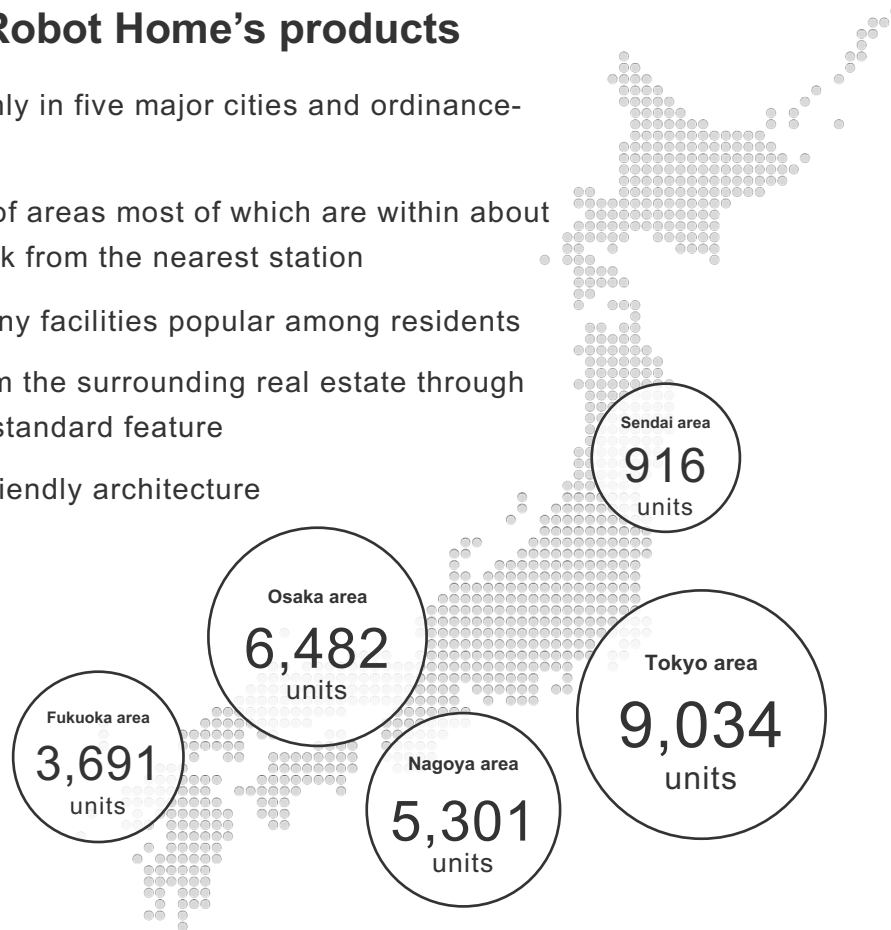
New property

Land information

Specialist

Builder

所有物件

今月の収支総額 (20XX.10)

883,321 円　送金明細 >

ロボットホーム >

入居状況 7/8　駐車状況 2/2　駐輪状況 8/8

Other assets

Asset utilization concierge

Deployment on a nationwide scale, careful selection of areas in high demand

STEP 1	STEP 2	STEP 3	STEP 4
Register as a member	Invest	Manage	Sell / Reinvest

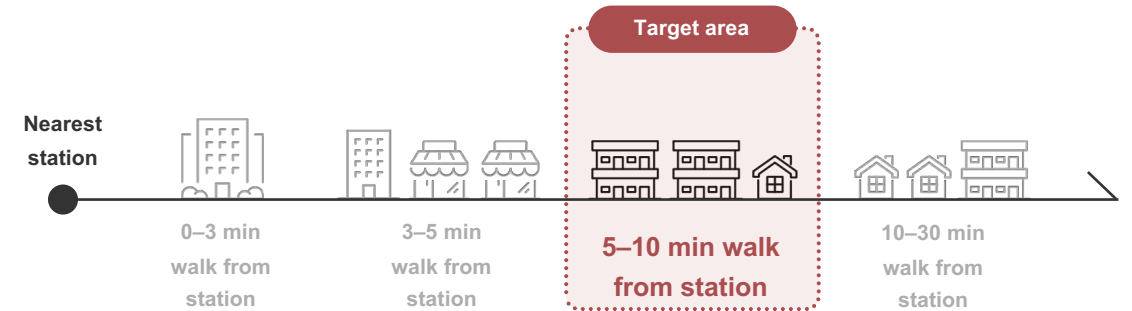## Strengths of Robot Home's products

- Development mainly in five major cities and ordinance-designated cities

- Careful selection of areas most of which are within about a 5–10 minute walk from the nearest station

- Introduction of many facilities popular among residents

- Differentiation from the surrounding real estate through IoT adopted as a standard feature

- Environmentally friendly architecture

Sendai area
916
units

Osaka area
6,482
units

Fukuoka area
3,691
units

Tokyo area
9,034
units

Nagoya area
5,301
units

(as of December 31, 2023)

Development in carefully selected locations

Convenient and profitable locations are carefully selected with the target of areas within a 5–10 minute walk from the station.

Target area

Nearest station

0–3 min walk from station

3–5 min walk from station

5–10 min walk from station

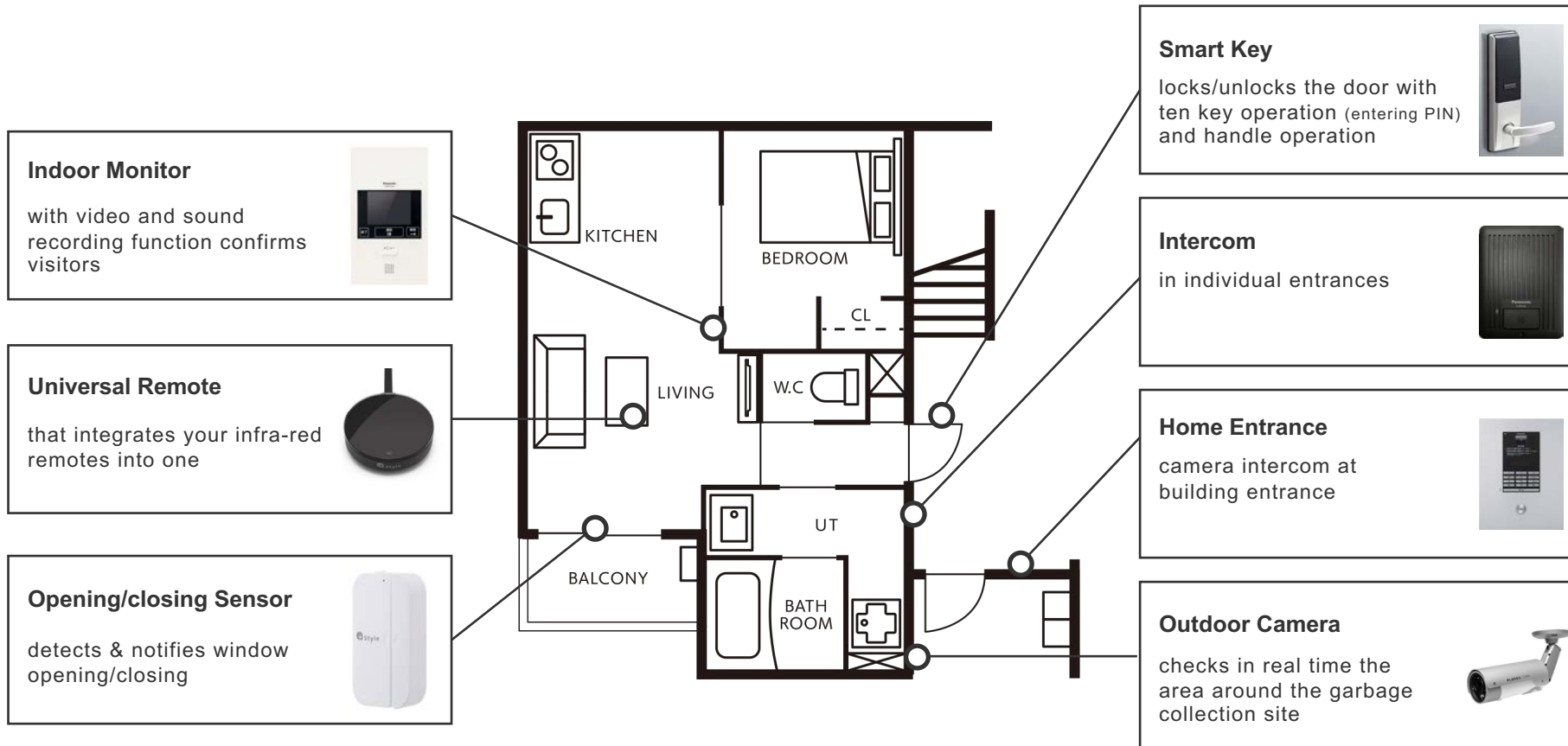10–30 min walk from station

Environmentally friendly architecture

Development of properties that receive the highest five-star rating in the Building-Housing Energy-efficiency Labeling System (BELS)

BELS Building-Housing Energy-efficiency Labeling System

	STEP 1	STEP 2	STEP 3	STEP 4
Rental housing differentiated through IoT	Register as a member	Invest	Manage	Sell / Reinvest

Real properties are equipped with, as standard features, various IoT devices that improve residents' convenience. They can be easily operated with a single app.
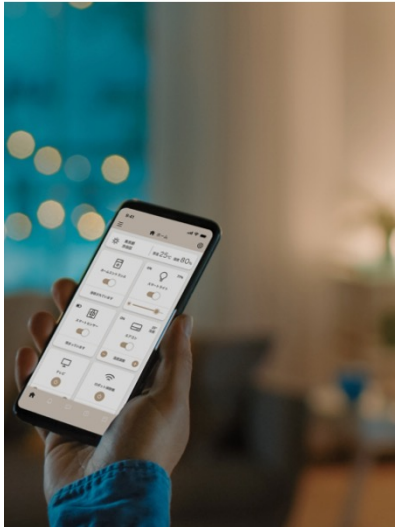
Indoor Monitor

with video and sound recording function confirms visitors

Universal Remote

that integrates your infra-red remotes into one

Opening/closing Sensor

detects & notifies window opening/closing

Smart Key

locks/unlocks the door with ten key operation (entering PIN) and handle operation

Intercom

in individual entrances

Home Entrance

camera intercom at building entrance

Outdoor Camera

checks in real time the area around the garbage collection site

KITCHEN

BEDROOM

CL

LIVING

W.C

UT

BALCONY

BATH ROOM

9:41

☰ 🏠 ホーム ⚙

東京都
渋谷区 室温25℃ 湿度80%

ホームエントランス
接続されています

ON スマートライト 77%

スマートセンサー
閉まっています

ON エアコン 25° 冷房
温度調整

テレビ

ロボット掃除機

robot home   ©Robot Home, Inc. all rights reserved.

Rental housing differentiated through IoT

Owners can manage rental housing operations with the app

STEP 1	STEP 2	STEP 3	STEP 4
Register as a member	Invest	Manage	Sell / Reinvest

Easy management of remittance statements, periodic reports and other things, through distribution using the app.

Thoroughly streamline all operations of rental property management, from move-in through move-out to an advertisement for tenants, using the app

Real property management
Shows the occupancy statuses and logs of real property

Request for an advertisement for tenants
Checking the status and conditions of the advertisement is possible

Credit management
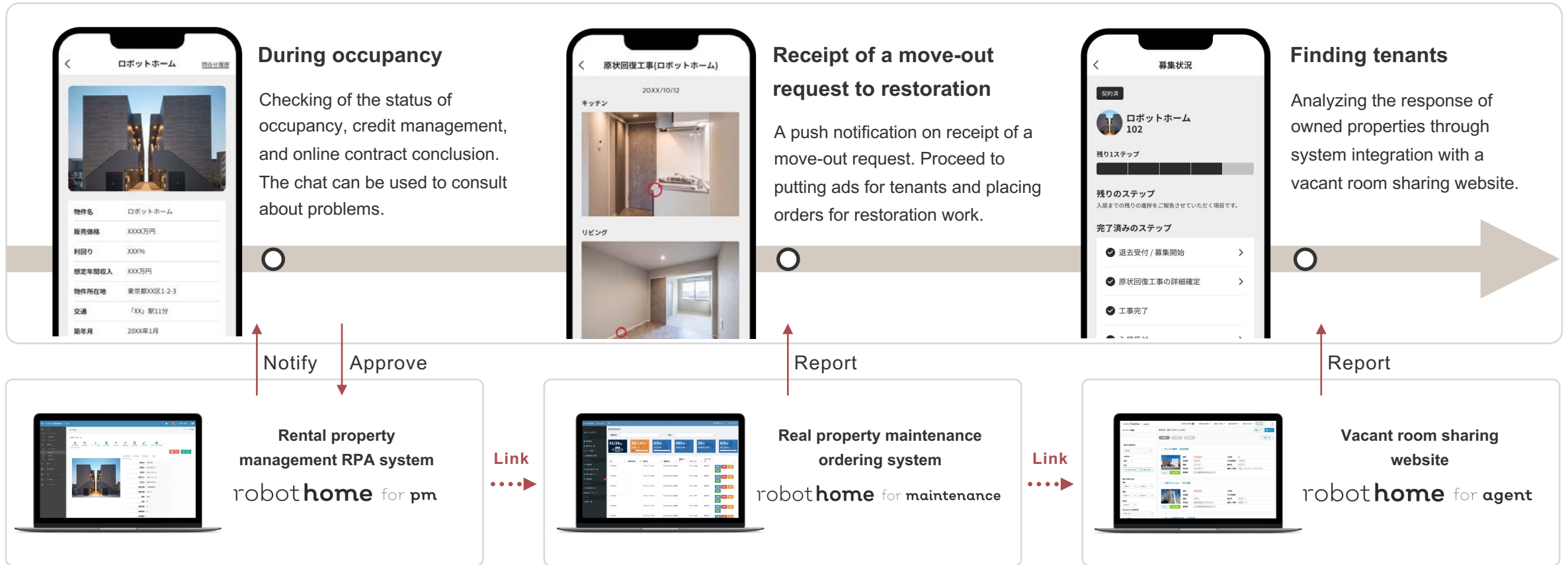Shows monthly rental payment and expenses

Chat
The chat can be used to consult about daily problems

Owners can manage rental housing operations with the app

STEP 1	STEP 2	STEP 3	STEP 4
Register as a member	Invest	Manage	Sell / Reinvest
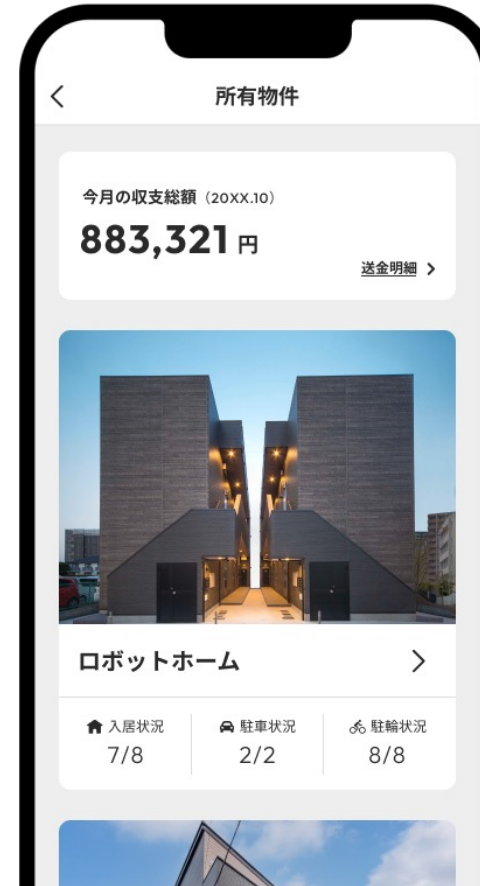
Significantly reduce time from move-out to finding a tenant. Prevent opportunity loss due to vacancy, and maximize the return on investment.
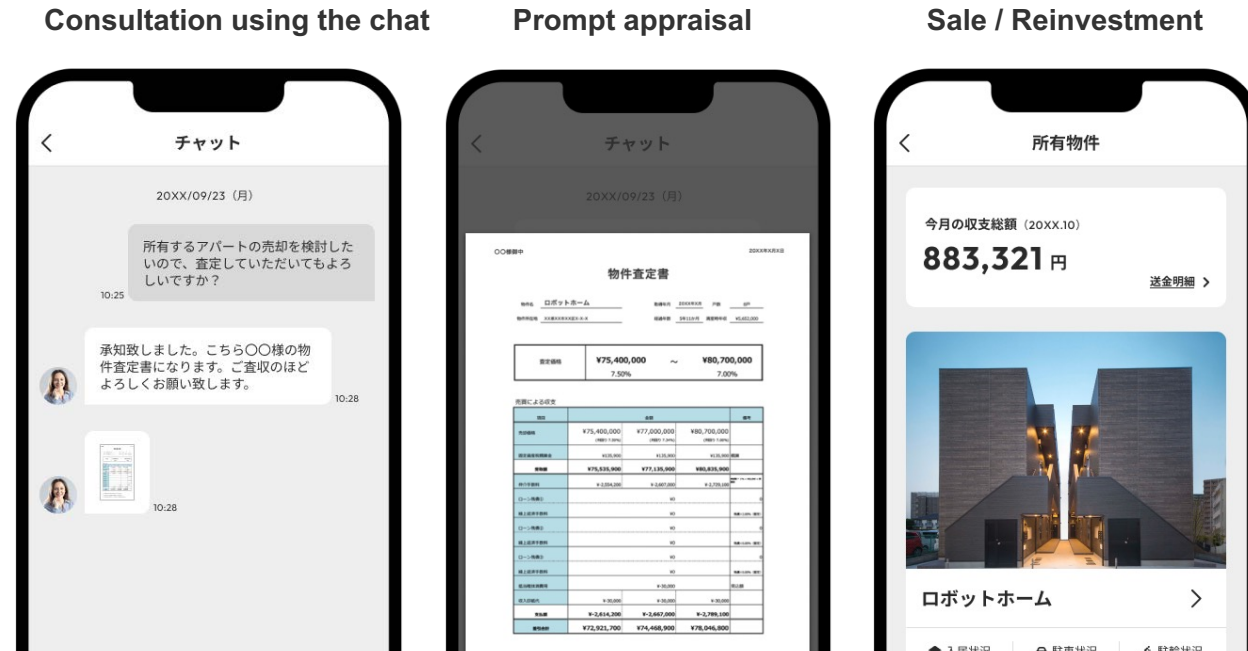
During occupancy

Checking of the status of occupancy, credit management, and online contract conclusion. The chat can be used to consult about problems.

Receipt of a move-out request to restoration

A push notification on receipt of a move-out request. Proceed to putting ads for tenants and placing orders for restoration work.

Finding tenants

Analyzing the response of owned properties through system integration with a vacant room sharing website.

Notify　Approve

Report

Report

Rental property management RPA system

robot home for pm

Real property maintenance ordering system

robot home for maintenance

Vacant room sharing website

robot home for agent

Link

Link

*Image UIs are contained.

Support for sale and reinvestment

STEP 1	STEP 2	STEP 3	STEP 4
Register as a member	Invest	Manage	Sell / Reinvest

Support owners' asset building, and promote distribution within the platform

Consultation using the chat

Prompt appraisal

Sale / Reinvestment

Asset circulation

Support for asset building

Chat   Appraisal

Consultation   Sale

New property
Secondhand property

Seller   No. of real estate delivered **47** units   Buyer

Real properties intermediated **91** units

New property
Secondhand property

An increase in listed properties

Real property matching platform

Purchase   Search

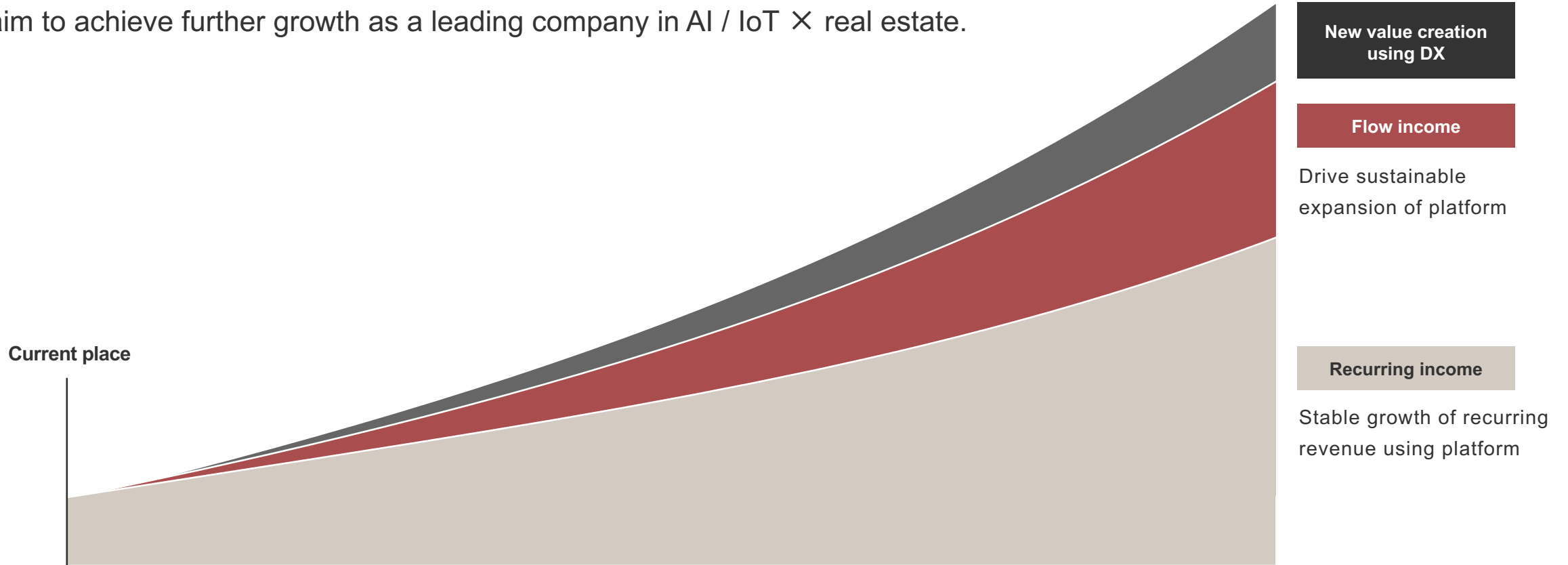(as of December 31, 2023, total for the fiscal year)

Asset circulation

➡ **Further expansion of flow and recurring revenue resources**
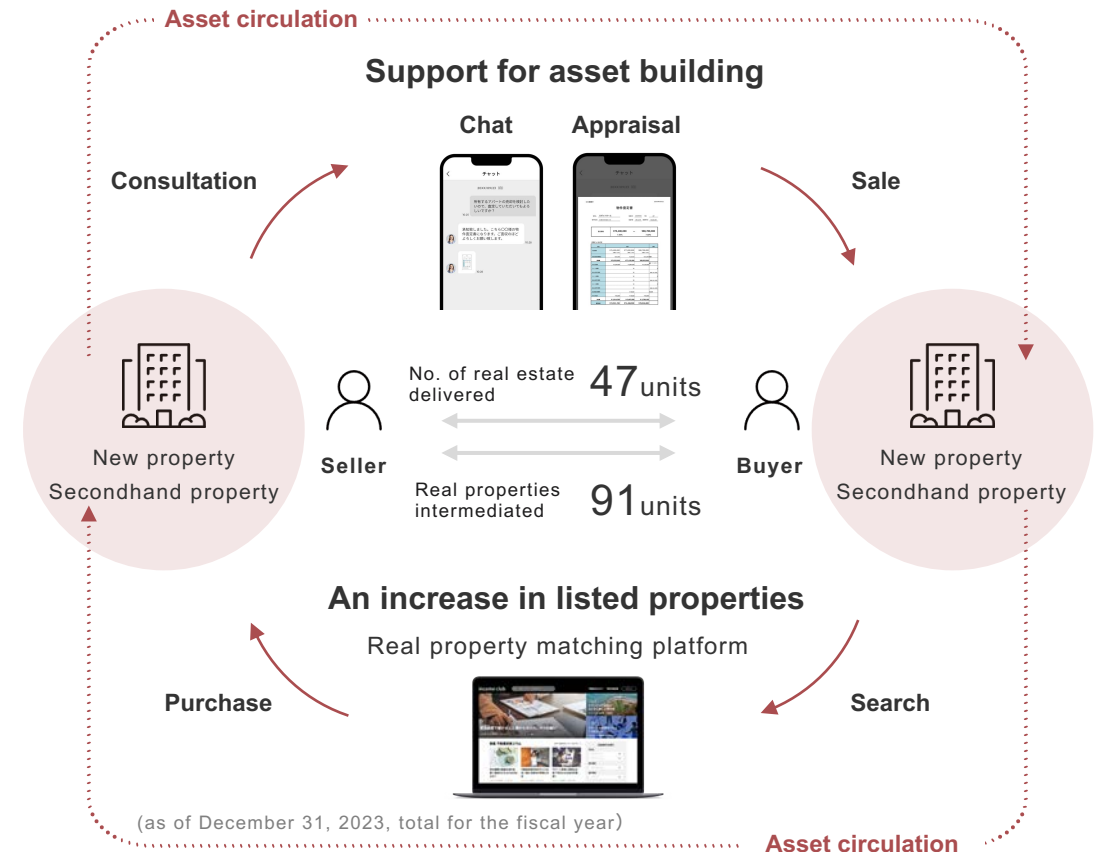
Image of medium- to long-term growth based on a recurring-type revenue structure achieved by technology

We strive to create new value by leveraging our rental property management platform, and aim to achieve further growth as a leading company in AI / IoT ✕ real estate.

New value creation using DX

Flow income

Drive sustainable expansion of platform

Recurring income

Stable growth of recurring revenue using platform

Current place

Our SDGs initiatives

Contribute to building comfortable cities through rental housing management services that take advantage of RPA and human resources

Contribute to building comfortable cities by streamlining operations with RPA and providing high-quality services. Take a tenant-first approach to enhance readiness for responding to requests by further expanding the rental housing management domain and developing a total support structure for rental management.
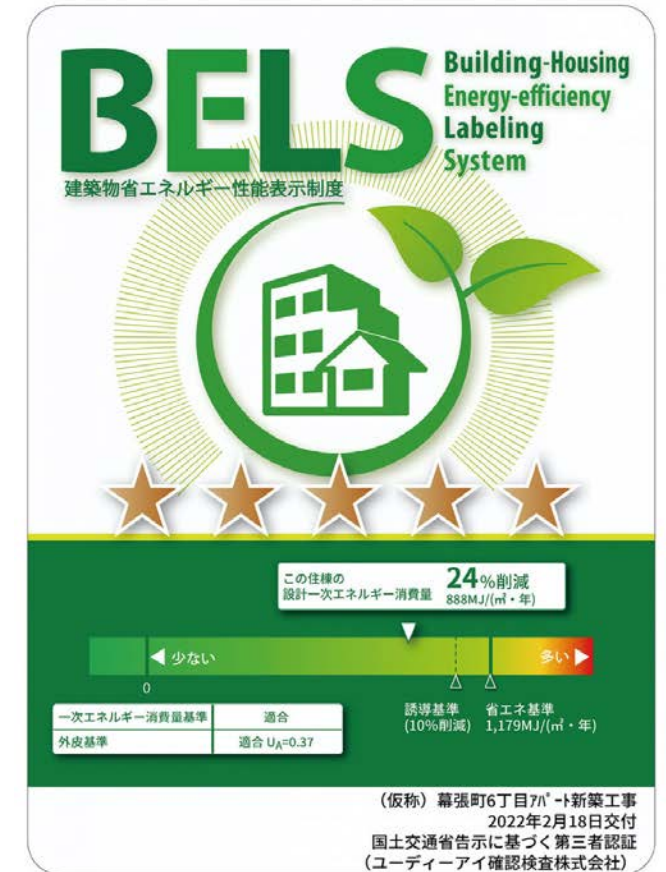
Our SDGs initiatives

Development of environment-friendly properties with the highest rank for energy-efficiency performance

"CRASTINE +e," an investment apartment with superior energy-efficiency performance developed by the Company, received the highest five-star rating in the Building-Housing Energy-efficiency Labeling System (BELS) under which a third-party organization evaluates the energy-efficiency performance of buildings in accordance with evaluation standards provided by the MLIT.

BELS is a public certification system that evaluates buildings' energy-efficiency performance on a five-scale rating that real estate agents and certain other parties are required to make efforts to label under the Act on the Improvement of Energy Consumption Performance of Buildings (Building Energy Efficiency Act) enforced in April 2016.

Our SDGs initiatives

Promote diversity management that values diversity and creativity

Maintains sound diversity management: 43.3% female employees ratio, 100% parental leave taken by female employees, and 76.9% paid leave taken (as of December 31, 2023). We have employees with other jobs and those who are from other countries. We value diversity and creativity of our employees and promote the creation of workplaces where employees can work at ease while respecting their individual life plans.
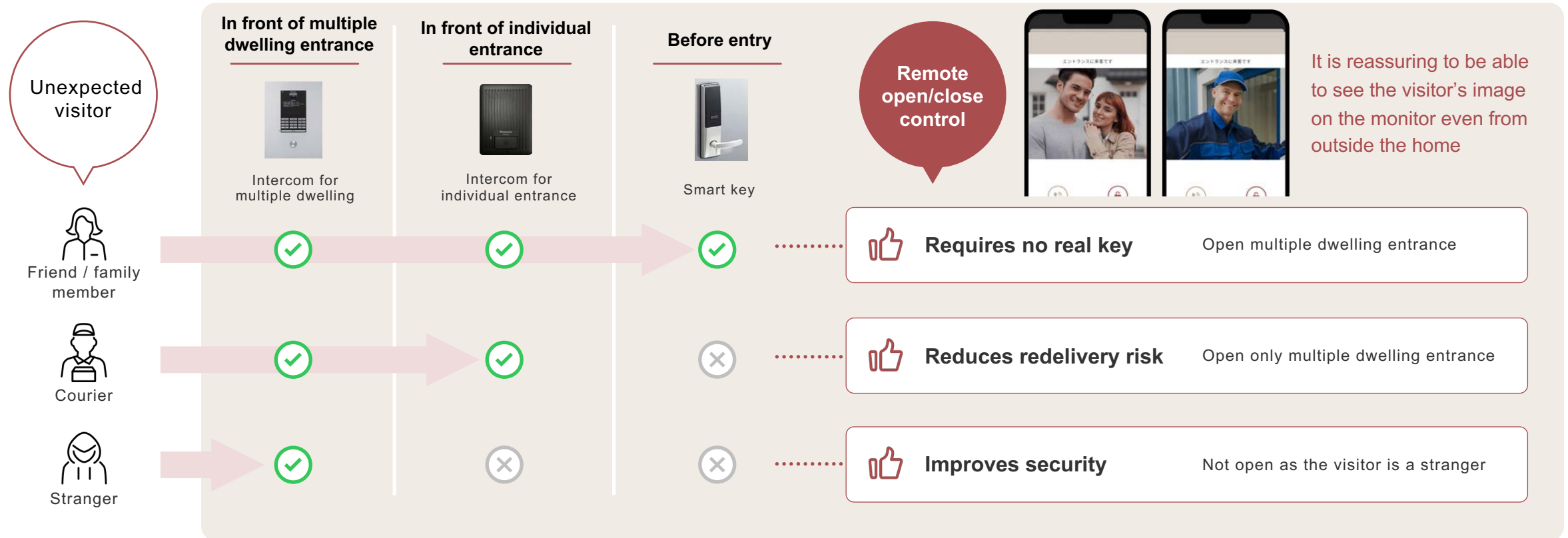
3. Appendix

Providing next-generation DX rental housing

CASE 01 | HOME ENTRANCE

Allows users to confirm a visitor and unlock the door with the smartphone even from outside the home

Unexpected visitor	In front of multiple dwelling entrance	In front of individual entrance	Before entry	Remote open/close control		
	Intercom for multiple dwelling	Intercom for individual entrance	Smart key			It is reassuring to be able to see the visitor's image on the monitor even from outside the home
Friend / family member	✓	✓	✓	👍 **Requires no real key**	Open multiple dwelling entrance
Courier	✓	✓	✗	👍 **Reduces redelivery risk**	Open only multiple dwelling entrance
Stranger	✓	✗	✗	👍 **Improves security**	Not open as the visitor is a stranger

Providing next-generation DX rental housing

CASE 02 | OPEN / CLOSE SENSOR

Install security measures at windows, a major route of intrusion → Instant notification
to the app improves security

Enables an instant response, including notifying the police

Someone is entering the house from the window

Sensor detects opening or closing of the window

Open or
close the
window

Send
notification to
the app

Supplemental information | The most common burglars' entry points at apartment houses (third and lower floors) in FY2022 were "front entrances at 47.3%, followed by windows at 40.7%."

* Source: Data published by the Metropolitan Police Department

Providing next-generation DX rental housing

CASE 03 | OUTDOOR CAMERA

Outdoor security camera effective for crime prevention
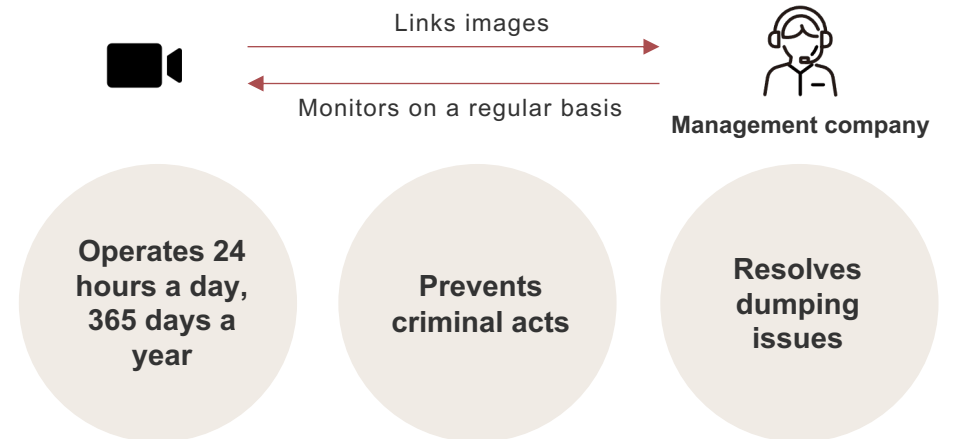
● **Deterrent effect on criminal acts**

The installation of a security camera scares away potential intruders, which is expected to prevent criminal acts from occurring.

● **Identifying suspicious persons and recording evidence videos**

If a suspicious person or intruder is detected within the premises, recorded images and videos can be submitted to the police as evidence.

● **Monitoring the garbage collection site, which is likely to lead to a complaint**

Action can be taken before issues, such as violation of garbage collection rules and dumping of garbage by non-residents, develop into a claim.

* Sample of an actual image

Links images →

← Monitors on a regular basis

Management company

Operates 24 hours a day, 365 days a year

Prevents criminal acts

Resolves dumping issues

* Whether a security camera is installed or not varies depending on the development timing.

Providing next-generation DX rental housing

CASE 04 | UNIVERSAL REMOTE

Allows users to operate various appliances with a single app

Operation of lights

Not only operations in the room, turning on lights on the way home will prevent the identification of the room, serving as a deterrent to intrusion.

Operation of TV

Users can operate TV while watching the smartphone. In addition to switching channels and adjusting the volume, checking channel guides is also possible.

Enables operations with the app

Integrates nature sensor remotes in the house into one

Operation of a robot cleaner

Enables operation of a robot cleaner equipped with a nature sensor remote, without starting multiple apps.

Operation of an air conditioner

The app enables users to check room temperature and humidity and make the room comfortable before arriving at home.

Providing next-generation DX rental housing

CASE 05 | CHAT

Making inquiries to the management company becomes stress-free

● **Even busy people can make inquiries using the chat**

Even those who work in the daytime and cannot make a phone call can use the chat to make inquiries to the management company.

● **Image sharing that better reports the situation**

It also allows image transmission and is more convenient than the phone when reporting the situation.

● **Paperless communication**

The management company can also send messages to residents using the chat instead of conventional printed matter.

管理会社とチャットする

20XX/09/23 (月)

キッチンの水道が水漏れを起こしましたので、ご対応いただけますでしょうか？写真を添付します。
10:13

かしこまりました。
水道業者の手配をいたします。
10:16

Providing next-generation DX rental housing

Benefits make daily life more comfortable

As lifestyle contents for residents, we provide services with privileges that make daily life more comfortable.

Lifestyle contents helpful for daily life

Medical consultation with a doctor

A medical consultation service that residents can receive easily using the chat any time.

Delivery type storage service

Residents just pack stuff they want to deposit in a box and send it! An easy storage service starting at 110 yen per month.

Car sharing

Residents can easily and economically use a car at the place and time they want. A sign-up campaign is underway!

Providing next-generation DX rental housing

Toward DX rental housing that is not only convenient but also chosen

In addition to providing new life experiences through DX rental housing, Robot Home has many facilities conducive to finding tenants. We will strive to develop real properties, which allow owners to conduct real property management without anxiety, by offering services that meet universal demand like security and fit a new lifestyle using technology.

Universal demand for security

Fitness for a new lifestyle

Possibility of DX rental housing

Rankings of popular facilities for real properties designed for single persons

Ranking (ranking in the previous survey)	Facility	Robot Home property specifications
1(1)	Free internet connection	○
2(2)	Entrance that locks automatically	○
3(3)	High-speed internet	○
4(4)	Delivery box	○
5(5)	Bathroom ventilating and drying device	○
6(6)	Independent washstand	○
7(7)	Kitchen system	○
8(7)	Security camera	○
9(7)	Garbage site available for 24 hours	○
10(12)	Walk-in closet	○

* Source: *Zenkoku Chintai Jutaku Shinbun* (Nationwide Rental Housing Newspaper) (Oct. 2023)
* Some properties do not have all of the above facilities.

Providing next-generation DX rental housing

Pursuant to Article 31 of the Act on Facilitation of Information Processing, Robot Home, Inc. has been selected by the Minister of Economy, Trade and Industry as a DX-certified operator under the DX Certification Initiative

• **DX Certification Initiative** (From the information released by IPA: Information-technology Promotion Agency, Japan)

The DX Certification Initiative is based on the Act on the Partial Revision of the Act on Facilitation of Information Processing that came into effect on May 15, 2020. The initiative certifies operators that undertake excellent DX initiatives, based on the application by the operator, in light of guidelines established by the Japanese government [*1].

(*1) The guidelines present a vision for the strategic use of systems in company management. These guidelines were established based on the Act on Facilitation of Information Processing. For details, visit the website of IPA: Information-technology Promotion Agency, Japan.
https://www.ipa.go.jp/ikc/info/dxcp.html (in Japanese)

List of DX-certified operators (in Japanese)

https://www.ipa.go.jp/ikc/info/dxcp-list-202103.html

Disclaimer regarding forward-looking statements

The materials and information presented in this release include "forward-looking statements." These statements are based on expectations, forecasts, and assumptions that are subject to risks at the time of release, and include uncertainties that may cause outcomes to differ in substance from these statements.

These risks and uncertainties include industries in general, market conditions, and general domestic and international economic conditions such as interest rate and foreign exchange fluctuations.

Robot Home undertakes no obligation to update or revise the "forward-looking statements" included in this release, even in the event of new information, future events, or other circumstances.