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Update on JVCKENWOOD Statement on Unauthorized Access to Thai Production Subsidiary Servers

Yokohama, March 25, 2024—As announced in “JVCKENWOOD Statement on Unauthorized Access to Thai Production Subsidiary Servers” released on March 12, 2024, JVCKENWOOD Corporation (“JVCKENWOOD”) detected unauthorized access to the servers operated by JVCKENWOOD Optical Electronics (Thailand) Co., Ltd., a consolidated subsidiary of JVCKENWOOD. It was confirmed that there was a possibility of the information leak by the third party who made the unauthorized access. JVCKENWOOD has been implementing various measures and conducting detailed investigations in cooperation with the related organizations and the external specialized agencies. The current status is as follows. There is no impact on production and shipments.

1. Actions taken

- Isolation and analysis of the affected servers and strengthening of security measures.
- Individual notification to employees who may have been exposed to information leaks.
- Reporting to regulatory authorities and relevant organizations.
- Sequential shutdown of the systems and installation of a new intrusion detection system.

2. Extent of possible data breaches and types of information

(1) Extent

Information stored in the servers, including the file systems, of the following consolidated subsidiary.

- JVCKENWOOD Optical Electronics (Thailand) Co., Ltd

(Number of employees: approximately 1,000)

(2) Types of information

- Personal information: business partners, employees.
- Production information: data related to specific production, etc.

No leakage of the above information has been confirmed at this time.

3. Future actions

JVCKENWOOD has been taking measures such as the establishment of IT security, data protection, and employee training. In response to this incident, the company will work with Computer Security Incident Response Team (CSIRT), Factory Security Incident Response Team (FSIRT) , and relevant security directors to prevent a recurrence, as well as with the external specialist agencies to strengthen the ability to respond quickly and effectively to security incidents. JVCKENWOOD will also ensure that all employees strictly adhere to the management system for the handling of personal information. The investigation into this matter continues.

Once again, JVCKENWOOD takes this incident very seriously, and sincerely regrets the inconvenience it may cause.