

Business Plans and Growth Potential of CCT

Core Concept Technologies Inc.

Securities Code: 4371

March 2024



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Corporate Profile



Our Purpose

Driving sustainable industrial development through the power of our technology and people

What We Do

Create the Next-Gen of the IT Industry

- ✓ We envision a future in which each industry develops sustainably and will make this vision real to create a
 sustainable society through the evolution of our products and people.
- ✓ We contribute to the sustainable development of industry by reforming our clients' business processes and value chains through Digital Transformation (DX). Along with growing sales and improving profitability, we solve issues such as reducing environmental impact through the improvement of asset and energy efficiency, eliminating labor shortages through improved labor productivity, and passing on know-how from veteran employees.
- ✓ By utilizing "Ohgi," an extensive business partner network made mainly of small and medium-sized companies, we contribute to the reduction of the adverse effects of the multiple contracting structure in the Japanese system integration industry, such as the uneconomical middle margins, as well as the regional income disparity of IT human resources.

Our Values

Think Big, Act Together.

Think Big

Exchange ideas freely and move away from conventional wisdom and fixed concepts.

With firm determination, we shall find the new value the world is searching for.

Act Together

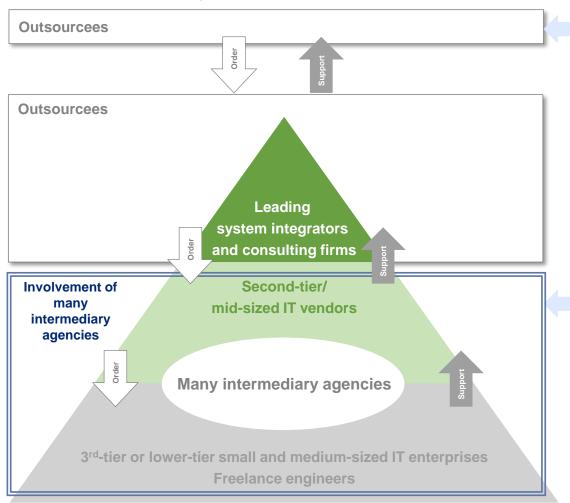
We are supported by many stakeholders, including our customers and employees.

Act Together to respond to their understanding and trust.

What we do: Create the next-gen of the IT industry - Industrial issues and our ideal state



♦ We solve the problem of the involvement of many intermediary agencies in the IT industry and make the world change, so that companies can conduct DX autonomously.



Problems business companies are facing

- Shortage of personnel who can proceed with DX
- They rely on leading system integrators and consulting firms for IT strategies and development.

Problem-solving by our company

 To provide "reproducible DX methods and a DX development base," so that clients can conduct DX by themselves



 To procure temporary IT personnel by using "Ohgi"



Problems small and medium-sized IT enterprises are facing

- The system is uneconomical, due to the involvement of intermediary agencies.
- Inefficiency of staffing of IT personnel (spending labor and time)
- Income inequality between engineers of leading system integrators and of small and medium-sized IT enterprises

Problem-solving by our company

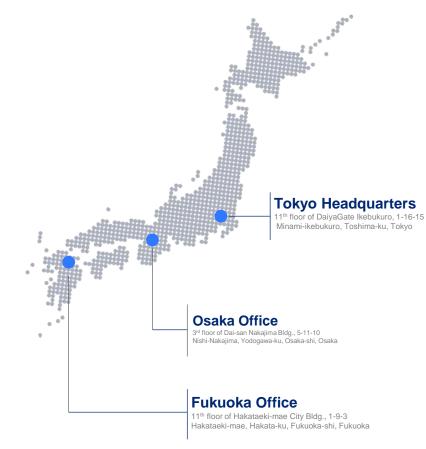
 Solve the problem of the involvement of many intermediary agencies by expanding "Ohgi"



Corporate profile



Corporate name	Core Concept Technologies Inc. (CCT)
Business description	To support client companies in DX and staffing of IT personnel
Location	11 th floor of DaiyaGate Ikebukuro, 1-16-15 Minami-ikebukuro, Toshima-ku, Tokyo
Representative	Takeshi Kaneko, Representative Director, President, CEO
Date of establishment	September 17, 2009
Capital stock	562,173,000 yen (as of December 31, 2023)
Account closing month	December
Number of employees	Consolidated: 454; non-consolidated: 359 (as of December 31, 2023)
Office locations	Tokyo (headquarters), Osaka, and Fukuoka

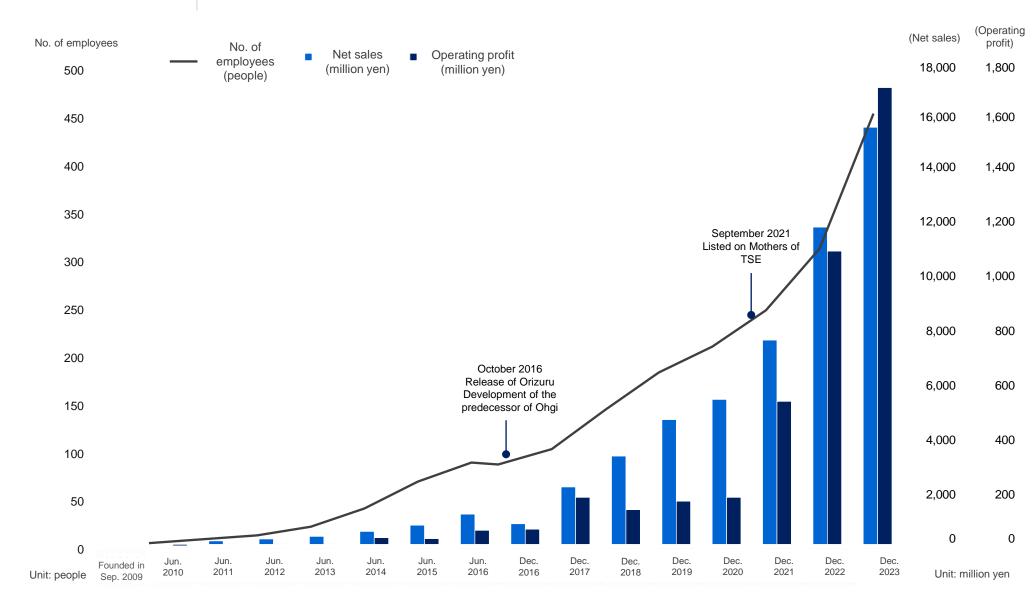


Group companies

Corporate name	P. G. System Co., Ltd. (wholly owned subsidiary)	2nd floor of Taiyo Seimei Ube Bldg., 18-10 Matsushima-cho, Ube-shi, Yamaguchi
Corporate name	Denso Co., Ltd. (wholly owned subsidiary)	6th floor of Komoriyama Bldg., 15-1 Omiya-cho, Saiwai-ku, Kawasaki-shi, Kanagawa
Corporate name	Pros Cons, Inc. (wholly owned subsidiary)	Room A of 5th Floor of lida Bldg., 11-26-15 Tomioka, Koto City, Tokyo

Variation in past performance





^{*}Due to the change of the accounting period, FY 12/2016 was an irregular 6-month period.









Katsunori Shimomura



Hajime Tsunoo



Tadaaki Taguchi



Kazuaki Nakajima

Biography

Representative Director, President and CEO

2000: Entered Inx Co., Ltd. (currently SOLIZE Corporation). 2006: Established Laguna Co., Ltd. 2006: Entered KT Consulting Co., Ltd. 2009: Served as Auditor at ShinStar Co., Ltd. 2010: Entered CCT.

2013: Appointed as Director and Vice-president. 2015: Appointed as Representative Director, President and CEO (incumbent).

Director and Chairperson

1979: Entered NEC Software Co., Ltd. 1991: Entered Inx Co., Ltd. (currently SOLIZE Corporation). 1995: Served as Managing Director at Inx Co., Ltd. 1996: Director at Geiyo Senzai Co., Ltd. (incumbent). 2009: Established CCT. 2009: Appointed as Representative Director. 2020: Appointed as Director and Chairperson (incumbent).

Director and General Manager of System Integration Division

2002: Entered Inx Co., Ltd. (currently SOLIZE Corporation). 2009: Entered Nitori Co., Ltd. 2009: Entered CCT. 2012: Appointed as Executive Officer in charge of HR. 2016: Appointed as Director (incumbent). 2020: Appointed as General Manager of System Integration Division (incumbent).

Director, CTO and General Manager of Marketing Division

2002: Entered Inx Co., Ltd. (currently SOLIZE Corporation). 2009: Entered CCT. 2012: Appointed as Executive Officer in charge of technology. 2015: Appointed as Director and CTO (incumbent). 2020: Appointed as General Manager of Marketing Division (incumbent).

Director and CFO

1995: Entered Industrial Bank of Japan, Limited (currently Mizuho Bank, Ltd.). 2014: Served as Executive Officer at Human Holdings Co., 2017: Served as Director at Scubism Inc. 2018: Entered CCT. 2019: Appointed as Executive Officer and CFO. 2020: Appointed as General Manager of Business Administration Division. 2020: Appointed as Director and

CFO (incumbent).

Management structure: Directors belonging to the audit and supervisory committee





Koshi Kakuta



Takuo Hirose



Masaya Suzuki



Eri Nakajima

Post	Director and Audit and Supervisory Committee Member
Biography	1969: Entered Mitsui Bank, Ltd. (currently Sumitomo Mitsui Banking Corporation). 1997: Entered Otsuka Corporation. 1997: Served as Representative Director at 10art-ni Corporation. 2002: Served as Representative Director at Zend Open Source Systems Japan, Ltd. 2011: Appointed as Auditor at S-cubism Inc. (incumbent). 2019: Appointed as Auditor at CCT. 2021: Appointed as Director and Audit and Supervisory Committee Member at CCT (incumbent).

Director and Audit and Supervisory Committee Member

1997: Registered as attorney.
Joined Tomotsune Kimura & Mitomi (currently Anderson Mori & Tomotsune).
2003: Worked at Shearman & Sterling LLP in the U.S.

2004: Obtained the New York Bar registration.

2004: Returned to work at Anderson Mori & Tomotsune.

2005: Appointed as a partner attorney at Anderson Mori & Tomotsune (incumbent).

2007: Served as Outside Auditor at Roland DG Corporation.

2010: Served as Outside Director at Roland DG Corporation.

2018: Appointed as Outside Auditor at Cyfuse Biomedical K.K. (incumbent). 2020: Appointed as Auditor at CCT.

2021: Appointed as Director and Audit and Supervisory Committee Member at CCT (incumbent).

2021: Appointed as Outside Director at Hamamatsu Photonics K.K. (incumbent).

Director and Audit and Supervisory Committee Member

2000: Joined Ernst & Young ShinNihon LLC.

2004: Registered as CPA.

2019: Opened and operates Masaya Suzuki Accounting Office.

2020: Appointed as Auditor at CCT. 2021: Appointed as Director and Audit and Supervisory Committee Member at CCT (incumbent).

2022: Appointed as Outside Auditor at CCReB Advisors Inc. (incumbent).

Director and Audit and Supervisory Committee Member

1995: Entered the Environment Agency (currently Ministry of the Environment). 2003: Went on loan to the Agency for Natural Resources and Energy of METI. 2015: Went on loan to Nagano Prefecture as a vice-governor. 2022: Appointed as Outside Director at IDEC Corporation (incumbent). 2023: Appointed as Director and Audit and Supervisory Committee Member at CCT (incumbent). 2023: Appointed as Professor at Doshisha University (incumbent).



- Support for DX has supported clients mainly in the manufacturing and construction fields.
- Support for staffing of IT personnel has assisted a wide range of industries through leading system integrators.

































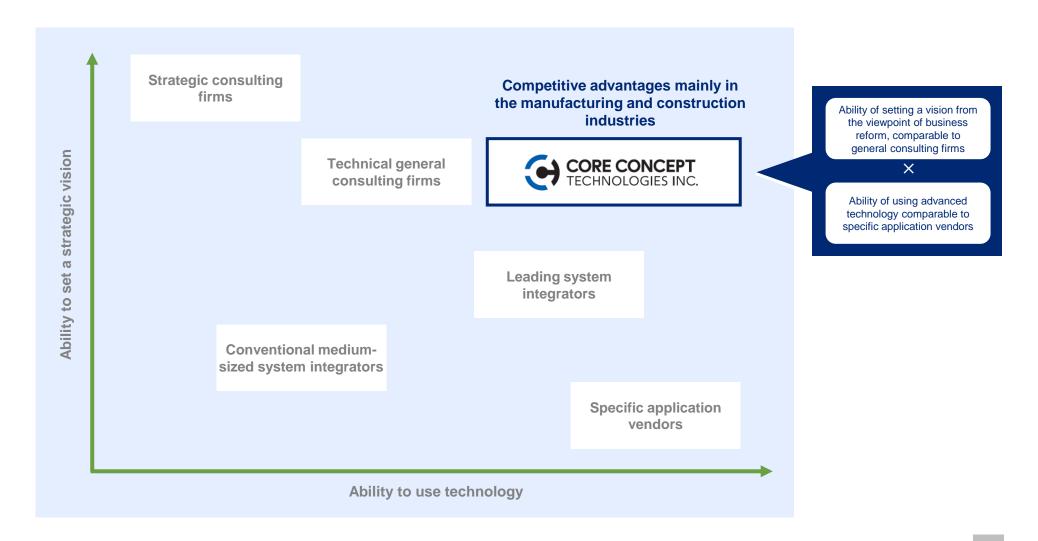








 Support for DX for the manufacturing and construction industries can provide high added value based on general consulting and technical experts.



2 Business Description

◆ We acquire multiple kinds of projects with support for DX (1st-tier contractor) focusing on specific industries and support for staffing of IT personnel (2nd-tier contractor) covering a wide range of industries. In addition, we increase top line by leveraging "Ohgi."

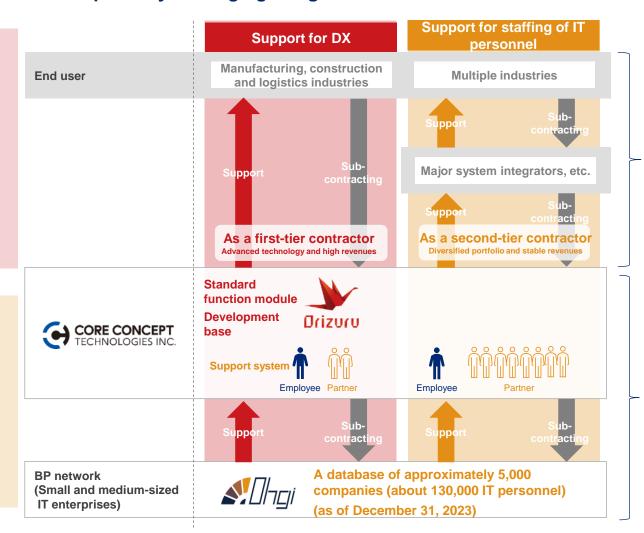
Support for DX

- ✓ We reform clients' business process and value chain, increase sales and improve profit margin. Furthermore, we support in-house DX.
- Utilizing the standard function module + customizable "Orizuru" and the DX support methodology "CCT DX-Method."
- Our strengths are the technical capability centered on AI and profound knowledge on manufacturing.

Support for staffing of IT personnel

- Undertaking part of projects as a subcontractor to meet temporary needs for IT personnel from major system integrators, etc.
- Leverage by actively utilizing business partners (BPs).
- Strength of "Ohgi," a database with which we can approach "about 130,000 IT personnel" from among "about 5,000 small and mediumsized IT enterprises"

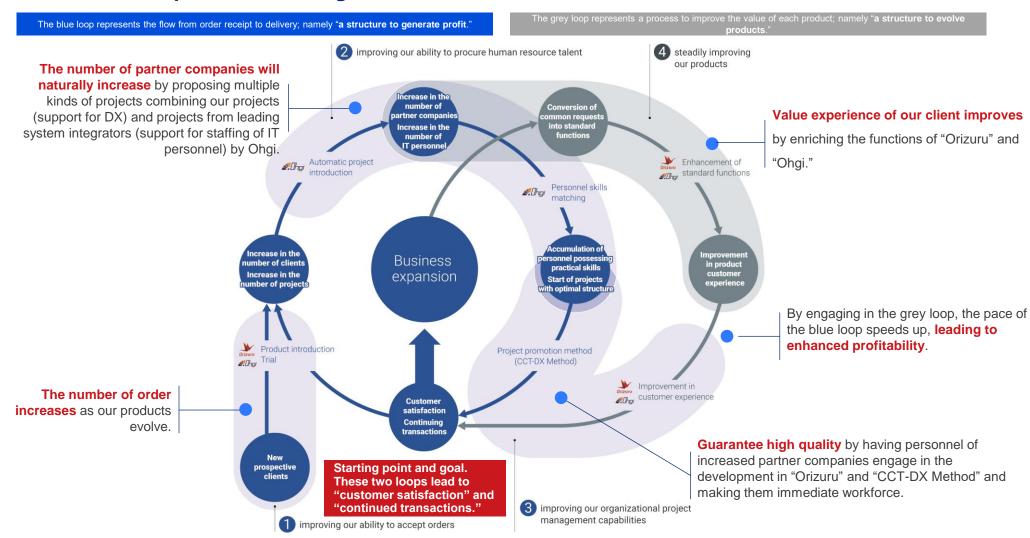
*We utilize the "Ohgi" network in projects we received in support for DX, and work on projects in collaboration with them.



Ecosystem of our business growth



♦ We realize sustainable growth through synergy based on two loops, which enhances our competitive advantage.





Building a unique business model that ensures profitability even after "in-house DX" by supporting both DX and IT personnel staffing.

Process of support for DX (targeted at business companies)

Ideal post-DX **Technical** Maintenance/in-**System** After in-house DX envisioning verification development house DX support a first-tier contractor After in-house DX, sales will shift from those from support for DX to **Support for DX** those from support for staffing of IT personnel. BP procurement by our company Support for staffing of IT personnel Orizoru (Outsourcing expenses) BP procurement by [Case study] Development of "meviy" for MISUMI Corporation business companies As Support for DX: CCT was commissioned by MISUMI to develop meviy. (Commission sales) Support for staffing of IT personnel: As a result of in-house DX by DTD (a joint venture between MISUMI and CCT), DTD procured BPs from Ohgi.

a second-tier contractor

Mainly for major system integrators Client **Technical Operation and System Planning** companies verification development maintenance Support for staffing of IT personnel



BP procurement by our company (Outsourcing expenses)



- Focus on the manufacturing, construction, and logistics industries where we can leverage our strengths.
- The use of Orizuru enables speedy realization of DX for customers.

Manufacturing

(since the establishment of our company)

Construction

(since 2015)

Logistics

(since 2023)

Main areas of support



Design, procurement and manufacturing

- ✓ Order receipt and procurement (Orizuru)
- ✓ Smart factory (Orizuru)
- ✓ PLM (ArasInnovataor)
- ✓ ERP (mcFrame/infor)



Design and construction

- ✓ BIM linkage system/common data infrastructure
- ✓ Design efficiency (AI utilization)
- ✓ PLM (ArasInnovataor)



Warehousing and transportation

- ✓ WMS (Warehouse Management System)
- ✓ TMS (Transport Management System)

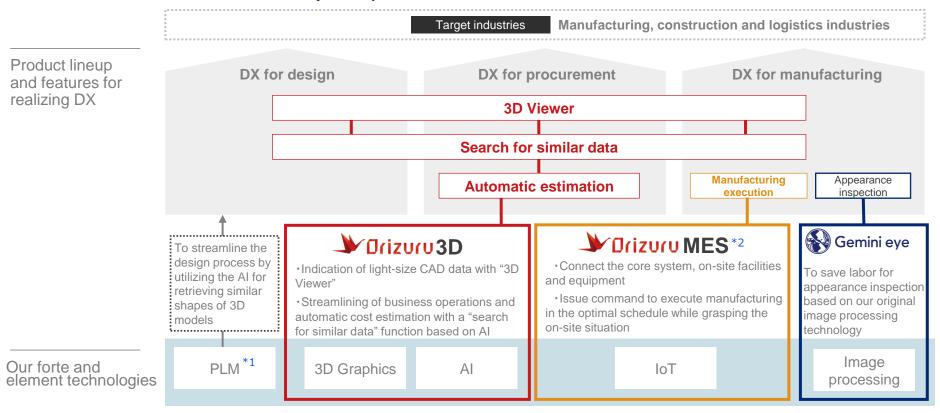
Strengths

- 3D shape data processing technology (CAD, numerical algorithms of geometry and image processing by AI)
- Manufacturing expertise in the manufacturing industry
- ✓ Achievements in the manufacturing industry by support for DX
- Experience in the development of BIM common data infrastructure and BIM data (IFC) handling technology
- Extensive business knowledge in the construction industry
- Achievements in the manufacturing industry by support for DX

Support for DX product "Orizuru"



- ◆ To actualize the functions demanded by customers swiftly at low cost by utilizing a DX development base "Orizuru"
- Working on various development projects evolves the standard functions of Orizuru (basically, no need for investment in development)



*1 PLM: Abbreviation for "Product Lifecycle Management." It means aggregating various technological information on the entire product lifecycle, and using it to improve product development capabilities and corporate competitiveness.

*2 MES: Abbreviation for "Manufacturing Execution System." MES grasps and manages manufacturing processes, and gives instructions and support to workers.

We realized that many clients had common needs as we supported DX. In 2016, we commercialized "Orizuru" equipped with the functions to respond to the needs.

The product was named "Orizuru" as we hope that "we want to vitalize the Japanese manufacturing industry which possesses fine and delicate technical capabilities like paper crane."



- We will respond to all kinds of needs for digitalization from client companies with cloud products in each field and Orizuru.
- We will address the issue of the poor customizability of cloud products by using Orizuru as a comprehensive customization platform.

Issues

- •Client companies cannot proceed with DX by themselves (black box).
- •Costs and time required for development
- •Tends to become a legacy system.

Clients (mainly large companies)

Original system

Scratch development

On-premise

SIer

Issues

- •Difficult to perform customization tailored to business workflow
- •Difficult to enable linkage between packages

Clients (mainly medium-sized enterprises)

Package utilization



Solution

- •Construct a system tailored to customer needs by connecting Orizuru and each product.
- •Maintain the functions unique to each client company thanks to the customization suited for their respective business workflow.
- •Reduce costs and time required for development.
- ·Automatically update to the latest version.

Client companies

Original system

- Use cloud products excellent in each field.
- Become an integrated system through linkage between systems.



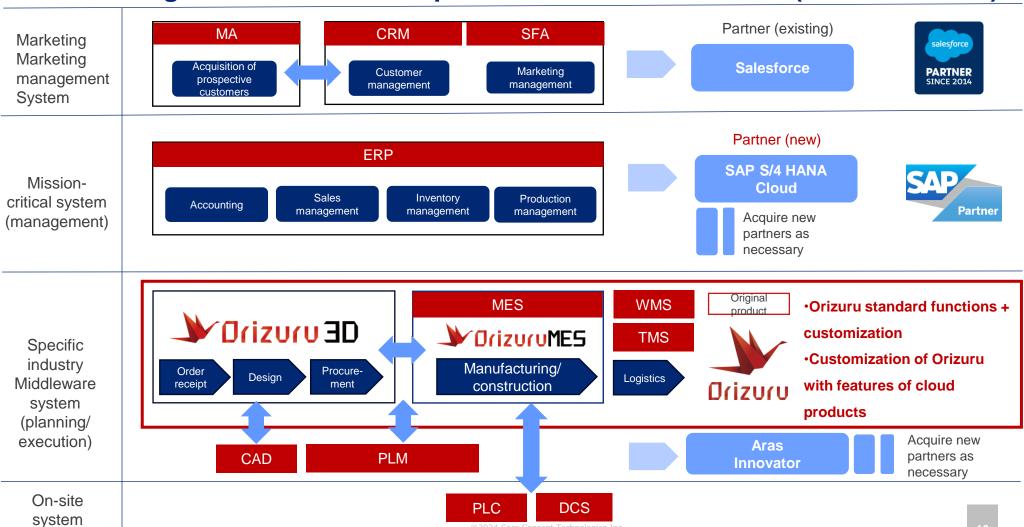




(control)



- We use our original product "Orizuru" to respond to specific industries which require practical knowledge and individual customization.
- We integrate standard cloud products for common fields (Fit to Standard).





Ability to give proposals (speed \times quality \times quantity) utilizing Ohgi, an extensive BP network

Sales



- Responding to the needs from business companies, mainly major system integrators
- Strong relationships with both clients and BPs, more reliable than competitors (mostly small and medium-sized companies)

Support system



- Responding to all needs from upstream to downstream
- Capable of forming teams ranging from one person to dozens of people

Personnel staffing



- Quickly procure the right personnel
- Ohgi mainly consists of employees belonging to small and medium-sized IT enterprises, rather than freelancers, so we have won the significant trust of end-users.



- Ohgi considerably reduces the time required for matching projects and personnel.
- **♦** We have formed a wide network of small and medium-sized IT enterprises.

Workflow in the conventional multi-outsourcing system (3 days to 1 week required for sending requests and proposals)



Matching process with "Ohgi"



Features of Ohqi

10 min.

- ✓ A network of approximately 5,000 companies (about 130,000 IT personnel) centered in Tokyo
- ✓ Targets mainly at small and medium-sized IT enterprises (not freelancers)
- We will expand the network to include local IT enterprises.



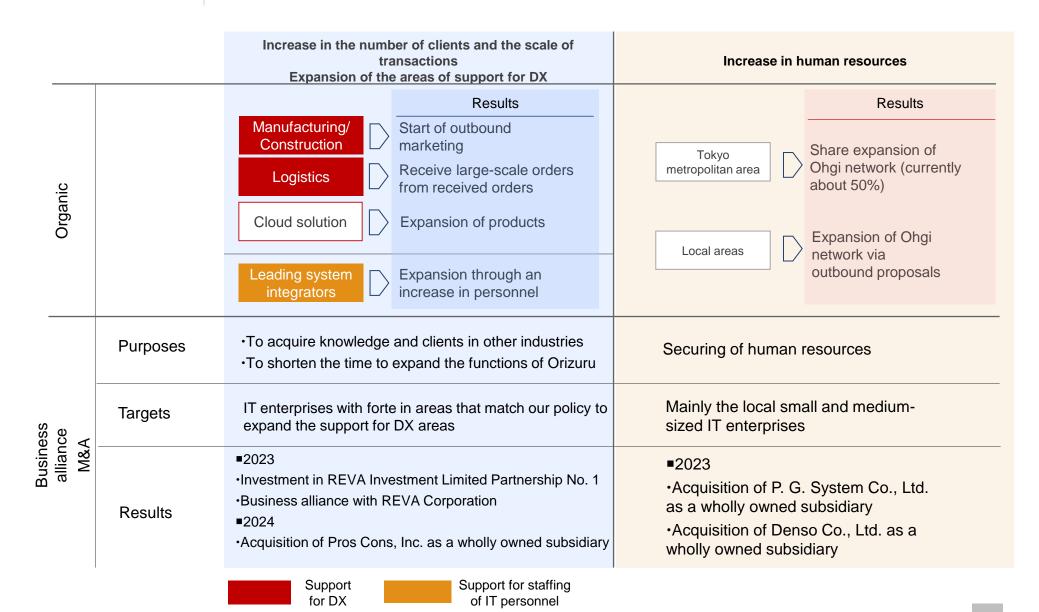
We made a database of human resource network which includes many BPs we have cultivated since our founding and information on employees who belong to the companies.

The product was named "Ohgi" as we hope that "we want to expand our business to every corner of Japan."

3 Growth Strategy

Our growth strategy and concrete measures





Market scale: Scale of the DX market and the business domain of our company

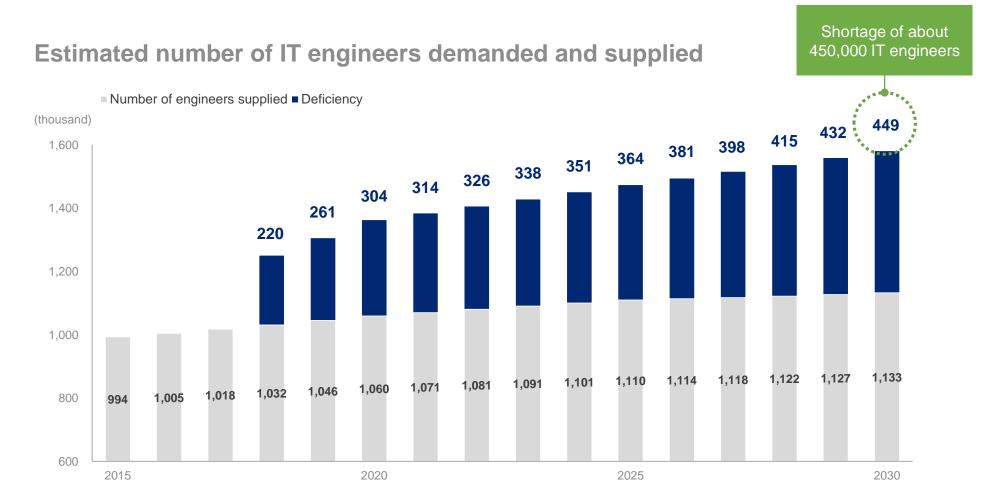


- ◆ The investment in DX is expected to grow considerably.
- We will expand our DX support business domain in the fields of traffic/transportation, which have a high affinity for the manufacturing and construction fields.

Industries/business fields	FY 2022 [100 million yen]	Forecast for FY 2030 [100 million yen]	CAGR 30/22(%)	
Manufacturing	3,360	9,060	13.2	
Real estate/construction	570	1,680	14.5	Current priority field
Traffic/transportation /logistics	3,947	12,377	15.4	
Finance	2,555	6,200	11.7	
Medical care/ nursing care	896	2,052	10.9	
Retail/restaurants	817	1,860	10.8	
Municipalities	562	1,233	10.3	
Sales and marketing	2,860	5,000	7.2	
Strategy/infrastructure	7,968	18,053	10.8	
Others	11,302	22,835	9.2	
Total	34,837	80,350	11.0	



• We are entering the age in which business competitiveness is determined by the capability of staffing IT personnel.



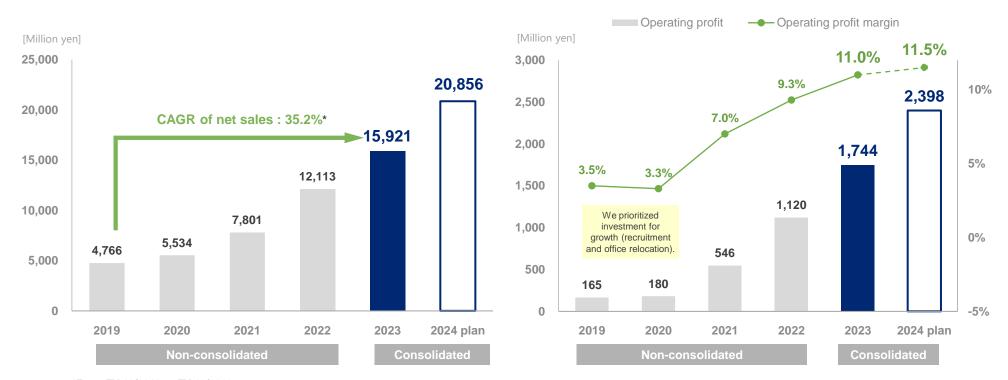
4 Management Indicators



- Annual sales growth of 30% or more will continue against a background of strong demand.
- Operating profit margin improved thanks to the rise in the unit price and a decrease in SG&A ratio.

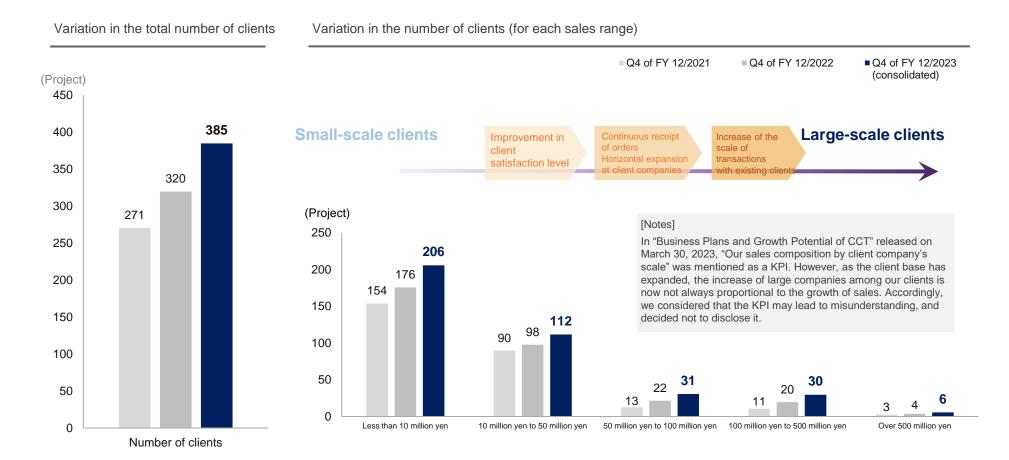
Sales growth

Variations in operating profit and its margin





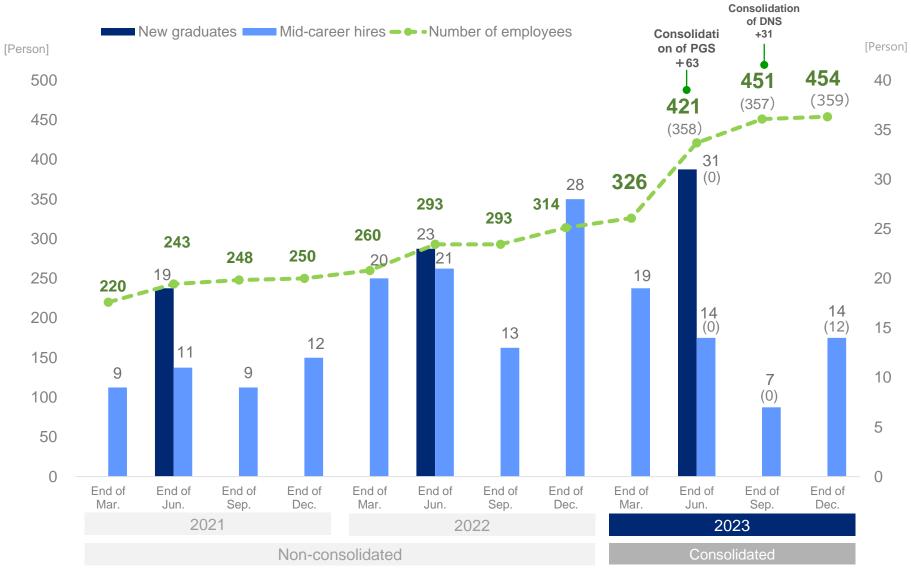
Our growth driver is to continually increase transactions with existing clients* by enhancing their satisfaction and to acquire more large-scale clients.



^{*}The sales from clients who made transactions with us in the previous fiscal year and existing clients account for about 90% of total sales.

Variation in the number of employees





Risk Information

Significant risks in business execution and policies for dealing with them



The following table shows major risks that may affect our growth and execution of business plans significantly. For other risks, please refer to "Risks in business, etc." in the securities report.

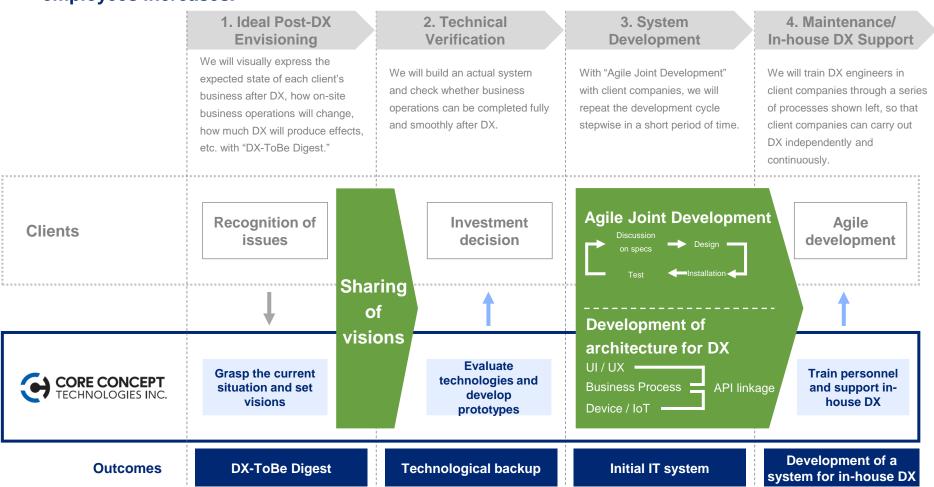
Item	Significant risks	Probability	Impact	Policies for dealing with the risks
Competition	Our company is competing with major system integrators, etc. in the field of support for DX. If our competitiveness declines, the number of orders we receive may decrease, affecting our business and performance significantly.	Medium	Large	Support for DX is characterized by the two features; namely, "support for in-house DX" and "support for staffing of IT personnel after in-house DX," which differentiate our services from competitors'. We think that our DX services in the manufacturing and construction industries have advantages thanks to our "knowledge on manufacturing."
Unprofitable projects	If man-hours increase considerably due to unexpected trouble in projects we undertake or if a client judges that our work does not comply with our contract and demands significant modification, our business and performance may be affected.	Medium	Small	To reduce risks, our company segmentalizes projects (the contract periods of most projects are 1-3 months), and try to receive orders through quasi-entrustment contracts. In addition, so that actual man-hours will not differ from estimated man-hours, we closely communicate with clients and meticulously manage staff, progress, budgets, and quality.
Postponement of posting	If delivery is put off due to the revision to specs after the receipt of an order or if it becomes necessary to revise estimated total costs in a development project to which the input method is applied for revenue recognition, the posting of sales and profit may be postponed, affecting quarterly or annual results.	Medium	Small	So that actual man-hours will not differ from estimated man-hours, we closely communicate with clients and meticulously manage staff, progress, budgets, and quality.
Dependence on outsourcing	The ratio of outsourcing expenses to sales is around 60%, which is relatively high. If we cannot find outsourcees as assumed, our business and performance may be affected significantly.	Medium	Large	Our company proactively outsources tasks from the viewpoints of leverage for business expansion and financial resilience, while considering that our forte is a broad network of business partners. We would like to contribute to the improvement in competitiveness of business partners, by introducing high-quality projects, etc.
Recruitment and training	In order to expand our business, it is important to constantly recruit excellent IT engineers. If we cannot secure IT engineers as planned due to the worsening of the demand-supply balance or the decline in our recruitment capability, our business and performance may be affected significantly.	Medium	Large	Our company concentrates on the retention of excellent IT engineers by acquiring attractive projects, establishing systems for freewheeling development and employment, improving salary levels and welfare programs, and holding in-company workshops and seminars to help hone their skills. In addition, we have established a system for procuring IT engineers flexibly and swiftly from outside via "Ohgi."
Rumor and reputation	We established a business model that is based on and aimed at customer satisfaction and continuity of transactions, and grow our business by increasing projects and personnel. If our company's reliability declines for some reason and customer satisfaction weakens or transactions are discontinued, our business and performance may be affected significantly.	Medium	Large	In business activities, we closely communicate with clients and meticulously manage staff, progress, budgets, and quality, to meet clients' expectations. Inside the company, we have established a system for maintaining and improving the reliability of our organization, by enhancing internal audits and establishing an audit and supervisory committee and a nomination and remuneration committee to realize appropriate corporate governance.

6 APPENDIX

Support for DX: Project promotion method "CCT-DX Method"



- Original method to accompany and support our clients to realize DX in-house by utilizing Orizuru and Ohgi.
- Aim to continue maintaining quality and customer satisfaction even as the number of projects and employees increases.



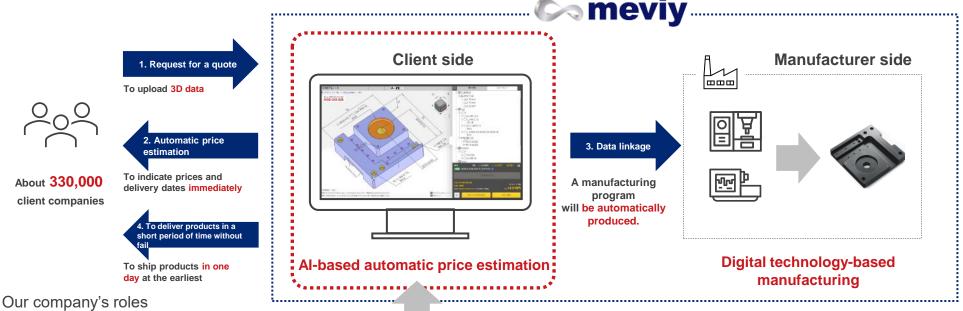
Example of support for DX: We supported MISUMI Corporation in developing a platform for receiving and placing orders for components.



Development of a platform for receiving and placing orders for components

We supported MISUMI in developing a smooth transaction from enabling their clients to upload design data, automatic price estimation and immediate product shipment.

We will utilize the shape data processing technology nurtured through the development of "Orizuru" for Al-based automatic price estimation and digital technology-based manufacturing.







- √ To jointly develop a 3D user interface and technologies for Al-based automatic price estimation and digital technology-based manufacturing by utilizing the shape data processing technology nurtured through the development of Orizuru.
- ✓ To organize a large-scale development team utilizing Ohgi

Example of support for DX: Support of construction of a smart factory for PowerX, Inc.



Support for construction of a smart factory

To support the formulation of a scheme for realizing a smart factory and develop a system

To establish a system for linking all processes including the design of storage batteries, order receipt, production planning, manufacturing, and distribution and integrating the entire factory from end to end, by combining CCT Orizuru MES and Infor CloudSuite Industrial (CSI).

Formulation of a scheme

 We applied the CCT-DX Method. The experts in CCT understood the processes for manufacturing storage batteries, and supported the formulation of a scheme for realizing a smart factory that can maximize the production capacity of new factories.

Expected effects: Productivity improvement and ROI improvement in planning



Development of OT and the entire system based on IT

- We established a system for linking all processes, including design, order receipt, procurement, production, distribution, and accounting.
- We installed the production management function based on Infor CSI, and applied Orizuru MES, which put together the know-how of CCT, to the manufacturing execution system, to integrate IT and OT.

Expected effects: Productivity improvement and optimization of the entire system





Swift personnel procurement

 We procured personnel with Ohgi, and formed a development team swiftly.

Expected effects: Sticking to schedule and flexible management of development costs



Example of support for DX: Support for building a MiraiFactory for Fine Sinter Co., Ltd.



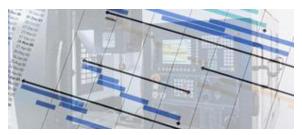
Support for construction of a smart factory

- ✓ A visualization of the overall concept of a smart factory
- ✓ Reforming the manufacturing line: Designed DX for production control, quality control, and production planning
- ✓ Resolving technical issues with a demonstration line
- ✓ Verifying reform policies, improvement effects, and ROI in each process

Production plan optimization for each facility

Developing an hourly production plan that is standardized and designed for each production facility

Expected effect: Reduction of work dependent on individual skills



Automatic processing condition adjustment

Test processing, processing condition adjustment, and manufacturing are executed based on automatic measurement results and various sensor data.

Expected effects: Productivity improvement and quality improvement



Instructions to start construction for technicians

Issuing a work instruction list that directs each technician to perform high-priority work

Expected effect: Increased work efficiency



Understanding real-time production status

Real-time monitoring and understanding of production from anywhere, instead of traditional local monitoring and monthly tabulation

Expected effects: Remote work and real-time monitoring



Preparatory work instructions for technicians

Instructions for preparing necessary items, such as cutting tools required for processing, and individual identification by 2D barcode

Expected effects: Increased work efficiency and error prevention



Example of support for DX: Support for design support system construction for Takenaka Corporation



Design and BIM management system development

- ✓ Design management system development support for realizing open BIM
- ✓ Utilizing Orizuru 3D to process and display various BIM models (IFC data)
- ✓ Supporting the improvement and stabilization of design quality
- ✓ Incorporating the needs and knowledge of design users into the Orizuru 3D development roadmap

Cooperation with external systems

By expanding the scope of common data utilization by linking it with external systems, we will strengthen data linkage in general design work and improve architectural design quality by utilizing that data.

Expected effect: Improvement of design quality



Systematization of design know-how

It improves and stabilizes design quality by promoting and executing the systematization of designers' advanced know-how. It also helps improve the productivity of design work in response to social demand such as work style reform.

Expected effects: Improvement of design quality and productivity



Joint development

By incorporating the needs and knowledge of design users into the Orizuru 3D development roadmap, it has grown as a DX development base optimized for the construction industry.

Expected effect: Enhancing the value of Orizuru 3D



BIM/CIM: A technology that recreates the 3D model of a real building on a computer, collects various technical information generated over the entire architecture and construction life cycle, connects the engineering chain, realizes efficiency and sophistication of architectural and construction work, and strengthens corporate competitiveness. BIM targets the construction field, and CIM targets the civil engineering and construction field. The three-dimensional model management, such as buildings and topography, is collectively called "BIM/CIM."

Example of support for DX: DX of on-site work for a major construction company



Remote management center establishment support

Dissemination of knowledge of veteran staff and tackling the issue of developing young human resources Improving productivity and achieving workstyle reform for on-site employees through centralized management of information

Remote communication

In response to the problem of difficulty in maintaining on-site capabilities due to the mass retirement of veteran employees, by synchronizing on-site information such as images in real time at the remote management center, it is possible to obtain information equivalent to or better than the construction site even from remote locations, which makes it possible to provide support as if veteran employees were on the site.

Expected effects: Improvement of productivity, knowledge transfer and remote work



Consolidation of on-site operations

There was a concern that the number of mid-level workers responsible for on-site work would decrease, and the number of work sites that could be handled would decline, making it challenging to secure profits. In response to this, simple tasks common to each site, such as document preparation and photo sorting, which had been performed on-site until now, were consolidated at the remote management center to reduce the onsite workload.

Expected effects: Workstyle reforms and securing profits



Next-generation human resources development

There was a chronic lack of opportunities for young people to be trained due to the small number of mid-career workers, resulting in knowledge not being passed to the next generations. In response to this, we created case method (simulation) type educational content using VR generated from the site information accumulated in the remote management center. In addition, we have established a system in which past knowledge is managed in a manner allowing it to be referred to at any time, providing opportunities for voluntary knowledge acquisition during operations.

Expected effects: Knowledge transfer and speeding up personnel training



Example of support for Salesforce introduction: TORAY Engineering Co., Ltd.



support for Salesforce introduction

We provided one-stop support for PoC, construction and use when introducing Salesforce.

We centralized information between sales, technology and purchasing as a company-wide information sharing platform.

Multi-cloud

In addition to reforming the sales and marketing areas, we utilized multiple products in Salesforce to meet extensive demand such as data analysis with BI, semi-automation of order receipt with electronic commerce, and coordination of information between sales, technology and purchasing.

Linkage with external systems

Linking with mission-critical systems improved the operational efficiency of order receipt. Additionally, linking with PLM and purchasing systems contributed to information sharing and operational efficiency improvement among production staff, purchasing staff, vendors and suppliers.

Agile process

We leveraged the features of no-code and low-code to repeat the cycle of construction, evaluation and improvement, deployment, and use by users at high speed. We then continued to expand the functions and deploy them to other departments.







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Sustainability



We plan to engage in activities in FY2024 focused on Scope 3 aggregation and disclosure, promotion of health-oriented business administration, enhanced information security and strengthened group

management.

IIIai	iagement.	
	Our Materiality	Results of Main Initiatives
Resolving S Busi	Realizing Sustainability through Client DX Contributing to business continuity, increasing sales and profit, and sustainable development of industry by using "Orizuru" to implement client DX	 Improving labor productivity (Misumi) Reducing environmental impact (Fine Sinter)
Resolving Social Issues through Business Activities	Developing the IT Human Resources Who Will Shape the Future Resolving the problems caused by involvement of many intermediary agencies and contributing to the sustainable development of the IT industry by improving the skills of IT engineers and expanding the "Ohgi" network	 Increase in the number of partner human resources Approx. 100,000 (FY 12/2022) ⇒Approx. 130,000 (FY 12/2023) Expanding "Ohgi" into regional areas
	Taking the Initiative in Global Environmental Conservation •Realizing a zero carbon business •Realizing a circular economy business	Realizing 100% renewable energy at head office and data centers (Scope 1, 2) Recycling unused PCs
Resolving Social Issues through Corporate Activities	An Organization Where Each and Every Individual Can Contribute •Widely disseminating the CCT WAY •Strengthening organizational capabilities by promoting employee engagement •Creating a comfortable and rewarding working	 Incorporating the CCT WAY into personnel evaluations and providing CCT WAY training Holding Whole Company Meeting, Officer Exchange Meetings, and Exchange Workshops
hrough	environment	Promoting work-life balance and investing in human resources development
	Resilient Business Base	Data security
	•Data security and system risk management	Establishment of Nomination and Remuneration Committee

Environmental Impact Reductions through Support for Smart Factory Construction

We provide smart factory solutions using "Orizuru" as support for DX in the manufacturing industry. From 2021, we started to support Fine Sinter Co., Ltd.'s production line reforms, including production control, quality control, and production planning. We have optimized the production planning for each production equipment and built a system that can advance manufacturing production based on various sensor data and automatic measurement results. Implementing smart factory technology not only improves productivity but also contributes to reducing environmental impact.

CCT WAY Training Aiming for Professionalism

This training is designed to help us grow from a venture business to the next stage. We hold a total of five semi-annual training sessions for young and mid-level employees with different themes, such as business logical thinking, and writing and presentation skills. Through this training, we aim to improve the basic skills necessary to embody the "CCT WAY" and to improve the perspective of employees as members of society.



		FY2020	FY2021	FY2022	FY2023
Number of new	Male	17	19	20	30
graduates hired	Female	5	0	3	1
Number of mid-career	Male	33	34	66	41
employees hired	Female	4	7	16	11
Employee turnover		10.0%	8.8%	12.8%	11.7%
Average years of employment		2.79	2.15	3.03	3.17
Hours of overtime		22.08	22.81	21.92	19.74
Return rate after maternity and parental leave		100.0%	100.0%	100.0%	100.0%
Users of the shortened	Number	2	2	4	5
working hour system	Percent	0.95%	0.80%	1.27%	1.39%
Gender Wage Gap		80.2%	82.6%	80.3%	76.0%

^{*}Please also refer to the Integrated Report (to be revised in around June 2024).

·Ensure highly transparent governance and

compliance

Remuneration Committee

Director

Appointment of female Outside

Regarding the handling of this material



- This material was produced by our company for the sole purpose of providing information, and not intended for soliciting the purchase or sale of securities of our company.
- The descriptions related to forecasts included in this material are based on our judgments and assumptions as well as currently available information, and include information on our business plans, market scale, competitors' situations, industries, and growth potential. Accordingly, there is a possibility that actual results may differ significantly from explicit and implicit forecasts due to various risks and uncertainties.
- Unless otherwise specified, this document indicates financial data in accordance with the generally accepted accounting principles in Japan.
- Information on companies other than our company is based on publicly available information.
- An update of the document is planned to be disclosed around March 2025 after the settlement of the fiscal year.

