



March 28, 2024

To whom it may concern,

LY Corporation
Takeshi Idezawa
President and Representative Director, CEO
Stock Code: 4689

Notice on the Request for a Report, Etc. and Recommendation on Unauthorized Access Received from the Personal Information Protection Commission of Japan

We would like to inform you that LY Corporation today received a request for a report, etc. and a recommendation from the Personal Information Protection Commission of Japan concerning the information leakage and unauthorized access that we announced in the “Notice and Apology Regarding Information Leakage Due to Unauthorized Access,” dated November 27, 2023 (and updated on February 14, 2024). Again, we sincerely apologize to our users and stakeholders for any concern or inconvenience this may have caused.

We are considering measures to reinforce our security governance structure and as announced in the “Notice on Countermeasures Being Taken to Prevent Recurrence of Unauthorized Access and Personal Information Leakage,” dated February 14, 2024, we are actively implementing measures to prevent a recurrence, including strengthening contractor management, mitigating and fortifying protections against the risks associated with our systems and networks, and enhancing the security of our employee systems.

We take this request for a report, etc. and recommendation seriously, endeavoring to reestablish the trust of all, and making every effort to ensure that our users and relevant parties can utilize our services with confidence and peace of mind.

Related Links:

■ “Notice and Apology Regarding Information Leakage Due to Unauthorized Access,” dated November 27, 2023 (updated on February 14, 2024)

<https://www.lycorp.co.jp/en/news/announcements/007715/>

■ “Notice on Countermeasures Being Taken to Prevent Recurrence of Unauthorized Access and Personal Information Leakage,” dated February 14, 2024

<https://www.lycorp.co.jp/en/news/announcements/007713/>

■ “Regarding Administrative Guidance Issued by the Ministry of Internal Affairs and Communications,” dated March 5, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240305548691/pdfFile.pdf

■ “Notice Regarding Executives Voluntarily Returning a Portion of Their Remuneration,” dated March 6, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240306549519/main/0/link/Notice%20Regarding%20Executives%20Voluntarily%20Returning%20a%20Portion%20of%20Their%20Remuneration.pdf

Disclaimer

This is an English translation of the release. This translation is prepared and provided for the reader's convenience. All readers are recommended to refer to the original version of the release in Japanese for complete information.