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## Notice of Domestic Maintenance Contracts Surpassing 100,000 Units

Japan Elevator Service Holdings Corporation (hereinafter referred to as "JES Group") is pleased to announce that the number of maintenance contracts in Japan exceeded 100,000 units at the end of March 2024.

Since its establishment in October 1994, the JES Group has been providing high quality maintenance and repair services at reasonable prices in line with customer needs, placing the highest priority on the safe operation of elevators, which are important social infrastructure, under the corporate philosophy of "Safety above Anything Else," "No Cutting Corners," and "Building on Trust" as our foundation. In 2007, we successfully launched "PRIME," the remote monitoring and inspection service offered only by us among independents, and since then we have made major

investments to improve service quality by opening control centers, large-scale parts centers, education and training facilities, and research and development facilities. At the same time, through the establishment of business subsidiaries and M\&A, we have expanded our addressable market nationwide, and now have a total of approximately 1,870 employees (as of December 2023) and 139 sales offices (as of April 1, 2024), and have grown to hold the top share among independent maintenance companies. By continuing to provide safety and security, we have steadily built a relationship of trust with our customers, and in April 2019, the number of maintenance contracts reached 50,000 units, and has now surpassed 100,000 units.

The JES Group will continue to strive to further improve its technical capabilities and service quality to ensure that elevators and other elevators can be used safely and comfortably.

