



April 16, 2024

To whom it may concern,

LY Corporation
Takeshi Idezawa
President and Representative Director, CEO
Stock Code: 4689

Regarding Administrative Guidance Issued by the Ministry of Internal Affairs and Communications

LY Corporation today received administrative guidance from Japan's Ministry of Internal Affairs and Communications concerning the information leakage due to unauthorized access that we originally announced in "Notice and Apology Regarding Information Leakage Due to Unauthorized Access" on November 27, 2023 and updated on February 14, 2024. Details are as follows:

Once again, we sincerely apologize to our users and stakeholders for any concern or inconvenience this may have caused.

We take this administrative guidance seriously and we will endeavor to reestablish the trust of all, making every effort to ensure that our users and relevant parties can utilize our services with confidence and peace of mind.

■ Guidance from the Ministry of Internal Affairs and Communications

- (1) Acceleration of fundamental review and strengthening of safety management and contractor management measures
- (2) Acceleration of discussions on essential review of security governance involving the entire group, including the parent company
- (3) Thorough customer support through periodic disclosure of the progress of initiatives, etc.

On March 5, 2024, we received the "Administrative Guidance on Protecting the Secrecy of Communications and Ensuring Rigorous Cybersecurity Measures" and have worked to implement rigorous user-oriented measures (such as sharing information relevant to users) in addition to conducting a fundamental review and strengthening of safety management and contractor management measures, and fundamentally reviewing and strengthening our security governance across the entire LY Corporation Group including our parent company. On April 1, 2024, we submitted a report to the Ministry of Internal Affairs and Communications regarding these measures. However, based on the administrative guidance from the Ministry received today, we will further accelerate the implementation of these measures.

Related Links:

■ “Notice and Apology Regarding Information Leakage Due to Unauthorized Access,” dated November 27, 2023 (updated on February 14, 2024)

<https://www.lycorp.co.jp/en/news/announcements/007715/>

■ “Notice on Countermeasures Being Taken to Prevent Recurrence of Unauthorized Access and Personal Information Leakage,” dated February 14, 2024

<https://www.lycorp.co.jp/en/news/announcements/007713/>

■ “Regarding Administrative Guidance Issued by the Ministry of Internal Affairs and Communications,” dated March 5, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240305548691/pdfFile.pdf

■ “Notice Regarding Executives Voluntarily Returning a Portion of Their Remuneration,” dated March 6, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240306549519/main/0/link/Notice%20Regarding%20Executives%20Voluntarily%20Returning%20a%20Portion%20of%20Their%20Remuneration.pdf

■ “Notice on the Request for a Report, Etc. and Recommendation on Unauthorized Access Received from the Personal Information Protection Commission of Japan,” dated March 28, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240328562086/pdfFile.pdf

■ “Submission of Report to Ministry of Internal Affairs and Communications and Opening of Dedicated Incident Page,” dated April 1, 2024

https://www.lycorp.co.jp/en/ir/news/auto_20240401564368/pdfFile.pdf

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