



April 23, 2024

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IT System Incident in Our Group (Update)

Regarding the "IT System Incident in Our Group" press release disclosed on April 4, 2024, we would like to inform you of the status as of April 23 as follows.

1. Outline and Fact

Our Group had experienced IT system disruptions such as shutdowns of systems for production plants and ordering systems for products in several divisions. As of April 23, most of the business divisions have restored their production and ordering systems. While some business divisions are still facing extended delivery times as they continue to work through backorders, the manufacturing and supply chain operations are largely returning to normal.

We sincerely apologize again to our customers, business partners, and other stakeholders for the inconvenience and concern this incident has caused.

When the incident occurred, we promptly initiated a forensic investigation and validating the status of our servers in conjunction with outside experts. Through the investigation, we have confirmed that the incident was caused by a malicious party's cyber-attack and the attacker has gained access to certain servers of our group and exfiltrated a limited number of our files. We have engaged an external data analyst specialty company to assist with the content analysis of any potentially affected files to determine, among other things, if any personal data has been affected. Our divisions will be proactively reaching out to customers and business partners, managing jointly any potential concerns related to this incident.

In addition, we have reported and consulted with the police and the Personal Information Protection Commission regarding this matter and have received advice on how to handle the matter. Moreover, we have notified law enforcement and regulators in multiple jurisdictions where we have been impacted and will update any required regulatory filings on an ongoing basis if needed based on the results of the investigation and data analysis.

For more information on the background of this incident, please refer to our press release on April 4, 2024, titled "IT System Incident in Our Group".

2. Forecast

The impact of this matter on our business performance for the fiscal year ending March 31, 2024 is immaterial. We will examine the impact of this matter on our upcoming business performance and will promptly disclose any matters that should be disclosed.

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